



## **BIDDING DOCUMENT**

### **National Competitive Bidding (NCB)**

### **Procurement of Supply, Delivery, Installation of Network Equipment, Network Cabling for LANs and commissioning of LANs at 18 Public Libraries**

**ICTA/GOSL/GOODS/NCB/2021/02**

**June 2021**

## **Invitation for Bids (IFB)**

### **Procurement of Supply, Delivery, Installation of Network Equipment, Network Cabling for LANs and commissioning of LANs at 18 Public Libraries ICTA/GOSL/GOODS/NCB/2021/02**

1. Information and Communication Technology Agency (ICTA) in close collaboration with National Library and Documentation Services Board Implement Digital Libraries Project in selected 18 public libraries across the country.
2. The Chairman, Department Procurement Committee (DPC), on behalf of ICTA, now invites sealed Bids from eligible and qualified Bidders for Procurement of Procurement of Supply, Delivery, Installation of Network Equipment, Network Cabling for LANs and commissioning of LANs at 18 Public Libraries

#### **Item List**

<b>Item No</b>	<b>Item Description</b>
01	Wireless Access Point Type I
02	Wireless Access Point Type II
03	Wireless Controller
04	Manageable 24 port switch
05	UTP Patch Panel (24 Port)
06	Cable Management Panel
07	UPS (1.5 KVA)
08	Wall Mountable 10U Cabinet
09	Surge Protector
10	UTP Cable (CAT 6) Laying (Including Labour Installation Materials)

## **Section 01**

### **Option 01**

<b>Item No</b>	<b>Goods/Services</b>	<b>Quantity/amount</b>
01	Wireless Access Point Type I	32
02	Wireless Access Point Type II	18

### **Option 02**

<b>Item No</b>	<b>Goods/Services</b>	<b>Quantity/amount</b>
01	Wireless Access Point Type I	50
03	Wireless Controller	18

## Section 02

03	Manageable 24 port switch	18
04	UTP Patch Panel (24 Port)	18
05	Cable Management Panel	18
06	UPS (1.5 KVA)	18
07	Wall Mountable 10U Cabinet	18
08	Surge Protector	18
09	UTP Cable (CAT 6) Laying (Including Labour and Installation Materials)	Approx. 4000m

Bidders are required to quote for all the items in total for **one selected Option** (Option 01 or Option 02) from Section 01.

**Bidders are required to quote for all the items in total for Section 02.**

Partial bids shall be treated as non-responsive and will be rejected.

Detailed description of the Requirements and Specifications are given in the bidding document.

1. Bidding will be conducted using the **National Competitive Bidding (NCB) method that shall be governed by the procurement guidelines of Government of Sri Lanka** and is open to all eligible bidders that meet the eligibility and qualification requirements given in the bidding documents.
2. Interested bidders may **inspect the bidding documents** free of charge through ICTA Website (<https://www.icta.lk/procurement/>) only for inspection purposes.
3. A complete set of Bidding Documents in English Language may be purchased by interested bidders on submission of a written application and upon payment( in cash at the ICTA office or deposit to ICTA bank account ) of a non-refundable fee of Sri Lankan Rupees Three Thousand Five Hundred (**LKR.3, 500.00**) effective from 10<sup>th</sup> June 2021 during office hours on working days . Bidders who need bank detail should send a request to [procurement@icta.lk](mailto:procurement@icta.lk).
4. A online Pre-bid meeting will be held at **11.00 a.m on 16<sup>th</sup> June 2021. Meeting link will be published in the ICTA website from 3.00 p.m on 15<sup>th</sup> June 2021.** The potential bidders are advised to attend this meeting.
5. Bids must be delivered to Procurement Division, Information and Communication Technology Agency of Sri Lanka (ICTA), 160/24, 2<sup>nd</sup> Floor, Kirimandala Mawatha, Colombo 05 at or before **1500 hrs (3.00 p.m) on 24<sup>th</sup> June 2021** . Bids will be opened immediately after the deadline of bid submission in the presence of the bidders' representatives, who choose to attend. Late Bids and Bids sent electronically will not be accepted and will be rejected.
6. All Bids must be accompanied by Bid Security in the form of a Bank Guarantee of Rs.160,000 from a Bank registered with Sri Lanka Central Bank using the format given with the bidding documents.

8. Bids shall be valid for a period of 91 days from the date of deadline for submission of the bids.
10. ICTA will not be responsible for any costs or any expenses incurred by the Bidders in connection with the preparation or delivery of Bids.

Chairman  
Department Procurement Committee  
Information and Communication Technology Agency of Sri Lanka (ICTA),  
160/24, 2<sup>nd</sup> Floor, Kirimandala Mawatha, Colombo 05

09 June 2021

<b><u>Section</u></b>	<b><u>Page No.</u></b>
<b>IFB – Invitation for Bids</b>	<b>02-04</b>
<b>Section I – Instructions to Bidders (ITB)</b>	<b>05-19</b>
<b>Section II – Bidding Data Sheet (BDS)</b>	<b>20-22</b>
<b>Section III – Evaluation and Qualification Criteria</b>	<b>23-24</b>
<b>Section IV – Bidding Forms</b>	<b>25-30</b>
<b>Section V – Schedule of Requirements</b>	<b>31-76</b>
<b>Section VI – Conditions of Contract</b>	<b>77-89</b>
<b>Section VII – Contract Data</b>	<b>90-92</b>
<b>Section VIII – Contract Forms</b>	<b>93-96</b>

<b>Section I. Instructions to Bidders (ITB)</b>	
	<b>General</b>
<b>1. Scope of Bid</b>	<p>1.1 The Purchaser <b>indicated in the Bidding Data Sheet (BDS)</b>, issues these Bidding Documents for the supply of Goods and Related Services incidental thereto as specified in Section V, Schedule of Requirements. The name and identification number of this National Competitive Bidding (NCB) procurement are <b>specified in the BDS</b>. The name, identification, and number of item,, if any, are <b>provided in the BDS</b>.</p> <p>1.2 Throughout these Bidding Documents:</p> <ul style="list-style-type: none"> <li>(a) The term “in writing” means communicated in written form by mail , e-mail or hand delivered with proof of receipt;</li> <li>(b) If the context so requires, “singular” means “plural” and vice versa; and</li> <li>(c) “Day” means calendar day.</li> </ul>
<b>2. Source of Funds</b>	<p>2.1 Payments under this contract will be financed by the source specified in the BDS.</p>
<b>3. Ethics, Fraud and Corruption</b>	<p>3.1 The attention of the bidders is drawn to the following guidelines of the Procurement Guidelines published by National Procurement Agency:</p> <ul style="list-style-type: none"> <li>▪ Parties associated with Procurement Actions, namely, suppliers/contractors and officials shall ensure that they maintain strict confidentiality throughout the process;</li> <li>▪ Officials shall refrain from receiving any personal gain from any Procurement Action. No gifts or inducement shall be accepted. Suppliers/contractors are liable to be disqualified from the bidding process if found offering any gift or inducement which may have an effect of influencing a decision or impairing the objectivity of an official.</li> </ul> <p>3.2 The Purchaser requires the bidders, suppliers, contractors, and consultants to observe the highest standard of ethics during the procurement and execution of such contracts. In pursuit of this policy:</p> <ul style="list-style-type: none"> <li>(a) <i>“corrupt practice” means the offering, giving, receiving, or soliciting, directly or indirectly, of anything of value to influence the action of a public official in the procurement process or in contract execution;</i></li> </ul>

	<p>(b) <i>“fraudulent practice” means a misrepresentation or omission of facts in order to influence a procurement process or the execution of a contract;</i></p> <p>(c) <i>“collusive practice” means a scheme or arrangement between two or more bidders, with or without the knowledge of the Purchaser to establish bid prices at artificial, noncompetitive levels; and</i></p> <p>(d) <i>“coercive practice” means harming or threatening to harm, directly or indirectly, persons or their property to influence their participation in the procurement process or affect the execution of a contract.</i></p> <p>3.3 If the Purchaser found any unethical practices as stipulated under ITB Clause 3.2, the Purchaser will reject a bid, if it is found that a Bidder directly or through an agent, engaged in corrupt, fraudulent, collusive or coercive practices in competing for the Contract in question.</p>
<b>4. Eligible Bidders</b>	<p>4.1 All bidders shall possess legal rights to supply the Goods under this contract.</p> <p>4.2 A Bidder shall not have a conflict of interest. All bidders found to have conflict of interest shall be disqualified. Bidders may be considered to have a conflict of interest with one or more parties in this bidding process, if they:</p> <p>(a) are or have been associated in the past, with a firm or any of its affiliates which have been engaged by the Purchaser to provide consulting services for the preparation of the design, specifications, and other documents to be used for the procurement of the goods to be purchased under these Bidding Documents; or</p> <p>(b) submit more than one bid in this bidding process. However, this does not limit the participation of subcontractors in more than one bid.</p> <p>4.3 A Bidder that is under a declaration of ineligibility by the Government of Sri Lanka (GOSL), at the date of submission of bids or at the date of contract award, shall be disqualified.</p> <p>4.4 Foreign Bidder may submit a bid only if so stated in the in the BDS.</p>
<b>5 Eligible Goods and Related Services</b>	<p>5.1 All goods supplied under this contract shall be complied with applicable standards stipulated by the Sri Lanka Standards Institute (SLSI). In the absence of such standards, the Goods supplied shall be complied to other internationally accepted standards.</p>
	<b>Contents of Bidding Documents</b>

<b>6 Sections of Bidding Documents</b>	<p>6.1 The Bidding Documents consist of 1 Volume, which include all the sections indicated below, and should be read in conjunction with any addendum issued in accordance with ITB Clause 8.</p> <p>Invitation for Bid</p> <p>Section I – Instructions to Bidders (ITB)</p> <p>Section II – Bidding Data Sheet (BDS)</p> <p>Section III – Evaluation and Qualification Criteria</p> <p>Section IV - Bidding Forms</p> <p>Section V – Schedule of Requirements</p> <p>Section VI – Conditions of Contract</p> <p>Section VII – Contract Data</p> <p>Section VIII – Contract Forms</p>
	<p>6.2 The Bidder is expected to examine all instructions, forms, terms, and specifications in the Bidding Documents. Failure to furnish all information or documentation required by the Bidding Documents may result in the rejection of the bid.</p>
<b>7 Clarification of Bidding Documents</b>	<p>7.1 A prospective Bidder requiring any clarification of the Bidding Documents including the restrictiveness of specifications shall contact the Purchaser in writing at the Purchaser's address <b>specified in the BDS</b>. The Purchaser will respond in writing to any request for clarification, provided that such request is received no later than ten (10) days prior to the deadline for submission of bids. The Purchaser shall forward copies of its response to all those who have purchased the Bidding Documents, including a description of the inquiry but without identifying its source. Should the Purchaser deem it necessary to amend the Bidding Documents as a result of a clarification, it shall do so following the procedure under ITB Clause 8.</p>
<b>8 Amendment of Bidding Documents</b>	<p>8.1 At any time prior to the deadline for submission of bids, the Purchaser may amend the Bidding Documents by issuing addendum.</p> <p>8.2 Any addendum issued shall be part of the Bidding Documents and shall be communicated in writing to all who have purchased the Bidding Documents.</p> <p>8.3 To give prospective Bidders reasonable time in which to take an addendum into account in preparing their bids, the Purchaser may, at its discretion, extend the deadline for the submission of bids, pursuant to ITB Sub-Clause 23.2</p>
	<b>Preparation of Bids</b>
<b>9 Cost of Bidding</b>	<p>9.1 The Bidder shall bear all costs associated with the preparation and submission of its bid, and the Purchaser shall not be responsible or liable for those costs, regardless of the conduct or outcome of the bidding process.</p>



<b>10 Language of Bid</b>	10.1 The Bid, as well as all correspondence and documents relating to the Bid (including supporting documents and printed literature) exchanged by the Bidder and the Purchaser, shall be written in English language.
<b>11 Documents Comprising the Bid</b>	11.1 The Bid shall comprise the following: (a) Bid Submission Form and the applicable Price Schedules, in accordance with ITB Clauses 12, 14, and 15; (b) Bid Guarantee or Bid-Securing Declaration, in accordance with ITB Clause 20; (c) documentary evidence in accordance with ITB Clauses 18 and 29, that the Goods and Related Services conform to the Bidding Documents; (d) documentary evidence in accordance with ITB Clause 18 establishing the Bidder's qualifications to perform the contract if its bid is accepted; and (e) any other document required in the BDS.
<b>12 Bid Submission Form and Price Schedules</b>	12.1 The Bidder shall submit the Bid Submission Form using the form furnished in Section IV, Bidding Forms. This form must be completed without any alterations to its format, and no substitutes shall be accepted. All blank spaces shall be filled in with the information requested.
<b>13 Alternative Bids</b>	13.1 Alternative bids shall not be considered.
<b>14 Bid Prices and Discounts</b>	14.1 The Bidder shall indicate on the Price Schedule the unit prices and total bid prices of the goods it proposes to supply under the Contract. 14.2 Any discount offered against any single item in the price schedule shall be included in the unit price of the item. However, a Bidder wishes to offer discount as a lot the bidder may do so by indicating such amounts appropriately. 14.3 If so indicated in ITB Sub-Clause 1.1, bids are being invited for individual contracts (lots) or for any combination of contracts (packages). Unless otherwise indicated in the <b>BDS</b> , prices quoted shall correspond to 100 % of the items specified 100% of the quantities specified for each item. Bidders wishing to offer any price reduction (discount) for the award of more than one Contract shall specify the applicable price reduction separately. 14.4 (i) Prices indicated on the Price Schedule shall include all duties and sales and other taxes already paid or payable by the Supplier: (a) on components and raw material used in the manufacture or assembly of goods quoted; or (b) on the previously imported goods of foreign origin

	<p>(ii) However, VAT shall not be included in the price but shall be indicated separately;</p> <p>(iii) the price for inland transportation, insurance and other related services to deliver the goods to their final destination;</p> <p>(iv) the price of other incidental services</p> <p>14.5 The Prices quoted by the Bidder shall be fixed during the Bidder's performance of the Contract and not subject to variation on any account. A bid submitted with an adjustable price quotation will be treated as non-responsive and rejected, pursuant to ITB Clause 31.</p> <p>14.6 All items must be listed and priced separately in the Price Schedules. If a Price Schedule shows items listed but not priced, their prices shall be assumed to be included in the prices of other items.</p>
<b>15 Currencies of Bid</b>	15.1 Unless otherwise stated in Bidding Data Sheet, the Bidder shall quote in Sri Lankan Rupees and payment shall be payable only in Sri Lanka Rupees.
<b>16 Documents Establishing the Eligibility of the Bidder</b>	16.1 To establish their eligibility in accordance with ITB Clause 4, Bidders shall complete the Bid Submission Form, included in Section IV, Bidding Forms.
<b>17 Documents Establishing the Conformity of the Goods and Related Services</b>	<p>17.1 To establish the conformity of the Goods and Related Services to the Bidding Documents, the Bidder shall furnish as part of its Bid the documentary evidence that the Goods conform to the technical specifications and standards specified in Section V, Schedule of Requirements.</p> <p>17.2 The documentary evidence may be in the form of literature, drawings or data, and shall consist of a detailed item by item description (given in Section V, Technical Specifications) of the essential technical and performance characteristics of the Goods and Related Services, demonstrating substantial responsiveness of the Goods and Related Services to the technical specification, and if applicable, a statement of deviations and exceptions to the provisions of the Schedule of Requirements.</p> <p>17.3 The Bidder shall also furnish a list giving full particulars, including quantities, available sources and current prices of spare parts, special tools, etc., necessary for the proper and continuing functioning of the Goods during the period if <b>specified in the BDS</b> following commencement of the use of the goods by the Purchaser.</p>
<b>18 Documents Establishing the Qualifications of the Bidder</b>	18.1 The documentary evidence of the Bidder's qualifications to perform the contract if its bid is accepted shall establish to the Purchaser's satisfaction:

	<p>(a) A Bidder that does not manufacture or produce the Goods it offers to supply shall submit the Manufacturer's Authorization if required in the BDS, using the form included in Section IV, Bidding Forms to demonstrate that it has been duly authorized by the manufacturer or producer of the Goods to supply these Goods;</p> <p>(b) that, if <b>required in the BDS</b>, in case of a Bidder not doing business within Sri Lanka, the Bidder is or will be (if awarded the contract) represented by an Agent in Sri Lanka equipped and able to carry out the Supplier's maintenance, repair and spare parts-stocking obligations prescribed in the Conditions of Contract and/or Technical Specifications; and</p> <p>(c) that the Bidder meets each of the qualification criterion specified in Section III, Evaluation and Qualification Criteria.</p>
<b>19 Period of Validity of Bids</b>	<p>19.1 Bids shall remain valid until the date <b>specified in the BDS</b>. A bid valid for a shorter date shall be rejected by the Purchaser as non-responsive.</p> <p>19.2 In exceptional circumstances, prior to the expiration of the bid validity date, the Purchaser may request bidders to extend the period of validity of their bids. The request and the responses shall be made in writing. If a Bid Guarantee is requested in accordance with ITB Clause 20, it shall also be extended for a corresponding period. A Bidder may refuse the request without forfeiting its Bid Guarantee. A Bidder granting the request shall not be required or permitted to modify its bid.</p>
<b>20 Bid Guarantee</b>	<p>20.1 The Bidder shall furnish as part of its bid, a Bid Guarantee or a Bid-Securing Declaration, as specified in the BDS.</p> <p>20.2 The Bid Guarantee shall be in the amount specified in the BDS and denominated in Sri Lanka Rupees, and shall:</p> <p>(a) at the bidder's option, be in the form of either a bank draft, a letter of credit, or a bank guarantee from a banking institution;</p> <p>(b) be issued by a institution acceptable to Purchaser.</p> <p>(c) be substantially in accordance with the form included in Section IV, Bidding Forms;</p> <p>(d) be payable promptly upon written demand by the Purchaser in case the conditions listed in ITB Clause 20.5 are invoked;</p>

	<p>(e) be submitted in its original form; copies will not be accepted;</p> <p>(f) remain valid for the period specified in the BDS.</p> <p>20.3 Any bid not accompanied by a substantially responsive Bid Guarantee or Bid Securing Declaration in accordance with ITB Sub-Clause 20.1 and 20.2, may be rejected by the Purchaser as non-responsive.</p> <p>20.4 The Bid Guarantee of unsuccessful Bidders shall be returned as promptly as possible upon the successful Bidder's furnishing of the Performance Security pursuant to ITB Clause 43.</p> <p>20.5 The Bid Guarantee may be forfeited or the Bid Securing Declaration executed:</p> <p>(a) if a Bidder withdraws its bid during the period of bid validity specified by the Bidder on the Bid Submission Form, except as provided in ITB Sub-Clause 19.2; or</p> <p>(b) if a Bidder does not agreeing to correction of arithmetical errors in pursuant to ITB Sub-Clause 30.3</p> <p>(c) if the successful Bidder fails to:</p> <p>(i) <i>sign the Contract in accordance with ITB Clause 42;</i></p> <p>(ii) <i>furnish a Performance Security in accordance with ITB Clause 43.</i></p>
<b>21 Format and Signing of Bid</b>	<p>21.1 The Bidder shall prepare one original of the documents comprising the bid as described in ITB Clause 11 and clearly mark it as "ORIGINAL." In addition, the Bidder shall submit a copy of the bid and clearly mark it as "COPY." In the event of any discrepancy between the original and the copy, the original shall prevail.</p> <p>21.2 The original and the Copy of the bid shall be typed or written in indelible ink and shall be signed by a person duly authorized to sign on behalf of the Bidder.</p> <p>21.3 Any interlineations, erasures, or overwriting shall be valid only if they are signed or initialled by the person signing the Bid.</p>
	<b>Submission and Opening of Bids</b>
<b>22 Submission, Sealing and Marking of Bids</b>	<p>22.1 Bidders may always submit their bids by mail or by hand.</p>

	<p>(a) Bidders submitting bids by mail or by hand, shall enclose the original and the copy of the Bid in separate sealed envelopes, duly marking the envelopes as “ORIGINAL” and “COPY.” These envelopes containing the original and the copy shall then be enclosed in one single envelope.</p> <p>22.2 The inner and outer envelopes shall:</p> <p>(a) Bear the name and address of the Bidder;</p> <p>(b) be addressed to the Purchaser in accordance with ITB Sub-Clause 23.1;</p> <p>(c) bear the specific identification of this bidding process as indicated in the BDS; and</p> <p>(d) bear a warning not to open before the time and date for bid opening, in accordance with ITB Sub-Clause 26.1.</p> <p>If all envelopes are not sealed and marked as required, the Purchaser will assume no responsibility for the misplacement or premature opening of the bid.</p>
<b>23 Deadline for Submission of Bids</b>	<p>23.1 Bids must be received by the Purchaser at the address and no later than the date and time <b>specified in the BDS</b>.</p> <p>23.2 The Purchaser may, at its discretion, extend the deadline for the submission of bids by amending the Bidding Documents in accordance with ITB Clause 8, in which case all rights and obligations of the Purchaser and Bidders previously subject to the deadline shall thereafter be subject to the deadline as extended.</p>
<b>24 Late Bids</b>	<p>24.1 The Purchaser shall not consider any bid that arrives after the deadline for submission of bids, in accordance with ITB Clause 23. Any bid received by the Purchaser after the deadline for submission of bids shall be declared late, rejected, and returned unopened to the Bidder.</p>
<b>25 Withdrawal, and Modification of Bids</b>	<p>25.1 A Bidder may withdraw, or modify its Bid after it has been submitted by sending a written notice in accordance with ITB Clause 22, duly signed by an authorized representative, and shall include a copy of the authorization in accordance with ITB Sub-Clause 21.2, (except that no copies of the withdrawal notice are required). The corresponding substitution or modification of the bid must accompany the respective written notice. All notices must be:</p> <p>(a) submitted in accordance with ITB Clauses 21 and 22 (except that withdrawal notices do not require copies), and in addition, the respective envelopes shall be clearly marked “Withdrawal,” or “Modification;” and</p> <p>(b) received by the Purchaser prior to the deadline prescribed for submission of bids, in accordance with ITB Clause 23.</p>

	<p>25.2 Bids requested to be withdrawn in accordance with ITB Sub-Clause 25.1 shall be returned to the Bidders only upon notification of contract award to the successful bidder in accordance with sub clause 41.1..</p> <p>25.3 No bid may be withdrawn, substituted, or modified in the interval between the deadline for submission of bids and the expiration of the period of bid validity specified by the Bidder on the Bid Submission Form or any extension thereof.</p>
<b>26 Bid Opening</b>	<p>26.1 The Purchaser shall conduct the bid opening in public at the address, date and time <b>specified in the BDS</b>.</p> <p>26.2 First, envelopes marked “WITHDRAWAL” shall be opened and read out and the envelope with the corresponding bid may be opened at the discretion of the Purchaser. No bid withdrawal shall be permitted unless the corresponding withdrawal notice contains a valid authorization to request the withdrawal and is read out at bid opening. Envelopes marked “MODIFICATION” shall be opened and read out with the corresponding Bid. No Bid modification shall be permitted unless the corresponding modification notice contains a valid authorization to request the modification and is read out at Bid opening. Only envelopes that are opened and read out at Bid opening shall be considered further.</p> <p>26.3 All other envelopes shall be opened one at a time, reading out: the name of the Bidder and whether there is a modification; the Bid Prices, including any discounts and alternative offers; the presence of a Bid Gurantee or Bid-Securing Declaration, if required; and any other details as the Purchaser may consider appropriate. Only discounts and alternative offers read out at Bid opening shall be considered for evaluation. No Bid shall be rejected at Bid opening except for late bids, in accordance with ITB Sub-Clause 24.1.</p> <p>26.4 The Purchaser shall prepare a record of the Bid opening that shall include, as a minimum: the name of the Bidder and whether there is a withdrawal, or modification; the Bid Price, per lot if applicable, including any discounts, and the presence or absence of a Bid Gurantee or Bid-Securing Declaration. The bids that were opened shall be resealed in separate envelopes, promptly after the bid opening. The Bidders’ representatives who are present shall be requested to sign the attendance sheet. A copy of the record shall be distributed to all Bidders who submitted bids in time.</p>
	<b>Evaluation and Comparison of Bids</b>
<b>27 Confidentiality</b>	<p>27.1 Information relating to the examination, evaluation, comparison, and post-qualification (if applicable) of bids, and recommendation of contract award, shall not be disclosed to bidders or any other persons not officially</p>

	<p>concerned with such process until publication of the Contract Award.</p> <p>27.2 Any effort by a Bidder to influence the Purchaser in the examination, evaluation, comparison, and post-qualification of the bids or contract award decisions may result in the rejection of its Bid.</p> <p>27.3 Notwithstanding ITB Sub-Clause 27.2, if any Bidder wishes to contact the Purchaser on any matter related to the bidding process, from the time of bid opening to the time of Contract Award, it should do so in writing.</p>
<b>28 Clarification of Bids</b>	<p>28.1 To assist in the examination, evaluation, comparison and post-qualification of the bids, the Purchaser may, at its discretion, request any Bidder for a clarification of its Bid. Any clarification submitted by a Bidder in respect to its Bid and that is not in response to a request by the Purchaser shall not be considered for purpose of evaluation. The Purchaser's request for clarification and the response shall be in writing. No change in the prices or substance of the Bid shall be sought, offered, or permitted, except to confirm the correction of arithmetic errors discovered by the Purchaser in the Evaluation of the bids, in accordance with ITB Clause 30.</p>
<b>29 Responsiveness of Bids</b>	<p>29.1 The Purchaser's determination of a bid's responsiveness is to be based on the contents of the bid itself.</p> <p>29.2 A substantially responsive Bid is one that conforms to all the terms, conditions, and specifications of the Bidding Documents without material deviation, reservation, or omission. A material deviation, reservation, or omission is one that:</p> <ul style="list-style-type: none"> <li>(a) affects in any substantial way the scope, quality, or performance of the Goods and Related Services specified in the Contract; or</li> <li>(b) limits in any substantial way, inconsistent with the Bidding Documents, the Purchaser's rights or the Bidder's obligations under the Contract; or</li> <li>(c) if rectified would unfairly affect the competitive position of other bidders presenting substantially responsive bids.</li> </ul> <p>29.3 If a bid is not substantially responsive to the Bidding Documents, it shall be rejected by the Purchaser and may not subsequently be made responsive by the Bidder by correction of the material deviation, reservation, or omission.</p>

<b>30 Nonconformities, Errors, and Omissions</b>	<p>30.1 Provided that a Bid is substantially responsive, the Purchaser may waive any non-conformities or omissions in the Bid that do not constitute a material deviation.</p> <p>30.2 Provided that a bid is substantially responsive, the Purchaser may request that the Bidder submit the necessary information or documentation, within a reasonable period of time, to rectify nonmaterial nonconformities or omissions in the bid related to documentation requirements. Such omission shall not be related to any aspect of the price of the Bid. Failure of the Bidder to comply with the request may result in the rejection of its Bid.</p> <p>30.3 Provided that the Bid is substantially responsive, the Purchaser shall correct arithmetical errors on the following basis:</p> <ul style="list-style-type: none"> <li>(a) if there is a discrepancy between the unit price and the line item total that is obtained by multiplying the unit price by the quantity, the unit price shall prevail and the line item total shall be corrected, unless in the opinion of the Purchaser there is an obvious misplacement of the decimal point in the unit price, in which case the line item total as quoted shall govern and the unit price shall be corrected;</li> <li>(b) if there is an error in a total corresponding to the addition or subtraction of subtotals, the subtotals shall prevail and the total shall be corrected; and</li> <li>(c) if there is a discrepancy between words and figures, the amount in words shall prevail, unless the amount expressed in words is related to an arithmetic error, in which case the amount in figures shall prevail subject to (a) and (b) above.</li> </ul> <p>30.4 If the Bidder that submitted the lowest evaluated Bid does not accept the correction of errors, its Bid shall be disqualified and its Bid Guarantee shall be forfeited or its Bid-Securing Declaration shall be executed.</p>
<b>31 Preliminary Examination of Bids</b>	<p>31.1 The Purchaser shall examine the bids to confirm that all documents and technical documentation requested in ITB Clause 11 have been provided, and to determine the completeness of each document submitted.</p> <p>31.2 The Purchaser shall confirm that the following documents and information have been provided in the Bid. If any of these documents or information is missing, the Bid shall be rejected.</p> <ul style="list-style-type: none"> <li>(a) Bid Submission Form, in accordance with ITB Sub-Clause 12.1;</li> <li>(b) Price Schedules, in accordance with ITB Sub-Clause 12;</li> <li>(c) Bid Guarantee or Bid Securing Declaration, in accordance with ITB Clause 20.</li> </ul>
<b>32 Examination of Terms and</b>	<p>32.1 The Purchaser shall examine the Bid to confirm that all terms and conditions specified in the CC and the <b>Contract Data</b></p>



<b>Conditions; Technical Evaluation</b>	<p>have been accepted by the Bidder without any material deviation or reservation.</p> <p>32.2 The Purchaser shall evaluate the technical aspects of the Bid submitted in accordance with ITB Clause 17, to confirm that all requirements specified in Section V, Schedule of Requirements of the Bidding Documents have been met without any material deviation or reservation.</p> <p>32.3 If, after the examination of the terms and conditions and the technical evaluation, the Purchaser determines that the Bid is not substantially responsive in accordance with ITB Clause 29, the Purchaser shall reject the Bid.</p>
<b>33 Conversion to Single Currency</b>	<p>34.1 If the bidders are allowed to quote in foreign currencies in accordance with sub clause 15.1, for evaluation and comparison purposes, the Purchaser shall convert all bid prices expressed in foreign currencies in to Sri Lankan Rupees using the selling rates prevailed 28 days prior to closing of bids as published by the Central Bank of Sri Lanka. If this date falls on a public holiday the earliest working day prior to the date shall be applicable.</p>
<b>34 Domestic Preference</b>	<p>34.1 Domestic preference shall be a factor in bid evaluation only if stated in the BDS. If domestic preference shall be a bid-evaluation factor, the methodology for calculating the margin of preference and the criteria for its application shall be as specified in Section III, Evaluation and Qualification Criteria.</p>
<b>35 Evaluation of Bids</b>	<p>35.1 The Purchaser shall evaluate each bid that has been determined, up to this stage of the evaluation, to be substantially responsive.</p> <p>35.2 To evaluate a Bid, the Purchaser shall only use all the factors, methodologies and criteria defined in this ITB Clause 35.</p> <p>35.3 To evaluate a Bid, the Purchaser shall consider the following:</p> <ul style="list-style-type: none"> <li>(a) the Bid Price as quoted in accordance with clause 14;</li> <li>(b) price adjustment for correction of arithmetic errors in accordance with ITB Sub-Clause 30.3;</li> <li>(c) price adjustment due to discounts offered in accordance with ITB Sub-Clause 14.2; and 14.3</li> <li>(d) adjustments due to the application of the evaluation criteria specified in the BDS from amongst those set out in Section III, Evaluation and Qualification Criteria;</li> <li>(e) adjustments due to the application of a domestic preference, in accordance with ITB Clause 34 if applicable.</li> </ul> <p>35.4 The Purchaser's evaluation of a bid may require the consideration of other factors, in addition to the factors listed in ITB Sub-Clause 35.3, if specified in BDS. These factors may be related to the characteristics, performance, and terms and conditions of purchase of the Goods and Related Services. The effect of the factors selected, if any, shall be expressed in monetary terms to facilitate comparison of bids</p> <p>35.5 If so specified in the BDS, these Bidding Documents shall allow Bidders to quote for one or more lots, and shall allow</p>

	the Purchaser to award one or multiple lots to more than one Bidder. The methodology of evaluation to determine the lowest-evaluated lot combinations, is specified in Section III, Evaluation and Qualification Criteria.
<b>36 Comparison of Bids</b>	36.1 The Purchaser shall compare all substantially responsive bids to determine the lowest-evaluated bid, in accordance with ITB Clause 35.
<b>37 Post qualification of the Bidder</b>	<p>37.1 The Purchaser shall determine to its satisfaction whether the Bidder that is selected as having submitted the lowest evaluated and substantially responsive bid is qualified to perform the Contract satisfactorily.</p> <p>37.2 The determination shall be based upon an examination of the documentary evidence of the Bidder's qualifications submitted by the Bidder, pursuant to ITB Clause 18.</p> <p>37.3 An affirmative determination shall be a prerequisite for award of the Contract to the Bidder. A negative determination shall result in disqualification of the bid, in which event the Purchaser shall proceed to the next lowest evaluated bid to make a similar determination of that Bidder's capabilities to perform satisfactorily.</p>
<b>38 Purchaser's Right to Accept Any Bid, and to Reject Any or All Bids</b>	38.1 The Purchaser reserves the right to accept or reject any bid, and to annul the bidding process and reject all bids at any time prior to contract award, without thereby incurring any liability to Bidders.
	<b>Award of Contract</b>
<b>39 Award Criteria</b>	39.1 The Purchaser shall award the Contract to the Bidder whose offer has been determined to be the lowest evaluated bid and is substantially responsive to the Bidding Documents, provided further that the Bidder is determined to be qualified to perform the Contract satisfactorily.
<b>40 Purchaser's Right to Vary Quantities at Time of Award</b>	40.1 At the time the Contract is awarded, the Purchaser reserves the right to increase or decrease the quantity of Goods and Related Services originally specified in Section V, Schedule of Requirements, provided this does not exceed fifteen percent (15%) of the total quantity and without any change in the unit prices or other terms and conditions of the bid and the Bidding Documents.

<b>41 Notification of Award</b>	<p>41.1 Prior to the expiration of the period of bid validity, the Purchaser shall notify the successful Bidder, in writing, that its Bid has been accepted.</p> <p>41.2 Until a formal Contract is prepared and executed, the notification of award shall constitute a binding Contract.</p> <p>41.3 Upon the successful Bidder's furnishing of the signed Contract Form and performance security pursuant to ITB Clause 43, the Purchaser will promptly notify each unsuccessful Bidder and will discharge its Bid Guarantee, pursuant to ITB Clause 20.4.</p>
<b>42 Signing of Contract</b>	<p>42.1 Within Seven (7) days after notification, the Purchaser shall complete the Agreement, and inform the successful Bidder to sign it.</p> <p>42.2 Within Seven (7) days of receipt of such information, the successful Bidder shall sign the Agreement.</p>
<b>43 Performance Security</b>	<p>43.1 Within fourteen (14) days of the receipt of notification of award from the Purchaser, the successful Bidder, if required, shall furnish the Performance Security in accordance with the CC, using for that purpose the Performance Security Form included in Section VIII Contract forms. The Employer shall promptly notify the name of the winning Bidder to each unsuccessful Bidder and discharge the Bid Securities of the unsuccessful bidders pursuant to ITB Sub-Clause 20.4.</p> <p>43.2 Failure of the successful Bidder to submit the above-mentioned Performance Security or sign the Contract shall constitute sufficient grounds for the annulment of the award and forfeiture of the Bid Guarantee or execution of the Bid-Securing Declaration. In that event the Purchaser may award the Contract to the next lowest evaluated Bidder, whose offer is substantially responsive and is determined by the Purchaser to be qualified to perform the Contract satisfactorily.</p>

## Section II. Bidding Data Sheet (BDS)

---

The following specific data for the product to be procured shall complement, supplement, or amend the provisions in the Instructions to Bidders (ITB). Whenever there is a conflict, the provisions herein shall prevail over those in ITB.

Payment shall be made to the supplier on completion of supply, delivery and installation of Goods and performance of related services and upon receipt of invoices, delivery notes and warranty certificates along with acceptance certificates issued for Goods supplied and services performed by the purchaser.

**Note: Payment for actual shall be based on Measure and Pay basis**

ITB Clause Reference	A. General
ITB 1.1	The Purchaser is: Information and Communication Technology Agency of Sri Lanka
ITB 1.1	<p>The name and identification number of the Contract are:</p> <p><b>Procurement of Supply, Delivery, Installation of Network Equipment, Network Cabling for LANs and commissioning of LANs at 18 Public Libraries</b></p> <p>Contract Number: (ICTA/GOSL/GOODS/NCB/2021/02)</p> <p>Bidders are required to quote for all the items. Partial bids shall be treated as non-responsive and rejected.</p>
ITB 2.1	The source of funding is: Government of Sri Lanka (GoSL)
ITB 4.4	Foreign Bidder are not allowed
	<b>B. Contents of Bidding Documents</b>
ITB 7.1	<p>For <b><u>Clarification of bid purposes</u></b> only, the Purchaser's address is:</p> <p><b>Attention:</b> Head of Procurement</p> <p><b>Address:</b></p> <p>Information and Communication Technology Agency of Sri Lanka, 160/24, Kirimandala Mawatha, Colombo 5. Telephone: 2369099 -100 e-mail: <a href="mailto:procurement@icta.lk">procurement@icta.lk</a></p>

	<p>A online pre-Bid meeting will be held: Yes</p> <p>Date : <b>16<sup>th</sup> June 2021</b> Time : <b>11.00 a.m</b></p> <p>Venue: Information and Communication Technology Agency of Sri Lanka, (2<sup>nd</sup> floor) 160/24, Kirimandala Mawatha, Colombo 5.</p> <p><b>Link will be published in ICTA website from 3 P.M on 15<sup>th</sup> June 2021</b></p> <p>Clarifications may be requested <b>not later than 05 days</b> before the deadline for submission of bids.</p>
	<b>C. Preparation of Bids</b>
<b>ITB 11.e</b>	Product brochures/Catalogues should be given and the relevant references should be mentioned in the compliance sheet
<b>ITB 14.3</b>	<p><b>The bidder shall quote following minimum quantities:</b></p> <p>Bidder is requested to quote 100% of the items.</p>
<b>ITB 17.3</b>	Ten years
<b>ITB 18.1 (a)</b>	<p>Manufacturer's Authorization is required for items listed below.</p> <p>Wireless Access points Type I, Wireless Access points Type II, Wireless Controller and Manageable switches</p>
<b>ITB 19.1</b>	The bid validity period shall be Ninety one days (91) days from the date of bid closure, accordingly the bid shall be valid until <b>24<sup>th</sup> September 2021</b>
<b>ITB 20.1</b>	Bid shall include a Bid Guarantee issued by a commercial bank licensed by the Central Bank of Sri Lanka in the format prescribed in <b>Section IV</b> "Bidding Forms – Bid Guarantee"
<b>ITB 20.2</b>	<p>The amount of the Bid Guarantee shall be: LKR 160,000</p> <p>Bid Guarantee shall be issued in favour of; Chairman Information and Communication Technology Agency of Sri Lanka 160/24, Kirimandala Mawatha, Colombo 5, Sri Lanka.</p>
<b>ITB 20.2 (f)</b>	Bid Guarantee shall be valid for a period of 30 days beyond the original validity period of bids ( <b>24<sup>th</sup> Oct 2021</b> ) or beyond any period of extension subsequently requested under ITB clause 19.

	<b>D. Submission and Opening of Bids</b>
<b>TB 22.1</b>	<p>(i) Bidder Shall submit the Original and One copy of the Bid</p> <p>(ii) The bidder must provide an electronic version of Original Bid document in a DVD inside the original bid envelope</p>
<b>ITB 22.2 (c)</b>	<p>The inner and outer envelopes shall bear the following identification marks:  <b>Procurement of Supply, Delivery, Installation of Network Equipment, Network Cabling for LANs and commissioning of LANs at 18 Public Libraries</b></p> <p>Contract Number: <b>(ICTA/GOSL/GOODS/NCB/2021/02)</b></p>
<b>ITB 23.1</b>	<p>For bid submission purposes, the Purchaser's address is:</p> <p>Attention: Chairman</p> <p>Address: Information and Communication Technology Agency Lanka,  2<sup>nd</sup> floor, 160/24, Kirimandala Mawatha, Colombo 05.</p> <p>The deadline for the submission of bids is:</p> <p>Date: <b>24<sup>th</sup> June 2021</b></p> <p>Time: <b>15.00 hrs</b></p>
<b>ITB 26.1</b>	<p>The bid opening shall take place at:</p> <p>Address: Information and Communication Technology Agency, 2<sup>nd</sup> floor,  160/24, Kirimandala Mawatha, Colombo 05.</p> <p><b>Date: 24<sup>th</sup> June 2021</b></p> <p><b>Time:</b> immediately after deadline for bid submission</p>
	<b>E. Evaluation and Comparison of Bids</b>
<b>ITB 34.1</b>	<p>Domestic Preference shall be applied as the public finance circular No 03/2020 dated 09/10/2020</p>
<b>ITB 35.3.d</b>	<p>There will be no price adjustments; the selection is based on the lowest evaluated bid price.</p>

## **Section III. Evaluation and Qualification Criteria**

This Section complements the Instructions to Bidders. It contains the criteria that the Purchaser use to evaluate a bid and determine whether a Bidder has the required qualifications.

### **Contents**

1. Evaluation Criteria (ITB 35.3 (d))
2. Domestic Preference (ITB 34.1)
3. Post-qualification Requirements (ITB 37.2)

#### **1. Evaluation Criteria (ITB 35.3 (d))**

The Purchaser's evaluation of a bid will be based on Evaluated Bid Price.

The Total price specified in the Section IV Price Schedule shall be considered for bid evaluation and responsiveness.

#### **2. Domestic Preference (ITB 34.1)**

Domestic preference as per the public Finance circular no 03/2020 dated 09/10/2021

Preference should be given for Domestic firms' offering at least; 25percent local value addition in hardware in terms of manufacturing or assembling categories, where value addition would be recognized in the following categories:

- a) Material - minimum 5percent of local material out of 25percent of local value addition
- b) Expertise/ Labour
- c) Local overheads Support/ Maintenance Software.

2. To ascertain local value addition, the bidder should submit a detailed cost breakdown of local value addition along with the financial proposal along with the bidding documents and at the evaluation stage, the bidders should be required to provide a certification from an authorized auditor certifying such value addition. Such firm that satisfies the requirement for at least

25percent value addition should be entitled to 30percent preference in the financial evaluation and not in technical evaluation.

3. A "Domestic majority ownership firm, Domestic firm or Local Company" is an entity first registered with a relevant authority in Sri Lanka with more than 51 percent ownership held by Sri Lankan nationals and this definition shall be applicable for the entirety of this document. Copy of Business registration along with share allocation as per the company articles of association needs to be submitted along with the bidding documents.

### **3. Post – Qualification Requirements (ITB 37.2)**

After determining the lowest-evaluated bid in accordance with ITB Sub-Clause 36.1, the Purchaser shall carry out the post qualification of the Bidder in accordance with ITB Clause 37, using the following requirements.

#### **(a) Financial Capability**

The Bidder shall furnish documentary evidence that it meets the following financial requirements:

- i. Minimum average annual turnover in last three (03) years shall be 1.5 times of the bid price.
- ii. The bidder must demonstrate access to or availability of financial resources such as liquid assets, un-encumbered real assets, line of credit and other financial means, other than any contractual advance payment to meet the cash flow requirement of 1.5 time of the bid price.
- iii. Complete audited financial statements of accounts together with Auditor's Opinion of the company for the latest three (03) years ending on the deadline of bid submission shall be submitted with the bid.

#### **(b) Commercial and Technical Capability**

The Bidder shall furnish documentary evidence to demonstrate that it meets the following requirements;

- i. Bidder shall be a legally registered entity in Sri Lanka and has been in operation for the last five (05) years.
- ii. Detailed list of supply, delivery and providing support and maintenance of similar items that the bidder has completed successfully during the period of last three (03) years ending on the deadline of bid submission.
- iii. Bidder shall have experience as the authorized dealer/supplier for brands/products offered in the bid for the last 03 years in supply, delivery installation, providing warranty and maintenance.
- iv. Bidder shall have skilled and technically competent team all over the country to carry out necessary warranty, support, and maintenance and after sales services to the products offered.
- v. Documentary evidence to establish conformity of the goods to the technical specifications/standards in the bidding documents along with the Technical Specification Form.
- vi. The offered brand of product shall have been in the market for a minimum period of 03 years.



## **Section IV. Bidding Forms**

- 1. Bid Submission Form**
- 2. Price Schedule**
- 3. Bid Guarantee**
- 4. Manufacturer's Authorization**

## 1. Bid Submission Form

*[The Bidder shall fill in this Form in accordance with the instructions indicated No alterations to its format shall be permitted and no substitutions shall be accepted.]*

Date: *[insert date (as day, month and year) of Bid Submission]*

No.: *[insert number of bidding process]*

**To: Chairman,  
Information and Communication Technology Agency of Sri Lanka,  
160/24, Kirimandala Mawataha,  
Colombo 05,  
Sri Lanka.**

We, the undersigned, declare that:

- (a) We have examined and have no reservations to the Bidding Documents, including Addenda No.: .....*[insert the number and issuing date of each Addenda]*;
- (b) We offer to supply in conformity with the Bidding Documents and in accordance with the Schedules specified in the Schedule of Requirements of the following product, solution and Related Services..... *[\* insert a brief description of the product, solution and Related Services]*;
- (c) The total price of our Bid without VAT, including any discounts offered is: .....*[insert the total bid price in words and figures]*;
- (d) Our bid shall be valid for the period of time specified in ITB Sub-Clause 19.1, from the date fixed for the bid submission deadline in accordance with ITB Sub-Clause 23.1, and it shall remain binding upon us and may be accepted at any time before the expiration of that period;
- (e) If our bid is accepted, we commit to obtain a performance security in accordance with ITB Clause 43 and CC Clause 17 for the due performance of the Contract;
- (f) We have no conflict of interest in accordance with ITB Sub-Clause 4.3;
- (g) Our firm, its affiliates or subsidiaries—including any subcontractors or suppliers for any part of the contract—has not been declared blacklisted by the GOSL;
- (h) We understand that this bid, together with your written acceptance thereof included in your notification of award, shall constitute a binding contract between us, until a formal contract is prepared and executed.
- (i) We understand that you are not bound to accept the lowest evaluated bid or any other bid that you may receive.

Signed:..... *[insert signature of person whose name and capacity are shown]*

In the capacity of ..... *[Insert legal capacity of person signing the Bid Submission Form]*

Name: .....*[insert complete name of person signing the Bid Submission Form]*

Duly authorized to sign the bid for and on behalf of: *[insert complete name of Bidder]*

Dated on \_\_\_\_\_ day of \_\_\_\_\_, \_\_\_\_\_ *[insert date of signing]*

## 2. Price Schedule ( page number 27,28 & 29)

### Procurement of Supply, Delivery, Installation of Network Equipment, Network Cabling for LANs and commissioning of LANs at 18 Public Libraries - ICTA/GOSL/GOODS/NCB/2021/02

#### Section 01

1	2	3	4	5	6	7
Item No	Description of Goods	Country of Origin	Quantity/Unit	LKR		
				Unit price	Value without VAT	VAT
Option 01						
01	Wireless Access Point Type I		32			
02	Wireless Access Point Type II		18			
Less any Discount					( )	
Total Value of Section 01						
Option 02						
01	Wireless Access Point Type I		50			
03	Wireless Controller		18			
Less any Discount					( )	
Sub Total of Section 01						

Note: Bidder should select one of the above options but not the both options. In case if the bidder have provide both options, option 01 will be considered for the evaluation.

## Section 02

1	2	3	4	5	6	7
Item No	Description of Goods	Country of Origin	Quantity/Unit	LKR		
				Unit price	Value without VAT	VAT
04	Manageable 24 port switch		18			
05	UTP Patch Panel (24 Port)		18			
06	Cable Management Panel		18			
07	UPS (1.5 KVA)		18			
08	Wall Mountable 10U Cabinet		18			
09	Surge Protector		18			
10	UTP Cable (CAT 6) Laying (Including Labour and Installation Materials)		4000 meters			
Less any Discount					( )	
Sub Total of Section 02						
Grand Total  ( Sub total Section 01 of selected Option + Sub Total of Section 02)						

Prices should be all-inclusive price including transportation cost and any other related costs if any.

Signature of authorized officer of the Vendor:.....

Name of authorized officer of the Vendor :.....

Vendor's/Company's name :.....

Address : .....

Contact details: Tel ..... email: .....

Mobile: .....

Date: .....

## 1. Bid Guarantee

*[this Bank Guarantee form shall be filled in accordance with the instructions indicated in brackets]----- [insert issuing agency's name, and address of issuing branch or office] -  
-----*

**\*Beneficiary: Information and Communication Technology Agency of Sri Lanka, 160/24, Kirimandala Mawatha, Colombo 05.**

**Date:** ----- *[insert (by issuing agency) date]*

**BID GUARANTEE No.:** ----- *[insert (by issuing agency) number]*

We have been informed that ----- *[insert (by issuing agency) name of the Bidder; if a joint venture, list complete legal names of partners]* (hereinafter called "the Bidder") has submitted to you its bid dated ----- *[insert (by issuing agency) date]* (hereinafter called "the Bid") for the supply of *[insert name of Supplier]* under Invitation for Bids No. ----- *[insert IFB number]* ("the IFB").

Furthermore, we understand that, according to your conditions, Bids must be supported by a Bid Guarantee.

At the request of the Bidder, we ----- *[insert name of issuing agency]* hereby irrevocably undertake to pay you any sum or sums not exceeding in total an amount of -  
----- *[insert amount in figures]* ----- *[insert amount in words]* upon receipt by us of your first demand in writing accompanied by a written statement stating that the Bidder is in breach of its obligation(s) under the bid conditions, because the Bidder:

- (a) has withdrawn its Bid during the period of bid validity specified; or
- (b) does not accept the correction of errors in accordance with the Instructions to Bidders (hereinafter "the ITB"); or
- (c) having been notified of the acceptance of its Bid by the Purchaser during the period of bid validity, (i) fails or refuses to execute the Contract Form, if required, or (ii) fails or refuses to furnish the Performance Security, in accordance with the ITB.

This Guarantee shall expire: (a) if the Bidder is the successful bidder, upon our receipt of copies of the Contract signed by the Bidder and of the Performance Security issued to you by the Bidder; or (b) if the Bidder is not the successful bidder, upon the earlier of (i) our receipt of a copy of your notification to the Bidder that the Bidder was unsuccessful, otherwise it will remain in force up to ----- *(insert date)*

Consequently, any demand for payment under this Guarantee must be received by us at the office on or before that date. \_\_\_\_\_

*[signature(s) of authorized representative(s) ]*

## 2. Manufacturer's Authorization

*[The Bidder shall require the Manufacturer to fill in this Form in accordance with the instructions indicated. This letter of authorization should be on the letterhead of the Manufacturer and should be signed by a person with the proper authority to sign documents that are binding on the Manufacturer. The Bidder shall include it in its bid, if so indicated in the BDS.]*

Date: *[insert date (as day, month and year) of Bid Submission]*

No.: *[insert number of bidding process]*

To: *[insert complete name of Purchaser]*

### WHEREAS

We *[insert complete name of Manufacturer]*, who are official manufacturers of *[insert type of goods manufactured]*, having factories at *[insert full address of Manufacturer's factories]*, do hereby authorize *[insert complete name of Bidder]* to submit a bid the purpose of which is to provide the following Goods, manufactured by us *[insert name and or brief description of the Goods]*, and to subsequently negotiate and sign the Contract.

We hereby extend our full guarantee and warranty in accordance with Clause 27 of the Conditions of Contract, with respect to the Goods offered by the above firm.

Signed: *[insert signature(s) of authorized representative(s) of the Manufacturer]*

Name: *[insert complete name(s) of authorized representative(s) of the Manufacturer]*

Title: *[insert title]*

Duly authorized to sign this Authorization on behalf of: *[insert complete name of Bidder]*

Dated on \_\_\_\_\_ day of \_\_\_\_\_, \_\_\_\_\_ *[insert date of signing]*

Dated on \_\_\_\_\_ day of \_\_\_\_\_, \_\_\_\_\_ *[insert date of signing]*



## **Section V. Schedule of Requirement**

**01.**List of Goods and Delivery Schedule/ List of Related Services and Completion Schedule

**02.**Technical Specifications

**2.1** Service Level Agreement

**03.**Drawings

**04.**User Acceptance Test (UAT)

## 01.List of Goods and Delivery Schedule

Information and Communication Technology Agency (ICTA) of Sri Lanka has been mandated by the Government of Sri Lanka (GOSL) to implement ICT Development activities in the country. ICTA is the single apex body involved in ICT policy and direction for the nation. ICTA intend to procure goods mentioned below for 18 public libraries located in 18 districts to establish model digital libraries. Summary of items and requirements are as follows

### Section 01

#### Option 01

Item No	Goods/Services	Quantity/amount	Timeline	Other information
01	Wireless Access Point Type I	32	Delivery and Installation of Network solutions should be completed within 60 days from the date of Letter of Acceptance order at 18 libraries	18 libraries are located in 18 Districts list of districts are given below
02	Wireless Access Point Type II	18		

#### Option 02

Item No	Goods/Services	Quantity/amount	Timeline	Other information
01	Wireless Access Point Type I	50	Delivery and Installation of Network solutions should be completed within 60 days from the date of Letter of Acceptance order at 18 libraries	18 libraries are located in 18 Districts list of districts are given below
03	Wireless Controller	18		

### Section 02

03	Manageable 24 port switch	18	Delivery and Installation of Network solutions should be completed within 60 days from the date of Letter of Acceptance order at 18 libraries	18 libraries are located in 18 Districts list of districts are given below
04	UTP Patch Panel (24 Port)	18		
05	Cable Management Panel	18		
06	UPS (1.5 KVA)	18		
07	Wall Mountable 10U Cabinet	18		
08	Surge Protector	18		
09	UTP Cable (CAT 6) Laying (Including Labour and Installation Materials)	Approx. 4000m		

**Note: Location List:**

1. Horana public library, Horana-Kalutara District
2. Veyangoda public library, Veyangoda-Gampaha District
3. Doluwa public library, Doluwa - Kandy District
4. Diyathilake public library, Hanguranketha - Nuwara Eliya District
5. Galewela public library, Galewela - Matale District
6. Ruwanwella public library, Ruwanwella-Kegalle District
7. Nochchiyagama public library, Nochchiyagama- Anuradhapura District
8. Uppuveli public library, Uppuweli-Trincomalee District
9. Ambalangoda public library, Ambalangoda- Galle District
10. Hakmana public library, Hakmana-Matara District
11. Hambanthota public library, Hambantota- Hambantota District
12. Bibila public library, Bibile- Monaragala District
13. Ampara public library, Ampara-Ampara District
14. Point Pedro public library, Point Pedro-Jaffna District
15. Vaddakachchi public library, Vaddakachchi - Kilinochchi District
16. Mannar public library, Mannar-Mannar District
17. Puthukuduirippu public library, Puthukuduirippu- Mulativu District
18. Vengalcheddikulam public library, Cheddikulam -Vavniya District

**Note: Vendor should adhere with followings**

- A) It is required to supply and deliver the Goods in correct quantities as specified in the above schedule.
- B) Bidder should provide 03 year on site support and maintenance for the entire solution including proposed switches & access points / controllers
- C) Bidder must comply to Service Level Agreement stipulated on table number 2.1 in Section IV
- D) Bidder must ensure all the proposed solution components has right to use licenses for the life time without any performance, functionality or feature degradation
- E) Bidder must provide Software licenses and any other supporting software licenses required for the proposed solution for 03 years
- F) It is the supplier's responsibility to obtain letters of acceptance upon the completion of the network installation from the person/s nominated by the Purchaser.
- G) Operation manuals/ Catalogues in English for equipment supplied should be handed over to the Purchaser at the time of delivery along with the Warranty Certificates and Licenses, if any.
- H) All Goods to be delivered at the respective delivery sites by supplier at supplier's cost.
- I) Please refer the CC 15.1 for payment terms

## 02. Technical Specification & Compliance with Specifications

Bidders are required to state their compliance to specifications/Requirements against each and every criterion of for **one selected Option** (Option 01 or Option 02) from Section 01 of the specification sheets.

**Bidders are required to state their compliance to specifications/Requirements against each and every criterion for Section 02 of the specification sheets**

### Section 01

#### Option 01

Description of Goods	Sub Component	Minimum Specifications	Compliance to the Specification (Yes/No)	Technical Reference (Section Number and Page Number/s) of the catalogue, Manual
<b>Wireless Access Point Type I</b>  <b>(Item No 01)</b>	Brand	(Specify)		
	Model	(Specify)		
	Country of Origin & Country of Manufacture / Assembly	(Specify)		
	Year of Manufacture	(Specify)		
	Type	Indoor		
	Standards	802.11 a/b/g/n/ac		
	Device Management	Web-Based		
	Security	WEP,WPA, WPA2-PSK or Specify		
	Modulation Types	BPSK, QPSK, 16-QAM, 64-QAM, 256-QAM or Specify		
	Radio MIMO Type	2x2:2 (2.4 GHz), 2 x 2:2 (5 GHz)		
	Number of integrated Antennas	(Specify)		
	Transmission Speed	300 Mbps at 2.4GHz		

		1000 Mbps at 5 GHz		
	Max Associated Users	256		
	Multiple Broadcast SSID	16 or Higher (Up to 8 SSIDs per wireless band or higher)		
	Operation Mode	Standalone and Mesh deployments		
	Spectrum Analysis Support	(Specify)		
	Wireless Signal Range	Indoors: Up to 30m		
	LED Indicators	Power		
		Radio Status		
		Other (Specify)		
	Power Sources	DC Power or POE		
	POE Standard	802.3af ,802.3at		
	DC Power Support	( Specify)		
	Power Adapter	(Specify)		
	Maximum power consumption – Active and Idle Mode	(Specify)		
	Mounting Option	Wall / Ceiling mounting required with the mounting bracket		
	Accessories	Ethernet cable		
		Wall / Ceiling mount kit		
	Standard Compliance & Certifications	FCC		
		CE		
		RoHS		
		Other (Specify)		
	Network Equipment Installation and	(Required)		

	commissioning			
	Dimensions	(Specify)		
	Weight	(Specify)		
	Manufacturer Authorization	(Required)		
	Comprehensive Onsite Warranty	36 Months As per ITB and CC clause 27		

<b>Description of Goods</b>	<b>Sub Component</b>	<b>Minimum Specifications</b>	<b>Compliance to the Specification (Yes/No)</b>	<b>Technical Reference (Section Number and Page Number/s) of the catalogue, Manual</b>
<b>Wireless Access Point Type II</b> <b>(Item No 02)</b>	Brand	(Specify)		
	Model	(Specify)		
	Country of Origin & Country of Manufacture / Assembly	(Specify)		
	Year of Manufacture	(Specify)		
	Type	Indoor		
	Standards	802.11 a/b/g/n/ac		
	Device Management	Web-Based		
	Security	WEP,WPA, WPA2-PSK or Specify		
	Modulation Types	BPSK, QPSK, 16-QAM, 64-QAM, 256-QAM or Specify		
	Radio MIMO Type	2x2:2 (2.4 GHz), 2 x 2:2 (5 GHz)		

	Number of integrated Antennas	(Specify)		
	Transmission Speed	300 Mbps at 2.4GHz		
		1000 Mbps at 5 GHz		
	Max Associated Users	256		
	Multiple Broadcast SSID	16 or Higher (Up to 8 SSIDs per wireless band or higher)		
	Operation Mode	Controller-based ,Standalone and Mesh deployments		
	Licencing	Should include licence for all access points in the respective locations for 03 years		
	Management	Secure web interface		
	Features	Single point of management for all access points on the network		
		Must provide complete overview of the wireless network health		
		Must provide RF performance details		
		Provide guest portal		
		Allow multiple admin accounts with different access levels to be configured (RBAC)		
	Spectrum Analysis Support	(Specify)		
	Wireless Signal Range	Indoors: Up to 30m		
	LED Indicators	Power		

		Radio Status		
		Other (Specify)		
	Power Sources	DC Power or POE		
	POE Standard	802.3af ,802.3at		
	DC Power Support	( Specify)		
	Power Adapter	(Specify)		
	Maximum power consumption – Active and Idle Mode	(Specify)		
	Mounting Option	Wall / Ceiling mounting required with the mounting bracket		
	Accessories	Ethernet cable		
		Wall / Ceiling mount kit		
	Standard Compliance & Certifications	FCC		
		CE		
		RoHS		
		Other (Specify)		
	Network Equipment Installation and commissioning	(Required)		
	Dimensions	(Specify)		
	Weight	(Specify)		
	Manufacturer Authorization	(Required)		
	Comprehensive Onsite Warranty	36 months As per ITB and CC clause 27		



## Section 01

### Option 02

Description of Goods	Sub Component	Minimum Specifications	Compliance to the Specification (Yes/No)	Technical Reference (Section Number and Page Number/s) of the catalogue, Manual
<b>Wireless Access Point Type I</b>  <b>(Item No 01)</b>	Brand	(Specify)		
	Model	(Specify)		
	Country of Origin & Country of Manufacture / Assembly	(Specify)		
	Year of Manufacture	(Specify)		
	Type	Indoor		
	Standards	802.11 a/b/g/n/ac		
	Device Management	Web-Based		
	Security	WEP,WPA, WPA2-PSK or Specify		
	Modulation Types	BPSK, QPSK, 16-QAM, 64-QAM, 256-QAM or Specify		
	Radio MIMO Type	2x2:2 (2.4 GHz), 2 x 2:2 (5 GHz)		
	Number of integrated Antennas	(Specify)		
	Transmission Speed	300 Mbps at 2.4GHz		
		1000 Mbps at 5 GHz		
	Max Associated Users	256		
	Multiple Broadcast SSID	16 or Higher (Up to 8 SSIDs per wireless band or higher)		

	Operation Mode	Standalone and Mesh deployments		
	Spectrum Analysis Support	(Specify)		
	Wireless Signal Range	Indoors: Up to 30m		
	LED Indicators	Power		
		Radio Status		
		Other (Specify)		
	Power Sources	DC Power or POE		
	POE Standard	802.3af ,802.3at		
	DC Power Support	( Specify)		
	Power Adapter	(Specify)		
	Maximum power consumption – Active and Idle Mode	(Specify)		
	Mounting Option	Wall / Ceiling mounting required with the mounting bracket		
	Accessories	Ethernet cable		
		Wall / Ceiling mount kit		
	Standard Compliance & Certifications	FCC		
		CE		
		RoHS		
		Other (Specify)		
	Network Equipment Installation and Commissioning	(Required)		
	Dimensions	(Specify)		
	Weight	(Specify)		
	Manufacturer Authorization	(Required)		

	Comprehensive Onsite Warranty	36 months As per ITB and CC clause 27		
--	-------------------------------	---------------------------------------	--	--

<b>Description of Goods</b>	<b>Sub Component</b>	<b>Minimum Specifications</b>	<b>Compliance to the Specification (Yes/No)</b>	<b>Technical Reference (Section Number and Page Number/s) of the catalogue, Manual</b>
<b>Wireless controller (Item No 03)</b>	Brand	Should support the proposed access point		
	Model	(Specify)		
	Country of Origin & Country of Manufacture / Assembly	(Specify)		
	Year of Manufacture	(Specify)		
	Network interface	Minimum 1x 10/ 100/ 1000 Mbps RJ-45 ports,		
	Licencing	Should include licence for all access points in the respective locations for 03 years		
	Management	Secure web interface		
	Features	Single point of management for all access points on the network		
		Must provide complete overview of the wireless network health		

		Must provide RF performance details		
		Provide guest portal		
		Allow multiple admin accounts with different access levels to be configured (RBAC)		
	Standard Compliance & Certifications	FCC		
		CE		
		RoHS		
		Other (Specify)		
	Manufacturer Authorization	(Required)		
	Network Equipment Installation and commissioning	(Required)		
	Comprehensive Onsite Warranty	36 months As per ITB and CC clause 27		

## Section 02

Description of Goods	Sub Component	Minimum Specifications	Compliance to the Specification (Yes/No)	Technical Reference (Section Number and Page Number/s) of the catalogue, Manual
<b>Manageable 24 Port Switch (Item No 04)</b>	Brand	(Specify)		
	Model	(Specify)		
	Country of Manufacture	(Specify)		
	Year of Manufacture	(Specify)		
	Ports	2 x SFP		
		24 x RJ-45 10/100/1000 ports		
		POE, POE+		
		1 x RJ-45 console port		
	Type	Layer 3 Manageable		
	VLAN's	IEEE 802.1Q, Static VLAN Groups and Dynamic VLAN Groups		
	Processor	(Specify)		
	Memory - Flash	128 MB		
	Memory - SDRAM	256 MB		
	Switching capacity	56 Gbps		
	Mac address	8K or higher		
	Features	IPv4 and IPv6 Support		
		Packet Storm Protection		

	LED Indicators	Power and fault LED		
		Per-port LEDs		
		POE Status		
	Quality of Service (QoS)	Packet Classification Based on (IEEE 802.1P), Priority Ques, Queue Scheduling		
	DHCP	DHCP/DHCP Pool Configurable		
	Authentication	IEEE 802.1X		
	Configuration	Web-based GUI		
		Console		
		SNMP v3		
		RMON1		
		Or Specify		
	Security	Access control list (L2/L3)		
		Port Security		
		Other (Specify)		
	General protocols	IEEE 802.1D		
		IEEE 802.1p		
		IEEE 802.1s		
		IEEE 802.1W		
		IEEE 802.3, IEEE 802.3ab, IEEE 802.3ad, IEEE 802.3z		
	Certifications	CE		
		FCC		
		RoHS		

		Other (Specify)		
	Accessories	Console cable		
		Rack mountable Installation kit		
	Multicast	IGMP v1/v2/v3 Snooping		
	POE Standard	802.3af ,802.3at		
	Reliability (MTBF)	(Specify)		
	Network Equipment Installation and commissioning	(Required)		
	Power Supply	Must be internal ,No external power transformers		
	Dimensions	(Specify)		
	Weight	(Specify)		
	Manufacturer Authorization	Required		
	Comprehensive Onsite Warranty	36 months As per ITB and CC clause 27		

<b>Description of Goods</b>	<b>Sub Component</b>	<b>Minimum Specifications</b>	<b>Bidder's Offer  (Please specify Details)</b>	<b>Compliance to the Specification  (Yes/No)</b>	<b>Technical Reference (Section No and Page Number/s)</b>
<b>UTP Patch Panel (24 Port)  (Item No 05)</b>	Brand	(Specify)			
	Model No	(Specify)			
	Country of Manufacture	(Specify)			

	Type	19" CAT 6 UTP patch panel			
	Number of ports for Patch Panels	24-port patch panels with modules			
	Network Equipment Installation and commissioning	(Required)			
	Dimensions	(Specify)			
	Weight	(Specify)			
	Comprehensive Onsite Warranty	36 months As per ITB and CC clause 27			

Description of Goods	Sub Component	Minimum Specifications	Bidder's Offer (Please specify Details)	Compliance to the Specification (Yes/No)	Technical Reference (Section No and Page Number/s)
<b>Cable Management Panel (Item No 06)</b>	Brand	(Specify)			
	Model No	(Specify)			
	Country of Manufacture	(Specify)			
	Type	1U size 19" Rack Mountable, Horizontal cable management			
	Network Equipment Installation and commissioning	(Required)			
	Dimensions	(Specify)			
	Weight	(Specify)			
	Comprehensive Onsite Warranty	36 months As per ITB and CC clause 27			



<b>Description of Goods</b>	<b>Sub Component</b>	<b>Minimum Specifications</b>	<b>Bidder's Offer (Please specify Details)</b>	<b>Compliance to the Specification (Yes/No)</b>	<b>Technical Reference (Section No and Page Number/s)</b>
<b>UPS 1.5KV (Item No 07)</b>	Brand	(Specify)			
	Model	(Specify)			
	Country of Origin & Country of manufacture/assembly	(Specify)			
	Power Rating	1500 VA			
	Type	Tower			
		Line-Interactive			
	Phase	Single Phase			
	Waveform	Sine wave			
	Input/ Supply	160 – 240 Volt AC			
	Input frequency	50Hz – 60Hz automatic detection			
	Outlets	6 x IEC 320 C13 or Specify			
	Cord Length	1 meter or above			
	Output Supply Voltage	200 – 230 VAC (Configurable)			
	Output wattage	900 Watts			
	Output Frequency	50 Hz			
	Battery	Maintenance free Lead acid battery			
	Battery Capacity	12V/ 9Ah ( Each Battery) x 3			

	Transfer Time	2 ms			
	LCD Status Display	UPS Status			
		Load/ Battery Level			
		Input/output Voltage			
		Fault Conditions			
	Recharge time	5 hours to 90% capacity			
	Runtime	8 Minuets			
	Protection	Over voltage protection, Short circuit or Specify			
	Certifications	Energy Star Rated, CE, RoHS or Specify			
	Accessories	Wall Mount Bracket and Installation Accessories for the UPS			
	Dimensions	(Specify)			
	Weight	(Specify)			
	Comprehensive Onsite Warranty	36 months As per ITB and CC clause 27			

Description of Goods	Sub Component	Minimum Specifications	Bidder's Offer (Please specify Details)	Compliance to the Specification (Yes/No)	Technical Reference (Section No and Page Number/s)
<b>Wall Mountable 10U Cabinet (Item No 08)</b>	Brand	(Specify)			
	Model No	(Specify)			
	Country of Manufacture	(Specify)			
	Type	10U Wall Mountable Rack Enclosure Cabinet with Door & Side Panels  19" Equipment mounting Cabinets, Minimum Depth of 425mm.			
	Rack Cooling	Minimum Two (2) Cooling fans should be installed or higher			
	Cable Exits	Should have bottom cable Exits			
	Rackmount Surge Arrest	Power Strip for 19" vertical mounting, 1U Size			
		6 Outlets			
		Needs to be powered by the UPS			
	Features	Input Voltage- (Specify)			
		Input frequency  50/60 Hz +/- 5 Hz, Auto-sensing or (Specify)			

		Surge Energy Rating 1500 Joules			
		Maximum Line Current per phase: 15A			
		Overload Indicator/ Protection working indicator or (Specify)			
		UL 1449 compliance or IEEE let-through rating or Specify			
		Weigh Capacity - 200 lb or Higher			
	Accessories	Wall mount kit			
		Wall mount cabinet parts			
	Network Equipment Installation and commissioning	(Required)			
	Dimensions	(Specify)			
	Weight	(Specify)			
	Comprehensive Onsite Warranty	36 months As per ITB and CC clause 27			

<b>Description of Goods</b>	<b>Sub Component</b>	<b>Minimum Specifications</b>	<b>Bidder's Offer (Please specify Details)</b>	<b>Compliance to the Specification (Yes/No)</b>	<b>Technical Reference (Section No and Page Number/s)</b>
<b>Surge Protector (Item No 09)</b>	Brand	(Specify)			
	Model No	(Specify)			
	Country of Manufacture	(Specify)			
	Product Type	Standalone surge protector for 10/100/1000 Base-T Ethernet lines			
	Data Lines Protected	1 - 8			
	Certifications	RoHS or Specify			
	Voltage protection level	(Specify)			
	Peak Surge Current	(Specify)			
	Response Time	Equal or Below 12 ns			
	Network Equipment Installation and commissioning	(Required)			
	Comprehensive Onsite Warranty	36 months As per ITB and CC clause 27			

<b>Description of Goods</b>	<b>Sub Component</b>	<b>Minimum Specifications</b>	<b>Bidder's Offer (Please specify Details)</b>	<b>Compliance to the Specification (Yes/No)</b>	<b>Technical Reference (Section No and Page Number/s)</b>
<b>UTP Cable (CAT 6) Laying (Including Labour Installation Materials) (Item No 10)</b>	Brand	(Specify)			
	Model No	(Specify)			
	Country of Manufacture	(Specify)			
	Network Cabling	CAT 6 (Full Copper) structured wiring for minimum 140 Data Points			
		RJ 45 network ports with enclosure  (Minimum 2' width and 1 1/2' height) to install up to the patch panel. (Material and labour), White PVC Trunking for indoor cable laying and PVC conduit pipe for cable laying in ceiling.			
	Network Equipment	Minimum 140 units Keystone Jacks			
		Minimum 140 units Face plate (RJ-45)			
		Minimum 140 units Surface mounting boxes			

		Minimum 140 units 0.5m Patch Cords			
		Minimum 50 units 1 m Patch Cords			
		Minimum 90 units 3m Patch Cords			
	Network Equipment Installation and commissioning	(Required)			
	Standard Network Test Reports (Fluke Report) with cable length and test results	(Required)			
	Comprehensive Onsite Warranty	36 months As per ITB and CC clause 27			

**Special Note:**

In addition to above requirement the bidder must comply the following mandatory requirements.

1. Floor cabling using CAT 6 structured cabling for 140 Data points (Including Data Points for 50 APs) shall be in place.
2. All networking Equipment & cables should have SLS or any internationally recommended standards certification to notes.
3. Payment shall be based on **Measure and Pay basis** upon the submission of actual requirement along with the “as it is plan” of the network plan of 18 public libraries and the invoices and upon acceptance of ICTA. Refer CC 15.1.
4. Proper labelling of cables at the both sides of the ends are must using standard methods.

\*One designated officer from ICTA will be present during all testing of the installation and will assist in informing the data point locations.

## 2.1 Service-level agreement

#	Measurement	Definition	Measurement Interval	Target	Penalty
1	Response Time	<p><b>“Response Time”</b> is</p> <p>The total time taken by the Bidder between registering the complaints through any channels like ticketing system/ telephone /SMS/ e-mail /in-person.</p> <p>This should include the generation of an acknowledgement with a reference id to track changes or work done.</p>	Monthly	100% escalated incidents responded to within 90 Minutes.	No Penalty
				Escalated incident not responded to within 90 minutes	0.01% of the performance guarantee for every 30 Minutes of delay on every Incident.



Service Level Agreements	Resolution Time	Service/ equipment/components measurement	measured period	Penalty
1. Critical Incidents	48 Hours  “ <b>Resolution time</b> ” is amount of time between when the ICTA / Library first report an incident and when that problem is actually solved.	Any of system / services /system sub components / hardware failure of the provided solution which results in full failure	24x7x30  (Monthly)	No Penalty if resolution is less than 48 hours
				If resolution is time is more than > 48 hours  Rs.5000 will be charged for additional one day of downtime on an incremental basis
2. High Incident  (any other failures which are not categorized as full failure )	96 hrs  “ <b>Resolution time</b> ” is amount of time between when the ICTA/Library first report an incident and when that problem is actually solved.	Any of system / services /system sub components / passive component , hardware failure of the provided solution which result partial failure, Performance degrades Example: failure of one access point / Wireless controller , partial failure of Switch	24x7x30	No Penalty if  100% escalated high incidents resolved within 96 hours.
				If resolution is time is more than > 96 hours  Rs.3000 will be charged for additional one day of downtime on an incremental basis

### **03.Drawing**

The network diagrams of 18 public libraries are given below in Annexure 01

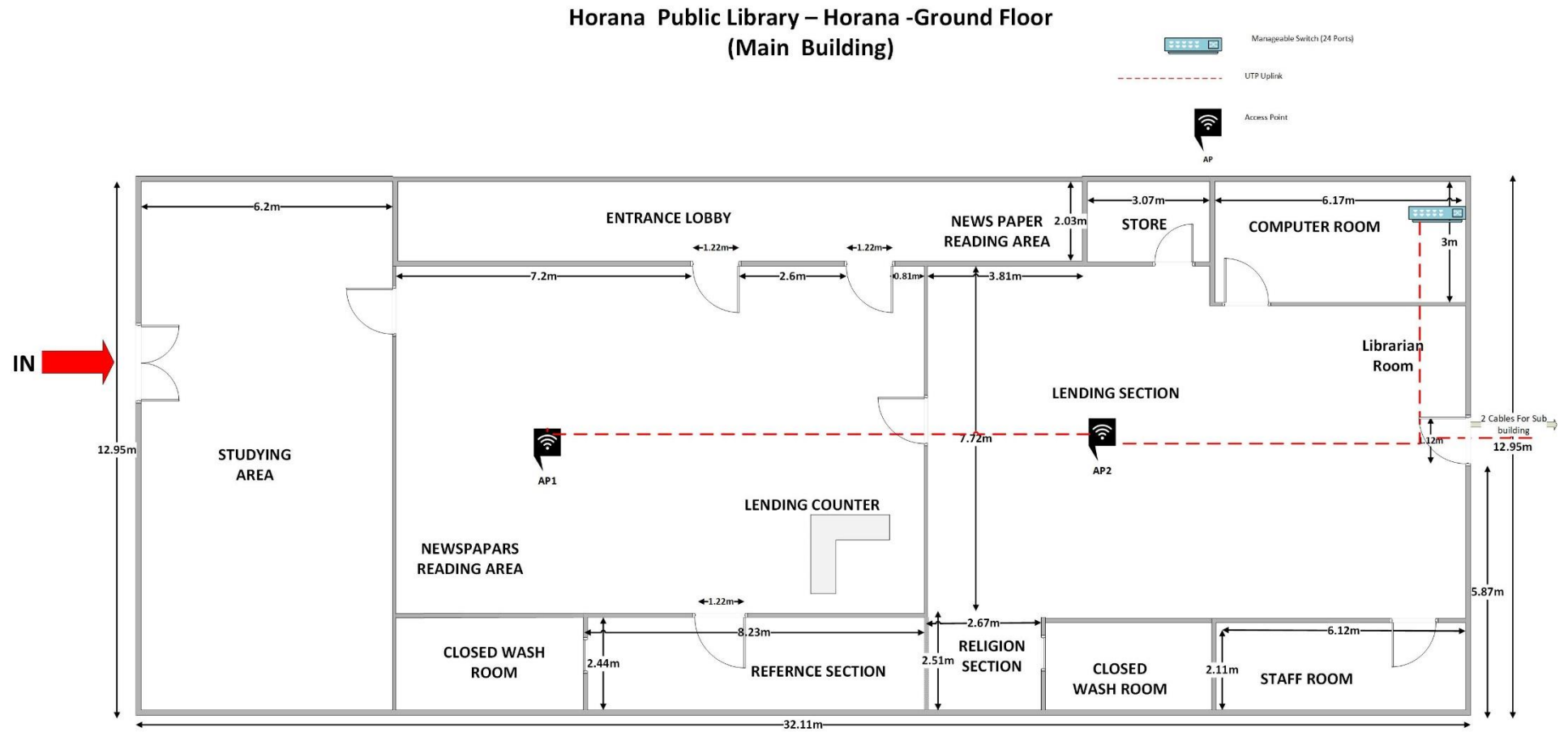
#### **ANNEXURE 01**

##### **Public libraries location list**

1. Horana public library, Horana-Kalutara District
2. Veyangoda public library. Veyangoda-Gampaha District
3. Doluwa public library, Doluwa - Kandy District
4. Diyathilake public library, Hanguranketha - Nuwara Eliya District
5. Galewela public library, Galewela - Matale District
6. Ruwanwella public library, Ruwanwella-Kegalle District
7. Nochchiyagama public library, Nochchiyagama- Anuradhapura District
8. Uppuveli public library, Uppuweli-Trincomalee District
9. Ambalangoda public library, Ambalangoda- Galle District
10. Hakmana public library, Hakmana-Matara District
11. Hambanthota public library, Hambantota- Hambantota District
12. Bibila public library,Bibile- Monaragala District
13. Ampara public library, Ampara-Ampara District
14. Point Pedro public library, Point Pedro-Jaffna District
15. Vaddakachchi public library,Vaddakachchi - Kilinochchi District
16. Mannar public library, Mannar-Mannar District
17. Puthukudirippu public library, Puthukudirippu- Mulativu District
18. Vengalcheddikulam public library, Cheddikulam -Vavniya District

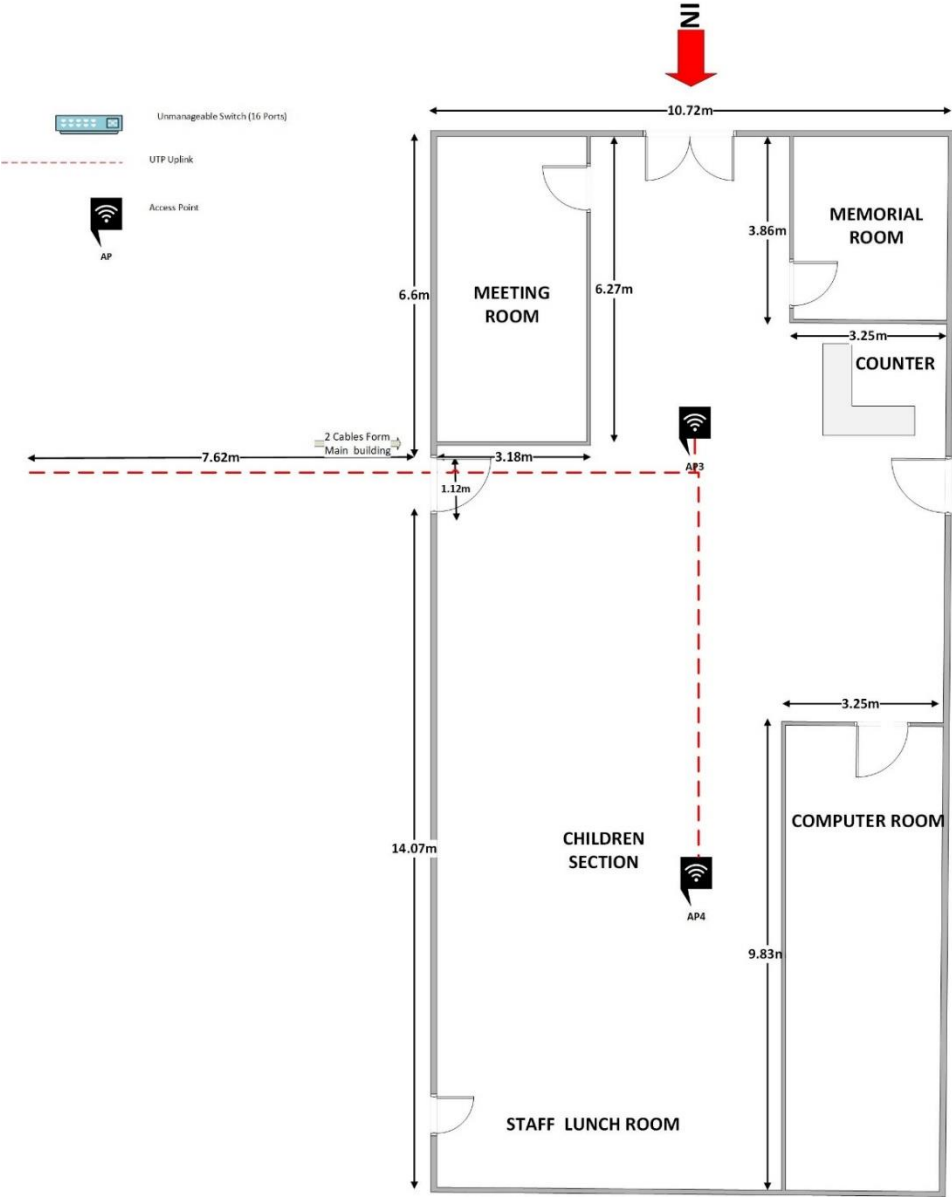
## Network Diagram of Horana public library, Horana – Kalutara District

### Ground Floor (Main building)



Ground Floor (Sub building)

Horana Public Library – Horana- Ground Floor  
(Sub Building)



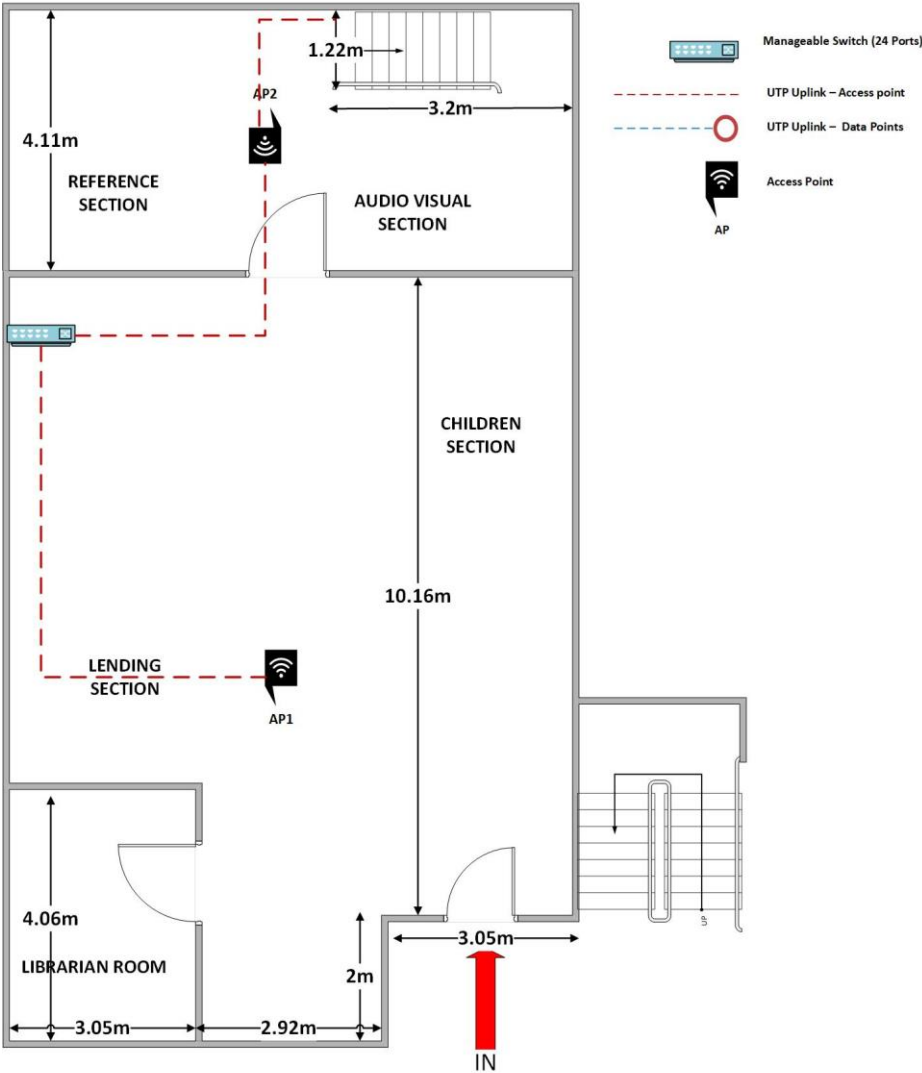
## Ground Floor

The floor plan is divided into several sections: Children Section, Reference Section, Reading Area, Librarian Room, Lending Section, and Wash Room. The overall dimensions are 10.1m by 7.4m. Key dimensions include 6.1m, 9.5m, 8.8m, 4.05m, 1.2m, 9.5m, 1.06m, 3m, 1.25m, 0.9m, 4.1m, 2.1m, 0.3m, 0.43m, 2.6m, 1m, 0.5m, 1m, 0.5m, 1.5m, 5.03m, and 7.4m. The network layout includes two Access Points (AP1 and AP2), a Manageable Switch (24 Ports), and a UTP Uplink. A red dashed line indicates the UTP Uplink path from the switch to AP2. A red arrow labeled 'IN' points to the switch. A legend in the top right corner identifies the symbols: Manageable Switch (24 Ports), UTP Uplink, and Access Point (AP).

Ground Floor

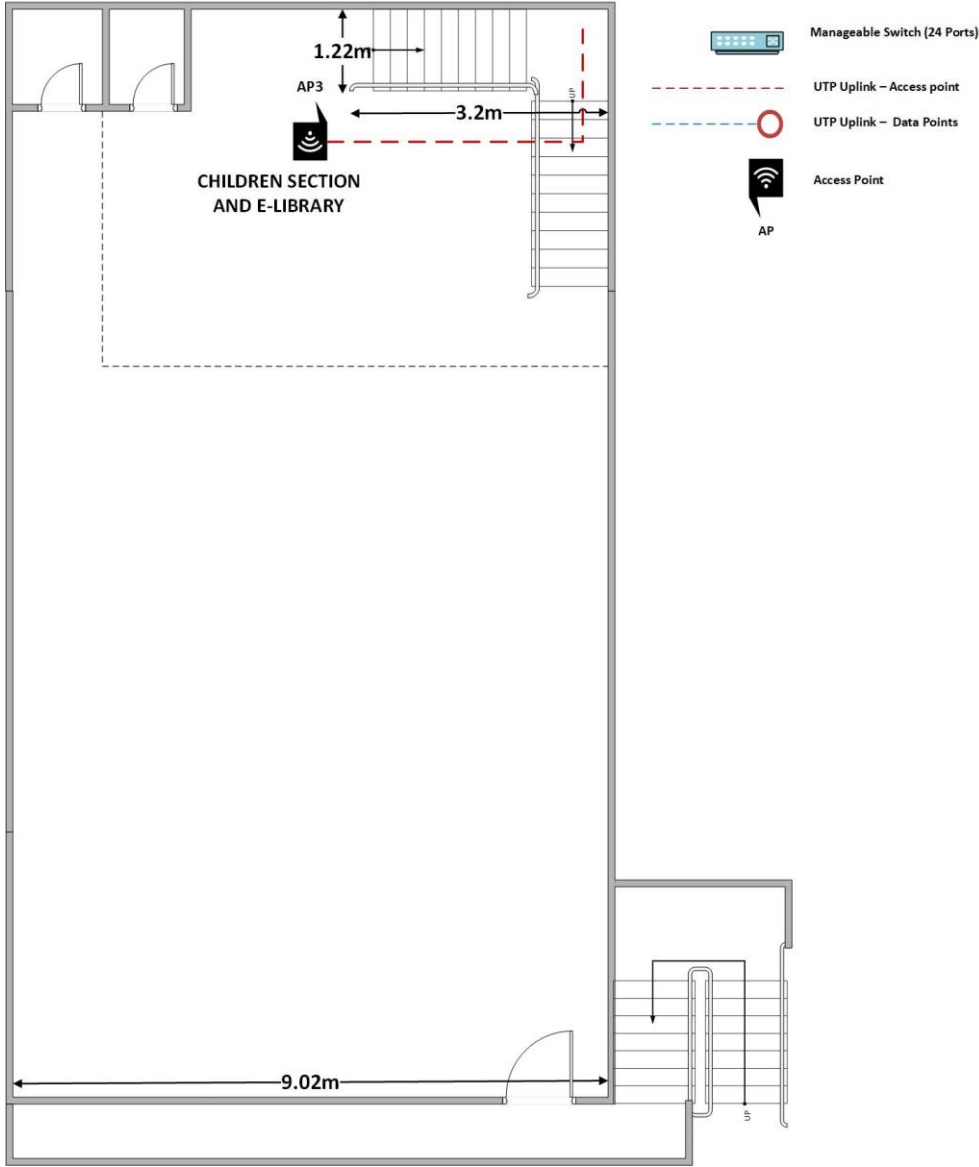
Network Diagram of Doluwa public library, Doluwa - Kandy District

Doluwa Public Library – Kandy  
Network Diagram (Ground Floor)



First Floor

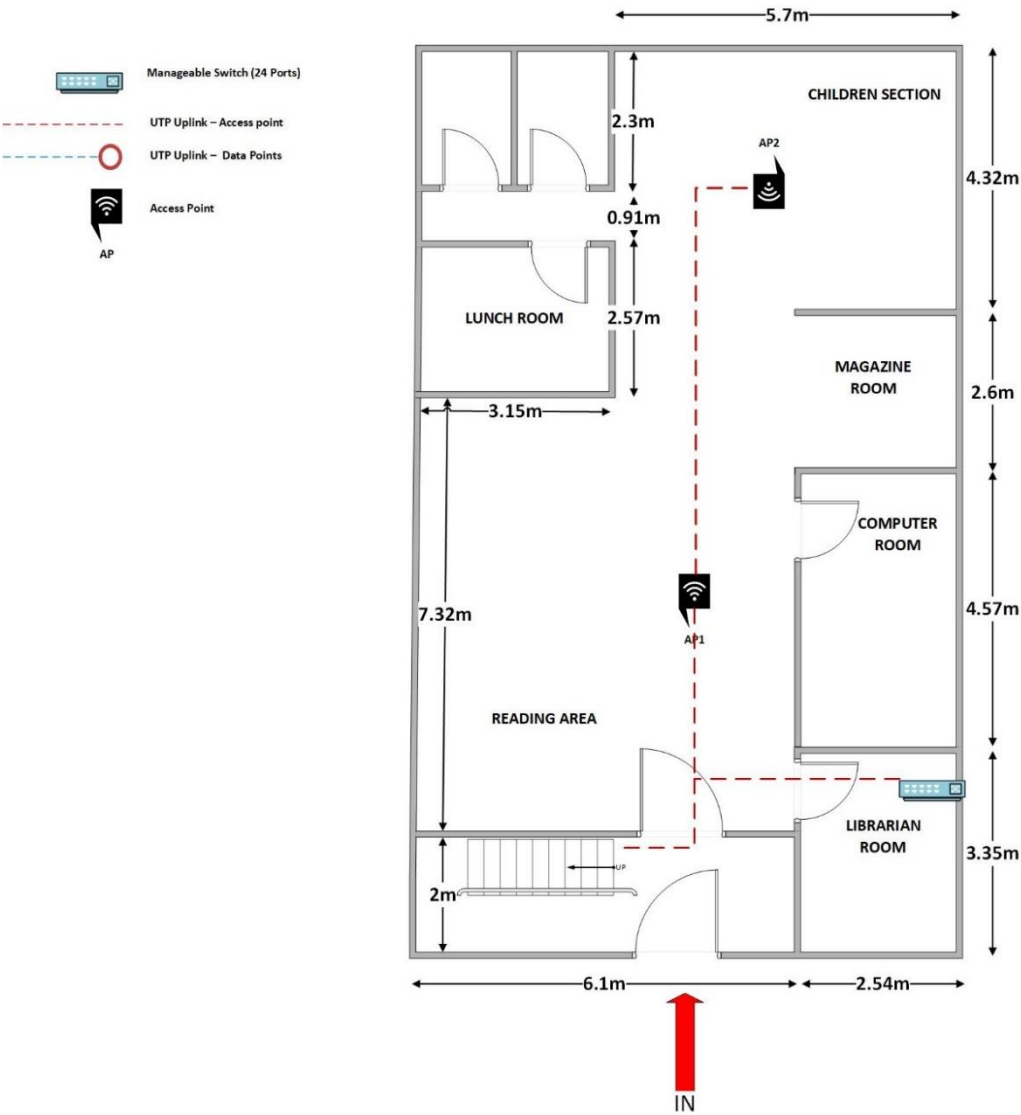
Doluwa Public Library – Kandy  
Network Diagram (First Floor)



Ground Floor

Network Diagram of Diyathilake public library, Hanguranketha - Nuwara Eliya District

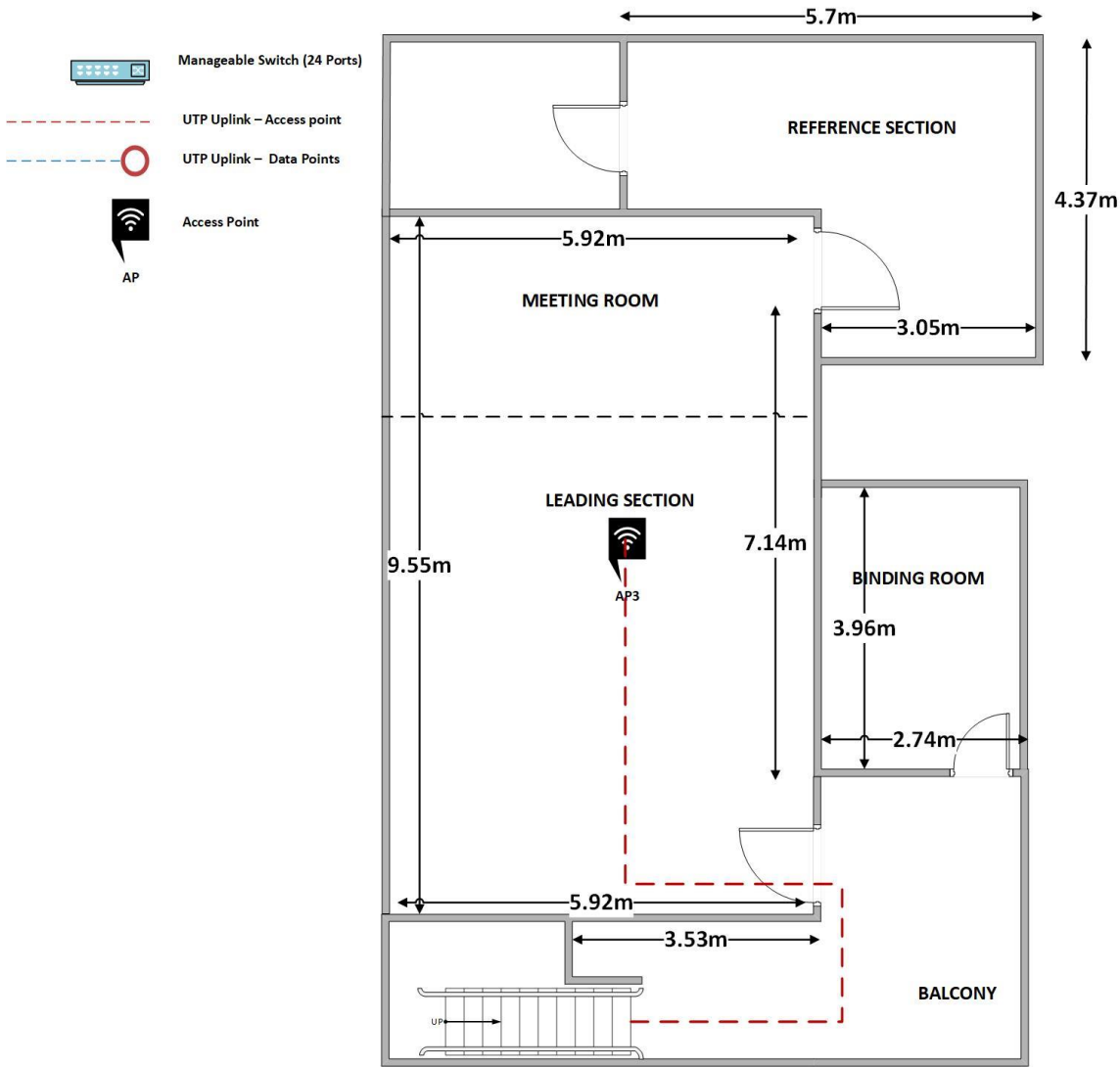
Hanguranketha Diyathilaka Public Library – Nuwara Eliya-  
Network Diagram (Ground Floor)





First Floor

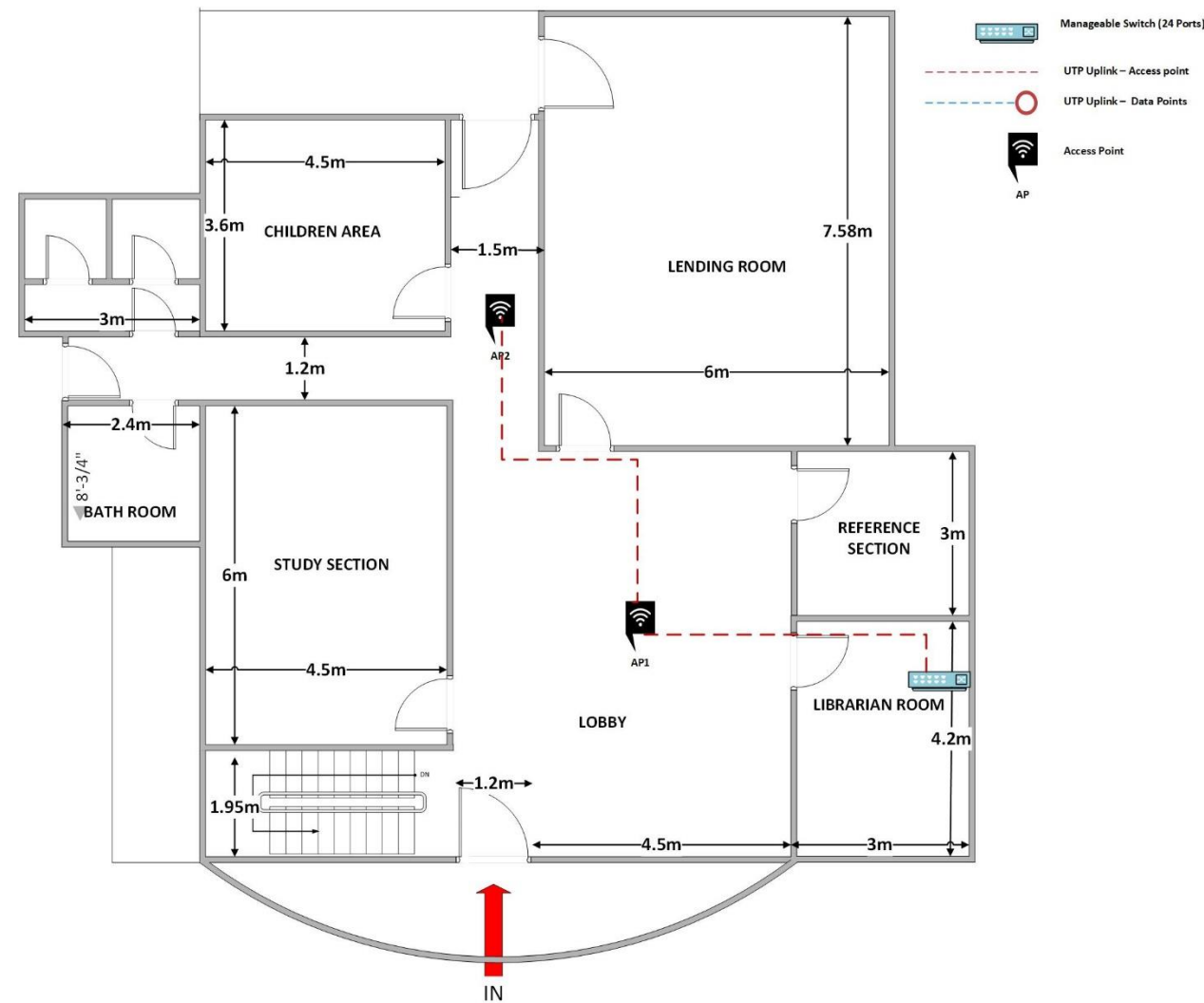
Hanguranketha Diyathilaka Public Library – Nuwara Eliya-  
Network Diagram (First Floor)



Ground Floor

Network Diagram of Galewela public library, Galewela - Matale District

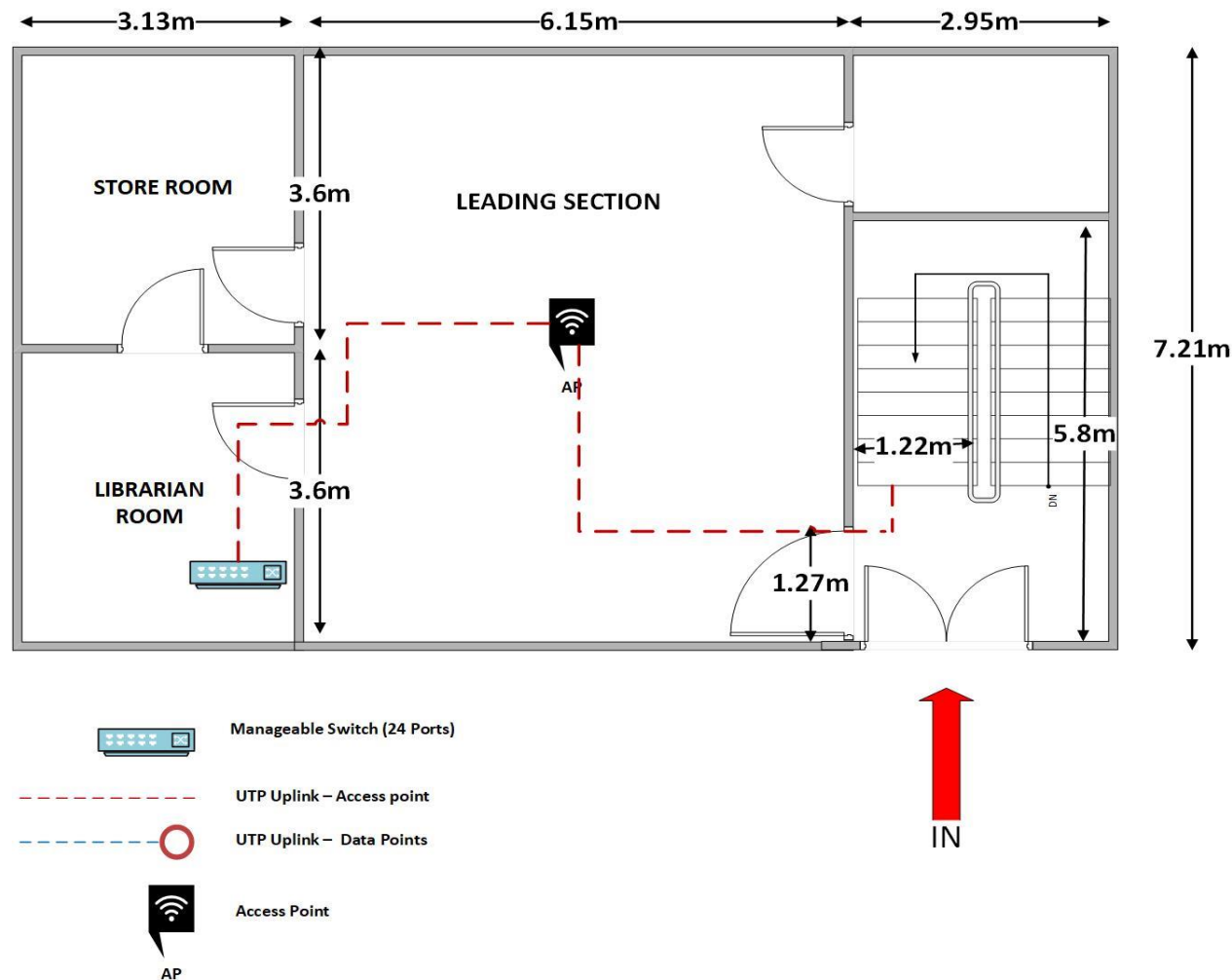
Galewela Public Library – Matale  
Network Diagram (Ground Floor)



## Network Diagram of Ruwanwella public library, Ruwanwella-Kegalle District

### Ground Floor

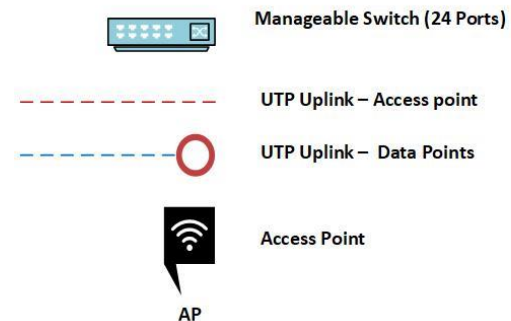
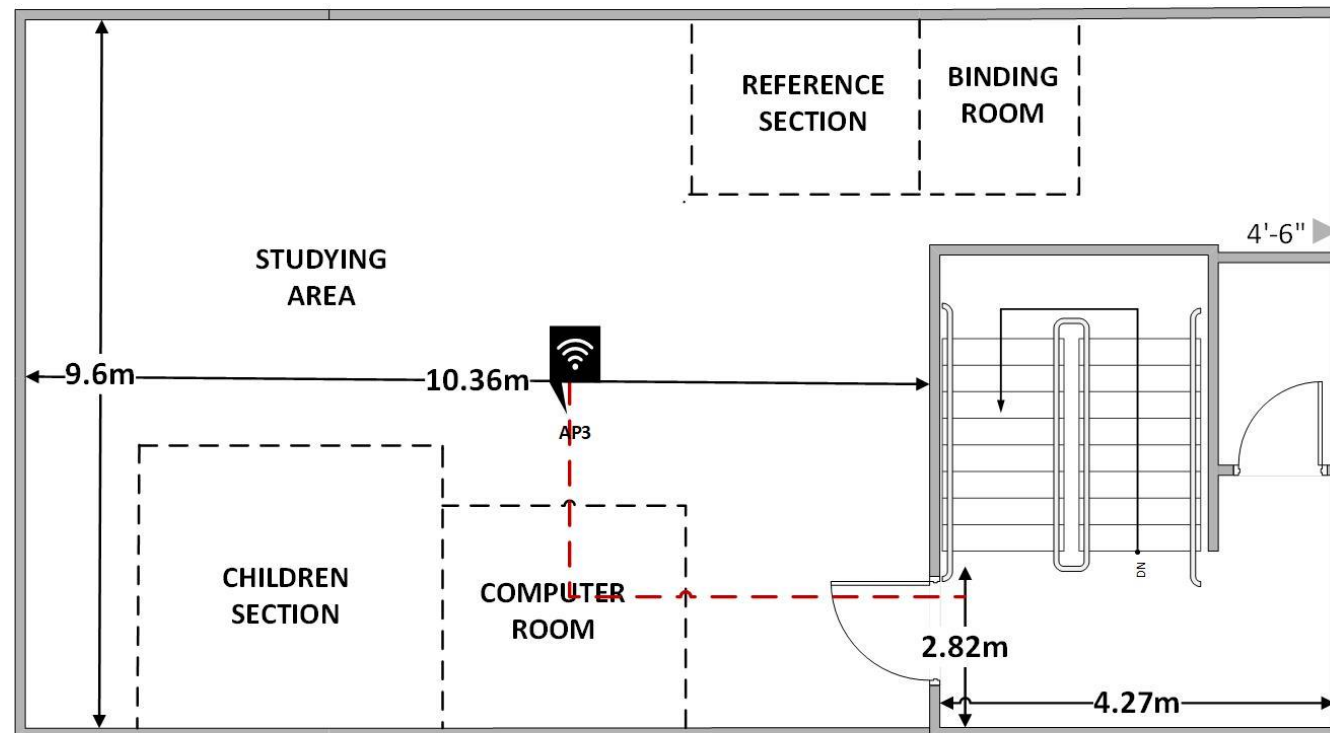
### Ruwanwella Public Library – Avissawella Network Diagram (Ground Floor)



# Ruwanwella Public Library – Avissawella

## Network Diagram (First Floor)

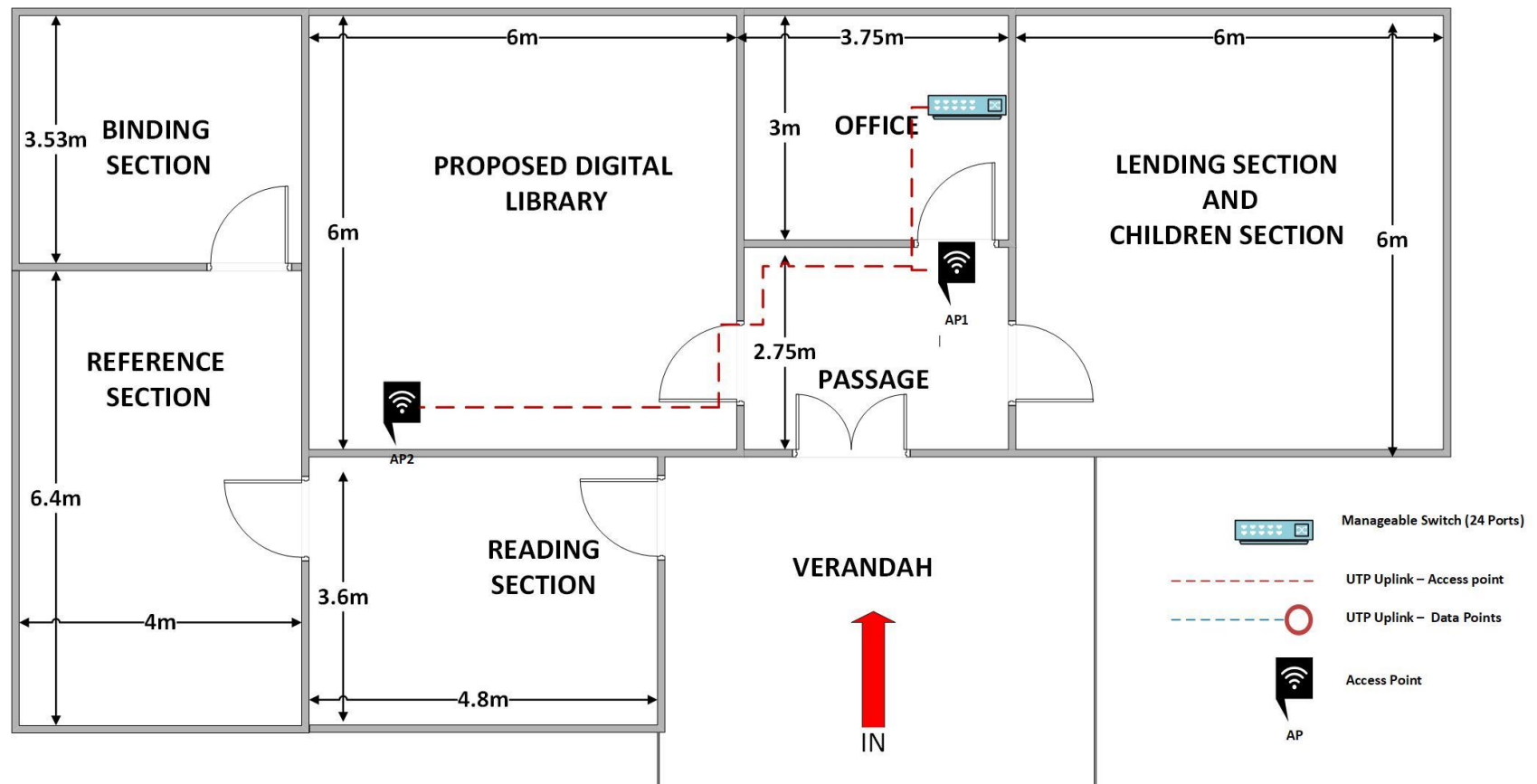
First Floor



## Network Diagram of Nochchiyagama public library, Nochchiyagama- Anuradhapura District

### Ground Floor

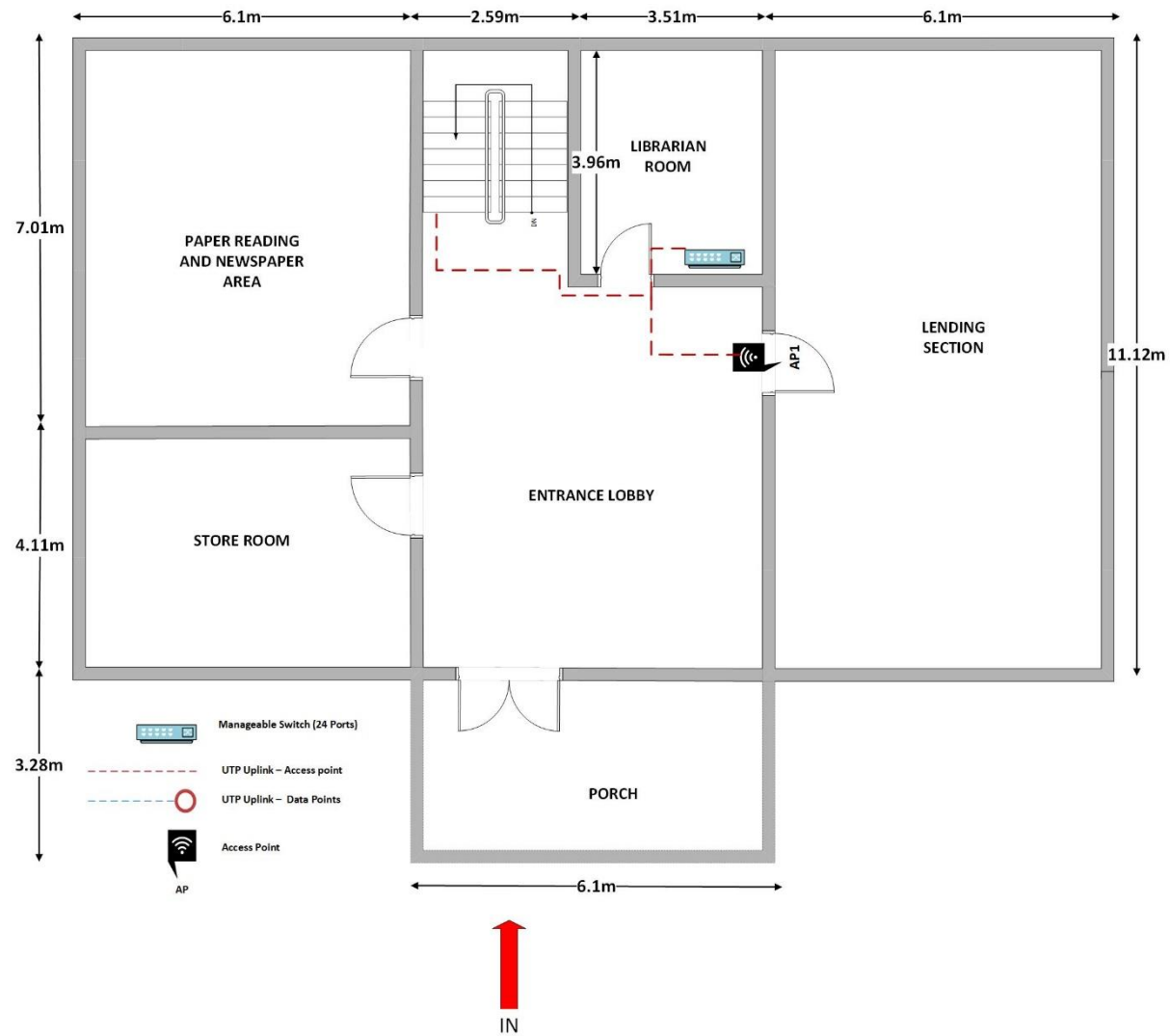
### Nochchiyagama Public Library - Anuradhapura Network Diagram (Ground Floor)



## Network Diagram of Uppuveli public library, Uppuweli-Trincomalee District

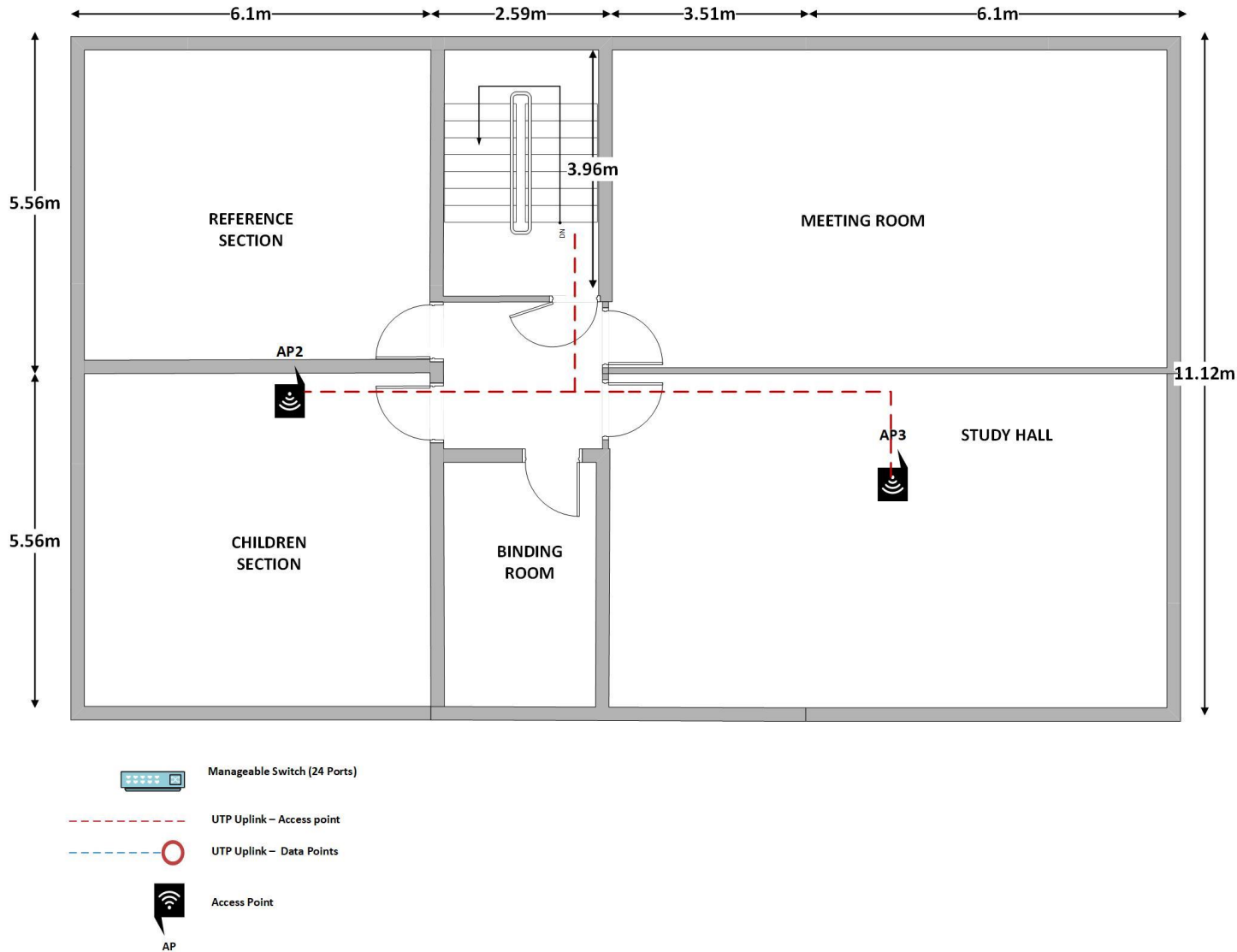
### Ground Floor

Uppuweli Public Library – Trincomalee  
Network Diagram (Ground Floor)



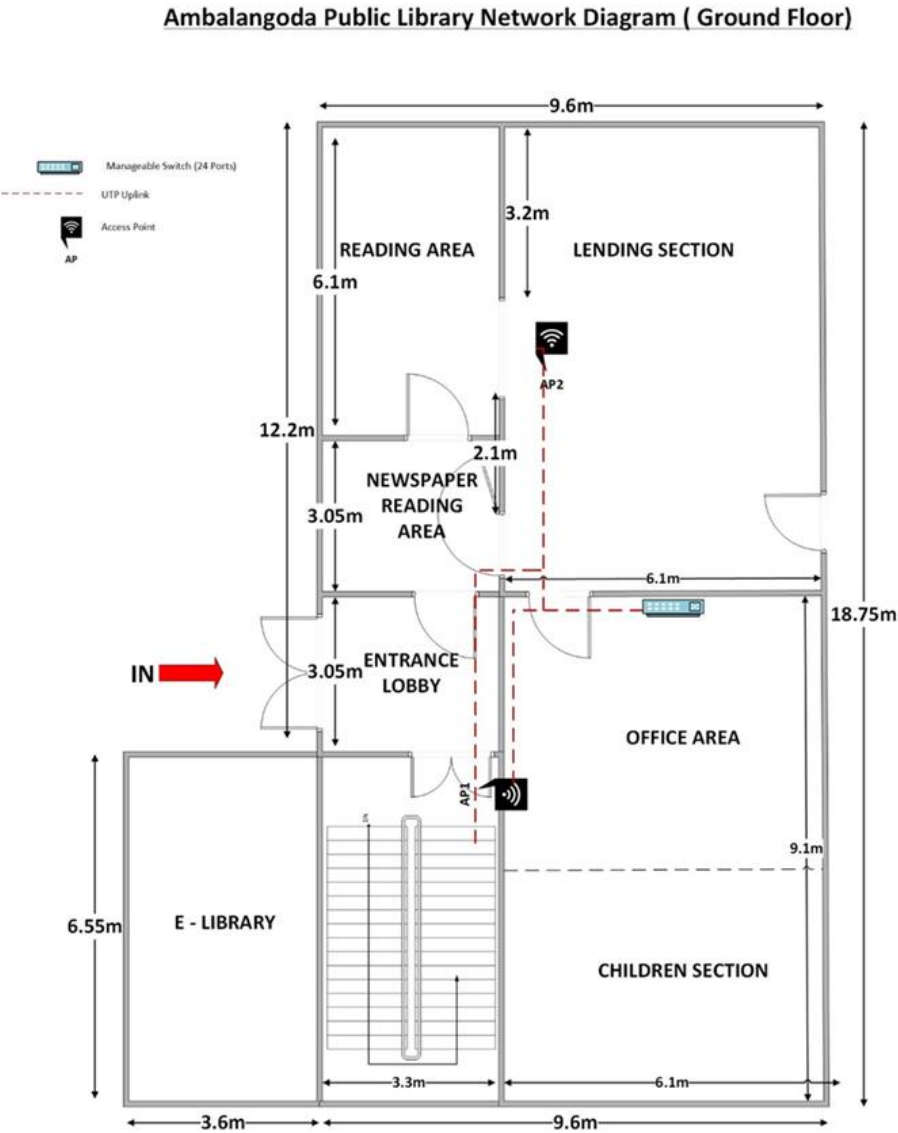
First Floor

Uppuweli Public Library – Trincomalee  
Network Diagram (First Floor)



Network Diagram of Ambalangoda public library, Ambalangoda- Galle District

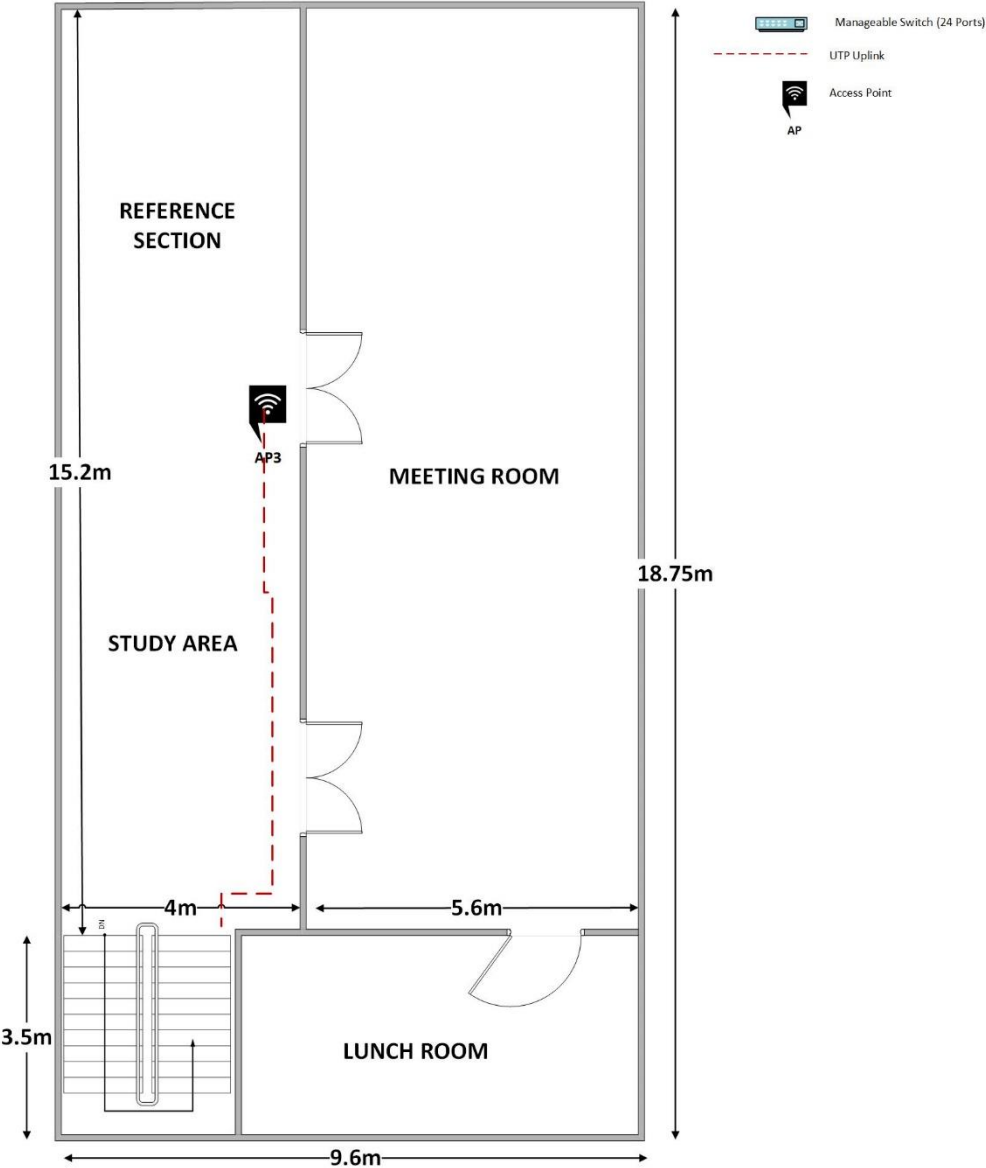
Ground Floor





First Floor

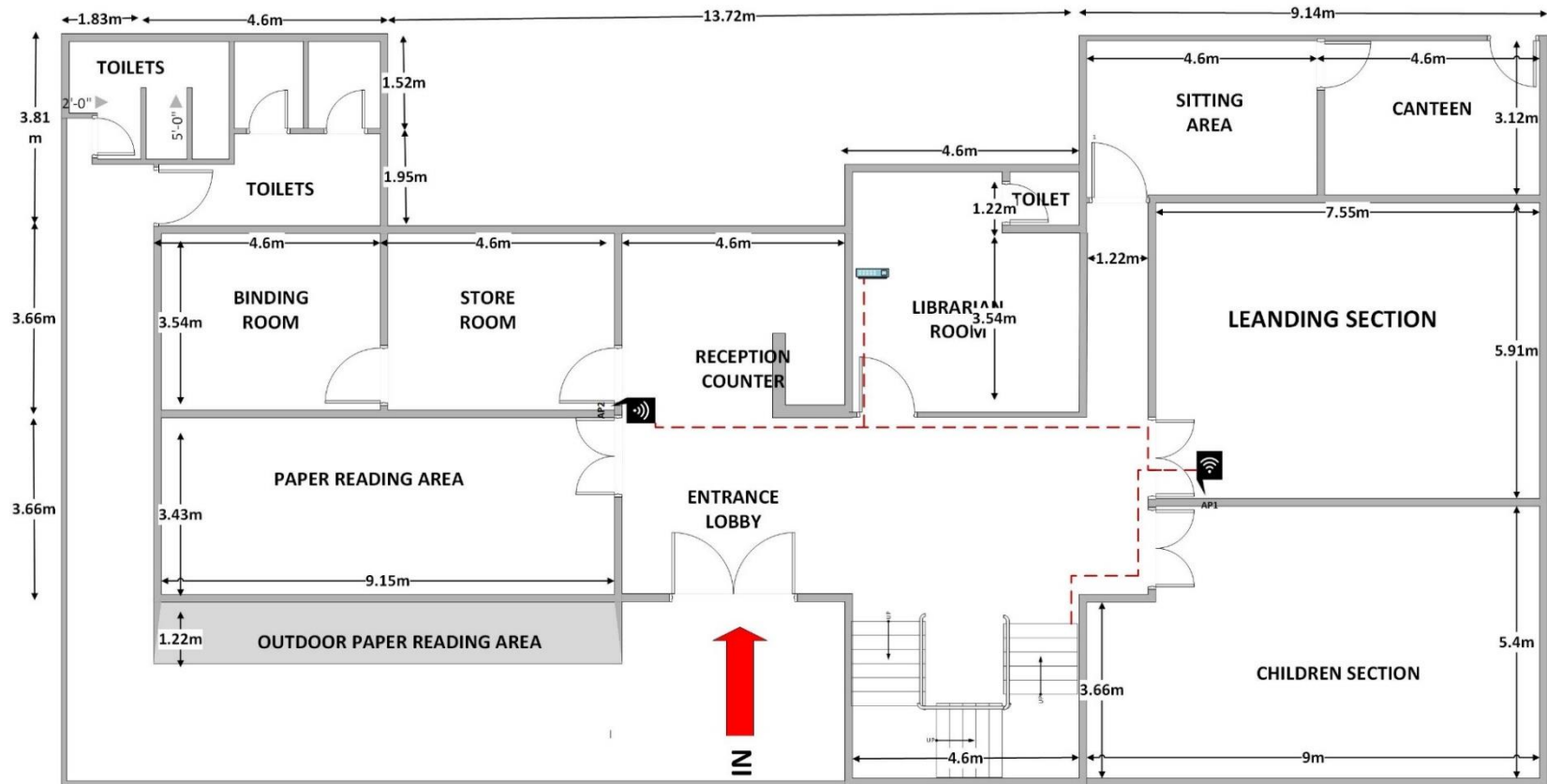
Ambalangoda Public Library Network Diagram ( First Floor)



## Ground Floor

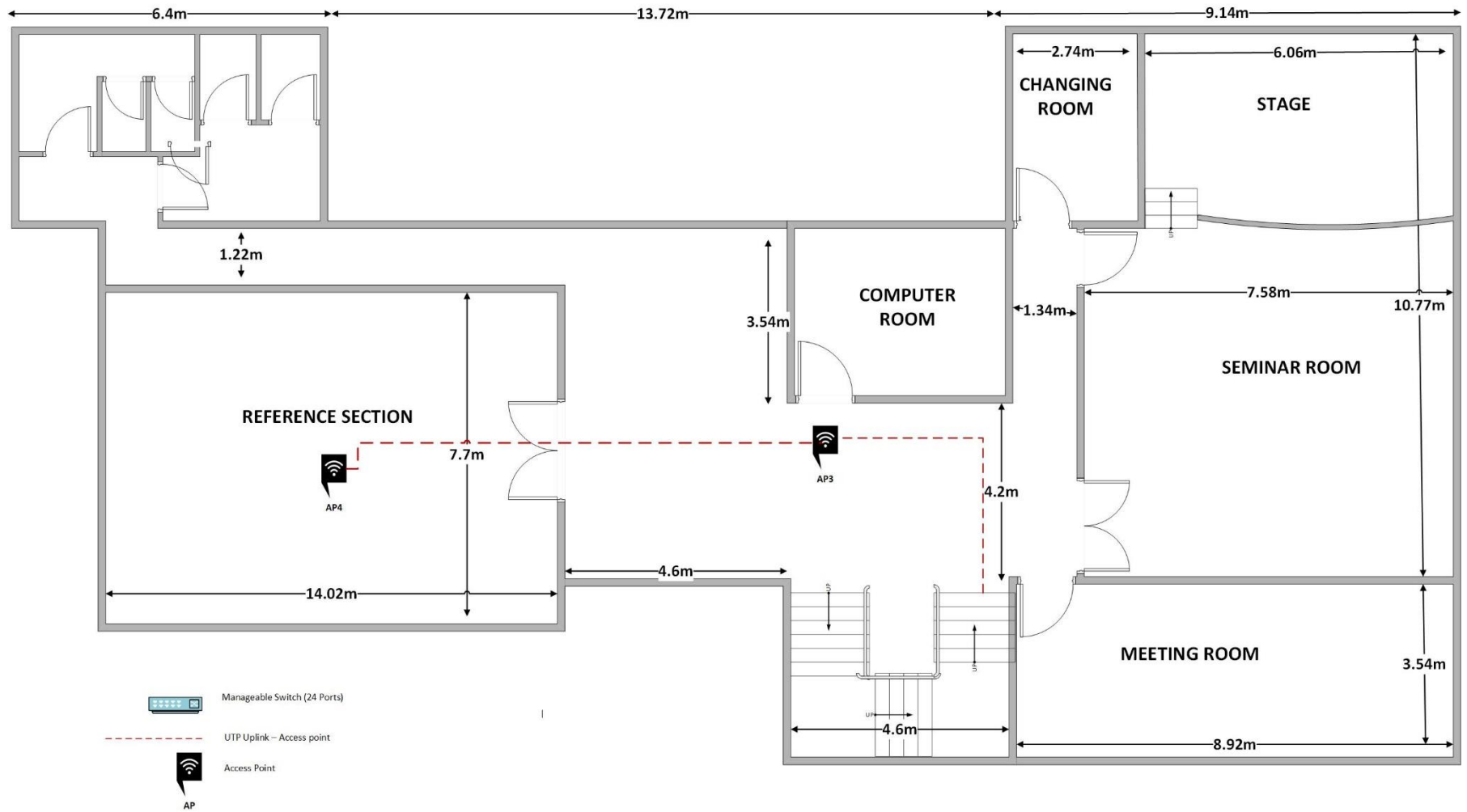
### Network Diagram of Hakmana public library, Hakmana-Matara District

Hakmana Public Library Network Diagram( Ground Floor)



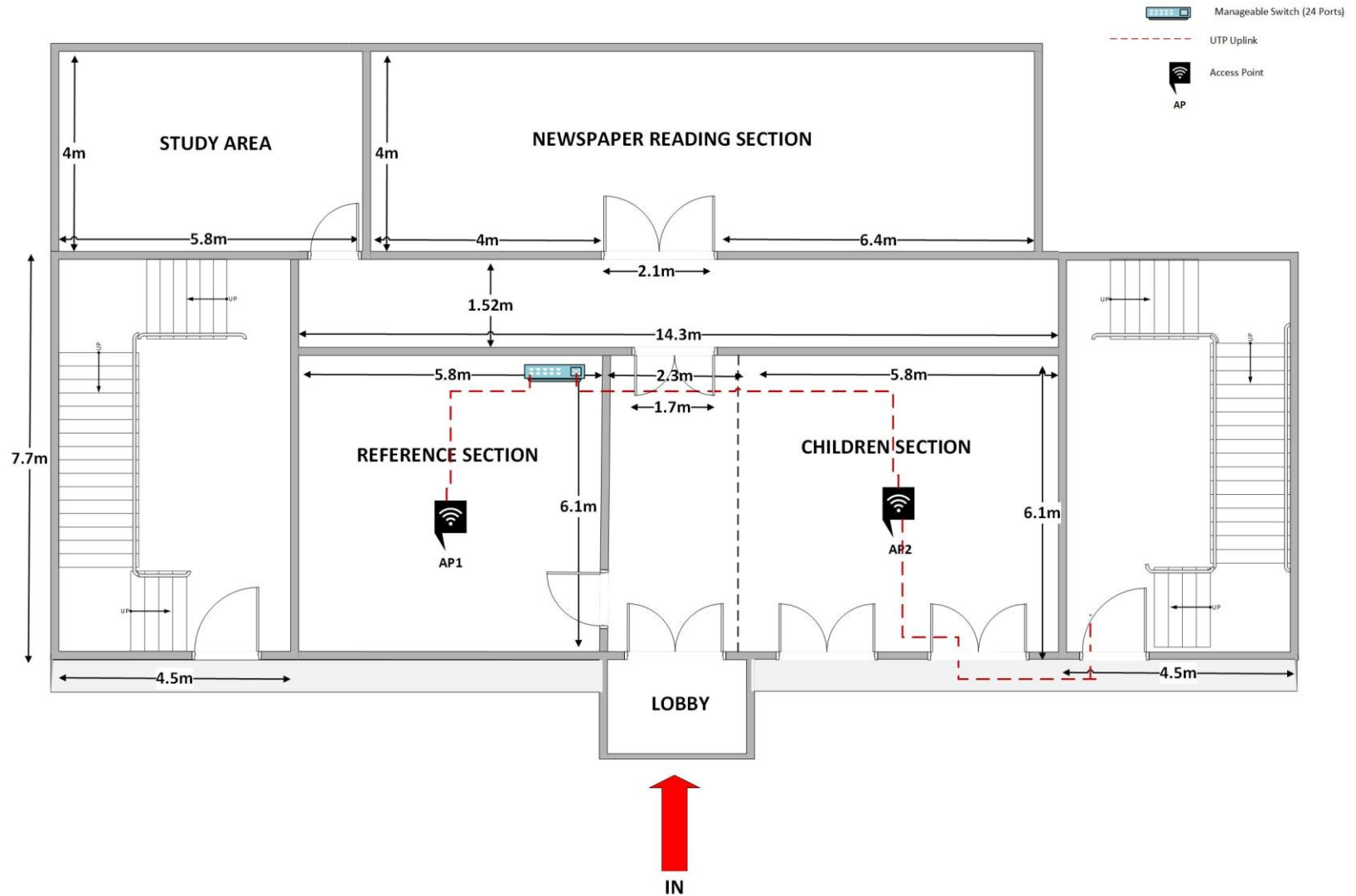
## First Floor

## Hakmana Public Library Network Diagram( First Floor)



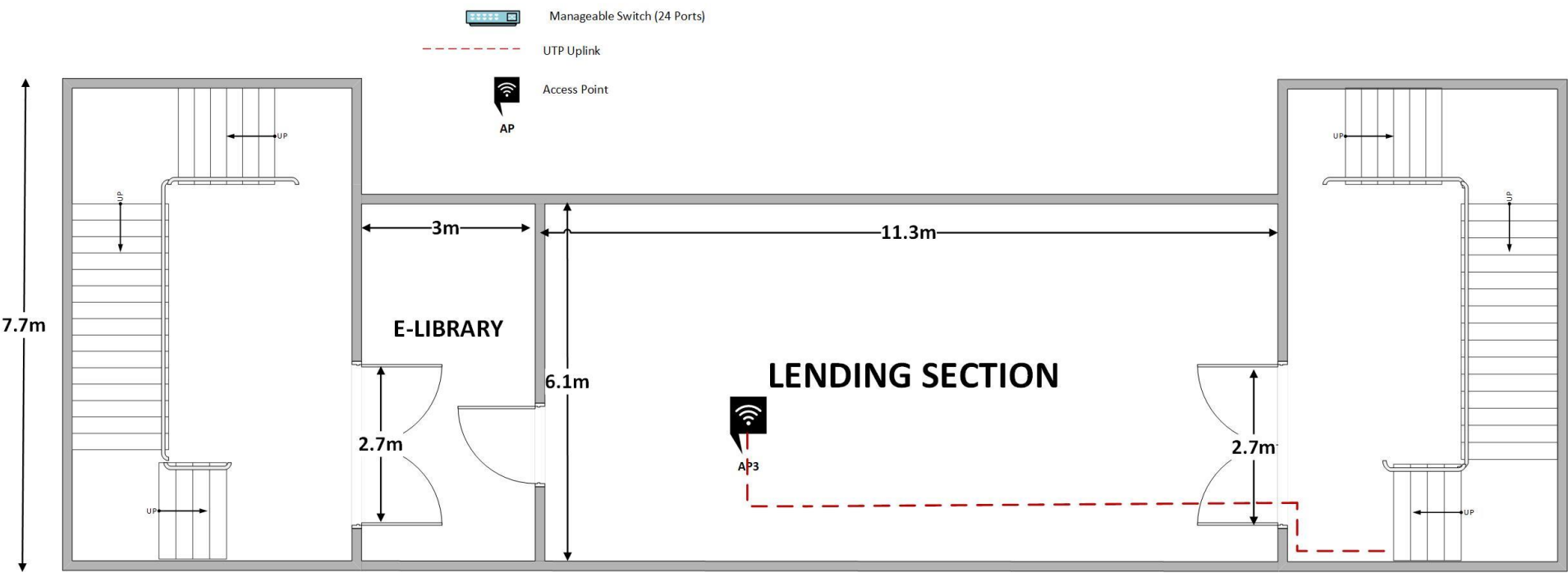
## Ground Floor

### Network Diagram of Hambanthota public library, Hambantota- Hambantota District Hambantota Public Library – Hambantota - Network Diagram (Ground Floor)



First Floor

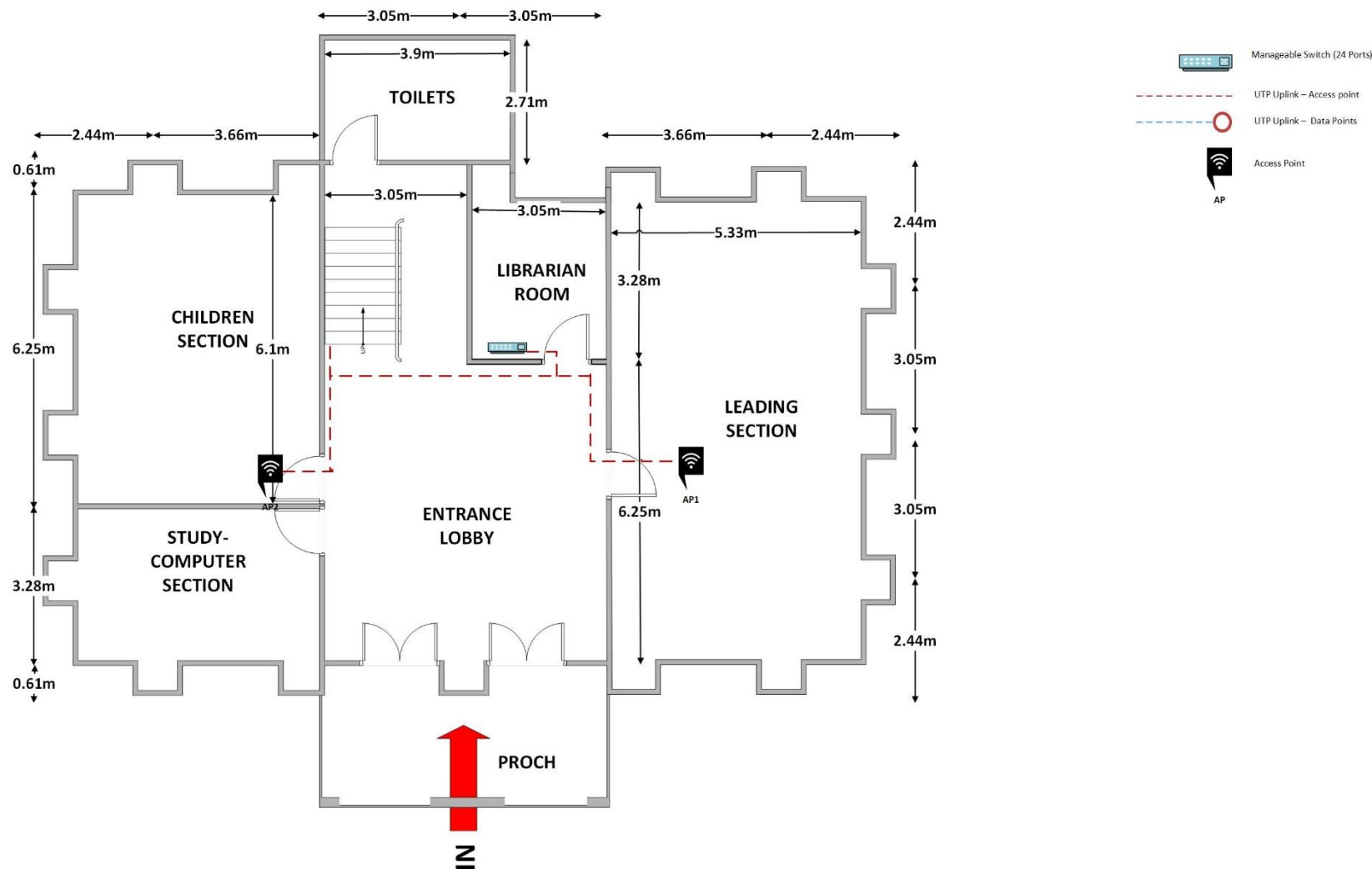
Hambantota Public Library – Hambantota - Network Diagram (First Floor )



Ground Floor

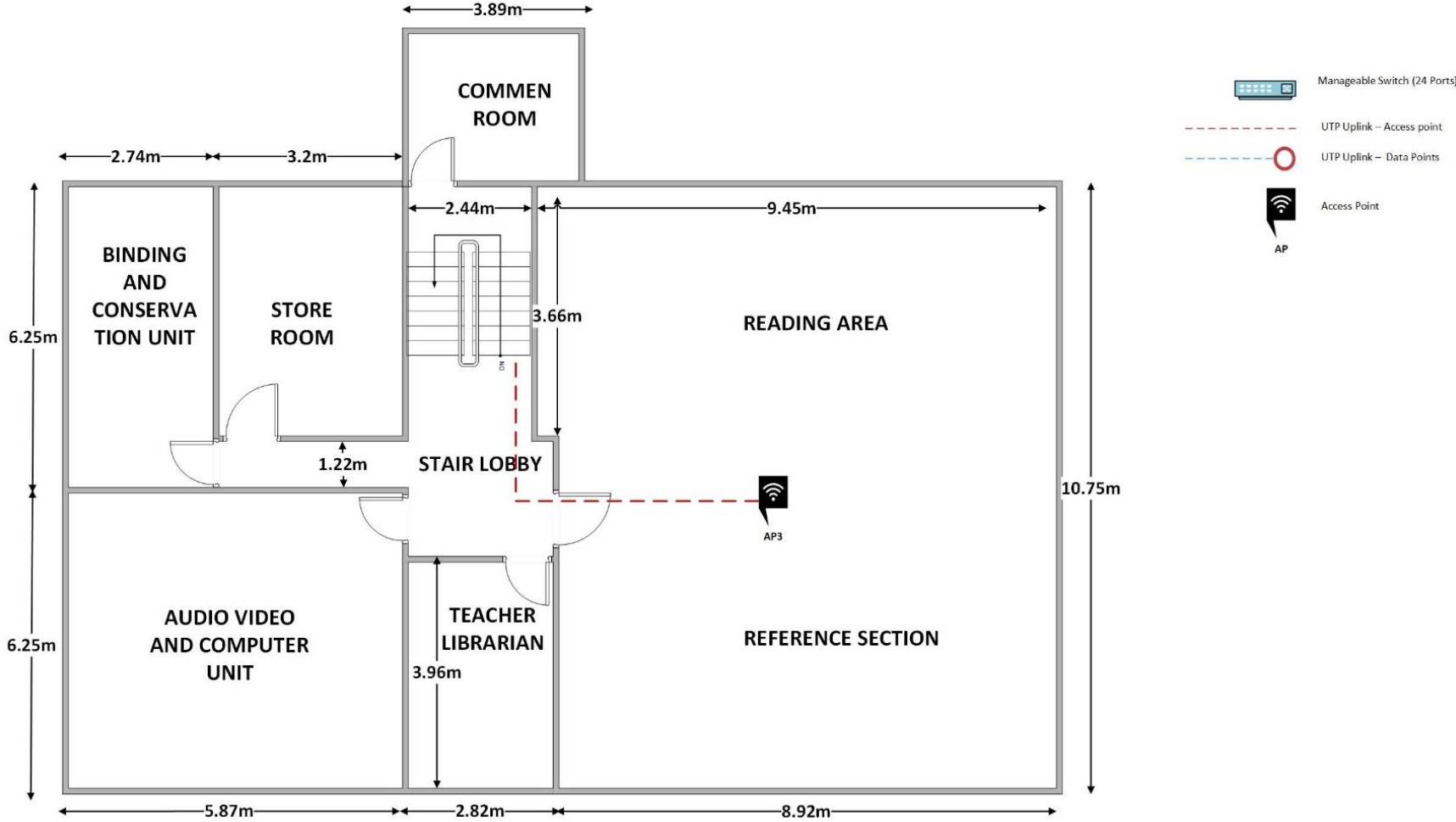
Network Diagram of Bibile public library, Bibile- Monaragala District

Bibile Public Library Network Diagram( Ground Floor)



First Floor

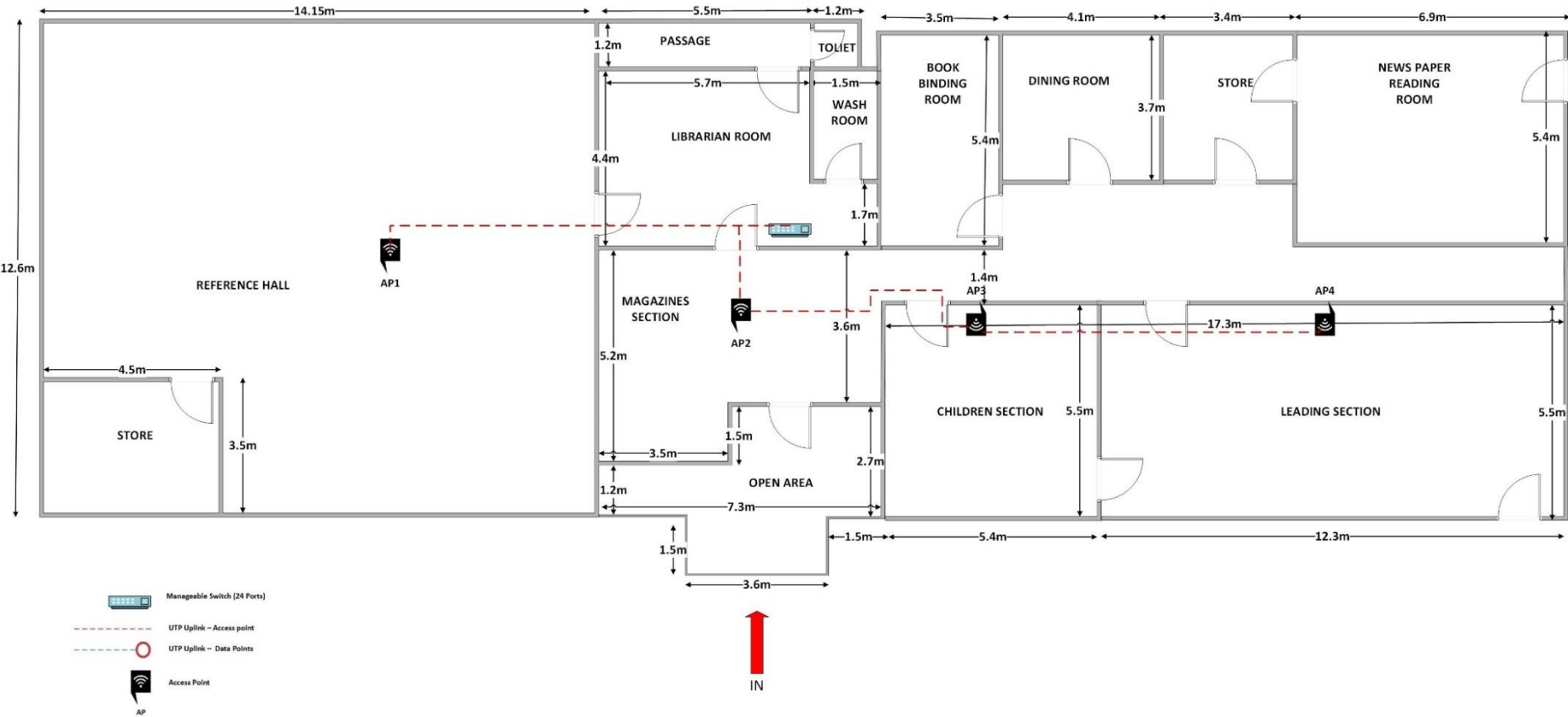
Bibile Public Library Network Diagram ( First Floor)



Network Diagram of Ampara public library, Ampara-Ampara District

Ground Floor

Ampara Public Library – Ampara  
Network Diagram (Ground Floor)

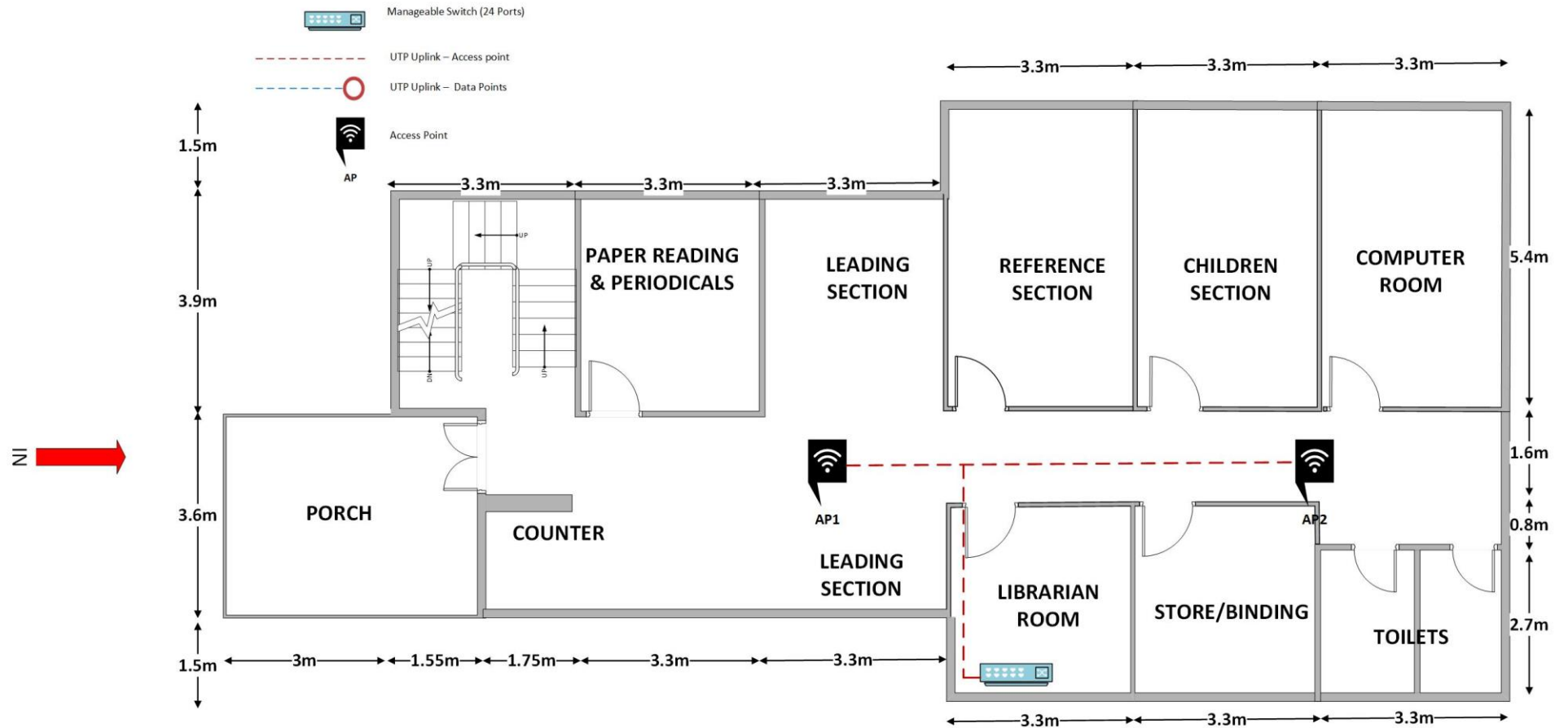




## Ground Floor

### Network Diagram of Point Pedro public library, Point Pedro-Jaffna District

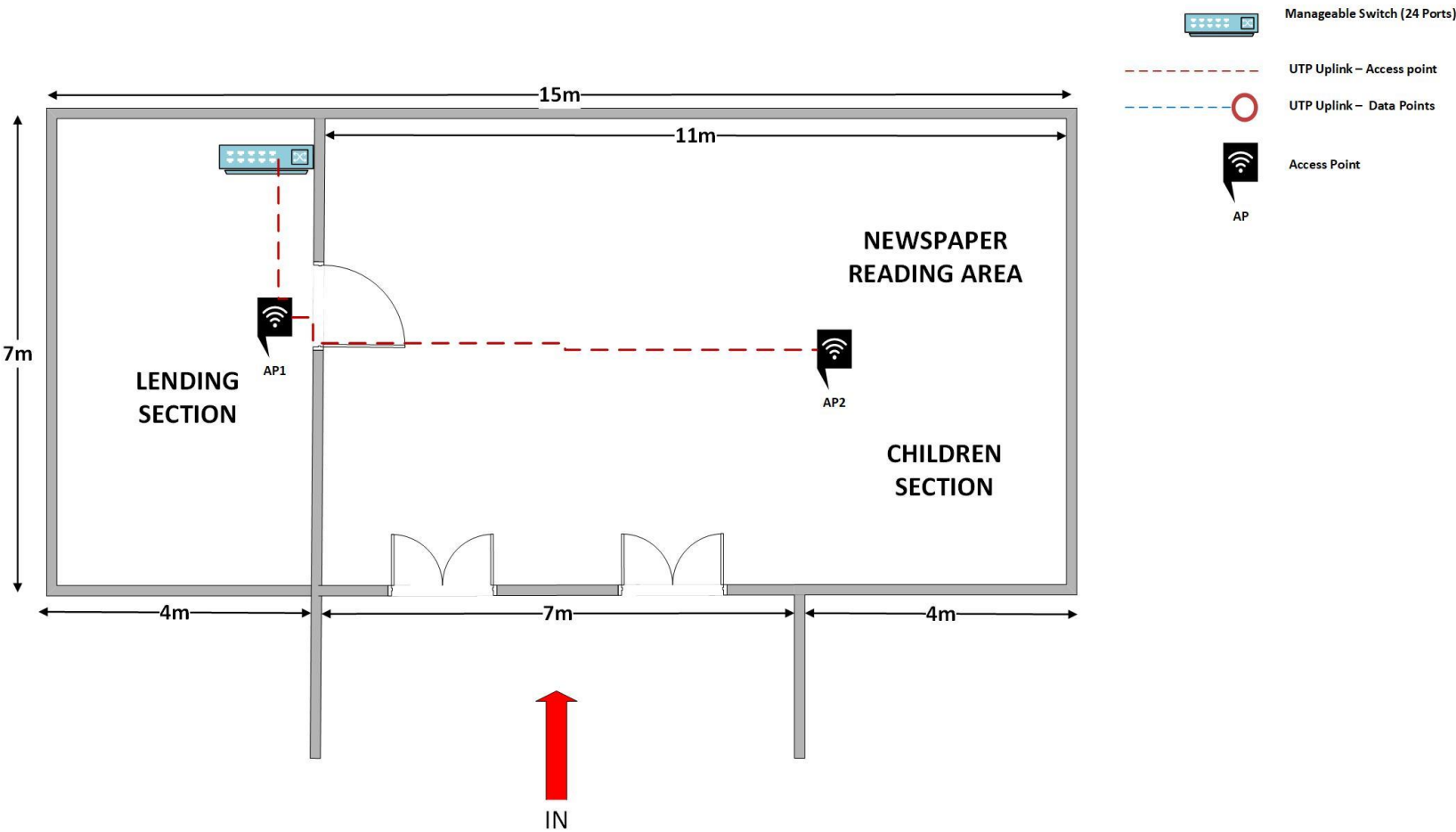
### Point Pedro Public Library – Jaffna- Network Diagram (Ground Floor)



Ground Floor

Network Diagram of Vaddakachchi public library,Vaddakachchi - Kilinochchi District

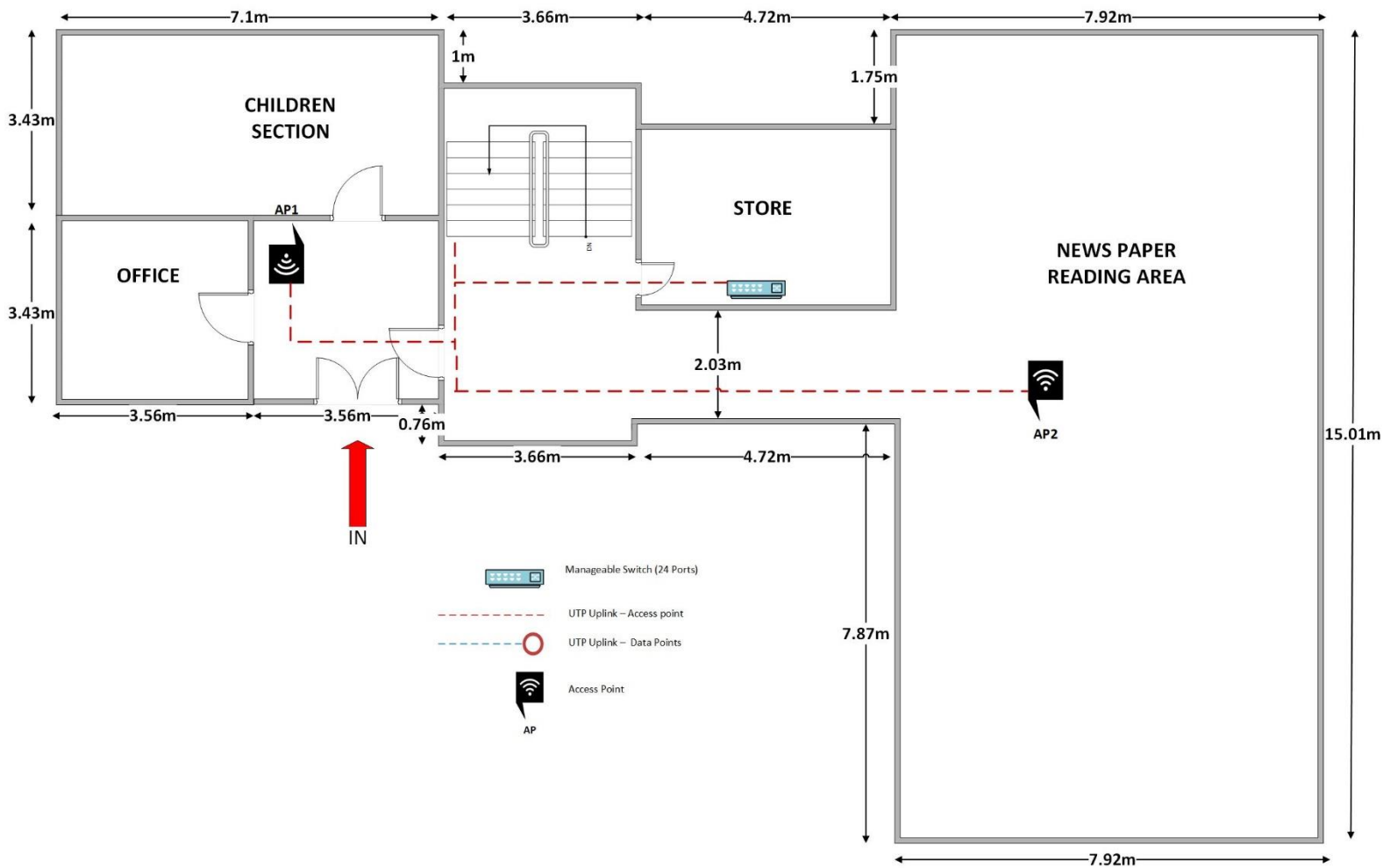
Vaddakachchi Public Library - Kilinochchi  
Network Diagram (Ground Floor )



Ground Floor

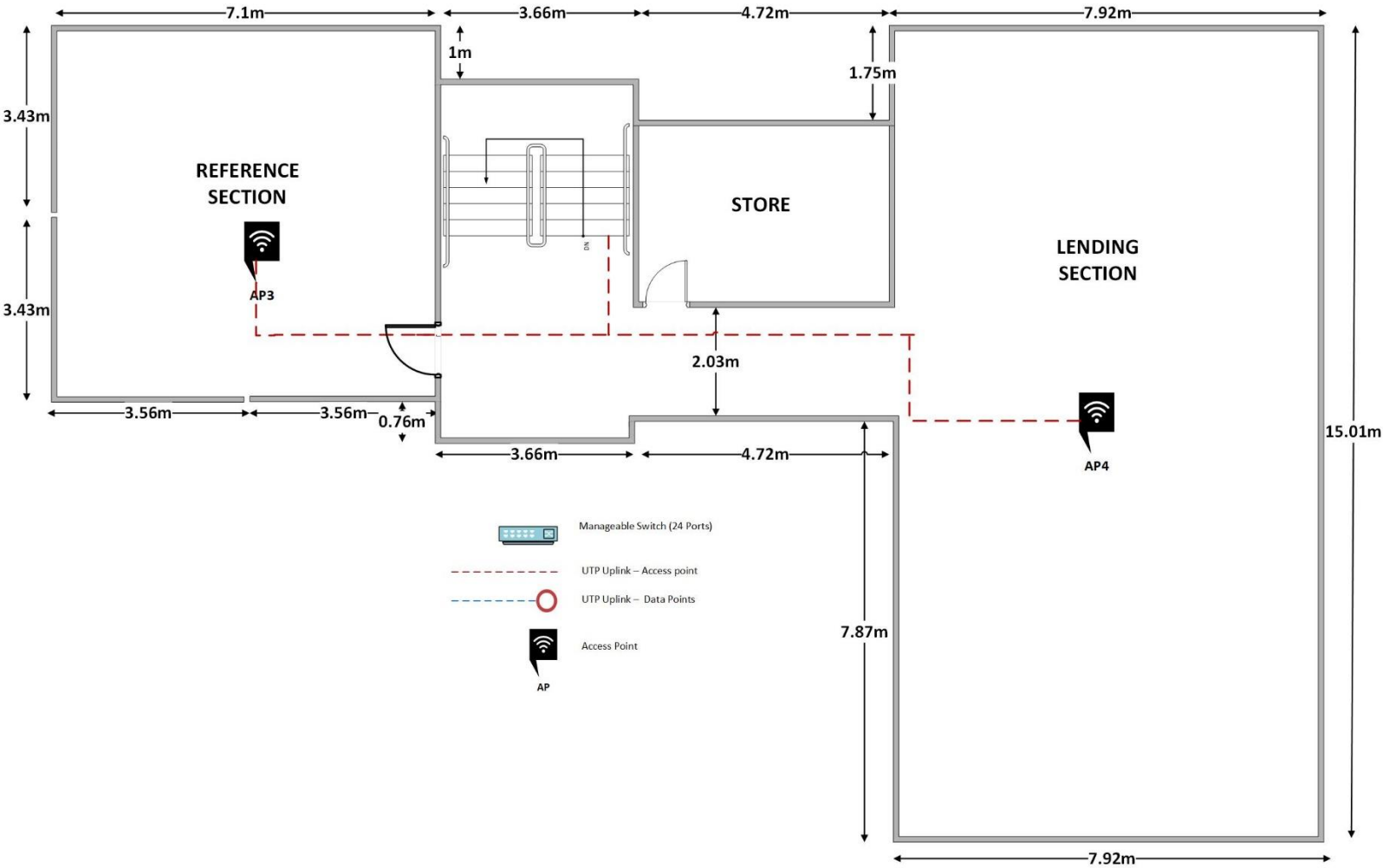
Network Diagram of Mannar public library, Mannar-Mannar District

Mannar Public Library – Mannar-  
Network Diagram (Ground Floor)



First Floor

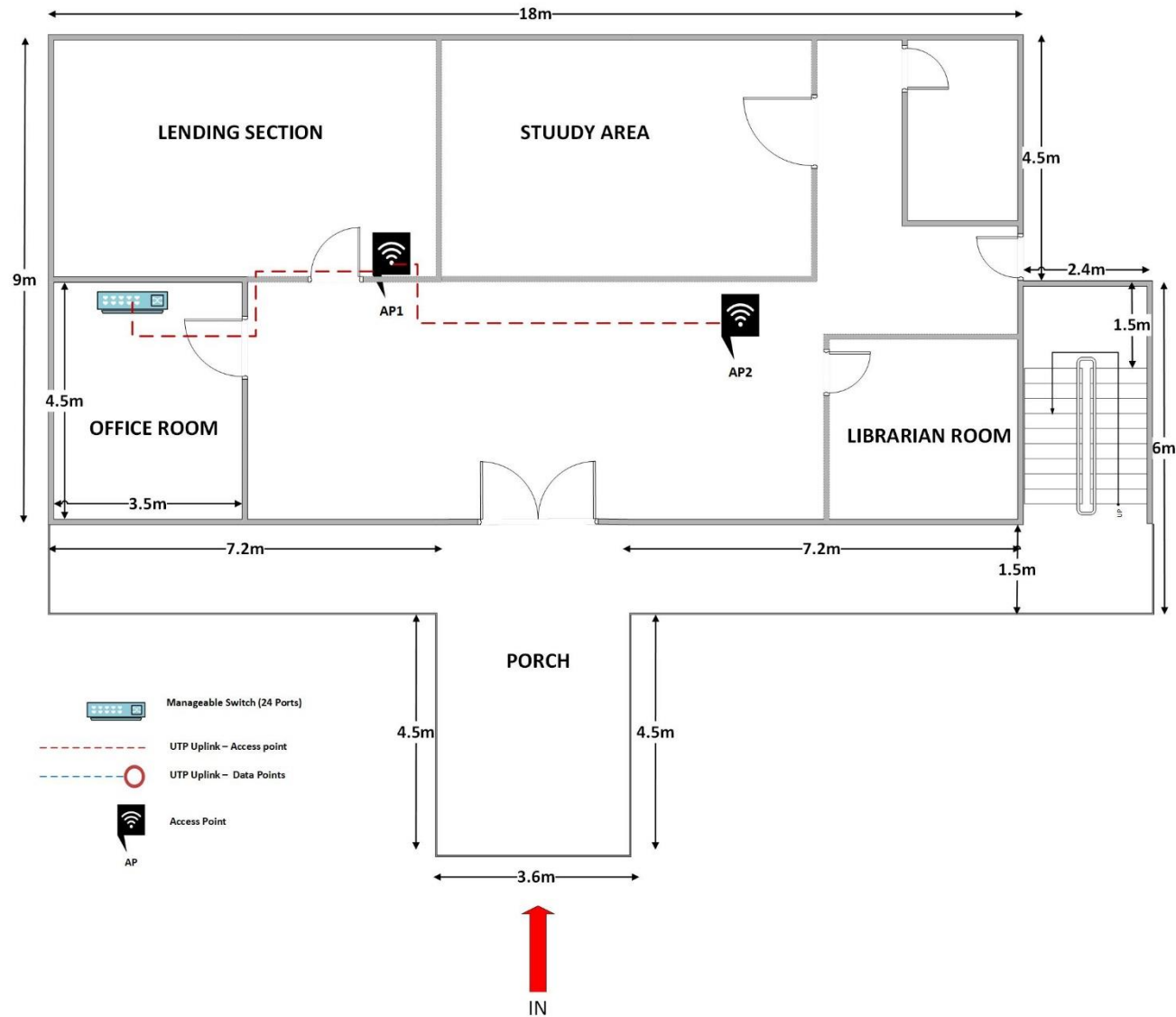
Mannar Public Library – Mannar –  
Network Diagram (First Floor)



## Ground Floor

### Network Diagram of Puthukuduirippu public library, Puthukuduirippu- Mulativu District

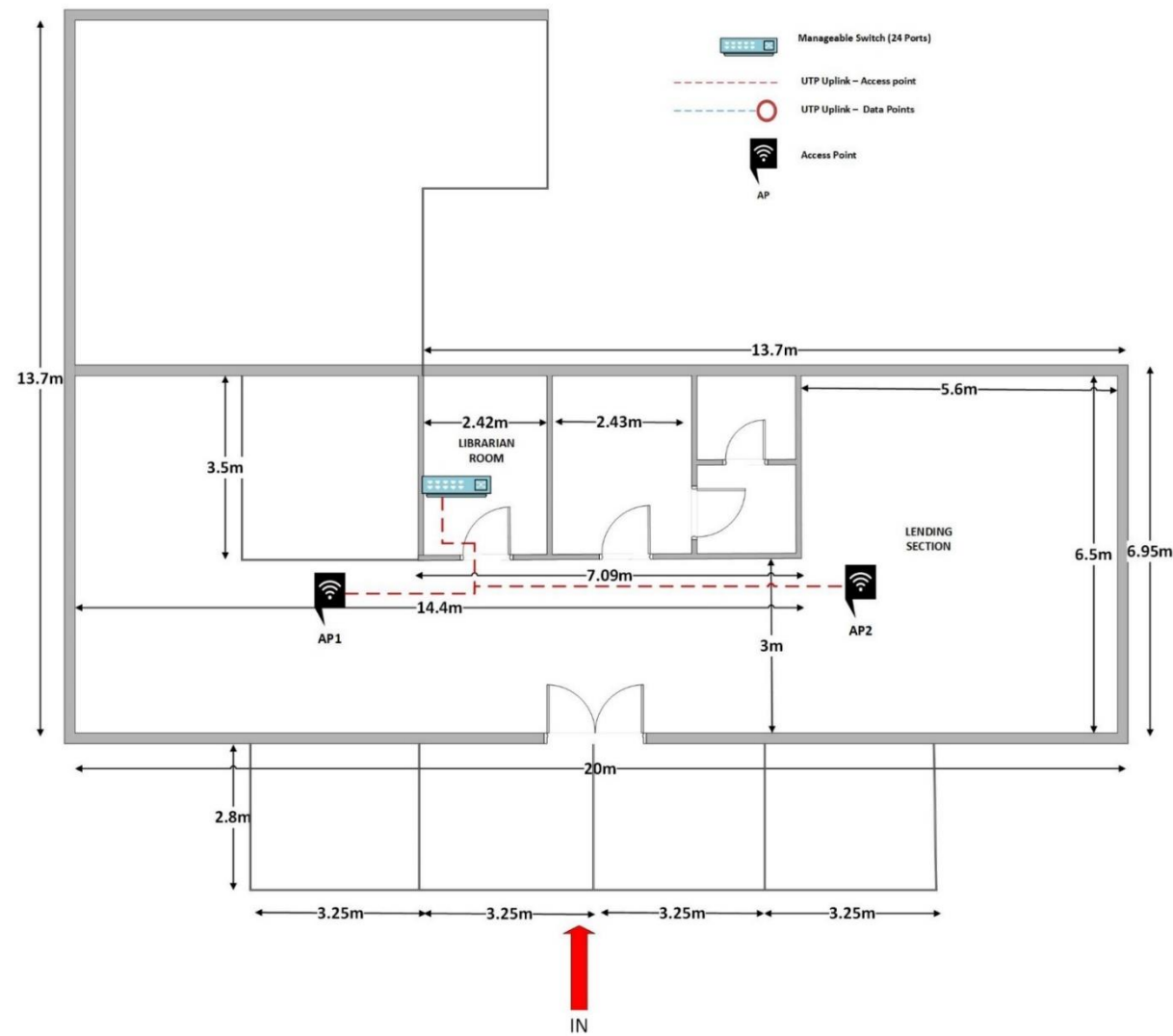
#### Puthukudiyiruppu Public Library - Mulativu Network Diagram (Ground Floor )



Ground Floor

Network Diagram of Vengalcheddikulam public library, Cheddikulam -Vavniya District

Vengalcheddikulam Public Library - Vavniya  
Network Diagram (Ground Floor)



#### **04.User Acceptance Test (UAT)**

Bidder should agree with the nature of the test with ICTA

Designated officer will be present during all testing of the installation and the User Acceptance Test

## Section VI

### Conditions of Contract

<b>1. Definitions</b>	<p>1.1 The following words and expressions shall have the meanings hereby assigned to them:</p> <ul style="list-style-type: none"><li>(a) “Contract” means the Contract Agreement entered into between the Purchaser and the Supplier, together with the Contract Documents referred to therein, including all attachments, appendices, and all documents incorporated by reference therein.</li><li>(b) “Contract Documents” means the documents listed in the Contract Agreement, including any amendments thereto.</li><li>(c) “Contract Price” means the price payable to the Supplier as specified in the Contract Agreement, subject to such additions and adjustments thereto or deductions there from, as may be made pursuant to the Contract.</li><li>(d) “Day” means calendar day.</li><li>(e) “Completion” means the fulfilment of the supply of Goods to the destination specified and completion of the Related Services by the Supplier in accordance with the terms and conditions set forth in the Contract.</li><li>(f) “CC” means the Conditions of Contract.</li><li>(g) “Goods” means all of the commodities, raw material, machinery and equipment, and/or other materials that the Supplier is required to supply to the Purchaser under the Contract.</li><li>(h) “Purchaser” means the entity purchasing the Goods and Related Services, as specified in the Contract Data.</li><li>(i) “Related Services” means the services incidental to the supply of the goods, such as insurance, installation, training and initial maintenance and other such obligations of the Supplier under the Contract.</li><li>(j) “Subcontractor” means any natural person, private or government entity, or a combination of the above, to whom any part of the Goods to be supplied or execution of any part of the Related Services is subcontracted by the Supplier.</li><li>(k) “Supplier” means the natural person, private or government entity, or a combination of the above, whose bid to perform the Contract has been accepted by the Purchaser and is named as such in the Contract Agreement.</li><li>(l) “The Project Site,” where applicable, means the place named in the Contract Data.</li></ul>
-----------------------	--



<b>2. Contract Documents</b>	2.1 Subject to the order of precedence set forth in the Contract Agreement, all documents forming the Contract (and all parts thereof) are intended to be correlative, complementary, and mutually explanatory. The Contract Agreement shall be read as a whole.
<b>3. Fraud and Corruption</b>	<p>3.1 The Government of Sri Lanka requires the Purchaser as well as bidders, suppliers, contractors, and consultants to observe the highest standard of ethics during the procurement and execution of such contracts. In pursuit of this policy:</p> <ul style="list-style-type: none"> <li>(i) <i>“corrupt practice” means offering, giving, receiving, or soliciting, directly or indirectly, of anything of value to influence the action of a public official in the procurement process or in contract execution;</i></li> <li>(ii) <i>“fraudulent practice” means a misrepresentation or omission of facts in order to influence a procurement process or the execution of a contract;</i></li> <li>(iii) <i>“collusive practice” means a scheme or arrangement between two or more bidders, with or without the knowledge of the Purchaser to establish bid prices at artificial, noncompetitive levels; and</i></li> <li>(iv) <i>“coercive practice” means harming or threatening to harm, directly or indirectly, persons or their property to influence their participation in the procurement process or affect the execution of a contract.</i></li> </ul>
<b>4. Interpretation</b>	<p>4.1 If the context so requires it, singular means plural and vice versa.</p> <p>4.2 Entire Agreement The Contract constitutes the entire agreement between the Purchaser and the Supplier and supersedes all communications, negotiations and agreements (whether written or oral) of the parties with respect thereto made prior to the date of Contract.</p> <p>4.3 Amendment No amendment or other variation of the Contract shall be valid unless it is in writing, is dated, expressly refers to the Contract, and is signed by a duly authorized representative of each party thereto.</p>

	<p>4.4 Severability</p> <p>If any provision or condition of the Contract is prohibited or rendered invalid or unenforceable, such prohibition, invalidity or unenforceability shall not affect the validity or enforceability of any other provisions and conditions of the Contract.</p>
<b>5. Language</b>	<p>5.1 The Contract as well as all correspondence and documents relating to the Contract exchanged by the Supplier and the Purchaser, shall be written in English language. Supporting documents and printed literature that are part of the Contract may be in another language provided they are accompanied by an accurate translation of the relevant passages in the language specified, in which case, for purposes of interpretation of the Contract, this translation shall govern.</p> <p>5.2 The Supplier shall bear all costs of translation to the governing language and all risks of the accuracy of such translation, for documents provided by the Supplier.</p>
<b>6. Joint Venture, Consortium or Association</b>	<p>6.1 If the Supplier is a joint venture, consortium, or association, all of the parties shall be jointly and severally liable to the Purchaser for the fulfilment of the provisions of the Contract and shall designate one party to act as a leader with authority to bind the joint venture, consortium, or association. The composition or the constitution of the joint venture, consortium, or association shall not be altered without the prior consent of the Purchaser.</p>
<b>7. Eligibility</b>	<p>7.1 All goods supplied under this contract shall be complied with applicable standards stipulated by the Sri Lanka Standards Institute. In the absence of such standards, the Goods supplied shall be complied to other internationally accepted standards, such as British Standards.</p>
<b>8. Notices</b>	<p>8.1 Any notice given by one party to the other pursuant to the Contract shall be in writing to the address specified in the <b>Contract Data</b>. The term “in writing” means communicated in written form with proof of receipt.</p> <p>8.2 A notice shall be effective when delivered or on the notice’s effective date, whichever is later.</p>
<b>9. Governing Law</b>	<p>9.1 The Contract shall be governed by and interpreted in accordance with the laws of the Democratic Socialist Republic of Sri Lanka.</p>
<b>10. Settlement of Disputes</b>	<p>10.1 The Purchaser and the Supplier shall make every effort to resolve amicably by direct informal negotiation any disagreement or dispute arising between them under or in connection with the Contract.</p> <p>10.2 If, after twenty-eight (28) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the Purchaser or the Supplier may</p>

	refer to the matter for Commercial Mediation in terms of the Commercial Mediation Act No 44 of 2002.
<b>11. Scope of Supply</b>	11.1 The Goods and Related Services to be supplied shall be as specified in the Schedule of Requirements.
<b>12. Delivery and Documents</b>	12.1 Subject to CC Sub-Clause 32.1, the Delivery of the Goods and Completion of the Related Services shall be in accordance with the Delivery and Completion Schedule specified in the Schedule of Requirements. Where applicable the details of shipping and other documents to be furnished by the Supplier are specified in the <b>Contract Data</b> .
<b>13. Supplier's Responsibilities</b>	13.1 The Supplier shall supply all the Goods and Related Services included in the Scope of Supply in accordance with CC Clause 11, and the Delivery and Completion Schedule, as per CC Clause 12.
<b>14. Contract Price</b>	14.1 Prices charged by the Supplier for the Goods supplied and the Related Services performed under the Contract shall not vary from the prices quoted by the Supplier in its bid.
<b>15. Terms of Payment</b>	<p>15.1 The Contract Price, shall be paid as specified in the <b>Contract Data</b>.</p> <p>15.2 The Supplier's request for payment shall be made to the Purchaser in writing, accompanied by invoices describing, as appropriate, the Goods delivered and Related Services performed, and by the documents submitted pursuant to CC Clause 12 and upon fulfilment of all other obligations stipulated in the Contract.</p> <p>15.3 Payments shall be made promptly by the Purchaser, but in no case later than twenty-eight (28) days after submission of an invoice or request for payment by the Supplier, and after the Purchaser has accepted it.</p> <p>Payment shall be made to the supplier on completion of supply, delivery and installation of Goods and performance of related services and upon receipt of invoices, delivery notes and warranty certificates along with acceptance certificates issued for Goods supplied and services performed by the purchaser.</p> <p><b>*Note:</b> Payment for actual shall be based on Measure and Pay basis upon the submission of actual requirement along with the "as it is plan" of the network plan of 18 public libraries and the invoices.</p>
<b>16. Taxes and Duties</b>	16.1 The Supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted Goods to the Purchaser.

<b>17. Performance Security</b>	<p>17.1 If required as specified in the <b>Contract Data</b>, the Supplier shall, within fourteen (14) days of the notification of contract award, provide a performance security of Ten percent (10%) of the Contract Price for the performance of the Contract.</p> <p>17.2 The proceeds of the Performance Security shall be payable to the Purchaser as compensation for any loss resulting from the Supplier's failure to complete its obligations under the Contract.</p> <p>17.3 As specified in the <b>Contract Data</b>, the Performance Security, if required, shall be in Sri Lanka Rupees and shall be in the format stipulated by the Purchaser in the <b>Contract Data</b>, or in another format acceptable to the Purchaser.</p> <p>17.4 The Performance Security shall be discharged by the Purchaser and returned to the Supplier not later than twenty-eight (28) days following the date of Completion of the Supplier's performance obligations under the Contract, including any warranty obligations.</p>
<b>18. Copyright</b>	<p>18.1 The copyright in all drawings, documents, and other materials containing data and information furnished to the Purchaser by the Supplier herein shall remain vested in the Supplier, or, if they are furnished to the Purchaser directly or through the Supplier by any third party, including suppliers of materials, the copyright in such materials shall remain vested in such third party.</p>
<b>19. Confidential Information</b>	<p>19.1 The Purchaser and the Supplier shall keep confidential and shall not, without the written consent of the other party hereto, divulge to any third party any documents, data, or other information furnished directly or indirectly by the other party hereto in connection with the Contract, whether such information has been furnished prior to, during or following completion or termination of the Contract. Notwithstanding the above, the Supplier may furnish to its Subcontractor such documents, data, and other information it receives from the Purchaser to the extent required for the Subcontractor to perform its work under the Contract, in which event the Supplier shall obtain from such Subcontractor an undertaking of confidentiality similar to that imposed on the Supplier under CC Clause 19.</p> <p>19.2 The Purchaser shall not use such documents, data, and other information received from the Supplier for any purposes unrelated to the contract. Similarly, the Supplier shall not use such documents, data, and other information received from the Purchaser for any purpose other than the performance of the Contract.</p> <p>19.3 The above provisions of CC Clause 19 shall not in any way modify any undertaking of confidentiality given by either of</p>

	<p>the parties hereto prior to the date of the Contract in respect of the Supply or any part thereof.</p> <p>19.4 The provisions of CC Clause 19 shall survive completion or termination, for whatever reason, of the Contract.</p>
<b>20. Subcontracting</b>	<p>20.1 The Supplier shall notify the Purchaser in writing of all subcontracts awarded under the Contract if not already specified in the bid. Such notification, in the original bid or later shall not relieve the Supplier from any of its obligations, duties, responsibilities, or liability under the Contract.</p> <p>20.2 Subcontracts shall comply with the provisions of CC Clauses 3 and 7.</p>
<b>21. Specifications and Standards</b>	<p>21.1 Technical Specifications and Drawings</p> <p>(a) The Goods and Related Services supplied under this Contract shall conform to the technical specifications and standards mentioned in Section V, Schedule of Requirements and, when no applicable standard is mentioned, the standard shall be equivalent or superior to the official standards whose application is appropriate to the Goods' country of origin.</p> <p>(b) The Supplier shall be entitled to disclaim responsibility for any design, data, drawing, specification or other document, or any modification thereof provided or designed by or on behalf of the Purchaser, by giving a notice of such disclaimer to the Purchaser.</p> <p>(c) Wherever references are made in the Contract to codes and standards in accordance with which it shall be executed, the edition or the revised version of such codes and standards shall be those specified in the Schedule of Requirements. During Contract execution, any changes in any such codes and standards shall be applied only after approval by the Purchaser and shall be treated in accordance with CC Clause 32.</p>
<b>22. Packing and Documents</b>	<p>22.1 The Supplier shall pack the Goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the Contract.</p>
<b>23. Insurance</b>	<p>23.1 Unless otherwise specified in the <b>Contract Data</b>, the Goods supplied under the Contract shall be fully insured against loss or damage incidental to manufacture or acquisition, transportation, storage, and delivery.</p>
<b>24. Transportation</b>	<p>24.1 Unless otherwise specified in the <b>Contract Data</b>, responsibility for arranging transportation of the Goods shall be a responsibility of the supplier.</p>
<b>25. Inspections and Tests</b>	<p>25.1 The Supplier shall at its own expense and at no cost to the Purchaser carry out all such tests and/or inspections of the</p>

	<p>Goods and Related Services as are specified in the <b>Contract Data</b>.</p> <p>25.2 The inspections and tests may be conducted on the premises of the Supplier or its Subcontractor, at point of delivery, and/or at the Goods' final destination, or in another place as specified in the <b>Contract Data</b>. Subject to CC Sub-Clause 25.3, if conducted on the premises of the Supplier or its Subcontractor, all reasonable facilities and assistance, including access to drawings and production data, shall be furnished to the inspectors at no charge to the Purchaser.</p> <p>25.3 The Purchaser or its designated representative shall be entitled to attend the tests and/or inspections referred to in CC Sub-Clause 25.2, provided that the Purchaser bear all of its own costs and expenses incurred in connection with such attendance including, but not limited to, all traveling and board and lodging expenses.</p> <p>25.4 Whenever the Supplier is ready to carry out any such test and inspection, it shall give a reasonable advance notice, including the place and time, to the Purchaser. The Supplier shall obtain from any relevant third party or manufacturer any necessary permission or consent to enable the Purchaser or its designated representative to attend the test and/or inspection.</p> <p>25.5 The Purchaser may require the Supplier to carry out any test and/or inspection not required by the Contract but deemed necessary to verify that the characteristics and performance of the Goods comply with the technical specifications codes and standards under the Contract, provided that the Supplier's reasonable costs and expenses incurred in the carrying out of such test and/or inspection shall be added to the Contract Price. Further, if such test and/or inspection impedes the progress of manufacturing and/or the Supplier's performance of its other obligations under the Contract, due allowance will be made in respect of the Delivery Dates and Completion Dates and the other obligations so affected.</p> <p>25.6 The Supplier shall provide the Purchaser with a report of the results of any such test and/or inspection.</p> <p>25.7 The Purchaser may reject any Goods or any part thereof that fail to pass any test and/or inspection or do not conform to the specifications. The Supplier shall either rectify or replace such rejected Goods or parts thereof or make alterations necessary to meet the specifications at no cost to the Purchaser, and shall repeat the test and/or inspection, at no cost to the Purchaser, upon giving a notice pursuant to CC Sub-Clause 25.4.</p> <p>25.8 The Supplier agrees that neither the execution of a test and/or inspection of the Goods or any part thereof, nor the</p>
--	--

	attendance by the Purchaser or its representative, nor the issue of any report pursuant to CC Sub-Clause 25.6, shall release the Supplier from any warranties or other obligations under the Contract.
<b>26. Liquidated Damages</b>	<p>26.1 Except as provided under CC Clause 31, if the Supplier fails to deliver any or all of the Goods by the Date(s) of delivery or perform the Related Services within the period specified in the Contract, the Purchaser may without prejudice to all its other remedies under the Contract, deduct from the Contract Price, as liquidated damages, a sum equivalent to the percentage specified in the <b>Contract Data</b> of the delivered price of the delayed Goods or unperformed Services for each week or part thereof of delay until actual delivery or performance, up to a maximum deduction of the percentage specified in those <b>Contract Data</b>. Once the maximum is reached, the Purchaser may terminate the Contract pursuant to CC Clause 34.</p>
<b>27. Warranty</b>	<p>27.1 The Supplier warrants that all the Goods are new, unused, and of the most recent or current models, and that they incorporate all recent improvements in design and materials, unless provided otherwise in the Contract.</p> <p>27.2 Subject to CC Sub-Clause 21.1(b), the Supplier further warrants that the Goods shall be free from defects arising from any act or omission of the Supplier or arising from design, materials, and workmanship, under normal use in the conditions prevailing in the country of final destination.</p> <p>27.3 Unless otherwise specified in the <b>Contract Data</b>, the warranty shall remain valid for thirty six (36) months after the Goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the <b>Contract Data</b>.</p> <p>27.4 The Purchaser shall give notice to the Supplier stating the nature of any such defects together with all available evidence thereof, promptly following the discovery thereof. The Purchaser shall afford all reasonable opportunity for the Supplier to inspect such defects.</p> <p>27.5 Upon receipt of such notice, the Supplier shall, within the period specified in the <b>Contract Data</b>, expeditiously repair or replace the defective Goods or parts thereof, at no cost to the Purchaser.</p> <p>27.6 If having been notified, the Supplier fails to remedy the defect within the period specified in the <b>Contract Data</b>, the Purchaser may proceed to take within a reasonable period such remedial action as may be necessary, at the Supplier's risk and expense and without prejudice to any other rights which the Purchaser may have against the Supplier under the Contract.</p>

<p><b>28. Patent Indemnity</b></p>	<p>28.1 The Supplier shall, subject to the Purchaser's compliance with CC Sub-Clause 28.2, indemnify and hold harmless the Purchaser and its employees and officers from and against any and all suits, actions or administrative proceedings, claims, demands, losses, damages, costs, and expenses of any nature, including attorney's fees and expenses, which the Purchaser may suffer as a result of any infringement or alleged infringement of any patent, utility model, registered design, trademark, copyright, or other intellectual property right registered or otherwise existing at the date of the Contract by reason of:</p> <ul style="list-style-type: none"> <li>(a) the installation of the Goods by the Supplier or the use of the Goods in the country where the Site is located; and</li> <li>(b) the sale in any country of the products produced by the Goods.</li> </ul> <p>Such indemnity shall not cover any use of the Goods or any part thereof other than for the purpose indicated by or to be reasonably inferred from the Contract, neither any infringement resulting from the use of the Goods or any part thereof, or any products produced thereby in association or combination with any other equipment, plant, or materials not supplied by the Supplier, pursuant to the Contract.</p> <p>28.2 If any proceedings are brought or any claim is made against the Purchaser arising out of the matters referred to in CC Sub-Clause 28.1, the Purchaser shall promptly give the Supplier a notice thereof, and the Supplier may at its own expense and in the Purchaser's name conduct such proceedings or claim and any negotiations for the settlement of any such proceedings or claim.</p> <p>28.3 If the Supplier fails to notify the Purchaser within twenty-eight (28) days after receipt of such notice that it intends to conduct any such proceedings or claim, then the Purchaser shall be free to conduct the same on its own behalf.</p> <p>28.4 The Purchaser shall, at the Supplier's request, afford all available assistance to the Supplier in conducting such proceedings or claim, and shall be reimbursed by the Supplier for all reasonable expenses incurred in so doing.</p> <p>28.5 The Purchaser shall indemnify and hold harmless the Supplier and its employees, officers, and Subcontractors from and against any and all suits, actions or administrative proceedings, claims, demands, losses, damages, costs, and expenses of any nature, including attorney's fees and expenses, which the Supplier may suffer as a result of any infringement or alleged infringement of any patent, utility model, registered design, trademark, copyright, or other intellectual property right registered or otherwise existing at the date of the Contract arising out of or in connection with any design, data, drawing, specification, or other documents or materials provided or designed by or on behalf of the Purchaser.</p>
------------------------------------	--



<b>29. Limitation of Liability</b>	<p>29.1 Except in cases of criminal negligence or wilful misconduct,</p> <p>(a) the Supplier shall not be liable to the Purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the Supplier to pay liquidated damages to the Purchaser and</p> <p>(b) the aggregate liability of the Supplier to the Purchaser, whether under the Contract, in tort or otherwise, shall not exceed the total Contract Price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment, or to any obligation of the supplier to indemnify the purchaser with respect to patent infringement</p>
<b>30. Change in Laws and Regulations</b>	<p>30.1 Unless otherwise specified in the Contract, if after the date of 28 days prior to date of Bid submission, any law, regulation, ordinance, order or bylaw having the force of law is enacted, promulgated, abrogated, or changed in Sri Lanka that subsequently affects the Delivery Date and/or the Contract Price, then such Delivery Date and/or Contract Price shall be correspondingly increased or decreased, to the extent that the Supplier has thereby been affected in the performance of any of its obligations under the Contract. Notwithstanding the foregoing, such additional or reduced cost shall not be separately paid or credited if the same has already been accounted for in the price adjustment provisions where applicable, in accordance with CC Clause 14.</p>
<b>31. Force Majeure</b>	<p>31.1 The Supplier shall not be liable for forfeiture of its Performance Security, liquidated damages, or termination for default if and to the extent that its delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.</p> <p>31.2 For purposes of this Clause, “Force Majeure” means an event or situation beyond the control of the Supplier that is not foreseeable, is unavoidable, and its origin is not due to negligence or lack of care on the part of the Supplier. Such events may include, but not be limited to, acts of the Purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions, and freight embargoes.</p> <p>31.3 If a Force Majeure situation arises, the Supplier shall promptly notify the Purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the Purchaser in writing, the Supplier shall continue to perform its obligations under the Contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.</p>

<b>32. Change Orders and Contract Amendments</b>	<p>32.1 The Purchaser may at any time order the Supplier through notice in accordance CC Clause 8, to make changes within the general scope of the Contract in any one or more of the following:</p> <ul style="list-style-type: none"> <li>(a) drawings, designs, or specifications, where Goods to be furnished under the Contract are to be specifically manufactured for the Purchaser;</li> <li>(b) the method of shipment or packing;</li> <li>(c) the place of delivery; and</li> <li>(d) the Related Services to be provided by the Supplier.</li> </ul> <p>32.2 If any such change causes an increase or decrease in the cost of, or the time required for, the Supplier's performance of any provisions under the Contract, an equitable adjustment shall be made in the Contract Price or in the Delivery/Completion Schedule, or both, and the Contract shall accordingly be amended. Any claims by the Supplier for adjustment under this Clause must be asserted within twenty-eight (28) days from the date of the Supplier's receipt of the Purchaser's change order.</p> <p>32.3 Prices to be charged by the Supplier for any Related Services that might be needed but which were not included in the Contract shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the Supplier for similar services.</p> <p>32.4 Subject to the above, no variation in or modification of the terms of the Contract shall be made except by written amendment signed by the parties.</p>
<b>33. Extensions of Time</b>	<p>33.1 If at any time during performance of the Contract, the Supplier or its subcontractors should encounter conditions impeding timely delivery of the Goods or completion of Related Services pursuant to CC Clause 12, the Supplier shall promptly notify the Purchaser in writing of the delay, its likely duration, and its cause. As soon as practicable after receipt of the Supplier's notice, the Purchaser shall evaluate the situation and may at its discretion extend the Supplier's time for performance, in which case the extension shall be ratified by the parties by amendment of the Contract.</p> <p>33.2 Except in case of Force Majeure, as provided under CC Clause 31, a delay by the Supplier in the performance of its Delivery and Completion obligations shall render the Supplier liable to the imposition of liquidated damages pursuant to CC Clause 26, unless an extension of time is agreed upon, pursuant to CC Sub-Clause 33.1.</p>
<b>34. Termination</b>	<p>34.1 Termination for Default</p>

	<p>(a) The Purchaser, without prejudice to any other remedy for breach of Contract, by written notice of default sent to the Supplier, may terminate the Contract in whole or in part:</p> <p>(i) <i>if the Supplier fails to deliver any or all of the Goods within the period specified in the Contract, or within any extension thereof granted by the Purchaser pursuant to CC Clause 33;</i></p> <p>(ii) <i>if the Supplier fails to perform any other obligation under the Contract; or</i></p> <p>(iii) <i>if the Supplier, in the judgment of the Purchaser has engaged in fraud and corruption, as defined in CC Clause 3, in competing for or in executing the Contract.</i></p> <p>(b) In the event the Purchaser terminates the Contract in whole or in part, pursuant to CC Clause 34.1(a), the Purchaser may procure, upon such terms and in such manner as it deems appropriate, Goods or Related Services similar to those undelivered or not performed, and the Supplier shall be liable to the Purchaser for any additional costs for such similar Goods or Related Services. However, the Supplier shall continue performance of the Contract to the extent not terminated.</p> <p>34.2 Termination for Insolvency.</p> <p>(a) The Purchaser may at any time terminate the Contract by giving notice to the Supplier if the Supplier becomes bankrupt or otherwise insolvent. In such event, termination will be without compensation to the Supplier, provided that such termination will not prejudice or affect any right of action or remedy that has accrued or will accrue thereafter to the Purchaser</p> <p>34.3 Termination for Convenience.</p> <p>(a) The Purchaser, by notice sent to the Supplier, may terminate the Contract, in whole or in part, at any time for its convenience. The notice of termination shall specify that termination is for the Purchaser's convenience, the extent to which performance of the Supplier under the Contract is terminated, and the date upon which such termination becomes effective.</p> <p>(b) The Goods that are complete and ready for shipment within twenty-eight (28) days after the Supplier's receipt of notice of termination shall be accepted by the Purchaser at the Contract terms and prices. For the remaining Goods, the Purchaser may elect:</p> <p>(i) <i>to have any portion completed and delivered at the Contract terms and prices; and/or</i></p>
--	---

	(ii) <i>to cancel the remainder and pay to the Supplier an agreed amount for partially completed Goods and Related Services and for materials and parts previously procured by the Supplier.</i>
<b>35. Assignment</b>	a. Neither the Purchaser nor the Supplier shall assign, in whole or in part, their obligations under this Contract, except with prior written consent of the other party.

## Section VII. Contract Data

The following Contract Data shall supplement and / or amend the Conditions of Contract (CC). Whenever there is a conflict, the provisions herein shall prevail over those in the CC.							
<b>CC 1.1(h)</b>	The Purchaser is: <b>Information and Communication Technology Agency of Sri Lanka</b>						
<b>CC 1.1 (l)</b>	<p>The Project Site(s)/Final Destination(s) are:</p> <p>Public Libraries of in the districts of Gampaha, Kalutara, Kandy , Kegalle, Matale, Nuwaraeliya, Jaffna, Mulativu, Vauniya, Mannar, Kilinochchi , Ampara, Trincomalee, Galle, Matara, Hambantota, Anuradhapura and Monaragala. (Refer schedule of requirement)</p>						
<b>CC 8.1</b>	<p>For <b><u>notices</u></b>, the Purchaser's address shall be:</p> <p>Attention: Head of procurement  Address: Information and Communication Technology Agency of Sri Lanka, 160/24, Kirimandala Mawatha, Colombo 05.  Telephone: 2369099,2369100  Facsimile number: 2369091  Electronic mail address: procurement@icta.lk</p>						
<b>CC 15.1</b>	<p><b>The method and conditions of payment to be made to the Supplier under this Contract shall be as follows:</b></p> <p>Payment shall be based on <b>Measure and Pay basis</b></p> <p>Payment shall be made in Sri Lanka Rupees within sixty (60) days of submission of Invoice and supporting document including UAT acceptance report for LAN and certificate from the Purchaser declaring that the Goods are complied with requirements and specifications and warranty certificate and warranty claim procedure .</p> <table border="1"> <thead> <tr> <th>Deliverable</th><th>Payment</th></tr> </thead> <tbody> <tr> <td>On Completion of Supply, Delivery, Installation of Network Equipment, Network Cabling for LANs and commissioning of LANs at <b>First Five (05)</b> public libraries along with the invoices, "as it is plan", fluke tests, acceptance certificates and other supporting documents, UAT acceptance report</td><td>80% of the Invoice value will be paid for First set of five LANs and  20% will be paid with second set of five LANs</td></tr> <tr> <td>On Completion of Supply, Delivery, Installation of Network Equipment, Network Cabling for LANs and commissioning of LANs at <b>Second Five (05)</b> public libraries along with the invoices, "as it is plan", fluke tests, acceptance certificates and other supporting documents, UAT acceptance report</td><td>20% of invoice value for first five LANs will be paid and 80% of the invoice value for second set of five LANs</td></tr> </tbody> </table>	Deliverable	Payment	On Completion of Supply, Delivery, Installation of Network Equipment, Network Cabling for LANs and commissioning of LANs at <b>First Five (05)</b> public libraries along with the invoices, "as it is plan", fluke tests, acceptance certificates and other supporting documents, UAT acceptance report	80% of the Invoice value will be paid for First set of five LANs and  20% will be paid with second set of five LANs	On Completion of Supply, Delivery, Installation of Network Equipment, Network Cabling for LANs and commissioning of LANs at <b>Second Five (05)</b> public libraries along with the invoices, "as it is plan", fluke tests, acceptance certificates and other supporting documents, UAT acceptance report	20% of invoice value for first five LANs will be paid and 80% of the invoice value for second set of five LANs
Deliverable	Payment						
On Completion of Supply, Delivery, Installation of Network Equipment, Network Cabling for LANs and commissioning of LANs at <b>First Five (05)</b> public libraries along with the invoices, "as it is plan", fluke tests, acceptance certificates and other supporting documents, UAT acceptance report	80% of the Invoice value will be paid for First set of five LANs and  20% will be paid with second set of five LANs						
On Completion of Supply, Delivery, Installation of Network Equipment, Network Cabling for LANs and commissioning of LANs at <b>Second Five (05)</b> public libraries along with the invoices, "as it is plan", fluke tests, acceptance certificates and other supporting documents, UAT acceptance report	20% of invoice value for first five LANs will be paid and 80% of the invoice value for second set of five LANs						

	On Completion of Supply, Delivery, Installation of Network Equipment, Network Cabling for LANs and commissioning of LANs at <b>Third Five (05)</b> public libraries along with the invoices, “as it is plan”, fluke tests, acceptance certificates and other supporting documents, UAT acceptance report	20% of invoice value for second set of five LANs will be paid and 80% of the invoice value for third set of five LANs
	On Completion of Supply, Delivery, Installation of Network Equipment, Network Cabling for LANs and commissioning of LANs at remaining <b>Three (03)</b> public libraries along with the invoices, “as it is plan”, fluke tests, acceptance certificates and other supporting documents, UAT acceptance report	20% of the invoice value for remaining three set of LANs  100% of the invoice value for remaining three set of LANs will be paid in 60days from the date completion and handing over documents for payment
	Delivery ,Installation and commissioning of Network solutions should be completed within 60 days from the date of Letter of Acceptance order at 18 libraries	
<b>CC 17.1</b>	The supplier shall provide a Performance Security. This shall be an amount equal to ten (10) percent of the contract price (excluding VAT). Performance Security shall be submitted within 07 days of the notification of the contract award from the purchaser and it shall be valid up to 28 days following the date of Completion of the Supplier’s performance obligations under the contract, including any warranty obligations.	
<b>CC 17.3</b>	Format of the Performance Security is given in the Section VIII	
<b>CC 25.1</b>	All items and specifications provided in the Section V of the bidding document.	
<b>CC 26.1</b>	The liquidated damage shall be 1.25% of the contract price per week. The maximum amount of liquidated damages shall be five percent (5%) of the total contract price.	
<b>CC 27.3</b>	<p>Onsite comprehensive Warranty period shall be:</p> <p>03 years from the date of acceptance of supply, delivery, installation of Network equipment and Accessories at the Libraries.</p> <p>The Supplier shall, in addition, comply with the performance guarantees specified under the Contract. If, for reasons attributable to the Supplier, these guarantees are not attained in whole or in part, the Supplier shall, at its discretion, either make such changes, modifications, and/or additions to the Goods or any part thereof as may be necessary in order to attain the contractual guarantees specified in the Contract at its own cost and expense and to carry out verification in accordance with SCC 3, In the event of any correction of defects or replacement of defective material during the warranty period, the warranty for the corrected/replaced material shall be extended to a further period of 12 months for the respective good.</p> <p>For purposes of the Onsite Comprehensive Warranty, the place(s) of final destination(s) shall be the sites specified in Section V.</p>	

	<p>The charges with regard to the supply of materials, labour, travel, per diem and accommodation to supplier's staff etc; shall be borne by the supplier during the period of warranty.</p> <p>Client shall not pay any additional expenditure for services rendered during the above period.</p> <p>In case of a product requires to be taken for supplier's workshop for repairs, one to one replacement with equal specifications / configuration is required.</p> <p>Maximum response time – 1 Business Day Maximum resolution time – 2 Business Days</p>
--	--

## **Section VIII Contract Forms**

1. Contract Agreement
2. Performance Security



## Contract Agreement

THIS CONTRACT AGREEMENT is made

the [ *insert: number* ] day of [ *insert: month* ], [ *insert: year* ].

BETWEEN

- (1) [ *insert complete name of Purchaser* ], a [ *insert description of type of legal entity, for example, an agency of the Ministry of ..... or corporation* ] and having its principal place of business at [ *insert address of Purchaser* ] (hereinafter called “the Purchaser”), and
- (2) [ *insert name of Supplier* ], a corporation incorporated under the laws of [ *insert: country of Supplier* ] and having its principal place of business at [ *insert: address of Supplier* ] (hereinafter called “the Supplier”).

WHEREAS the Purchaser invited bids for certain products and ancillary services, viz., [ *insert brief description of products and Services* ] and has accepted a Bid by the Supplier for the supply of those products and Services in the sum of [ *insert Contract Price in words and figures, expressed in the Contract currency(ies)* ] (hereinafter called “the Contract Price”).

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

1. In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to.
2. The following documents shall constitute the Contract between the Purchaser and the Supplier, and each shall be read and construed as an integral part of the Contract:
  - (a) This Contract Agreement
  - (b) Contract Data
  - (c) Conditions of Contract
  - (d) Technical Requirements (including Schedule of Requirements and Technical Specifications)
  - (e) The Supplier’s Bid and original Price Schedules
  - (f) The Purchaser’s Notification of Award
  - (g) [ *Add here any other document(s)* ]

3. This Contract shall prevail over all other Contract documents. In the event of any discrepancy or inconsistency within the Contract documents, then the documents shall prevail in the order listed above.
4. In consideration of the payments to be made by the Purchaser to the Supplier as hereinafter mentioned, the Supplier hereby covenants with the Purchaser to provide the Products and Services and to remedy defects therein in conformity in all respects with the provisions of the Contract.
5. The Purchaser hereby covenants to pay the Supplier in consideration of the provision of the Products and Services and the remedying of defects therein, the Contract Price or such other sum as may become payable under the provisions of the Contract at the times and in the manner prescribed by the Contract.

IN WITNESS whereof the parties hereto have caused this Agreement to be executed in accordance with the laws of *Democratic Socialist Republic of Sri Lanka* on the day, month and year indicated above.

For and on behalf of the Purchaser

Signed: *[insert signature]*

in the capacity of *[ insert title or other appropriate designation ]*

in the presence of *[insert identification of official witness]*

For and on behalf of the Supplier

Signed: *[insert signature of authorized representative(s) of the Supplier]*

in the capacity of *[ insert title or other appropriate designation ]*

in the presence of *[ insert identification of official witness]*

## Performance Security

*[Note: the purchaser is required to fill the information marked as “\*” and delete this note prior to selling of the bidding document]*

*[The issuing agency, as requested by the successful Bidder, shall fill in this form in accordance with the instructions indicated]*

----- *[Issuing Agency's Name, and Address of Issuing Branch or Office]* -----

**\* Beneficiary:**----- *[Name and Address of Employer]* -----

**Date:** -----

**PERFORMANCE GUARANTEE No.:** -----

We have been informed that ----- *[name of Supplier]* (hereinafter called "the Supplier") has entered into Contract No. ----- *[reference number of the contract]* dated ----- with you, for the ----- *Supply* of ----- *[name of contract and brief description]* (hereinafter called "the Contract").

Furthermore, we understand that, according to the conditions of the Contract, a performance guarantee is required.

At the request of the Supplier, we ----- *[name of Agency]* hereby irrevocably undertake to pay you any sum or sums not exceeding in total an amount of ----- *[amount in figures]* (- -----) *[amount in words]*, such sum being payable in the types and proportions of currencies in which the Contract Price is payable, upon receipt by us of your first demand in writing accompanied by a written statement stating that the Contractor is in breach of its obligation(s) under the Contract, without your needing to prove or to show grounds for your demand or the sum specified therein.

This guarantee shall expire, no later than the .... day of ....., 20.. *[insert date, 28 days beyond the scheduled completion date including the warranty period]* and any demand for payment under it must be received by us at this office on or before that date.

---

*[signature(s]*



