

TRANSFORMATION (JOB ROLES)

| POSITION | REQUIRED BASIC & ADDITIONAL QUALIFICATIONS | EXPERIENCE | KEY RESPONSIBILITIES |
|---|---|---|--|
| SPECIALIST - CHANGE & RELATIONSHIP MANAGEMENT | • A Bachelor' s Degree or equivalent qualifications related to the field from a recognized university/institution | Minimum 05 years' experience Experience in the design, delivery and realization of transformation and change initiatives | Develop and implement change management strategies and plans that maximize user adoption, usage and minimize resistance. Execute different strategies to drive faster adoption and higher ultimate utilization Coordinate with project teams when integrating change management activities into the project plans. Effective management of Stakeholders and general public to ensure delivery of expected outcomes Maintain a Positive relationship with different government organizations, private sector and other key stakeholders Devise an ambitious PR and thought-leadership strategy to raise the profile of ICTA Cultivate and maintain positive relationships with key influencers/media/industry groups. |