

Question	Answer
1. With section 3 & some other sections may require format to be followed, Can you please share the <u>word document</u> of the same?	Word Format documents are attached
2. With the service provider to maintain Social media management & engagement. Should the service provider offer separate pricing for this dedicated team or should form part of the rate sheet?	Should be part of the Rate Sheet given in the IFB.
3. Do you have volumes of the social media platform, if so can you share as that needs to be handled with platform wise breakdown?	Already responded to this in another clarification.
4. With content management team required. Can we quote for separate content manager this is apart from the call center agents?	Should be part of the Rate Sheet given in the IFB.