



Information and Communication Technology Agency of Sri Lanka

REQUEST FOR EXPRESSIONS OF INTEREST

Assignment Title: Individual Consultant to Carryout Quality Assurance Audits for eServices and related Government Projects

Assignment Number: ICTA/GOSL/CON/IC/2017/06

Information and Communication Technology Agency of Sri Lanka (ICTA) is empowered to implement ICT development strategies and programmes, in both the Government and Private sectors, including Legal and Policy reforms in Sri Lanka. The Agency functions under direct purview of the Ministry of Telecommunication and Digital Infrastructure.

Electronic Services (eServices) development is one of the key initiatives of ICTA which provides government services to citizens electronically through multiple delivery channels. Since 2009, ICTA has launched more than 50 eServices offered through approximately 23 government organizations. While expanding the existing eServices base to another level, new set of eService development projects are planned to be started from January, 2017. Further a set of new eGovernment projects are also scheduled to be implemented targeting a more streamlined government system, utilizing ICT. Along with the said implementations, it has been identified that in meeting the precise requirements of each project, the artifacts needs to be reviewed through an independent party at technical planning and the quality assurance stages, ensuring a quality output.

The success of the existing eServices has raised lot of interest among Government Organizations to implement eServices in their organizations. Further, they have expressed their interest to work in collaboration with ICTA to offer more eServices. Therefore, in addition to the existing eServices, ICTA intends to initiate new projects to implement more e-Services.

Hence, ICTA intends to procure and obtain service from an Individual Consultant to carryout QA Audits for eServices and Related eGovernment Projects. ICTA now invites Expressions of Interest (CVs) from eligible, qualified and experienced Individual Consultants (Local) who are interested in taking up this assignment.

Interested consultants are requested to respond to this request by submitting the required details including the following with documentary evidence to demonstrate qualifications, previous experience in carrying out similar assignments, technical capabilities, and appropriate expertise

- (1) Detailed CV/Resume
- (2) Cover letter highlighting relevant experience, expertise etc in the respective area
- (3) Brief description of approach/work plan to the task
- (4) Expected rate for a unit

The “Brief of Scope” and “CV format” documents are now available at ICTA website <https://www.icta.lk/procurement/>.

Consultant will be selected in accordance with the procedures set out in the Government Guidelines: Selection & Employment of Consultants. All interested parties are informed that all documentations shall be in English Language.

Interested Consultants may obtain further information from Procurement Division, ICTA by contacting via Phone: +94 11 2369099, Fax: +94 11 2369091 and email: procurement@icta.lk.

Expressions of Interest including all requested information must be delivered no later than **1500 hrs on February 23, 2017** either: (i) electronically to; procurement@icta.lk or (ii) hand delivered or (iii) by post to the address; Procurement Division, C/o, Managing Director/Chief Executive Officer-ICTA, 2nd Floor, 160/24, Kirimandala Mawatha, Colombo 05.

Envelope containing the Expressions of Interest and subject field of e-mail should be marked **“Expressions of Interest for Individual Consultant to Carryout Quality Assurance Audits for eServices and related Government Projects – Assignment Number ICTA/GOSL/CON/IC/2017/06”**

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