

L.D.O-19/2019.

AN ACT TO PROVIDE FOR THE REGULATION OF PROCESSING OF PERSONAL DATA; TO IDENTIFY AND STRENGTHEN THE RIGHTS OF DATA SUBJECTS IN RELATION TO THE PROTECTION OF PERSONAL DATA; TO PROVIDE FOR THE DESIGNATION OF THE DATA PROTECTION AUTHORITY; AND TO PROVIDE FOR MATTERS CONNECTED THEREWITH OR INCIDENTAL THERETO.

Preamble

WHEREAS it has become necessary to facilitate the growth and innovation in the digital economy in Sri Lanka whilst protecting the personal data rights of the data subjects:

AND WHEREAS it has become necessary to improve interoperability among personal data protection frameworks as well as to strengthen cross-border co-operation among personal data protection enforcement authorities:

AND WHEREAS it has become necessary for the government of Sri Lanka to provide for a legal framework to provide for mechanisms for the protection of personal data of data subjects ensuring consumer trust and safeguarding privacy whilst respecting domestic written laws and applicable international legal instruments:

NOW THEREFORE Be it enacted by the Parliament of Democratic Socialist Republic of Sri Lanka as follows: -

Short Title and date of operation

1. (1) This Act may be cited as the Personal Data Protection Act, No. of 2021.

(2) The provisions of this section other than the provisions of Part IV shall come into operation on the date on which the certificate of the Speaker is endorsed in respect of this Act in terms of Article 79 of the Constitution.

(3) The provisions of Part IV of this Act, shall come into operation on the date as the Minister may by order published in the *Gazette*, which shall be a date not prior to twenty four months and not later than forty eight months of the certificate referred to in subsection (2).

Application of the Act

2.(1) This Act shall apply to the processing of personal data -

(a) where the processing of personal data takes place wholly or partly within Sri Lanka; or

(b) where the processing of personal data is carried out by a controller or processor who –

(i) is domiciled or ordinarily resident in Sri Lanka;

(ii) is incorporated or established under any written law of Sri Lanka;

(iii) is subject to any written law of Sri Lanka;

(iv) offers goods or services to data subjects in Sri Lanka including the offering of goods or services with specific targeting of data subjects in Sri Lanka; or

(v) specifically monitors the behaviour of data subjects in Sri Lanka including profiling with the intention of making decisions in relation to the behavior of such data subject in so far as such behaviour takes place in Sri Lanka.

(2) For the purposes of paragraphs (iv) and (v) respectively, the Authority may, determine -

- (a) the circumstances in which the specific targeting of the data subjects may occur; or
- (b) the circumstances in which the specific monitoring of the data subjects may occur.

(3) This Act shall not apply to -

- (a) any personal data processed purely for private, domestic or household purposes by an individual;
- (b) non personal data,

(4) For the purposes of subsection (3) the expression “non personal data “ means the data other than personal data.

The provisions of this Act to prevail in case of any inconsistency

3. The provisions of this Act shall have effect notwithstanding anything to the contrary in any other written law, relating to the protection of personal data of data subjects:

Provided however, where a public authority is governed by any other written law, it shall be lawful for such authority to carry out processing of personal data in accordance with the provisions of such written law and in the event of any inconsistency between the provisions of this Act and the provisions of such written law, the provisions of this Act shall prevail.

PART I

PROCESSING OF PERSONAL DATA

Compliance with the data protection obligations

4. Every controller shall process personal data in compliance with the obligations specified under this Act.

Obligation to process personal data in a lawful manner

5. The processing of personal data shall be lawful if a controller is in compliance with –

- (a) any condition specified in Schedule I hereto;
- (b) any condition specified in Schedule II hereto, in the case of processing special categories of personal data;
- (c) all the conditions specified in Schedule III hereto, in the case of processing personal data based on consent of the data subject under item (a) of Schedule I or under item (a) of Schedule II hereto; or
- (d) all the conditions specified in Schedule IV hereto in the case of processing personal data for criminal investigations.

Obligation to define a purpose for processing

6. Every controller shall, ensure that personal data is processed for a

- (a) specified;
- (b) explicit; and
- (c) legitimate,

purpose and such personal data shall not be further processed in a manner which is incompatible with such purpose:

Provided however, subject to section 10 of this Act, further processing of such personal data by a controller for archiving purposes in the public interest, scientific research, historical research or statistical purposes shall not be considered to be incompatible with the initial purposes referred to in paragraphs (a), (b) or (c) of this section.

**Obligation to
confine
processing to
the defined
purpose**

7. Every controller shall ensure that personal data that is processed shall be –

- (a) adequate;
- (b) relevant; and
- (c) proportionate;

to the extent as is necessary in relation to the purpose for which such data shall be collected or processed.

**Obligation to
ensure
accuracy**

8. Every controller shall ensure that personal data that is processed shall be –

- (a) accurate; and
- (b) kept up to date,

with every reasonable step being taken to erase or rectify any inaccurate or outdated personal data, without undue delay.

**Obligation to
limit the
period of
retention**

9. Every controller shall ensure that personal data that is being processed shall be kept in a form which permits identification of data

subjects only for such period as may be necessary or required for the purposes for which such personal data is processed:

Provided however, subject to section 10 of this Act, a controller may store personal data for longer periods insofar as the personal data shall be processed solely for archiving purposes in the public interest, scientific research, historical research or statistical purposes.

Obligation to maintain Integrity and Confidentiality

10. Every controller shall ensure integrity and confidentiality of personal data that is being processed, by using appropriate technical and organizational measures including encryption, pseudonymisation, anonymisation or access controls or such other measures as may be prescribed so as to prevent the –

- (a) unauthorized or unlawful processing of personal data; or
- (b) loss, destruction or damage of personal data.

Obligation to process personal data in a transparent manner

11. A controller shall, provide data subjects -

- (a) the information referred to in Schedule V; and
- (b) the information regarding any decision taken pursuant to a request made under PART II of this Act,

in writing or by electronic means and in a concise, transparent, intelligible and easily accessible form.

Accountability in the processing of personal data

12.(1) It shall be the duty of every controller to implement internal controls and procedures, (hereinafter referred to as the “data protection management programme”) that -

- (a) establishes and maintains duly catalogued records to demonstrate the manner in which the implementation of

the data protection obligations referred to in sections 5, 6, 7, 8, 9, 10 and 11 are carried out by the controller;

- (b) is designed on the basis of structure, scale, volume and sensitivity of processing activities of the controller;
- (c) provides for appropriate safeguards based on data protection impact assessments specified in section 24;
- (d) is integrated into the governance structure of the controller;
- (e) establishes internal oversight mechanisms;
- (f) has a mechanism to receive complaints, conduct of inquiries and to identify personal data breaches;
- (g) is updated based on periodic monitoring and assessments; and
- (h) facilitates exercise of rights of data subjects under sections 13, 14, 15, 16 and 19,

for the purpose of complying with the obligations referred to in sections 5, 6, 7, 8, 9, 10 and 11.

(2) The Authority referred to in section 28 shall from time to time issue such guidelines in respect of the data protection management programme.

PART II

RIGHTS OF DATA SUBJECTS

Right of access to personal data

13.(1) Every data subject shall have the right to access to personal data of such data subject and to be provided with a confirmation as to whether such personal data has been processed and the information referred to in Schedule V, upon a written request made by such data subject to the controller

(2) The controller shall, upon the written request made by the data subject under subsection (1), provide the data subject with such information required to be provided under Schedule V, subject to section 17.

Right of withdrawal of the consent and the right to object to processing

14. (1) Every data subject shall have the right to withdraw his consent at any time upon a written request made by such data subject if such processing is based on the grounds specified in item (a) of Schedule I or item (a) of Schedule II of this Act:

Provided that, the withdrawal of such consent shall not affect the lawfulness of any processing taken place prior to such withdrawal.

(2) Every data subject shall have the right to request a controller in writing, to refrain from further processing of personal data relating to such data subject, if such processing is based on the grounds specified in item (e) or (f) of Schedule I or item (f) of Schedule II.

Right to rectification or completion

15.Every data subject shall have the right to request a controller in writing to rectify or complete the personal data relating to such data subject which is either inaccurate or incomplete, and the controller shall, upon such a written request made by the data subject, rectify or complete the personal data without undue delay subject to section 17:

Provided however, the provisions of this section does not impose any obligation on a controller to collect and process any additional personal data that is not required for the purpose of processing:

Provided further, where a controller is required to maintain personal data for the evidentiary purposes under any written law or on an order of a competent court, the controller shall refrain from further processing such personal data without rectifying.

Right to erasure

16. Every data subject shall have the right to make a written request to the controller to have his personal data erased, under the following circumstances where:-

- (a) the processing of personal data is carried out in contravention of the obligations referred to in sections 5,6,7,8,9,10 and 11;
- (b) the data subject withdraws his consent upon which the processing is based, in accordance with item (a) of Schedule I or item (a) of Schedule II;
- (c) the requirement to erase personal data is required by any written law or on an order of a competent court to which the data subject or controller is subject to.

Grant or refusal of rectification, completion, erasure or refrain from further processing

17.(1) Where a controller receives a written request from a data subject under sections 13, 14, 15 or 16, such controller shall inform the data subject in writing, within twenty-one working days from the date of such request, whether -

- (a) such request has been granted;

- (b) such request has been refused under subsection (2) and the reasons thereof unless such disclosure is prohibited by any written law; or
- (c) the controller has refrained from further processing such personal data under sections 14(2) or 15 and reasons thereof,

and inform the availability of the right of appeal to the data subject in respect of the decisions made by the controller under paragraphs (b) or (c).

(2) The controller may, refuse, to act on a request made under sections 13, 14, 15 or 16 of this Act, by a data subject having regard to –

- (a) national security;
- (b) public order;
- (c) any inquiry, investigation or procedure conducted under any written law;
- (d) the prevention, detection, investigation or prosecution of criminal offences;
- (e) the rights and freedoms of other persons under any written law;
- (f) subject to subsection (4), the technical and operational feasibility of the controller to act on such request ;
- (g) subject to subsection (4), the inability of the controller to establish the identity of the data subject; or
- (h) the requirement to process personal data under any written law.

(3) A controller shall, record the reasons for any refusal under subsection (2) and submit such records to the Authority upon a written request from the Authority.

(4) Where a controller is unable to establish the identity of a data subject making a request under section 13, 14, 15 or 16, such controller may, request the data subject to provide additional information to enable the controller to process such requests.

(5) Any right conferred on a data subject under this Part may be exercised –

(a) where the data subject is a minor, by parents or a person who has the parental authority over the minor or who has been appointed as his legal guardian; or

(b) where the data subject is physically or mentally unfit, by a person who has been appointed as his guardian or administrator by a Court; or

(c) by a person duly authorized in writing by the data subject to make a request under this Part except in the cases referred to in paragraph (a) and (b); or

(d) by an heir to exercise a deceased data subject's rights within a period of ten years.

(6) A request made by a data subject under sections 13, 14, 15 or 16 may be accompanied by such fees, as may be prescribed by regulations under this Act .

(7) Where a fee is charged under subsection (6), the controller shall inform data subject the details of such fees and reasons for imposing same.

Right of appeal of the data subjects to the Data Protection Authority and the process of determination of such appeal

18.(1) Where a controller –

- (a) has not refrained from further processing of personal data under section 14; or
- (b) has refused to rectify or complete personal data under section 15; or
- (c) has refused to erase personal data under section 16; or
- (d) has refused the request of the data subject under section 17(2),

the data subject may, appeal against such decision in the form, manner and within such period of time as may be prescribed for a determination by the Authority whether the –

- (i) decision of the controller to refrain from further processing of personal data under section 14 was lawful;
- (ii) decision of the controller to refusal to rectify or complete personal data under section 15 was lawful;
- (iii) decision of the controller to refuse the erasure of personal data under section 16 was lawful;
- (iv) refusal under section 17(2) by the controller was lawful.

(2) After concluding the necessary investigations, the Authority shall determine, within such period as may be prescribed, whether the appeal is allowed or disallowed and the Authority shall inform the data subject and the controller the decision with reasons thereof.

(3) Where the Authority allows the appeal under subsection (2), the controller shall take steps to give effect to the decision of the Authority, within such period as may be determined by the Authority, and the controller

shall inform the data subject and the Authority, the steps taken to give effect to its decision.

(4) Any data subject or controller aggrieved by the decision of the Authority, may prefer an appeal to the Court of Appeal not later than thirty days from the date of such decision.

**Automated
individual
decision making**

19. (1) Every data subject shall have the right to request a controller to review a decision of the controller based solely on automated processing, which affects the rights and freedoms of the data subject under any written law.

(2) The provisions of subsection (1) shall not apply where a decision of the controller based on automated processing is -

- (a) authorized by any written law, which a controller is subject to;
- (b) authorized in a manner determined by the Authority;
- (c) based on the consent of the data subject; or
- (d) necessary for entering into or performance of a contract between the data subject and the controller;

and the controller shall specify such measures as may be required to safeguard the rights and freedoms of the data subject:

Provided however, the requirement under paragraph (d) shall not apply to special categories of personal data.

(3) The Authority shall determine the criteria applicable to the manner of authorization referred to in paragraph (b) of subsection (2), by rules made in that behalf.

PART III

CONTROLLERS AND PROCESSORS

**Designation of the
Data Protection
Officer**

20.(1) Every controller or processor shall designate or appoint a Data Protection Officer, (hereinafter referred to as a “DPO”), to ensure compliance with the provisions of this Act, in the following circumstances: –

- (a) where the processing is carried out by a ministry, government department, public corporation, except for judiciary acting in their judicial capacity;
- (b) where the core activities of processing by the controller or processor consist of the following -
 - (i) operations which, by virtue of their nature, their scope or their purposes, require regular and systematic monitoring of data subjects on a scale and magnitude as prescribed; or
 - (ii) processing of special categories of personal data on a scale and magnitude as prescribed;
 - (iii) processing which results in a risk of harm affecting the rights of the data subjects protected under this Act based on the nature of processing and its impact on data subjects.

(2) A DPO shall possess relevant academic or professional qualifications which may include academic background, knowledge and technical skills in matters relating to data protection having competency and capacity to implement strategies and mechanisms to respond to inquiries and incidents related to processing of personal data.

(3) Where the controller is a group of entities, such controller may appoint a single DPO who is easily accessible by each entity. Where a controller or a processor is a Public Authority, a single DPO may be designated for several such public authorities, taking into account their organizational structures.

(4) A controller or processor shall publish the contact details of the DPO and communicate them to the Authority.

(5) The responsibility of the DPO shall be to –

- (a) advise the controller or processor and their employees on data processing requirements provided under this Act or any other written law;
- (b) ensure on behalf of the controller or processor that the provisions of this Act is complied with;
- (c) facilitate capacity building of staff involved in data processing operations;
- (d) provide advice on personal data protection impact assessments; and
- (e) co-operate and comply with all directives and instructions issued by the Authority on matters relating to data protection.

Additional obligations of the controllers

21.(1) Where processing is to be carried out by a processor on behalf of a controller, the controller shall -

- (a) use only processors who ensure the provision of appropriate technical and organizational measures to give effect to the provisions of this Act and ensure the

protection of rights of the data subjects under this Act;
and

- (b) ensure that such processor is bound by a contract or provisions of any written law which sets out the subject-matter and duration of the processing, the nature and purpose of the processing, the type of personal data and categories of the data subjects and the obligations and rights of the controller.

(2) Where two or more controllers jointly determine the purposes and means of processing, such controllers shall be referred to as “joint controllers” who shall be jointly responsible for discharging the obligations stipulated under this Act.

**Additional
obligations of the
Processors**

22. (1) Where a processor is engaged in processing activities on behalf of the controller, the processor shall –

- (a) ensure that processing activities are carried out only on the written instructions of the controller and in compliance with the data protection obligations imposed under Part I;
- (b) ensure that its personnel are bound by contractual obligations on confidentiality and secrecy;
- (c) assist the controller in ensuring compliance with its obligations imposed under Part I of this Act;
- (v) assist the controller by providing appropriate technical and organizational measures, for the

fulfilment of the obligations of the controller under Part II of this Act;

(e) upon the written instructions of the controller, erase existing copies of personal data or return all personal data to the controller after the completion of the provision of services relating to processing,

(f) facilitate the controller to carry out compliance audits, including inspections upon the request of the controller.

(2) Where a processor fails to comply with the provisions of paragraph (a) of subsection (1) or determines the process and means of processing by itself, such processor shall, for the purposes of this Act be deemed to be a controller .

(3) Where a processor engages another processor (hereinafter referred to as the “sub processor”) for carrying out specific processing activities, the provisions of this section shall apply to and in relation to such sub processor; and

(4) Where a sub processor fails to fulfil its obligations under subsection (3), the processor shall be liable to the controller for the performance or carrying out of the obligations of such sub processor.

(5) For the purposes of this section “personnel” means any employee, consultant, agent, affiliate or any person who is contracted by the processor to process personal data.

**Personal Data
breach
notifications**

23. (1) In the event of a personal data breach, a controller shall notify the Authority, regarding such personal data breach in such manner, form and within such period as may be determined by rules made under this Act,.

(2) The Authority shall provide for -

- (a) the circumstances where the Authority shall be notified of such data breach;
- (b) the circumstances where the affected data subject shall be notified; and
- (c) the form, and manner of making such notification, and the information which shall be provided in such notification relating to the data breach,

by way of rules made under this Act.

**personal data
protection impact
assessments**

24.(1) Where a Controller intends to carry out any processing which involves-

- (a) a systematic and extensive evaluation of personal data or special categories of data including profiling;
- (b) a systematic monitoring of a publicly accessible areas or telecommunication networks; or
- (c) a processing activity as may be determined by way of rules taking into consideration the scope and associated risks of that processing.

such controller shall, prior to such processing, carry out a personal data protection impact assessment in the form and manner as may be prescribed, to ascertain the impact of the intended processing on the obligations imposed

on the controller under Part I of this Act and the rights of data subjects under Part II of this Act .

(2) The personal data protection impact assessment shall contain such information and particulars including any measures and safeguards taken by the controller to mitigate any risk of harm caused to the data subject by the processing referred to under subsection (1).

(3) The controller shall seek the assistance of the data protection officer, where designated, when carrying out a personal data protection impact assessment under subsection (1).

(4) The controller shall submit the personal data protection impact assessment to the Authority on request, and provide any other information as may be requested by the Authority, for the purpose of making an assessment on the compliance of the processing .

(5) The controller shall conduct a fresh personal data protection impact assessment in accordance with this section whenever there is any change in the methodology, technology or process adopted in the processing for which a personal data protection impact assessment has already been carried out.

(6) The controller shall submit to the Authority, the personal data protection impact assessment required under this section and, on written request, provide any other information, for the purpose of making an assessment on the compliance of the processing and in respect of any risks of harm associated with the protection of personal data of the data subject and of the related safeguards recommended by the Authority.

**Measures to
mitigate risks of
harm and the
requirement for
prior consultation**

25.(1) Where a personal data protection impact assessment carried out under section 24 indicates that the processing is likely to result in a risk of harm to the rights of the data subjects guaranteed under this Act or any written

law, a controller shall take such measures to mitigate such risk of harm, prior to any processing of personal data.

(2) Where a Controller, despite having taken measures under subsection (1), is not able to mitigate such risks of harm to the data subject, such controller shall consult the Authority prior to such processing.

(3) Upon such consultation, the Authority may issue written instructions to the controller requiring him to take additional measures to mitigate any risk of harm to the data subject or to cease such processing .

(4) Where the controller consults the Authority under subsection (2), the controller shall provide additional information as may be requested by the Authority.

(5) Where the controller fails to comply with the instructions of the Authority without any reasonable cause such controller shall contravene the provisions of this Act.

(6) For avoidance of doubt it is declared that when processing of personal data referred to in items (b), (f), (g) and (h) of Schedule II, that such processing shall be considered to have provided such measures and appropriate safeguards to protect the rights of the data subjects required under Schedule III.

(7) Notwithstanding anything to the contrary in any other written law, whenever the controller engages in processing of personal data referred to in section 24(1) and where such processing is carried out by a controller in the public interest, including processing in relation to national security, public order and public health, the controller shall consult the Authority.

**Cross-border
data flow**

26.(1) Where a public authority process personal data as a controller, such personal data shall be processed only in Sri Lanka and shall not be processed outside the territory of Sri Lanka, unless the Authority, in consultation with the controller and the relevant regulatory or supervisory

body classifies the categories of personal data which is permitted to be processed at a location outside Sri Lanka.

(2) A controller shall not be subject to any specific authorization from the Authority, other than the controllers referred to in subsection (1), if the Minister prescribe a third country, a territory or one or more specified sectors within that third country, that ensures an adequate level of protection in accordance with the provisions of this Act.

(3) Subject to subsections (1) and (2), a controller may process personal data at a location outside Sri Lanka only if such controller, ensures compliance with the obligations imposed under Part I, Part II and sections 20, 21, 23, 24 and 25 of Part III of this Act.

(4) For the purpose of ensuring compliance under subsection (3), the controller, shall -

(a) enter into a legally binding and enforceable instrument with the recipient located outside Sri Lanka; or

(b) adopt or enter into such other instrument that may be determined by the Authority.

PART IV

USE OF PERSONAL DATA TO DISSEMINATE UNSOLICITED MESSAGES

**Use of personal
data on direct
marketing**

27.(1) A controller shall not disseminate unsolicited messages to any identified or identifiable data subject.

(2) (a) Without prejudice to subsection (1) and subject to section 14, a controller may use, postal services, telecommunication services, electronic

or any other similar means for the purposes of disseminating messages only if a data subject has given consent to receive such messages (hereinafter referred to as “solicited messages”).

(b) For the purpose of this subsection, consent shall be obtained by the controller in accordance with the conditions in Schedule III.

(3) When obtaining consent under subsection (2), the controller shall, at the time of collecting contact information and each time where a message is sent, provide to the data subject details on how to opt-out of receiving solicited messages free of charge.

(4) A controller using postal, electronic, telecommunication or any other similar means to disseminate any solicited message, shall inform the data subjects, to whom such messages are intended, of the nature of the message and the identity of the controller or third party on behalf of whom the message is disseminated by the controller.

(5) The Authority may, in consultation with relevant regulatory or supervisory body, determine by way of rules made under this Act, any code or prefix that controllers shall adopt in order to identify different categories of solicited messages.

(6) For the purpose of this section, a “message” includes any written, electronic, oral, pictorial, or video message, that is intended to promote –

(a) goods or services of the controller or any third party; or

(b) any person, entity or organisation including the controller,

using postal, electronic or telecommunication services or any other similar methods, through the use of automated calling and communication systems with or without human intervention.

PART V

DATA PROTECTION AUTHORITY

Designation of the Authority

28. (1) The Minister shall, by order published in the *Gazette*, designate a public corporation, statutory body or any other institution established by or under any written law and controlled by the government as the “Data Protection Authority of Sri Lanka” (in this Act referred to as the “Authority”), for the purposes of this Act.

(2) The Minister shall, in making the order referred to in subsection (1) take into consideration the -

- (a) capacity, competency and expertise;
- (b) the availability of the staff, infrastructure and other resources;
- (d) the composition and the governing structure, and any other matter relating to the administration,

of such public corporation, statutory body or the institution, for the purpose of determining the ability of such public corporation, statutory body or the institution as designated to efficiently exercise, perform and discharge the powers, duties and functions of the Authority under this Act.

(3) The Minister shall from time to time review the performance of the Authority, and require the Authority to submit such reports relating to the its affairs and activities as may be required by the Minister.

(4) The Authority shall within six months of the end of each financial year, submit to the Minister an annual report of the activities carried out by the Authority during that financial year, with such supporting documents as

the Minister may require from time to time for the evaluation of the performance of the Authority.

(5) The Minister shall, lay copies of the report and documents submitted under subsection (4) before Parliament within six months from the date of receipt of such report and the documents.

Objects of the Authority

29. The objects of the Authority shall be --

- (a) to regulate the processing of personal data;
- (b) to safeguard the privacy of the data subjects from any adverse impact of arising from the digitalization of the processes and services in the public and private sector;
- (c) to provide for mechanisms to ensure the protection of personal data of data subjects engaged in digital transactions and communications;
- (d) to ensure the regulatory compliance with the provisions of this Act to facilitate for the growth and innovation in digital economy.

Powers of the Authority

30. The Authority shall have the following powers, for the purpose of discharging functions and performing duties under this Act :-

- (a) to carry out whether directly or through any officer, agent, entity or institutions authorized in that behalf by the Authority, all such matters as may be necessary for the implementation of the provisions of this Act;
- (b) to examine such person under oath or affirmation and require such person where necessary to produce any

information related to the processing functions of a controller or processor;

- (c) to take all such steps to ensure that controllers and processors carry out their duties and obligations in accordance with the provisions of this Act and inspect any information held by a controller or a processor in order to ensure the performance of its duties and obligations;
- (d) to direct a controller or a processor to take steps to comply with the provisions of this Act, including the requirement to publish terms and conditions subject to which and the manner in which processing activities are carried out ;
- (e) to receive complaints, hold inquiries, to require any person to appear before it and to make determinations and to provide such remedies;
- (f) to direct a controller or any relevant data protection officer to reimburse fees charged from a data subject for failure to provide the required information in a timely manner ;
- (g) to enter into the premises of any controller or processor and inspect or seize records and carry out investigations for imminent risks;
- (h) to carry out periodical evaluations into the manner in which and procedures used for any processing activities carried out by a controller or processor, including the data protection management programme;
- (i) to recognize certification and certifying bodies in relation to personal data protection;

- (j) to enter into agreements with or engage in any activity, either alone or in conjunction with other apex government or regulatory institutions or international agencies or organizations, responsible for data protection outside Sri Lanka for the purposes of this Act;
- (k) to acquire, take, and hold any property movable or immovable which may become vested in it or by virtue of any purchase, grants, gifts or otherwise and to sell, mortgage, lease, grant, convey, device, assign, exchange, dispose of any such movable or immovable property;
- (l) to employ such officers and staff including consultants and advisors to serve as experts as the Authority may consider appropriate for the Authority to discharge its functions;
- (m) with the concurrence of the Minister assigned the subject of Finance, to establish provident funds or pension schemes as may be determined by the Authority for the benefit of its staff and officers, consultants or advisors with whom a contract of employment or service is entered by the Authority as the case may be;
- (n) to invest its funds in such manner as the Authority may deemed necessary;
- (o) to open, operate and close bank accounts;
- (p) to establish standards in relation to data protection in relation to data storage, data processing, obtaining consent and such other matters as may be necessary for the proper implementation of the provisions of this Act;

- (q) to receive grants, gifts or donations whether from local or foreign sources:

Provided however, the Authority shall obtain prior written approval of the Department of External Resources of the Ministry of the Minister to whom the subject of Finance is assigned, in respect of all foreign grants, gifts or donations;

- (r) to make rules and issue guidelines and directives in respect of the matters for which rules, guidelines and directives are required to be made or issued under the Act ; and
- (s) to do any other acts as may be necessary or conducive to the attainment of the objects of the Authority under this Act.

Functions and duties of the Authority

31. For the purpose of carrying out its objects, the Authority may, discharge and perform all or any of the following functions and duties :-

- (a) direct controllers to comply with section 11 and 13 in accordance with the information set out in Schedule V hereto;
- (b) Monitor and examine all data processing operations and ensure the due compliance by controllers or processors, of the obligations imposed on such controllers or processors under this Act, either of its own motion or at the request of a data subject;
- (c) issue directives to any specific controller or processor regarding any processing activity performed by such controller or processor;

- (d) facilitate or undertake training, based on international best practices, for controllers and processors to ensure the effective implementation of the provisions of this Act;
- (e) issue directives to ensure effective implementation of data protection management programmes by the controllers ;
- (f) promote transparency and self-regulation among controllers and processors;
- (g) ensure domestic compliance of data protection obligations under international conventions;
- (h) recommend to the Government on all matters relating to data protection;
- (i) represent the Government internationally on matters relating to data protection with the approval of the Minister;
- (j) undertake research and development of new technologies impacting on processing of personal data and promote studies and educational activities relating to data protection, including organising and conducting seminars, workshops and symposia relating thereto, and supporting other organisations conducting such activities;
- (k) manage technical co-operation and exchange in the area of data protection with other organisations, including foreign data protection authorities and international or inter-governmental organisations, on its own behalf or on behalf of the Government;

- (l) carry out functions conferred on the Authority under any other written law;
- (m) undertake research on developments of new technologies impacting on processing of personal data;
- (n) make rules governing the sharing of personal data between controllers where such data can be shared between the controllers via a secure interoperability platform, including setting in place criteria mandating the sharing of personal data between controllers thereby restricting the duplication of collection and storage of data already available with another controller;
- (o) make rules in relation to the use of special categories of personal data, the use of personal data for the dissemination of unsolicited messages, the use of personal data for profiling of individuals, the use of personal data for automated decision making ; and
- (p) perform such other acts not inconsistent with the provisions of this Act or any other written law, as are necessary for the promotion of the objects of the Authority under this Act.

**Directives made
by the Authority**

32.(1) Where the Authority is of the opinion that any controller or processor –

- (a) is engaged in, or is about to engage in any processing activity in contravention of this Act;
or
- (b) has contravened or failed to comply with, or is likely to contravene or fail to comply with the provisions of this Act, or any rule, regulation, instruction, advice or order given under this Act or any other written law which in the opinion of

the Authority relates to processing of personal data,

the Authority may after giving an opportunity to the controller or processor of being heard, and after such inquiry as the Authority may consider necessary, issue a directive to that controller or processor requiring such controller or processor, within such time as the Authority considers necessary

–

- (i) to cease and refrain from engaging in, the act, omission or course of conduct related to processing; and
- (ii) to perform such acts as in the opinion of the Authority are necessary to rectify the situation.

(2) Every directive issued to such controller or processor under this section shall be in writing and be communicated to such controller or processor to whom it is directed by registered post, electronic communication or other means determined by the Authority, and shall be in force from the date of service thereof.

PART VI

PENALTIES

Imposition of penalties

33(1) Where a controller or processor fails to comply with a directive issued under the provisions of section 32, such controller or processor shall be liable to a penalty, taking into consideration the nature and extent of relevant non-compliance, its impact on data subjects in accordance with section 34 of this Act, which shall not exceed a sum of rupees ten million on each occasion.

(2) Where a person who has been subjected to a penalty on a previous occasion, subsequently fails to conform to a requirement on any further occasion such person shall be liable to the payment of an additional penalty in a sum consisting of twice the amount imposed as a penalty on the first occasion and for each non compliance after such first occasion.

(3) The Authority shall be responsible for the collection of a penalty imposed under this section and the money so collected shall be credited to the Consolidated Fund.

(4) If a person who becomes liable to a fine in terms of subsection (1) fails to pay such penalty, the Authority may make an application to the Magistrate Court of Colombo for an Order requiring the payment of the penalty recovered in a like manner as a fine imposed by such court notwithstanding such sum may exceed the amount of fine which that court may, in the exercise of its Ordinary jurisdiction impose.

(5) The imposition of a penalty under this section shall not preclude a supervisory authority or a regulatory authority from taking any other regulatory measures including, but not limited to, the suspension of such institution from carrying on of a business or profession or the cancellation of a licence or authority granted for the carrying on of a business or profession, as may be permitted in terms of any applicable written law or rules for the regulation or supervision of such Institution.

(6) Where a penalty is imposed under this section on a body of persons, then-

(a) if that body of person is a body corporate, every person who at the time of non-compliance under subsection (1) was a Director, and other officer responsible with management and control of that body corporate ;

(b) if that body of persons is a firm, every partner of that firm;

or

(c) if that body is not a body corporate, every person who at the time of non-compliance of requirements under subsection (1) was the officer responsible with management and control of that body,

shall be liable to pay such penalty, unless he proves that he had no knowledge of the failure to comply with the requirement under subsection (1) or that he exercised all due care and diligence to ensure the compliance therewith.

(7) A person who is aggrieved by the imposition of an administrative penalty under this section, may appeal against such decision to the Court of Appeal within twenty one working days, from the date of such imposition of such administrative fine was communicated to such person.

Matters to consider when imposing a Penalty

34. In making a determination to impose an administrative penalty, including the amount as provided in subsection (1) of section 33, the Authority shall give due regard to the following:-

- (a) the nature, gravity and duration of the contravention taking into account the nature, scope or purpose of the processing concerned as well as the number of data subjects affected and the level of damage suffered by them;
- (b) any action taken by the controller or processor to mitigate the damage suffered by data subjects;
- (c) the degree of responsibility of the controller or processor taking into account technical and organizational measures implemented by them pursuant to sections 21 and 22;
- (d) the effectiveness of the data protection management programme required of the controller under section 12;

- (e) the degree of cooperation with the Authority, in order to remedy the contravention and mitigate the possible adverse effects of such contravention;
- (f) the categories of personal data affected by any contravention;
- (g) the manner in which a contravention became known to the Authority, in particular whether, and if so to what extent, the controller or processor notified the contravention;
- (h) the measures referred to in subsection (1) of section 33 have previously been ordered against the controller or processor concerned with regard to the same subject matter, and compliance with those measures;
- (i) any other aggravating or mitigating factors applicable to the circumstances of the case, such as financial benefits gained, or losses avoided, directly or indirectly, arising out of or in relation to the contravention of this Act by the controller or processor as the case may be.

**Exemptions,
restrictions or
derogations**

35. (1) Exemptions, restrictions or derogations to the provisions of this Act shall not be allowed except where such an exemption, restriction or derogation is prescribed by law and respects the essence of the fundamental rights and freedoms and constitutes a necessary and proportionate measure in a democratic society for –

- (a) the protection of national security, defense, public safety, public health, economic and financial systems stability of Republic of Sri Lanka;

- (b) the impartiality and independence of the judiciary;
- (c) the prevention, investigation and prosecution of criminal offences;
- (d) the execution of criminal penalties; and
- (e) the protection of the data subject of the rights and fundamental freedoms of others, particularly the freedom of expression and the right to information.

PART VII

MISCELLANEOUS

**Financial year
and Audit of
Accounts**

36. (1) The financial year of the Authority shall be the calendar year.

(2) The provisions of Article 154 of the Constitution relating to the audit of the accounts of public corporations shall apply to the audit of the accounts of the Authority.

Power to borrow

37. The Authority may with the consent of the Minister given in concurrence with the Minister assigned the subject of finance borrow temporarily by way of overdraft or otherwise, such sums of money as the Authority may require for defraying any expenditure incurred by it in the exercise, performance and discharge of its powers, functions and duties under this Act:

Provided that, the aggregate of the amounts outstanding in respect of any loans raised by the Authority under this section, shall not exceed such sum as may be determined by the Minister in consultation with the Minister assigned the subject of Finance.

Investment of money of the Authority

38. The Authority may invest its money in such manner as the Authority may determine or use any immovable property that is in its possession as collateral for the purpose of satisfying any liabilities incurred by it, in accordance with such directions that may be issued by the Minister assigned the subject of Finance for that purpose.

Protection of officers of the Authority from suit or prosecution

39.(1) A liability, whether civil or criminal, shall not attach to any officer of the Authority or to any officer authorized by such officer, for anything which in good faith is done in the performance or exercise of any function or power imposed or assigned to the Authority under this Act.

(2) Any expense incurred by the Authority in any suit or prosecution brought by or against the Authority before any court shall be paid out of the Consolidated Fund, and any costs paid to, or recovered by, the Authority in any such suit or prosecution shall be credited to the Consolidated Fund.

(3) Any expense incurred by any such person as is referred to in subsection (2), in any suit or prosecution brought against him before any court in respect of any act which is done or purported to be done by him under this Act or any appropriate instrument, or on the direction of the Authority, shall, if the court holds that the act was done in good faith, be paid out of the Consolidated Fund, unless such expense is recovered by him in such suit or prosecution.

All officers and servants of the Authority deemed to be public servants for the purposes of Penal Code

40. All officers and servants of the Authority, shall be deemed to be public servants within the meaning and for the purposes of Penal Code (Chapter 19).

Authority deemed to be a scheduled institution for purposes of Bribery Act

41. The Authority shall be deemed to be a Scheduled institution within the meaning of the Bribery Act, (Chapter 26) and the provisions of that Act shall be construed accordingly.

Directions of Cabinet of Ministers

42. The Minister may from time to time, convey relevant directions taken by the Cabinet of Ministers in connection with the exercise, performance and discharge of its powers, duties and functions under this Act or under any other written law.

Rules

43.(1) The Authority shall make rules in respect of –

- (a) the appointment, employment and dismissal of various officers and their powers, functions and conduct and the payment of remuneration;
- (b) the procedure to be observed at the summoning and holding of meetings, Annual General Meeting and extra ordinary meetings of the Authority;
- (c) the management of the affairs of the Authority;
- (d) the form and manner of exercising rights of data subjects under Part II;
- (e) criteria for refusal of the request of data subjects under section 17.
- (f) all matters in respect of which, rules are required or authorized to be made under this Act.

(2) The Authority shall make rules under subsection (1), within twenty four months from the date of commencement of this Act.

(3) The Authority shall, prior to making rules under subsection (1) hold public consultation for a period of not less than two weeks.

(4) The period of public consultation referred to in subsection (3) may be extended for a further period as may be specified by the Authority.

(5) A rule made under this section shall not have effect until it is approved by the Minister and approved rules and notification of such approval are published in the *Gazette*.

Regulations

44.(1) The Minister may make regulations with the concurrence of the Authority in respect of any matter required by this Act to be prescribed or in respect of which regulations are authorized by this Act to be made.

(2) In particular and without prejudice to the generality of the powers conferred by subsection (1), the Minister with the concurrence of the Authority may make regulations in respect of all or any of the following matters-

- (a) additional conditions under Schedules I, II, III and IV;
- (b) identify third countries that ensure adequate level of protection under subsection (2) of section 26;
- (c) fees and charges levied for any service provided under this Act;
- (d) conditions for providing appropriate safeguard for the rights and freedoms of data subject;
- (e) the form and manner by which appeals may be made to the Authority under the provisions of this Act;

(3) Every regulation made under subsection (1), shall be published in the *Gazette* and shall come into operation on the date of such publication or on such later date as may be specified in such regulation.

(4) Every regulation made under subsection (1), shall within three months after its publication in the *Gazette* be brought before Parliament for approval and any regulation, which is not so approved, shall be deemed to be rescinded with effect from the date of such disapproval, but without prejudice to anything previously done thereunder.

(5) Any regulation made by the Minister with the concurrence of the Authority may at any time, be amended, added to, varied or rescinded.

Official Secrecy

45. Every person appointed under the Authority of this Act shall, before entering upon his duties, sign a declaration pledging himself to observe strict secrecy in respect of any information, which may come to his knowledge in the exercise, performance and discharge of his powers, duties and functions under this Act, shall by such declaration pledge himself not to disclose any such information, except-

(a) when required to do so by a Court of law; or

(b) in order to comply with any of the provisions of this Act or any other written law.

Removal of difficulties

46.(1) If any difficulty arises in giving effect to the provisions of this Act or the rules, regulations, or Orders made under this Act, the Minister may by Order published in the *Gazette*, make such provision not inconsistent with the provisions of this Act, or any other written law, as appears to the Minister to be necessary or expedient for removing the difficulty:

Provided that, no such Order shall be made after the expiry of the a period of five years from the date of coming into operation of this Act.

(2) Every Order made under this section shall, within three months after it is made, be laid before Parliament.

PART IX

INTERPRETATION

Interpretation

47. In this Act, unless the context otherwise requires -

“anonymize” in relation to personal data means permanent removal of any personal identifiers from personal data to render any such personal data from being related to a identified or identifiable natural person;

“automated processing” means processing that does not involve any manual processing;

“biometric data” means personal data resulting from specific technical processing relating to the physical, physiological or behavioral characteristics of a natural person, which allow or confirm the unique identification of that natural person, such as facial images or dactyloscopic data;

“certifying bodies” means the bodies local or foreign that provide certification services relating to the processing of personal data or qualifications of data protection officers;

“child” means a natural person who is below the age of 18 years;

“consent” means any freely given, specific, informed and unambiguous indication by way of a written declaration or an affirmative action signifying a data subject’s agreement to the processing of his personal data;

"controller" means any natural or legal person, public authority, non-governmental organization, agency or any other body or entity which alone or jointly with others determines the purposes and means of the processing of personal data;

“cross-border flow of personal data” means the movement of personal data out of the territory of Sri Lanka;

“data concerning health” means personal data related to the physical or psychological health of a natural person, which includes any information that indicates his health situation or status;

“Data Protection Authority” means the designated regulatory body established under section 28 of this Act;

“Data Protection Officer (DPO)” means the person designated under section 20;

"data subject" means identified or identifiable natural person, alive or deceased, to whom the personal data relates;

“ identifiable natural person” is a natural person who can be identified, directly or indirectly, in particular by reference to any personal data;

“encryption” means the act of ciphering or altering data using mathematical algorithm to make such data unintelligible to unauthorized users;

“financial data” means any alpha-numeric identifier or other personal data which can identify an account opened by a data subject, or card or payment instrument issued by a financial institution to a data subject or any personal data regarding the relationship between a financial institution and a data subject including financial status and credit history;

“genetic data” means personal data relating to the genetic characteristics of a natural person which gives unique information about the physiology or the health of that natural person which results from an analysis of a biological sample or bodily fluid of that natural person;

“Local authority” means a Municipal Council, Urban Council or a Pradeshiya Sabha and includes any authority created or established by or under any law to exercise, perform and discharge powers, duties and functions corresponding or similar to the powers, duties and functions exercised, performed or discharged by any such Council or Sabha;

"personal data" means any information that can identify a data subject directly or indirectly, by reference to –

(a) an identifier such as a name, an identification number, location data or an online identifier, or

(b) one or more factors specific to the physical, physiological, genetic, psychological, economic, cultural or social identity of that individual or natural person.

“personal data breach” means any act or omission that results in accidental or unlawful destruction, loss, alteration, unauthorized disclosure of, or access to, personal data transmitted, stored or otherwise processed;

“personal data revealing racial or ethnic origin” means any personal data including photographs that may indicate or related to the race or ethnicity of a natural person;

“prescribed ” means prescribed by regulations;

“processing” means any operation performed on personal data including but not limited to collection, storage, preservation, alteration, retrieval, disclosure, transmission, making available, erasure, destruction of, consultation, alignment, combination, or the carrying out of logical or arithmetical operations on personal data ;

“processor” means a natural or legal person, public Authority or other entity established by or under written law, which processes personal data on behalf of the controller; for

the avoidance of doubt, a processor shall be a separate entity or person from the controller and not a person subject to any hierarchical control of the Controller and excludes processing that is done internally such as one department processing for another, or an employee processing data on behalf of their manager;

Illustration: A Hospital employs a data scientist as an employee to manage its analysis of patient records. The Hospital has decided to store its patient records on a third-party local cloud platform hosted by Company B. The Hospital is the controller. And Company B is the processor where management of patient records are concerned. The data scientist of the hospital is only an employee of the controller and not a processor.

“profiling” means processing personal data to evaluate, analyse or predict aspects concerning that data subject's performance at work, economic situation, health, personal preferences, interests, credibility, behavior, habits, location or movements;

“pseudonymization” means the processing of personal data in such a manner that the personal data cannot be used to identify a data subject without the use of additional information and such additional information is kept separately and is subject to technical and organizational measures to ensure that the personal data is not attributed to a data subject;

"public authority" means a Ministry, any Department or Provincial Council, local authority, public corporation, statutory body or any institution established by any

written law, or a Ministry, any Department or other authority or institution established or created by a Provincial Council, and includes a company registered under the Companies Act, No. 7 of 2007 in which the government or a public corporation or a local authority directly holds fifty *per centum* or more of the shares of that company;

“relevant regulatory or statutory body” means the regulatory or statutory body established under any written law which regulates, authorizes or supervises the controller”;

“recipient” means a natural or legal person, public Authority, or any other body to which the personal data is disclosed;

“special categories of personal data” means the personal data revealing racial or ethnic origin, political opinions, religious or philosophical beliefs, financial data, the processing of genetic data, biometric data for the purpose of uniquely identifying a natural person, data concerning health or data concerning a natural person's sex life or sexual orientation, personal data relating to offences, criminal proceedings and convictions, or personal data relating to a child;

“Sri Lanka” means the territorial limits of Sri Lanka as stipulated by Article 5 of the Constitution and includes the territorial waters or air space of Sri Lanka, any ship or aircraft registered in Sri Lanka, any location within the premises of a Sri Lankan mission or the residence of the Head of such mission, diplomatic agent or any other member of such mission, situated outside Sri Lanka; or

within any premises occupied on behalf of, or under the control of, the Government of Sri Lanka, or any statutory body established in Sri Lanka and situated outside Sri Lanka;

“third party” means a natural or legal person, public authority, agency or body other than the data subject, controller, processor and persons who are under the direct authority of the controller or processor, are authorized to process personal data;

“written” includes a document written manually or electronically.

Sinhala text to
prevail
in case of
inconsistency

48. In the event of any inconsistency between the Sinhala and Tamil texts of this Act, the Sinhala text shall prevail.

(Section 5 (a))

SCHEDULE I

CONDITIONS FOR LAWFUL PROCESSING

- (a) the data subject has given consent to the processing of his personal data; or
 - (b) processing is necessary for the performance of a contract to which the data subject is a party or in order to take steps at the request of the data subject prior to entering into a contract; or
 - (c) processing is necessary for compliance with a legal obligation to which the controller is subject to under this Act; or
 - (d) processing is necessary to respond to an emergency that threatens the life, health or safety of the data subject or another natural person; or
 - (e) processing is necessary for the performance of a task carried out **in the public interest** or in the exercise of official authority vested in the controller by any written law; or
 - (f) processing is necessary for the purposes of the **legitimate interests** pursued by the controller or by a third party, except where such interests are overridden by the interests of the data subject which require protection of personal data, in particular where the data subject is a child.
- (g) For the purpose of item (e) of this schedule, “public interest” includes-
- (i) Processing for health purposes such as public health and social protection and the management of health care services;
 - (ii) Processing for the control of communicable diseases and other serious threats to health;
 - (iii) Processing in the course of electoral activities where political parties are required to compile personal data political opinions of the people;
 - (iv) Processing of personal data by official authorities for achieving the aim laid down by law.
- (h) For the purpose of item (f) of this schedule, “legitimate interests” include-
- (i) Processing in situations where the data subject is a client or in the service of the controller.
 - (ii) Whether a data subject can reasonably expect at the time and in the context of the collection of the personal data that processing for that purpose may take place.
 - (v) Processing of personal data strictly necessary for the purposes of preventing fraud.

- (vi) Processing of personal data to the extent strictly necessary and proportionate for the purposes of ensuring network and information security.

(Section 5 (b))

SCHEDULE II

CONDITIONS FOR PROCESSING SPECIAL CATEGORIES OF PERSONAL DATA

- (a) the data subject has given consent, to the processing of special categories of personal data for one or more purposes specified by the controller at the time of processing, unless any other written law prohibits the processing of such personal data notwithstanding the consent of the data subject concerned. In the case of a child, consent shall mean the consent of the parent or legal guardian of such child.
- (b) processing is necessary for the purposes of carrying out the obligations of the controller and exercising of the rights of the data subject, in the field of employment, social security including pension, and for public health purposes such as security, monitoring and alert purposes, the prevention or control of communicable diseases and other serious threats to public health and the management of public health-care services in so far as it is prescribed by any written law providing for appropriate safeguards for rights of the data subject;
- (c) processing is necessary to respond to an emergency that threatens the life, health or safety of the data subject or another natural person where the data subject is physically or legally incapable of giving consent;
- (d) processing relates to personal data which is manifestly made public by the data subject;
- (e) processing is necessary for the establishment, exercise or defence of legal claims before a court or tribunal or such similar forum, or whenever courts are acting in their judicial capacity;
- (f) processing is necessary for reasons of substantial public interest, as prescribed by any written law which shall be necessary and proportionate to the aim pursued whilst

providing suitable and specific measures to safeguard the rights and freedoms of the data subject;

- (g) where processing is necessary for the purposes of preventive or occupational medicine, medical diagnosis, the provision of care or treatment or the management of health-care services, and where such data is processed by a health professional licensed under or authorized by any written law prevailing in Sri Lanka.
- (h) processing is necessary for archiving purposes in the public interest, scientific or historical research purposes or statistical purposes in accordance with law which shall be proportionate to the aim pursued, protecting the data protection rights enumerated in this Act or any other written law and provide for suitable and specific measures to safeguard the rights and freedoms of the data subject.

(Section 5 (c))

SCHEDULE III

CONDITIONS FOR CONSENT OF THE DATA SUBJECT

- (a) the controller shall demonstrate that the data subject has consented to processing of his personal data relating to the data subject;
- (b) If the consent of the data subject is given in the context of a written declaration which also concerns other matters, the request for consent shall be presented in a manner which is clearly distinguishable from the other matters, in an intelligible and easily accessible form, using clear and plain language:

Provided that, such a declaration shall not constitute an infringement of any provisions of this Act.

- (c) when assessing whether consent is freely given, utmost account shall be taken on whether, inter alia, the performance of a contract, including the provision of a service, is conditional on consent to the processing of personal data that is not necessary for the performance of that contract;
- (d) prior to giving consent, the data subject shall be informed thereof that consent can be withdrawn anytime subject to the provisions of this Act.

(Section 5 (d))

SCHEDULE IV

PROCESSING OF PERSONAL DATA RELATING TO CRIMINAL INVESTIGATIONS AND OFFENCES

- (a) processing of personal data relating to lawful investigations of offences or related security measures shall be carried out only in accordance with applicable written laws, whilst providing for appropriate safeguards for the rights and freedoms of data subjects;
- (b) for the avoidance of doubt, processing of personal data may be considered lawful under this schedule if investigations are carried out pursuant to the provisions of the Code of Criminal Procedure Act or provisions under any other written law;
- (c) conditions for providing appropriate safeguards for the rights and freedoms of data subjects under this schedule may be prescribed.

(Section 11 and 13)

SCHEDULE V

COLLECTION OF PERSONAL DATA

1. Where the personal data relating to a data subject is collected from the data subject, the controller shall provide the data subject with the following information, at the time of collection of such personal data -
 - (a) the identity and contact details of the controller and where applicable of the controller's representative;
 - (b) the contact details of the data protection officer, where applicable;
 - (c) the intended purposes for which the personal data is processed and the legal basis for the processing;
 - (d) the legitimate interest pursued by the controller or by a third party where processing is based on item (f) of Schedule 1;
 - (e) the categories of personal data being collected;
 - (f) where processing is intended to be based on consent pursuant to item (a) of Schedule I and item (a) of Schedule II, the existence of the right of the data subject to withdraw his consent, and the procedure for such withdrawal, without affecting the lawfulness of processing based on consent before its withdrawal;
 - (g) recipients or third parties with whom such personal data may be shared, if applicable;

- (h) information regarding any cross-border transfer of the personal data that the controller intends to carry out, if applicable;
 - (i) the period for which the personal data shall be retained in terms of section 9 or where such period is not known, the criteria for determining such period;
 - (j) the existence of and procedure for the exercise of rights of the data subject mentioned in Part II;
 - (k) the existence of a right to file complaints to the Authority;
 - (l) whether the provision of personal data by the data subject is a statutory or contractual requirement, or a requirement necessary to enter into a contract, as well as whether the data subject is obliged to provide the personal data and of the possible consequences of failure to provide such data; or
- (m) the existence of automated decision-making, including profiling, referred to in section 19 and, at least in those cases, reasonably meaningful information about the logic involved, as well as the significance and the envisaged consequences of such processing for the data subject.
2. Where the controller intends to further process the personal data for a purpose other than for which it was originally collected, the controller shall provide the data subject detailed information on the further processing in the manner provided in item 1 of this Schedule and the purpose thereof.
 3. Items 1, and 2 of this Schedule shall not apply where the data subject already has obtained or made aware of the information.
 4. Where the personal data of the data subject has been obtained other than through a direct interaction with the data subject, the controller shall provide the data subject, the source from which the personal data originate, and whether or not it came from publicly accessible source, where applicable in addition to the information required under item 1 of this schedule.
 5. Where the personal data of the data subject has been obtained other than through a direct interaction with the data subject, the controller shall provide the information under items 1 and 4 of this Schedule –
 - (a) within a reasonable period of time after obtaining the personal data, but at least within one month, having regard to the specific circumstances in which the personal data is processed;

- (b) if the personal data is to be used for communication with the data subject, at least at the time of the first communication to that data subject; or
- (c) if a disclosure to another recipient is envisaged, at least when the personal data is first disclosed.

6. items 1 to 4 of this schedule shall not apply where –

- (a) the controllers proves that the data subject has already been provided the information;
- (b) the provision of such information proves impossible or would involve a disproportionate effort, in particular for processing for archival purposes in the public interest in the manner provided for by any written law, scientific, historical, research or statistical purposes, subject to the conditions and safeguards provided in this Act or in so far as the obligation referred to in item 1 of this Schedule is likely to render impossible or seriously impair the achievement of the objectives of that processing. In such cases the controller shall take appropriate measures to protect the rights and freedoms of data subject guaranteed under any written law, including making the information publicly available;
- (c) obtaining or disclosure is expressly laid down by any written law to which the controller is subjected to and which provides appropriate measures to protect the rights and freedoms of data subjects guaranteed under such written law; or
- (d) the personal data shall remain confidential, consequent to obligations of professional privilege or is not permitted to be disclosed under any written law, including a statutory obligation of secrecy.

12/01/2021