

CIO Conference on eGov Policy

Introduction to eGov Policy

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Why do we need a Policy?

- What is a Policy?
 - A written statement that communicates
 - management's intent,
 - objectives,
 - requirements,
 - course of action,
 - responsibilities, and
 - Standards
- So, we need a policy to identify all above factors and communicate to stakeholders.

Why do we need an eGov Policy?

- eGov Policy is for
 - To set up the common objectives,
 - requirements ,
 - time lines,
 - implementation approaches,
 - responsibilities and
 - standards
 - related to eGovernment work in Sri Lanka and
 - to communicate to all government organization.
 - And to follow up to monitor and assess the compliance\adoption by government organizations

Vision of the Policy

“To adopt ICT in all its aspects

- to make government more efficient and effective,
- improve access to government services, and
- create a more citizen centric government”



Objectives of the Policy - 1

- To serve as a set of policies and procedures for the government sector
- To use in benchmarking each organization's activities against the Policy
- Identify the minimum requirements expected of government organizations
- For providing a unified approach in implementing e-government

Objectives of the Policy - 2

- For ensuring
 - improved efficiency and effectiveness
 - Ease and accessibility of government information and services for citizens, and other government organizations.
 - Promote good governance.
 - Develop ICT competence among government employees.

Operational Framework

- The implementation time frame is three years (from 2010 Jan)
- All government organizations should adopt the policy and procedures within the assigned time frame.
- The policies and procedures envisaged under this document will not be a static.
- It will be updated as frequently as required, taking into account changing trends in the environment, in technology, and changes in business processes

Responsibility and ownership of Policy

- ICTA is responsible for the formulation, maintenance and updating of the policies and procedures.
- Individual government organizations are responsible for adopting and implementation of the policies and procedures.
- ICTA is responsible for monitoring the implementation of the policies and procedures.

Scope of the Policy

These policies and procedures should be followed by all government organizations including;

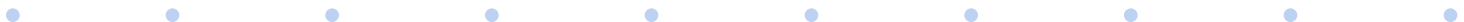
- Ministries,
 - government Departments,
 - Provincial Councils,
 - District Secretariats, and Divisional Secretariats
 - Local Authorities,
 - government Corporations,
 - Statutory Bodies, and
 - Companies fully owned by government.
- This document should be adopted by each government organization and customized if necessary.

Process for monitoring the adoption of policy

- **The high level compliance for 14 salient features** will be checked **by end of March 2010** and the results -the eReadiness of each organization – will be published in website of ICTA
- **The detail level compliance for those features** will be checked **by end of June 2010** and the eReadiness of each organization will be published in website of ICTA
- **The detail level compliance for all features** of the policy will be checked **by end of 2010** and the eReadiness of each organization will be published in website of ICTA

Process for improving the policy

- ICTA will publish the policy in CIO forum of ICTA website
- CIO's could review and submit their views/comments for improving the policy
- eGov Policy Committee which will convene regularly will review the proposed improvements and amend the policy
- Amended policy statements will be submitted to CIOs for their further comments
- Once finalized the new version of the policy will be adopted



Questions?

Thank you!

