

**Expression of Interest (EOI) Information format for Consulting Firms**

**1. Project Data & Consulting Firm**

<b>Contract Name: Development of New Modules to DOC and SLP eServices with Support and Maintenance</b>
<b>Contract Number: ICTA-GOSL-CON-CQS-2016-126</b>
<b>Name of Consulting Firm :</b>

**2. Eligibility**

**Declaration**

We hereby declare that:

- (i) we have read the advertisement, including the Description of Services (DOS), for this assignment;
- (ii) we have not been engaged to prepare such DOS as a firm, subconsultancy, or joint venture; and
- (iii) no full-time or part-time or contracted expert employed by our firm, subconsultancy, or joint venture has been engaged to prepare such DOS.

We further confirm that, if any of one or more of our experts is engaged to prepare TOR for any ensuing assignment as part of our work product under the assignment to which this advertisement relates, our firm and any such expert(s) will be disqualified from short-listing and/or participation in such follow-on assignment.

Lead Firm	
Signed by:	
Position :	
Associate/Partner 1	
Signed by:	
Position :	
Associate/Partner 2	
Signed by:	
Position :	
Associate/Partner 3	
Signed by:	
Position :	

### **3. Management Competence**

- 3.1 If you are proposing an association such as sub consultancy or a joint venture (J/V), outline the rationale for and benefits of the “association.” Outline proposed management coordination of the “association,” including the role of each firm.
- 3.2 Does your firm/sub consultancy/joint-venture (J/V) have standard policies, procedures or practices in place that promote quality in: the workplace, your interaction with clients, and the outputs you produce? If yes, describe briefly.
- 3.3 Does your firm/sub consultancy/joint venture have a dedicated unit or staff solely responsible for quality assurance? If yes, describe briefly.
- 3.4 How will you ensure the quality of your firm’s/sub consultancy’s/join venture’s performance over the life of this assignment?
- 3.5 How will your firm/sub consultancy/joint venture deal with any complaints concerning the performance of the staff or the quality of the reports submitted for this consulting assignment? What internal controls are in place to address and resolve complaints?
- 3.6 Provide adequate details for the following. Information about all the referred projects (if any) should be based on the “Project Sheet” given under Annex 1.
  - 3.6.1 Experience of the firm in the project country or in the region
  - 3.6.2 Past experience with world bank, ADB & GOSL projects
  - 3.6.3 Core business of the firm
  - 3.6.4 Firm’s history-number of years in business
  - 3.6.5 Technical & managerial organization of the firm, staff strengths and capabilities & appropriate skills of firm staff

### **4. Technical Qualifications including Experience**

Information about all the referred projects should be based on the “Project Sheet” given in Annex 1.

- 4.1 Please provide details explaining similar past project implementation and deployment experiences related to SOA, eService applications and online payment system development experience.
- 4.2 Provide following additional information in relation with the project(s) referred in the above answer (4.1)
  - 4.2.1 Elaborate how Open Standards were useful in implementing the referred solution.
  - 4.2.2 Describe the high level architecture of the referred system elaborating the SOA concepts and enterprise software architecture best practices used.
  - 4.2.3 Elaborate the security and performance considerations in aforementioned projects.
  - 4.2.4 Elaborate cloud deployment experience
  - 4.2.5 Elaborate how you ensured high availability and load balancing, considering application level failures in such environment (cloud)
  - 4.2.6 Elaborate use of any monitoring tools for maintainability
  - 4.2.7 Elaborate support and maintenance experience

**Annex 1**

**PROJECT SHEET**

Indicate up to 6 reference projects that the firm/sub consultancy/joint venture experiences are relevant.

**Project 1 of \_\_**

• Project Name			
• Name of Client			
• Country		Project location within Country	
• Participation	<input type="checkbox"/>	As lead firm	
	<input type="checkbox"/>	As associate firm	
• Value of Services		(US\$)	
• Source of Financing			
• Consultancy Services			
(i) No. of staff			
(ii) No. of person months			
• Length of Consultancy Assignment			
• Start Date		(dd/mm/yyyy)	
• Completion Date		(dd/mm/yyyy)	
• Name of Associate Firms (if any)			
• No. of Person-Months of Professional Staff Provided by Associated Firm(s)			
• Name of Senior Staff (Project Director/Coordinator, Team Leader) Involved and Functions Performed			
• Detailed Description of the Project			
• Detailed Description of the Actual Services Provided by your Firm			