Schedule No 3 - Clarifications for queries raised by the Bidders - IFB No: MTDI/GOSL/IS/ICB/2016/15 - Volume 2 (as at 07.06.2016)

Q#	Volume	Page Number	Item	Content detail	Questions	Responses
1	2	88	7.5.4.1	The card body must contain laser-engraved markings protecting against delamination, tempering and cutting attempts.	What kind of feature do you have in mind when defining this requirements? Can you please describe in which way laser engraving should be used to achieve the described aim?	This is to ensure the securiy and fraud prevention. Bidder can propose most appropriate methodology.
2	2	88	7.5.4.1/7.5.4.3		To avoid dependencies from just one supplier in the tender process please confirm that in case a requirement demands applying a patented solution which refer to only a single or few suppliers, that those requirements can be fulfilled by offering alternative solutions even if they can't fully comply with the requirements. This would lead to the situation not blocking capable bidder's because of special picked features giving preference to only single or few suppliers. In especially this applies to the following points: Volume 2 page 87 a) 7.5.4.1 Card body and Visual Personalization Point 9 "True-Colour UV" b) 7.5.4.1 Point 15 Volume 2 page 91 c) 7.5.4.3 Personalization System Point 4 "MULTOS", recommendation would be to remove MULTOS, since JAVA Card OS has been called for and has to be personalized. (see question N0. 3 below)	a) You may propose equivelent. B) You may propose equivelent. C)MULTOS will be removed.
3	2	91	7.5.4.3	The personalization software shall be ready for connection with any Global Platform, Java Card/Multos smart card management system.	Question: Considering the tender requesting clearly a Java Card Operationg System why should the personalization software be ready for a Multos smart card management system. Furthermore why should it be ready for "any". We suggest the following adjustment: "The personalization software shall be implemented modular. External interfaces shall be documented and shall be based on common standards".	The personalization software shall be ready for connection with Global Platform, Java smart card management system.
4	2	40	4.6.32.3	The system shall be based on web application and Java object oriented software conforms to J2EE.	This excludes any C#, Microsoft .Net solution from the offering. Please confirm that a Java J2EE should not be the only allowed implementation platform.	Bidder can propose equivelent technology.
5	-	-	-		An answer had already been stated by the committee in the bidders conference declaring that solutions based on alternatives can be offered.	Bidder can propose equivelent technology.

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