

## TRANSFORMATION (JOB ROLES)

POSITION	REQUIRED BASIC & ADDITIONAL QUALIFICATIONS	EXPERIENCE	KEY RESPONSIBILITIES
Head of Transformation	• A Bachelor' s Degree or equivalent qualifications related to the field from a recognized university/institution	<ul> <li>Minimum 10 years of relevant professional experience</li> <li>Experience in working at a senior level in a complex environment, managing multiple transformation projects with a range of stakeholders.</li> </ul>	<ul> <li>Responsible for the design and implementation of ICTA Transformation strategy</li> <li>Analyze and articulate macro and micro level economic problems that require Digital solutions</li> <li>Lead the planning, development and execution of identified key strategic priorities, projects and initiatives by, working closely with the Programme Directors/Heads</li> <li>Drive, lead and manage the change at a pace to increase the efficiency and improved outcomes whilst ensuring involvement and engagement of key stakeholders.</li> <li>Lead the change management strategies and plans that maximize user adoption, usage and minimize resistance.</li> <li>Provide leadership to bring about digital transformation within ICTA</li> <li>Communicate, in a highly effective manner, key project objectives, timelines and deliverables to all levels of the organization</li> <li>Working with project teams to, understand and track progress against annual project plan, to identify gaps and risks and implement timely and appropriate responses</li> <li>Act as the key contact for ICTA stakeholders</li> </ul>