

Schedule No 8 - Clarifications for queries raised by the Bidders - IFB No: MTDI/GOSL/IS/ICB/2016/15 - Volume 1, 2 & 3 (as at 28.06.2016)

Q#	Volume	Page Number	Item	Content detail	Questions	Responses
1	2	89	Vol 2 , Section 7.5.4.2 (Page 89) item 2 and Schedule No 3 - Clarifications for queries, sheet 6 of 8, Q# 17	-	Vol 2 , Section 7.5.4.2 (Page 89) item 2 specifies "Smart card shall be microprocessor based IC card with contactless interface compliant to ISO /IEC 14443-3 standard." , While Schedule No 3 - Clarifications for queries.. dated 7th June 2016, sheet 6 of 8, Q# 17 specifies "... 7.5.4.2 (Point 2) should included ISO/IEC 7816-3". With this clarification it becomes confusing whether Employer requires a dual interface smart card (supporting BOTH contact and contactless communication) or a contactless only interface smart card. Kindly confirm which card type is required by the Employer as the two type of cards will be seen as different and important to get clarification.	Yes, it's dual interface card.



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Q#	Volume	Page Number	Item	Content detail	Questions	Responses
1	2	9	Figure 1	Figure 1 : National Digital Identity and Transaction Framework Item "G"	Please define "Digital Instruction Provider", and their Scope of Work.	Digital Instruction Service provider is associated with the National Payment Platform. They shall facilitate for citizens to obtain online services.
2	1	65	Section 3.2.2.2 Pending Litigation	Section III Evaluation & Qualification Criteria,	Is there a typo error – Form 2.8 is supposed to be Form 2.9 instead?	Yes, It is a typo error. It is Form 2.8
3	1	67	Section 3.2.4.2 Specific Experience	Section III Evaluation & Qualification Criteria, Lead Bidder must have specific experience.	Can we use projects which were awarded 05 years before and still in progress as bidders experience. For example BOO & BOT projects. If existing similar project has contract duration of more than 5 years and is yet to complete, can the Bidder still qualify to participate in this Bid?	Please refer Bidding Document
4	2	114	Schedule of Requirement, Section 10, Item 6	Operational Acceptance Test (OAT)	Is OAT acceptance on the 13 <sup>th</sup> month to be performed on all deployed sites or only for Colombo DS?	All deployed sites
5	2	101	Schedule of Requirement, Section 7.8.1	Technical Qualification of the firm	What does "Technical Qualification of the firm" mean under 7.8.1?	Bidder should list the technical qualifications of the bidder
6	2	104	Schedule of Requirement, Section 8.2.1, Fig. 12	Photo Background of Light Colour Board with height of 6ft and RAL colour for Gray	Will Employer be supplying Photo Background of Light Colour Board with height of 6ft and RAL colour for Gray?	No, Bidder should provide.
7	2	22	Schedule of Requirement, Section 4.1.3.3, Item 7	Certification Authority ; Hosting of CA	Will the Certificate Service Provider (Certification Authority) be hosted in the same building as NDI Hosting Infrastructure?	Yes.
8	2	22	Schedule of Requirement, Section 4.1.3.3, Item 8	Household Transfer Management (HTM)	Will the Household Transfer Management (HTM) be hosted in the same building as NDI Hosting Infrastructure?	No
9	Clarification for Schedule 3	7	Item 12	System to manage payment collection	Does this mean we need a system to manage payment collection?	Yes
10	Clarification for Schedule 1		Item 22	Jont Venture	a) If the Bidder is a JV (consisting of local and foreign companies), does the JV need to be registered in Sri Lanka prior to the bid or only after winning the bid? b) Must the JV be legally constituted in Sri Lanka prior to the bid or after winning the bid?	Please refer Bidding Document
11	2	46	Figure 8 : Production	NoSQL - Meaning	What does it mean by "NoSQL" in the Figure 8	NoSQL database.
12	2			Production Site connectivity with the Centers.	Will all the district centres be connecting to one production site? or to both the production sites?	Both, via the LGN.
13	2	59	Section 3.3.3 Service Level Monitoring	Monitoring software	Should we include a monitoring software in this solution?	Yes.
14	2	73	Compliance under Specifications	Standard compliance certificate to be provided from a suitably qualified third party authority. Page 73 onwards : On all Specifications	Compliance certificate to what standards? Ex. Energy consumption(Energy Star), Durability, Process (ISO).	Whatever the requested and appropriate standards can be included.
15	2	72	7.1.1 - Notebook	Security - USB Thumb Reader device shall be provided	Instead of an External USB device, can we provide Notebooks with built in FPR (Finger Print Reader)?	No
16	2	73	7.1.1 - Notebook	Productivity Software - As per the requirements, properly licensed applications to be installed.	Please specify all required licensed applications (Ex. Word Processing, Presentation) if required.	Bidders responsibility.
17	2	70	6 - Bill of Material(BOM)	Latch Cables	is this the same as laptop lock cable (Kensington Lock) ?	Yes.
18	2	70	6 - Bill of Material(BOM)	Monitor	Technical specs are not provided	18" or higher LED backlit, Wide 1366x768 with HDMI/VGA input .
19	2	70	6 - Bill of Material(BOM)	Monitors (Dispatch unit)	Technical specs are not provided	18" or higher LED backlit, Wide 1366x768 with HDMI/VGA input .
20	2	70	6 - Bill of Material(BOM)	Ethernet Switches	Technical specs are not provided	Bidders are to propose suitable ethernet switch according to the solution.
21	2	98	7.6.1 - Rack Switches	Rack Switches	Not included in the BOM provided on Page 71 under 6.1.2.1	Bidders are to be proposed according to the solution.
22	2	46	Figure 8	With regard to Figure 8 and 8.5.7 Internet and LGN Connectivity for both sites	a) What is the interface with Internet? (LAN port or need other device?) b) What is the interface with LGN? (LAN port or need other device?) c) What is the minimum bandwidth of Internet Link needed for application? d) The bandwidth of LGN is 100Mbps? e) What is the way of Replicating between Production Site I and Production Site II? And who will provide the link?	a) b) 1Gbps LAN port. C) 10Mbps e) Bidder should propose replication methodology according to their solution and bandwidth requirement should be specified. Employer will provide the link.

23	2	70	Schedule of Requirement, Section 6, Item 7	NDI Systems Infrastructure (HA, Active-Active)	a) Does Infra systems in Data Center1 & Data Center2 have to be configured as Active - Active architecture? For Active-Active architecture between DataCenters, we need to provide GSLB (Load Balancing) equipment.	Bidders responsibility.
24	2	18	Schedule of Requirement, Section 4.1.12  Schedule of Requirement, Section 8	4.1.12 Further to above, the bidder should carry out integrations such as connectivity to LGN network 8.1.6 Connectivity NDF, NDI and enrollment centers connected via secure LGN connectivity. 8.5 NDI Hosting Infrastructure 8.5.7 Internet and LGN Connectivity for both sites	a)Could you clarify what we have to integrate to LGN network? What are the employer's role? and what are the bidder's role? For example in-house wire cabling is employer's role?	Connectivity should be facilitated. Cabling is bidders responsibility. Employer will provide separately caged spaces in data center. All integrations, cables within the cage should be bidders responsibility.
25	2	96	7.6 [Item 6] - DI hosting infrastructure 7.6.1 Per data center	Specific equipment shall be produced under the same brand for at least for last 10 years.	a) What are the specific equipment?	All listed and proposed (by the bidder) equipment.
26	2	103	8 Facilities and services provided by the Employer 8.1 Key Activities 8.1.7 Data Centers	All data center preparations, secure access and standards has to be implemented by the bidder.	a) In case of Production Data Center I & II, what is needed for this requirement?	Bidders responsibility.
27	2	116	11 General Requirements 11.2 Adherence to common industry standards	11.2.2 Any license required for the system shall be perpetual and shall cover installation and usage across all entities under the line ministry, provincial ministries ministry or at any other site where the proposed system or part of it is installed. All licenses shall not be based on number of users or sites.	a) Some equipments (ex Firewall, Hypervisor and etc.) have limited licenses. In this case, this requirement is not complied?	In such a cases, it's bidders responsibility to obtain necessary license during the operation period.
28	2	116	11 General Requirements 11.2 Adherence to common industry standards	11.2.4 The entire solution shall be web based and web-enabled and shall not require installation of any software / library at the employer systems.	a) Some equipments (ex Management Solution and etc.) need the client software. In this case, this requirement is not complied?	Bidders responsibility.
29	2	96	7 Specifications	7.6 [Item 6] - NDI hosting infrastructure + Page 97 : 7.6.1 External / Internal Firewalls	Can we propose alternative Solution for the Layer 8 requiremnt of the Firewall ?	Yes.
30	2	70	Schedule of Requirement, Section 6, Item 7	NDI Systems Infrastructure (HA, Active-Active)	a) Does Infra systems in Data Center1 & Data Center2 have to be configured as Active - Active architecture? For Active-Active architecture between DataCenters, we need to provide GSLB equipment. b) Could you provide the detail infrastructure specifications considering the application performance? c) Could you provide the detail hypervisor	a) Yes, bidders responsibility. B) Bidder should propose the architecture as per their application stack based on minimum requirement given. C) Bidders responsibility.
31	2	103	Schedule of Requirement, Section 8, Item 8.5	8.5 NDI Hosting Infrastructure 8.5.2 Front-end application –Enrollment software 8.5.3 Front-end application – Authentication software 8.5.4 Backend solution for Enrolment management software 8.5.5 Database which store enrolment biometric and other personal identification data	Applications, DB software are provided by employers?	No.
32	2	18	Schedule of Requirement, Section 4.1.12  Schedule of Requirement, Section 8	4.1.12 Further to above, the bidder should carry out integrations such as connectivity to LGN network 8.1.6 Connectivity NDF, NDI and enrollment centers connected via secure LGN connectivity. 8.5 NDI Hosting Infrastructure 8.5.7 Internet and LGN Connectivity for both sites	Could you clarify what we have to integrate to LGN network? What are the employer's role? and what are the bidder's role? For example in-house wire cabling is employer's role?	Connectivity should be facilitated. Cabling is bidders responsibility. Employer will provide separately caged spaces in data center. All integrations, cables within the cage should be bidders responsibility.
33	2	96	Schedule of Requirement, Section 7.6, [Item 6]	7.6[ITEM6] - System Monitoring SNMP and Agent based monitoring Email and SMS alerting Web front end Support Network elements and servers	System Monitoring software only support English. (ex. Menu bar). Does it no problem?	Acceptable.

34	Volume 2	73	Schedule of Requirement, 7.Specifications	7.1.2 Scanner (Legal)	<p><b>Can we propose A4 Flatbed scanner with ADF ?</b></p> <p>There is no scanner model in the market with the flatbed unit of legal size. It always enhance the requirement to A3 flatbed unit to capture the Legal size document. When you compare the prices between A4 size ADF with Flatbed and A3 size ADF and Flatbed the price difference is substantial. Do you have a requirement of scanning A3 documents during the operation? ADF unit which can capture the A4 size documents is capable of capturing the Legal size as well. Legal size documents which can be unbound can be scanned with ADF unit.</p> <p>According to the specification sheets they want the scanner drivers to be compatible with Mac and Ubuntu and Linux. According to our understand only few personal scanners are capable with Mac but not with Linux or Ubuntu which are open source</p>	Requirement is to scan legal size documents.
35	2	46	Figure 8	4.7.7 - Production datacenter I and II	Can we propose a Public cloud based service for NoSQL database ?	No.

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1	2	-	-	-	Please clarify that the Card Personalization sites will be centralized or distributed	NDF District Centers
2	2	-	-	-	Please clarify that the ABIS hardware will procured/provided by employer or its bidder's responsibility?	Bidders responsibility.
3	1	-	-	-	Please clarify that the transfer of payment/funds will be done individually or in bulk. Also please provide clarifications that either the payment will transfer uniformly or it will be vary.	Please refer Bidding Document for payment terms.

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1	2	70, 91	6 & 7.5.4.3	6 Bill of Material (BOM) & 7.5.4.3. Personalization System (# 8)	We see a contradiction in these 2 requirements, i.e., PIN printing at the perso stage and PIN printers at the enrollment stage. Capturing and issuing PINs at the enrollment stage is not very secure because we have to store the PINs so that they can be personalized to the chip. No matter what security you put in place there might be a risk of PINs being stolen. Secure PIN printing can be done but there is a risk that PIN envelopes and cards might be mixed up during the physical dispatch transportation stage. Thus, we recommend that we switch the PIN Printers at enrollment stations to "PIN keypads" at the enrollment/issuance stations. We will set the default PINs in the pre-issued cards to blank with the PIN counter set to blocked state. If the card is stolen or stolen at the pre-issuance stage, it can be used because the PIN is blocked. The PIN counter will be unblocked during issuance and then the keypad will be offered to the card holder to enter his/her desired secret PIN. This secret PIN goes directly into the chip and will not be recorded anywhere for maximum security. Please confirm that this alternative design which is more secure and less expensive is acceptable.	Acceptable.
2	2	47	4.8.1.	NDI Certification Authority	Is the CA/PKI located at Site A or B, or elsewhere in a totally separate site. If located at a separate site, what is the geographic distance separation between CA/PKI site and Site A and Site B?	A & B, One should be production and other should be backup CA.
3	2	77	7.1.7	Fingerprint Scanner (10 Fingers)	The requirement says "Scan Area" of 132 x 130mm and "Sensing Area" of 3.2" x 3.0". Please elaborate the scan area requirement.	Ignore it and the requirement is removed.
4	2	88	7.5.4.1.	#2. The smart card body is made of 100% polycarbonate multiple layers. #15. The card body must contain laser-engraved markings protecting against delamination, tampering and cutting attempts.	A PURE (100%) polycarbonate card body offers outstanding durability that they cannot be separated or spliced without destroying the PC card. By having laser engraved marking on the card body doesn't add in protection against delamination, tempering and cutting attempts. There is a contradiction between the 2 clauses, please remove item #15.	No change.
5	2	20	4.1.30	Warranty and Service Levels are applicable from the date of UAT acceptance certificate is issues to the bidder.	Some of the systems might be delivered after UAT (Item 1 and 5 in particular) and will be accepted during OAT (i.e., up to 18 months after contract effective date). Kindly confirm that warranty for these systems will be ending along with the contract end date, i.e., 66 months after contract effective date.	Please refer the bidding document carefully. UATs are carried out in different stages as part of acceptance. For example each NDF center shall be accepted by the employer via a UAT process - e.g. 4.2.10
6	2	88	7.5.4.1	The smart card manufacturer must submit their samples containing each of requested features along with tender answer by the bidder.	One of the requested features from ICTA takes a longer time to build. Hence, we would like to request ICTA to grant us up to 2 weeks to send the 5 sample cards at least 2 weeks (21st Jul 2016) after the official submission date	No comments
7	1	82	2.3.4.	Credit Facilities	Banks won't accept this wording if the bidder is not availing credit facilities. This is a commitment equivalent to a credit facility that they have to include in their Balance Sheet. The bidder might not request credit facilities from Banks and might be able to manage from the cash pool internally available for their working capital requirement. Therefore, kindly request you to revise this form and make it applicable to all bidders irrespective of whether they avail credit facility or not. Can we get a letter of comfort or reputation certificate from the bank instead?	Refer 3.2.3.3 - Financial Resources of Volume 1

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1	1	82	2.3.4	Credit Facilities	1. Does Bank certificate refers to " The Certificate of Loan Commitment from the Bank" 2. Format of Bank Certificate : Can we submit MUFG Bank format ( As Attached) 3. Period of Bank Certificate: There is a description of the 'during the contract period" in Bank Certificate from when until when will that be.	Refer 3.2.3.3 - Financial Resources of Volume 1

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2				Is implementation of Certificate based on X.509 available in the smart card level ? It is advisable that the certificate implemented on Smart Card to enhance the security practice against malware in the PC for every holder. Additional data formatting might occur to save space in the smart card.	Yes.
2				Is combination of Fingerprint Verification and Certificate will also be implemented in the smart card ? The benefit of having on-card biometric verification combine with the certificate is to prove that the card and the card holder is the valid owner.	Yes.
2				Is it possible to have multiple CA Root in the design ? Mostly the term root is the one and only but in this case, having multiple trusted root to avoid the key it-self being compromise and to scale up the PKI structure for government and shift the responsibility to other root.	At the moment it should go with NCA(National Certificate Authority)
2				Is it possible to have cross-certificate between department ? If this option is enabled, the government expand the trust between its own department and adding benefit to the citizen to validate that cross to different department within the organization. This is important as well to be used during G2G transaction.	Yes, Bidder may facilitate.
2				Is it possible to have cross-certificate from other trusted party ? Having trusted signed certificate outside the government and validated by government will expand the network of trust of the organization outside the government and this will lead to the advancement of security as a nation.	No.
2				Any CA-Bridge to manage cross-certificate from other trusted party ? Other trusted party is advisable to be manage by government through CA-Bridge. This will leverage the responsibility, management and also strengthen the trust between other party and government.	No
2				How are the possible features for Certificate Management System ? it is advisable that all the features for certificate management system which are published, temporarily or permanently suspended, renewed or revoked all available in the system. Certificate management systems do not normally delete certificates because it may be necessary to prove their status at a point in time, perhaps for legal reasons. A CA (and perhaps an RA) will run certificate management systems to be able to keep track of their responsibilities and liabilities.	Bidder may specify extra fetures other than listed in the document.
1	-	-	-	How much is the Budget of the project?	No comments

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1	2	33	4.4.28.2.5.2.1	Sensitive data shall be encrypted stored. Appropriate and strong encryption algorithms shall be used.	The document only specifies encryption which is a technology to ensure data security. The document does not refer to any technology for Data Integrity. Is it acceptable to offer additional technology related to data integrity and if yes, will such technology be considered positively as part of the tender?	Yes, integrity and the security are the most important factors for the whole system and it'll be positively considered in every segment of the project solution and bidders are expected to detail in security and integrity of the solution.
2	2	32	4.4.28.2.1	4.4.28.2.1 Performance 4.4.28.2.1.1 Speed & Response Time 4.4.28.2.1.1.1 Minimum 1,000 authentications per second with response time less than 1 second based on NIC number 4.4.28.2.1.1.2 Minimum 1,000 authentications per second with response time less than 1 second based on User unique ID 4.4.28.2.1.1.3 Minimum 1,000 authentications per second with response time less than 1 second based on Finger prints 4.4.28.2.1.1.4 Minimum 1,000 authentications per second with response time less than 1 second based on IRIS recognition 4.4.28.2.1.1.5 Minimum 1,000 authentications per second with response time less than 1 second based on Face recognition 4.4.28.2.1.1.6 Minimum 1,000 authentications per second with response time less than 1 second based on Digital	In each of the above instances, please state the authentication performance requirement for 1:1 and 1:N separately and also specify the database size assumed for this performance.	1000 authentications per second for 1:1 matching and 25 authentications per second for 1:N identifications.
3	2	79	7.2	Portable Units	For the Portable Unit there is a requirement for a Dual Iris/Face Camera. In order to have better performance kindly confirm whether Bidder may propose the Iris Scanner and the Face Camera as separate units instead of a single combined unit.	Dual iris/face camera is expected.

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1	1		3.2.3.2	in case of a JV or Consortium, the Lead Bidder must meet the requirement of a minimum average of its Annual Turnover of LKR 5,000 Million, of the last 3 years	We assume that if the Lead Bidder has recently acquired (in 2015 & 2016) several companies, the average Annual Turnover (of the last 3 years) of those acquired companies, could be added and would be recognized as the total Annual Turnover of the Lead Bidder. Please approve.	Refer the Bidding Document. No comment
2	2	-	Schedule 2 – Clarifications to queries raised on Tender Answer to Question #59	-	After reviewing your answer to this question, we realize that a card manufacturer, who has “in-house” developed an Operating System and a cryptography library, will still gain evaluation preference. In order to allow all bidders to gain the same evaluation points, we kindly ask to: (i) Remove this entire requirement; or (ii) Clarify that such a card manufacturer (with “in-house” OS and Library) will not gain any preference (as this is not a mandatory requirement any more).	No Change
3	-	-	Schedule 2 – Clarifications to queries raised on Tender		We have noticed that this document has 17 pages, while pages 13-17 (inclusive) are empty. In order to verify that we are not missing any answers, please approve that those pages are actually empty.	Total number of queries answered are 103. Those are in the Schedule No 2. Please read the email cover.
4	2	87		The card body must contain laser-engraved markings protecting against delamination, tampering and cutting attempts	This requirement clearly points to the “Sealys Edge Sealer” unique in the market security feature, which is a patented feature by one vendor only (thus limits responsiveness to by additional bidders), as is clearly seen in the following link: <a href="http://www.gemalto.com/govt/security-features/sealys-edge-sealer">http://www.gemalto.com/govt/security-features/sealys-edge-sealer</a>  See patent: <a href="https://www.google.co.il/patents/US20100164220?dq=gemalto+polycarbonate+edge+engraving&amp;hl=en&amp;sa=X&amp;ved=0ahUKEwiysJGy3LvNAhWHkSwKHXtuDxIQ6AEIPTAF">https://www.google.co.il/patents/US20100164220?dq=gemalto+polycarbonate+edge+engraving&amp;hl=en&amp;sa=X&amp;ved=0ahUKEwiysJGy3LvNAhWHkSwKHXtuDxIQ6AEIPTAF</a>  As tenders common practice does not call for offering unique/patented features which can be proposed by one vendor only, we kindly ask to either: (i) Change this requirement to read: “The card body will contain one or more a security features which will protect against delamination and tampering attempts”; or (ii) Remove this entire requirement.	It's an expected security feature, bidder may propose equivalent or better. <a href="http://www.fobalaser.com/industry-solutions/security-id/Datacard">http://www.fobalaser.com/industry-solutions/security-id/Datacard</a> : <a href="https://www.google.com/url?sa=t&amp;rct=j&amp;q=&amp;esrc=s&amp;source=web&amp;cd=2&amp;ved=0ahUKEwjyleDRhsbNAhWBs5QKH3HCAGQFggkMAE&amp;url=https%3A%2F%2Fwww.datacard.com%2Fdownloads%2FViewDownload.dyn%3FelementId%3Drepositories%2Fdownloads%2Fxml%2Fgovt_wp_QSDC-to-Optimize-Laser-Engraving-of-ID-Docs.xml%26repositoryName%3Ddownloads&amp;usg=AFQJCNftPWq1LcGR2KWcV-yRsrhjz-AEtA&amp;sig2=enJCKjWjD_dCohsG64VLw&amp;bvm=bv.125596728,d.dGoGeisecke%20Devrient%20GmbH%20patent%20(1985)">https://www.google.com/url?sa=t&amp;rct=j&amp;q=&amp;esrc=s&amp;source=web&amp;cd=2&amp;ved=0ahUKEwjyleDRhsbNAhWBs5QKH3HCAGQFggkMAE&amp;url=https%3A%2F%2Fwww.datacard.com%2Fdownloads%2FViewDownload.dyn%3FelementId%3Drepositories%2Fdownloads%2Fxml%2Fgovt_wp_QSDC-to-Optimize-Laser-Engraving-of-ID-Docs.xml%26repositoryName%3Ddownloads&amp;usg=AFQJCNftPWq1LcGR2KWcV-yRsrhjz-AEtA&amp;sig2=enJCKjWjD_dCohsG64VLw&amp;bvm=bv.125596728,d.dGoGeisecke &amp; Devrient GmbH patent (1985): http://patents.com/us-8528941.html</a> HID Global: <a href="https://www.hidglobal.com/sites/default/files/resource_files/d00529-f.4-13.56-mhz-physical-access-htog-en.pdf">https://www.hidglobal.com/sites/default/files/resource_files/d00529-f.4-13.56-mhz-physical-access-htog-en.pdf</a>
5	1		Schedule 5 – Clarifications to queries raised on Tender, Answer to Question #4 3.2.4.2 Specific Experience”		The answer states: “3.2.4.2 Specific Experience is replaced with the words “Lead Bidder must meet requirements for item (1) of E specific experience and all other Partners combined must meet specific experience for all sub items (i), (ii) and (iii) requirements specified in item (2)”. While the asker’s intention was to release a bit the requirement, the answer went in an opposite direction and made the requirement harder to be met. i.e., While the question asked “to allow that the compliance requirement for specific experience should be met by any member of a joint venture / consortium partners”, i.e., that requirement could be met by all JV members combined, including the Lead Member, the answer states “all other Partners combined”. We kindly ask you to remove the word “other” from the revised requirement wording, thus it should read: “Lead Bidder must meet requirements for item (1) of specific experience and all Partners combined must meet specific experience for all sub items (i), (ii) and (iii) requirements specified in item (2)”. Please approve.	Response given in the Schedule 5 remains unchanged.

6	1		Schedule 5 – Clarifications to queries raised on Tender, Answer to Question #36		<p>Despite your explicit answer saying that “Deadline for submission of bids shall not be extended”, we kindly ask you to rethink about this decision, and extend submission deadline with 2-3 weeks, due to the following reasons:</p> <p>(1) This request was asked by more than one bidder;</p> <p>(2) This is one of the biggest National ID projects in the world, so granting an extension of 2-3 weeks would not affect the final result, as those weeks can be easily saved during the project implementation;</p> <p>(3) Changing the requirements from the offering group just a week ago (as been done in answer 4 in Schedule 5), must allow the bidders some extra time to reorganize their structure of the JV/Consortium;</p> <p>Therefore, in order to allow the bidders to complete a comprehensive and a fully responsive proposal, we would appreciate if you would approve the requested 2-3 weeks extension.</p>	Response given in the Schedule 5 remains unchanged.

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1	1	4	b	<p>b) Specific experience: During the last five (05) years, bidder must have successfully completed at least one (01) contract of similar nature, with the value of not less than Sri Lanka Rupees Five Thousand Million (LKR 5,000 Million) or equivalent. The similarity shall be based on the physical size, complexity, methods/technology or other characteristics as described in the Bidding Document. At least one completed contract should have received final acceptance and system has been in operation satisfactorily during the last two (02) years counted from the date of bid submission deadline, and the other projects should have received at least provisional acceptance.</p>	<p>Here by we are seeking clarification regarding a clause in HTM tender MTDI/GOSL/IS/ICB/2016/15. According to the clause related to "(b) specific experience", could you please advice that any project should still be in operation and at least for the last 2 years.</p>	<p>Refer the Bidding Documet</p>

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Q#	Volume	Page Number	Item	Content detail	Questions	Responses
1	1	-	-		A letter with General concerns and views with request to extend the bid closing date four weeks from July 7th ( Letter attached )	No change in the Bid closing date

**Schedule No 8 - Clarifications for queries raised by the Bidders - IFB No: MTDI/GOSL/IS/ICB/2016/15 - Volume 1, 2 & 3 (as at 28.06.2016)**

Q#	Volume	Page Number	Item	Content detail	Questions	Responses
1	3	104	Appendix 7 Item g)	Release of the remaining balances by retaining 5% of the total contract price being the retention. Release of the retention shall be after 6 months from the Operational Acceptance subject to receipt of unconditional bank guarantee for the same.	We understand that Performance Guarantee is held until the end of Warranty/Support period. Therefore, kindly clarify if the 'unconditional bank guarantee' mentioned in this item g) of Appendix 7 is the same as the Performance Guarantee? If it is not the same, kindly provide the terms and format for this guarantee, just like the details for Performance Guarantee have been provided in Vol 3: 13.3 on Page 23 and Vol 3: Section IX 2.1 on page 116.	It is Form of Advance payment Guarantee given in Volume 3
2	3	12	ITB 4.8	Local Companies bidding for these tender or Local partners of Foreign Companies bidding for this tender shall be registered under the Public Contracts Act, No 3 of 1987.	As per this requirement, this registration only applies to bidders i.e. Prime Bidders or members of a JV. Kindly confirm that if a local company is playing the role of a sub contractor it does NOT need to get registered under Public Contracts Act?	Refer Bidding Document and Public Contract Act No 3 of 1987

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Q#	Volume	Page Number	Item	Content detail	Questions	Responses
1	1	-	-	A letter with General concerns and views ( Letter attaced )	<p>Please be kind enough to consider sending a revised single RFP document with all clarifications incorporated. This will be very practical considering the number of clarifications and corrections issued.</p> <p>Furthermore, we kindly request for an extension of four weeks to the original bid submission date (July 7, 2016).</p>	No change in the Bid closing date. All clarifications All clarifications are given in Schedules properly labled.forwarded must be noted and complied by bidders.

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Q#	Volume	Page Number	Item	Content detail	Questions	Responses
1	2		Revised Bill of Material (BOM) as at 7th June, 2016	Item No: 1.9 USB Contactless Card Reader (Enrolment staff), QTY 1783 1.17 USB Contact Card Reader (Enrolment Staff), QTY 331 7.5.1 UBS Card Reader Type: IS07816 contact and IS014443 contactless reader (as at Bidding document Vol 2 Page 85)	Kindly advise the usage of both card reader devices as it available for all NDF and DS enrollment stations and in the bidding document specification USB card reader must support both contact and contactless in one device.	1.17 should be a contactless card reader , intention was to facilitate enrolment officers to handle post issuance matters.
2	2		Revised Bill of Material (BOM) as at 7th June, 2016	Item No: 1, 10 PIN Printer	Kindly advise the specification of the printer	Bidder may propose suitable printer according to the solution and employers basic requirements.
3	2	21	Table 3:NDF Centers	Table 3 states the number of enrolment desks for each district centers.	Kindly state the total number of enrolment desks for the Divisional Secretariats.	993 Enrolment Desks
4			Queries Clarification Schedule 2, item 41	Response : Phase 1 Smartcards Polycarbonate Card with a Chip, with basic design. However, in item 19 it is responded as - No chip required on phase 1 card.	Kindly confirm card is with or without chip. If with chip is it contact or contactless?	Chip with dual interfaces (Contact and Contactless)
5	1	84	Table 2.4.2	Specific Experience in Contracts of a Similar Nature	Kindly confirm what is Contract Identification	Description for the contract
6	1	-	-	-	Request for an extension of bid closing date for 60 days from original date.	No change in the Bid closing date