



INFORMATION AND COMMUNICATION TECHNOLOGY AGENCY OF SRI LANKA

REQUEST FOR EXPRESSIONS OF INTEREST

Assignment Title: Procuring a consultancy firm to Carryout Support and Maintenance and Service Enhancements of Sri Lanka Police and Department of Commerce eServices

Assignment Number: ICTA/GOSL/CON/CQS/2017/07

Information and Communication Technology Agency of Sri Lanka (ICTA) is the apex government agency for Information and Communication Technology (ICT) in Sri Lanka which has been mandated to take all necessary measures to implement the Government's Policy and Action Plan in relation to ICT.

Issuance of the Certificate of Origin for exporters is one of the key services provided by the Department of Commerce (DOC). Similarly, Issuance of the Certificate of Clearance for citizens who go abroad for many reasons is also an important service provided by the Sri Lanka Police (SLP). By considering the importance of the above services, ICTA developed eServices allowing both DOC and SLP to automate their processes and allow their clients to obtain services online through the Lanka Gate infrastructure.

Internal processes and workflows of issuing certificates in SLP have been changed due to the need of additional security verifications and many other reasons. A need has raised to introduce new additional workflows in DOC certificate issuance application to cater requests under new Free Trade Agreements. Moreover, there are identified enhancements of existing processes in both SLP and DOC applications which can be further enhanced to provide better service to their clients.

Hence, ICTA intends to procure and obtain the services of a consultant firm to carry out enhancements and support and maintenance for eServices of SLP and DOC

ICTA now invites Expressions of Interest (EOIs) from firms that are willing to undertake the above assignment. EOI must include requested information as specified in the "EOI Information Form" along with documentary evidence in support of core business and years in business, Financial, Business and Administrative strength/standing, qualifications in the field of assignment, experience in carrying out assignments of a similar nature and complexity, technical and managerial organization of the firm, technical capabilities and appropriate skills of key staff of the organization and other relevant information.

The "Brief of Scope" and "EOI Information Form" documents are now available at ICTA for further information. Interested parties may download these documents from the website <https://www.icta.lk/procurement/>

Consulting firms will be selected in accordance with the procedures set out in the Government Guidelines: Selection & Employment of Consultants; following Consultants

Qualification Selection (CQS) method. All interested parties are informed that all documentations shall be in English Language.

Interested parties may obtain further information from Procurement Division, ICTA by contacting via Phone: +94 11 2369099, Fax: +94 11 2369091 and -email: procurement@icta.lk.

Expressions of Interest including all requested information must be delivered no later than **1500 hrs on March 08, 2017** either: (i) electronically to; procurement@icta.lk or (ii) hand delivered or (iii) by post to the address; Director - Procurement, C/o, Managing Director/Chief Executive Officer-ICTA, 2nd Floor, 160/24, Kirimandala Mawatha, Colombo 05, Sri Lanka.

Envelope containing the Expressions of Interest and subject filed of e-mail should be marked **“Procuring a consultancy firm to Carryout Support and Maintenance and Service Enhancements of Sri Lanka Police and Department of Commerce eServices - ICTA/GOSL/CON/CQS/2017/07”**

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