

Addendum 01

PROCUREMENT OF A SERVICE PROVIDER FOR SETTING UP , MANAGING AND OPERATIONS OF THE MULTI – CHANNEL CONTACT CENTER FOR GOVERNMENT INFORMATION CENTER (GIC)-1919

ICTA/GOSL/SER/NCB/2020/02

Addendum Date: November 18, 2020

This Addendum shall be considered part of the bid documents for the above mentioned procurement as and shall be incorporated integrally therewith. Where provisions of the following supplementary data differ from those of the original bid documents, this Addendum shall govern and take precedence.

The bid document is modified giving an extra time period in order to overcome distractions caused by the quarantine curfew, as a result of that **sections ITB 16.1, ITB 17.2(f), ITB 21.1 & ITB 24.1** of the Bidding data sheet are modifications are as follows.

B. Contents of Bidding Documents	
ITB 16.1	The bid validity period shall be Ninety one days (91) days from the date of bid closure, accordingly the bid shall be valid until March 15, 2021
ITB 17.2(f)	Bid Security in the form of Bank Guarantee shall be valid for a period of 28 days beyond the original validity period of bids (up to, April 12, 2021).
D. Submission and Opening of Bids	
ITB 21.1	For bid submission purposes, the Purchaser’s address is: Attention: Chairman Address: Information and Communication Technology Agency Lanka, 2nd floor, 160/24, Kirimandala Mawatha, Colombo 05. The deadline for the submission of bids is: Date: December 04,2020 Time: 03.00 P.M
ITB 24.1	The bid opening shall take place at: Address: Auditorium, Information and Communication Technology Agency, 2nd floor, 160/24, Kirimandala Mawatha, Colombo 05. Date: December 04,2020 Time: Immediately after deadline for bid submission

Chairman
Department Procurement Committee
Information and Communication Technology Agency Lanka