



Information and Communication Technology Agency of Sri Lanka

INVITATION FOR BIDS (IFB)

Procurement of Service Provider for Support and Maintenance of Red Hat Open Stack Software of Lanka Government Cloud (LGC 2.0)

[IFB No: ICTA/GOSL/SER/NCB/2021/11]

1. Information and Communication Technology Agency (ICTA) established the Lanka Government Cloud is the main government owned infrastructure. To strengthen the Lanka Government Cloud, in order to achieve this, it is intended to procure a service provider for support and maintenance of Red Hat Open Stack Software of Lanka Government Cloud (LGC 2.0). Detailed description of the Requirements and Specifications is given in the bidding document.
2. The Chairman, Department Procurement Committee (DPC), on behalf of ICTA, now invites sealed Bids from eligible and qualified Bidders for Procurement of Service Provider for Support and Maintenance of Red Hat Open Stack Software of Lanka Government Cloud (LGC 2.0).
3. All bids must be accompanied by bid securities in the form of Bank Guarantee using the format given with the bidding documents in the amount of Sri Lanka Rupees Two Hundred and Thirty Thousand (LKR 230,000.00)
4. The Bidders should meet the following minimum qualification criteria:
 - Minimum average annual turnover of LKR 35 Million calculated as total certified payments received for contracts in progress or completed, within the last three (3) years;
 - Bidder should have at least engage / provided support and maintenance services during the last 3 years.
5. Bidding will be conducted using the **National Competitive Bidding (NCB) procedure that shall be governed by the procurement guidelines of the Government of Sri Lanka** and is open to all eligible bidders that meet the eligibility and qualification requirements given in the bidding documents.
6. Interested bidders may **inspect the bidding documents** free of charge during office hours on working days commencing from **January 26, 2022** at Procurement Division of ICTA, 490, R.A. de Mel Mawatha, Colombo 03. Telephone: 2369099, email: procurement@icta.lk. Bidding documents are also available on ICTA Website (<https://www.icta.lk/procurement/>) only for inspection purposes.
7. A complete set of Bidding Documents in English Language may be purchased by interested bidders on submission of a written application and upon payment of a non-refundable fee of Sri Lankan Rupees Fifteen Thousand (Rs. 15,000.00) effective from **January 26, 2022** during office hours on working days from the Office of the ICTA, 490, R.A. de Mel Mawatha, Colombo 03. The method of payment will be by cash.
8. Bids must be delivered to the address (6th Floor) given in Paragraph (6) at or before **3.00 p.m.** on **February 17th, 2022**. Late bids will be rejected. Bids will be opened immediately after the deadline of Bid submission in the presence of the bidders' representatives, who choose to attend. All Bids must be accompanied by a Bid Security in the form of a Bank Guarantee using the format given in the Bidding Document in the amounts indicated in Para (2). Bidders shall submit separate Bid Security for each Package.
9. A Pre-bid meeting will be held at **2.00 p.m.** on **February 03, 2022** at the Office of ICTA at the address given in Paragraph (6) above.

Join Zoom Meeting

<https://us02web.zoom.us/j/89519732341?pwd=dmdVUVpNRU5XZnZGYzZpRedGdkFOQT09>

Meeting ID: 895 1973 2341

Passcode: 749368

Chairman

Department Procurement Committee

Information and Communication Technology Agency of Sri Lanka (ICTA),

490, R.A. de Mel Mawatha, Colombo 03

January 26, 2022