

Schedule No 3 - Clarifications for queries raised by the Bidders - IFB No: MTDI/GOSL/IS/ICB/2016/15 - Volume 2 (as at 07.06.2016)

Q#	Volume	Page Number	Item	Content detail	Questions	Responses
1	2	88	7.5.4.1 (Item 15)	The card body must contain laser engraved markings protecting against delamination, tampering and cutting attempts.	Does the card need to contain laser-engraved markings before the personalization (pre-printed security features)?	Answer to be given in the next response list.
2	2	88	7.5.4.1 (Item 18)	The smart card manufacturer must submit their samples containing each of requested features along with tender answer by the bidder.	Do the sample cards need to contain the final CLI/MLI (in the shape of Sri Lanka government emblem outline) or does a standard CLI/MLI is enough at this stage? And what is the quantity of the samples being requested?	Bidders Responsibility, Minimum of 5 Cards
3	2	38	4.6.2.1	The Employer will request DTCs in batches of 1,000,000 (1 Million) from the bidder. The bidder shall be able to successfully deliver the requested number of DTCs within 1 moth, from the date of the employer making the formal request	What is the card delivery schedule anticipated for the full 14 batches of 1 million cards during the contract period (time span for procuring all 14 Million Cards and the periodic delivery schedule) ?	Time span for the 14 million cards shall be within a minimum 24 months or a maximum of 60 months.
4	2	43	4.6.33.1	The bidder shall already have strong prior experience of minimum 2 post issuance solution deployment with more than 2,000 post issuance points	Can this eligibility critria be met with the qualification of a sub-contractor who possesses credentials in providing post issuance solution ?	Bidders Responsibility.
5	2	43	4.6.33.1	The bidder shall already have strong prior experience of minimum 2 Post Issuance Solution Deployment with more than 2,000 Post Issuance Points	As per the main eligibility criteria specified under the Clause 3.2.4.2 , Specific Experience , the Lead Bidder must have successfully completed at least one (01) contract of similar nature during the last five (05) years . However, may be due to an oversight, Clause 4.6.33.1 of Vol.2 requires the bidder to comply for a minimum of 2 Post-issuance Solution Deployments with more than 2000 Post Issuance Points. Therefore, we request you to corrcet the Clause 4.6.33.1 to read as " the Bidder shall already have strong prior experience of at least 01 Post Issuance Solution Deployment...."	Rephrase: "The Bidder shall demonstrate in his proposal the capability to implement a large number of post issuance points"



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6	2	114	Section 10	4 months from the contract effective date: - successful acceptance of the following Establishment of enrolment stations at Colombo DS Training of enrolment staff at Colombos DS Delivery of (Phase 1) DTCs	Is it a mandatory requirement for completing the job in 4 months, or whether the time duration is negotiable ?	No Change
7	2	114	Section 11	4. Successful acceptance of the following within 12 months from the date of successful UAT Acceptance; 1. Establishment of Enrolment Stations at all other NDF Center 2. Training of enrolment staff at all other NDF Centers	Can the NDF Centre roll out implementation period be extended (331 sites within 12 months) ?	No Change
8	3	45	Section VII 28.3	Unless otherwise specified in the PC, liquidated damages payable under GC Sub-Clause 28.2 shall apply only to the failure to achieve Operational Acceptance of the IT Products and/or Services as specified in the Implementation Schedule and/or Agreed and Finalized Project Plan. This GC Sub-Clause 28.3 shall not limit, however, any other rights or remedies the Employer may have under the Contract for other delays.	As per Volume III- Particular Conditions 28.3 (p.89), liquidated damages for completion time guarantee shall be assessed only with respect to achieving Operational Acceptance of the integrated System. Please clarify what "other delays" that the Contractor will still be liable, if any.	For Clarification for this query, please refer Scheduel No 1
9	3	109	Appendix 10 4.4	Subject to paragraph 4.3 above, the contractor's aggregate liability to pay liquidated damages for failure to attain the functional guarantees shall not exceed (???)	Please clarify what is the maximum liabilities for failure to attain the functional guarantees	For Clarification for this query, please refer Scheduel No 1
10	3	90	3 Section VIII 38.1	Insurance cover referred to herein, should also cover "All Risks" basis including War Risks and Strikes	Could this term be negotiable ?	For Clarification for this query, please refer Scheduel No 1

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11	3	90	Section VIII 38.2	Installation "All risks" Insurance referred to herein, should also cover "War Risks" and "Terrorists Cover". The Contractor shall obtain Liability Insurance covering the entire duration of the contract.	Could this term be negotiable ?	For Clarification for this query, please refer Scheduel No 1
12	3	90	Section VIII 38.3	Third Party liability insurance, with a minimum coverage of Rs.2,000,000 per event with unlimited number of events	Could this term be negotiable ?	For Clarification for this query, please refer Scheduel No 1
13	3	72	Section VII 46	Termination for employer's convenience	Could this term be negotiable ?	For Clarification for this query, please refer Scheduel No 1
14	2	89	7.5.4.2 (Item 9)	The Smart Card Manufacturer must have in house Smart Card Operating System development and Cryptographic Library development.	This requirement restricts most of the leading Smart Card Manufacturers to participate in this Bid as it could be complied only by few manufacturers in the market. Therefore, we suggest that this requirement to be amended.	Rephrase: "The smart card manufacturer must master the full smart card value chain. The smart card manufacturer must have (Preferably in house developed) smart card operating system and cryptographic library."
15	1	66	3.2.3.2	Minimum Average Annual Turnover of LKR 5,000 Million within last 3 years for the Prime Bidder and LKR 1,250 Million for the JV Partner	This requirement restricts most of the local companies participating in the tender as a JV or a Consortium Partner. It conflicts with the National Policy of the Government to promote local ICT industry . We believe that imposing such high eligibility criteria will deprive the opportunity for local ICT companies to actively participate in National Projects .Therefore, we request you to amend this criteria to enable more local participation.	For Clarification for this query, please refer Scheduel No 1
16	1	66	3.2.3.3	Financial Resouces such as liquid assets, unencumbered real assets, lines of credit, and other financial means to meet the Cash-flow requirement of LKR 3,500 Million for the Prime Bidder and LKR 875 Million for the JV Partner	This requirement restricts most of the local companies participating in the tender as a JV or a Consortium Partner. It conflicts with the National Policy of the Government to promote local ICT industry . We believe that imposing such high eligibility criteria will deprive the opportunity for local ICT companies to actively participate in National Projects .Therefore, we request you to amend this criteria to enable more local participation.	For Clarification for this query, please refer Scheduel No 1
17	1	26	Section 1 - ITB 23.7	The Bid Security of a JV shall be in the name of the JV that submits the Bid. If the JV has not been legally constituted at the time of Bidding, the Bid Securit y shall be in the names of all future partners as named in the letter of intent referred to in ITB 4.1.	In the event that the JV is not legally constituted at the time of bidding, can the Bid Security be in the name of only the Prime Bidder or any one of the JV partners?	For Clarification for this query, please refer Scheduel No 1

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18	2	49	4.9.2	High level conceptual view of the HTM system	Does the HTM only need to interface with NPP and NDI auth platform (as in fig. 10) or does it need to interface with govt institutes as well (as in fig 11)?	need to interface with govt institutes as well (as in fig 11)
19	2	49	4.9.4.2	Authorized financial institutes and Digital Instruction Providers are connected with NPP in order to facilitate real-time transactions	What is the role of Digital Instruction Provider (DIP)? Are fund transfers initiated from DIP or Govt depts.?	Both
20	2	51	4.9.7.1	Facilitate fund transfers/withdrawal from/to beneficiary's bank account by integrating to the NPP	Are withdrawals from citizen a/c possible? Is this a direct debit where funds are recovered from the citizen a/c? if so how is this instruction originated?	With regard to this project scope, fund transfer to beneficiary's ac is applicable.
21	2	51	4.9.7.3.2	Treasury fund transfer management system authenticate the beneficiary information via NDI & Transaction authentication platform using biometrics and obtain the public key of the beneficiary	What is the purpose of biometrics to authenticate a fund transfer?	To authenticate the existence of the beneficiary
22	2	51	4.9.7.3.4	At NPP, UID to Account number mapping will be maintained. Therefore using the UID the beneficiary account will be identified and fund transfer will be done	Can a citizen transfer funds from one of their a/c to a govt institute directly? If so, will the govt institute also have a default bank account mapped at NPP?	With regard to this project scope, fund transfer to beneficiary's ac is applicable.
23	2	51	4.9.7.4.2.3	Via the NPP reporting platform, Dept of Treasury operations can generate transactional reports relevant to the fund transfer and the verity of status reports	Are any specific reports required from HTM? (since all transactions are logged at NPP level ?)	Required
24	2	48	4.9.1	Introduction	In order to estimate sizing, what are the transaction volumes expected and what is the growth plan?	Solution should be scalable
25	2	12	3.4	Collection of information including biometrics from beneficiaries	It is stated in document Volume 2 page 12 that the collection of information eg. biometrics from beneficiaries will be done and unique ID in the form of a e-NID will be given to these beneficiaries. 1. Is it correct to assume that not all the citizens are beneficiaries? 2. What if a citizen who does not qualify as a beneficiary but has reached the NID bearing age? 3. Shall he be enrolled under the centralized NDI solution and be issued a unique ID number and e-NID?	Mainly focusing on the beneficiaries of safety net programs. But 14 million cards would comprise of beneficiaries, public, and businesses.
26	2	92	7.5.4.3 (Item 16)	The production management system shall integrate the white list coming from	Word 'white list' is in reference to? Kindly define.	Either card serial number or crypto key whitelists from manufacturer which allowed to personalize the card.

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27	2	86	7.5.2 (Item 6)	the card manufacturer. Personalization machine shall have registration camera integrated in it.	Please clarify what is registration camera in personalization machine and its due purpose?	This item (7.5.2 - item 6) is not required
28	2	91	7.5.4.3	Personalization System	Who is responsible to ship or deliver the printed Digital Transaction Card (DTC) to the Divisional Secretariat (DS) ?	Employer will be responsible to deliver DTCs from District centers to DS officers
29	2	39	4.6.23	During the enrollment process, as a part of the verification procedure, a selected set of information captured above will be verified for accuracy and respective translations are entered real-time by the translation unit located at NDI Verification Center.	Please elaborate "respective translations are entered real time by the translation unit"	At the enrolment, entries should be translated to Sinhala and Tamil.
30	2	44	4.7.1	The Employer will provide an ICT infrastructure facility to host the entire system with highly available and high performance hardware.	<ol style="list-style-type: none"> 1. What is the size of the facility? 2. What is your preferred data center classification (tier 1 to tier 4)? 3. Is there an uninterruptible power supply connected to the building? 4. Are there backup generators on site (data center)? 5. Is there highly trained and capable professionals on staff to manage the data center? 6. Is there sufficient space to grow the data center? 7. Is the location secure and does the building have the proper certification? 	Not relavent

