



POSITION	REQUIRED BASIC & ADDITIONAL QUALIFICATIONS	EXPERIENCE	KEY RESPONSIBILITIES
Manager – Commercial	A Bachelor's Degree related to the field or equivalent qualifications from a recognized university/institution	Minimum 05 years' experience	 Provide the leadership to the commercial operations team to provide required services Develop and implement the user service management standards Manage the billing operation cycle and provide guidance to billing team to resolve any related matters Develop and implement hardware infrastructure and software support contract management procedure for LGII to maintain accuracy Liaise with different stakeholders to manage the hardware infrastructure, software platform controls in an effective manner Continuous monitoring and evaluation of service standards provided by LGII and develop strategies to further upgrade