



Ministry of Technology
INFORMATION AND COMMUNICATION TECHNOLOGY AGENCY OF SRI LANKA

Request for Expressions of Interest (REOI)

National IT-BPM Workforce Survey 2021 -ICTA/CON/QCBS/2021/05

Information and Communication Technology Agency of Sri Lanka (ICTA) is the apex government agency for Information and Communication Technology (ICT) in Sri Lanka which has been mandated to take all necessary measures to implement the Government's Policy and Action Plan in relation to ICT. ICTA has embarked on a series of ICT Development initiatives for the implementation of Digital Infrastructure solutions and other projects across multiple sectors.

With these planned initiatives, ICTA intends to carry out National ICT Workforce Survey. The aim of the workforce survey is to gain a clear understanding of the extent and the composition of IT and Business Process Management (BPM) workforce in Sri Lanka and to weigh that against the extent of the supply of skilled personnel.

The achievement of this aim will enable;

- The IT and BPM suppliers, user organizations and the public sector gain a realistic picture of the overall demand, supply and skill gap of IT and BPM Human Resources.
- Universities and other IT and BPM training institutions to improve their offerings.
- Students to select their career paths which will lead to future employment opportunities in the IT and BPM industry.
- Potential investors to have vital information about the IT and BPM workforce that will help them make their investment decisions.
- Policy makers to use the data for Human Resource planning and development.

The IT-BPM Workforce survey will also replicate and build on the five previous survey rollouts already completed in 2004, 2006, 2010, 2013 and 2018 which would enable a longitudinal study of the nature of the IT-BPM workforce. Where important, modifications deemed necessary might be made, but always ensuring that longitudinal studies can still be carried out.

ICTA now invites Expressions of Interest (EOIs) from eligible consultants (firms) that are willing to undertake this assignment. EOI must include requested information as specified in the "EOI Information Form"

The "Terms of Reference" and "EOI Information Form" documents are now available at ICTA, for further information interested parties may download these documents from the procurement link of the ICTA website: www.icta.lk

Consultants will be selected in accordance with the procedures set out in the Government of Sri Lanka Guidelines: - Selection and Employment of Consultants and the Quality and Cost Based Selection method shall be used. All interested parties are informed that all documents shall be issued in English language.

Interested parties may obtain further information from Procurement Division of ICTA by contacting Via **Phone: + 94 11 2369099, Fax: + 94 11 2369091 and email: procurement@icta.lk.**

Expressions of Interest including all requested information as specified in the "EOI Information Format" must be delivered no later than **1500 hrs on 27th September, 2021** either: (i) electronically to; procurement@icta.lk or (ii) hand delivered or (iii) by post to the address : **ICT Agency of Sri Lanka, Procurement Division, 6th Floor, floor, 490, R. A. De Mel Mawatha, Colombo 3, Sri Lanka.**

Please mark clearly on the top left-hand corner of the envelop or in the subject field of email **"Expressions of Interest for National IT-BPM Workforce Survey – ICTA/CON/QCBS/2021/05"**

Chairman
Department Consultancy Procurement Committee
Information and Communication Technology Agency of Sri Lanka
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