

POSITION	REQUIRED BASIC & ADDITIONAL QUALIFICATIONS	EXPERIENCE	KEY RESPONSIBILITIES
<p>Manager – Technical Operations</p>	<ul style="list-style-type: none"> <li>A Bachelor's Degree related to the field or equivalent qualifications from a recognized university/institution</li> </ul>	<ul style="list-style-type: none"> <li>Minimum 05 years' experience</li> </ul>	<ul style="list-style-type: none"> <li>Design and implement the infrastructure and software support management architecture for LGII</li> <li>Liaise with ICTA project staff, service providers and contractors to provide an efficient infrastructure/software support to systems</li> <li>Managing the monthly Service Level Agreements of critical infrastructure facilities</li> <li>Ensure operational matters are well managed to provide an effective service delivery</li> <li>Develop strategies to effectively Identify and manage different user requirements to provide an uninterrupted service</li> <li>Liaise with different stakeholders to manage the network operation aspects in an effective manner</li> <li>Provide technical know-how to other government organizations as and when required</li> <li>Manage the datacenter operation to provide uninterrupted service</li> <li>Ensure all security aspects of the infrastructures are well managed</li> </ul>

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			<ul style="list-style-type: none"> <li>• Provide the leadership to the technical operations team to provide required services</li> <li>• Provide Management information as and when required by the Management</li> <li>• Liaise with ICTA team on playing catalyst role in design, delivery and implementation of country digital transformation through effective digital solutions</li> </ul>