**ICT Agency of Sri Lanka**

**ICTA Monitoring Report – as at 31st December 2022**

| **SN** | **Name of the Project/ Program and other details** **NPD Ref.** | **Output Indicators** | **Achievement against Output** | **Desired Outcomes** |
| --- | --- | --- | --- | --- |
| 1 | **Sri Lanka Unique Digital Identity Framework (SL-UDI)** *Establishment of Sri Lanka Unique Digital ID (SL-UDI) framework and issuance of (National Digital ID) NICs to citizens.***NPD Ref:** 2021/11/DG**Project Commencement:**2021 – Nov**NPD Approved amount:**8,167.00 MnGrant – INR 300 Mn(grant to be increased based in proposal value)**Initial Approved period:****from** Nov. 2021 **to** Dec. 2024 | 1. Media Campaign of SL-UDI completed by end of 2024 (50 Mn)

Concept/design of the media campaign completed by December 2022 | Media Campaign has been postponed. Planned to commence the media campaign 6 months before the completion of the SL-UDI implementation as per the direction from PPC. | * *70 % increase of successful e-commerce related transactions by end of 2024*
* *10% annual cost reduction in obtaining Govt services*
* *60% of the Citizens aware/educated of the importance of the Digital ID by end of 2024*
* *60% of the Citizens satisfied with the Digital ID by end of 2024*
* *40% Reduced costs in accessing gov. services by end of 2024*
 |
| 1. **Production Pilot** Completed and Launched by end of 2022 (2 Mn)
 | * Development and Testing – CompletedPurchasing Biometric and authentication devices required for the pilot – Completed
* Procuring the licensing for ABIS, BioSDK and Manual Education System – Completed
* Two (2) key Use Cases–  (a) Engaging with Mobile Operators/TRC- Completed  (b) Engage with Banking Sector – Completed
* Legal aspects Approvals from the relevant authorities – received
* MOU Signing with Industry partners (Banking & Mobile)– Completed
* Pilot launch was postponed.
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| 1. **Mobile Application** for the Pilot SL-UDI Completed by end of 2022 (2 Mn)
 | Mobile Application development completed. Scheduled to launch with the Production PILOT. |
| 1. **Registered 400 Volunteer Citizens** for Real Time Use Cases of UID by end of 2022 (4 Mn)
 | Registering the volunteers is re scheduled with the launch of Pilot. |
| 1. Network Operating System (NOC) & Security Operating System (SOC) Completed by end of 2023
 | Scheduled to formulate the bidding document Q1/2023. |
| 1. Managed Service Provider for SL-UDI Project (MSP will be responsible for the overall operations, Security, data privacy, audit and governance of the SL-UDI Framework, including the administration, access control and operations management. )
 | Request for Information (RFI) Completed. Scheduled to publish along with Identity System Implementer procurement in 2023 February. |
| 1. Requirements Analysis and Solution Design of SLUDI Completed by end of 2022
 |  Not yet initiated. Re-scheduled to complete in October 2023. |
| 1. Detailed Implementation Plan of SLUDI Completed by end of 2026. Installation of the Required Infrastructure for the Enrolment Centers (ABIS, Biometric SDK, system infrastructure) - 40% completed by end of 2022
 |  Not yet initiated Re-scheduled to complete in February 2024. |
| 2 | **Employee Trust Fund Management (ETF) System***to provide services to citizens and stakeholder organizations in more efficient and effective manner through Digitalizing of core functions of the ETF Board.***NPD Ref:**12**Project Commencement:**2021 – Mar**NPD Approved amount:**100.00 Mn**Initial Approved period:****From** Mar.2016 **to** Dec. 2018 | 1. Completed the **ETF system addressing all identified CRs** by end of 2022 (Rs 12 Mn)
 | * Core ETF system covering 18 Modules of business processes was developed in two iterations, and the User Acceptance Test (UAT) was completed in September 2021.
* All 11 Change Requests development completed.
* UAT for 10 CRs was completed out of 11.
 | * 40% Reduction of Processing Time for ETF Payments by end of 2023 (improved internal efficiency)
* 65% User staff Satisfied with the ETF Solution by end of 2023 (effectiveness)
* 70% of the users of ETF services satisfied with the reliability and quality of the service obtained by end of 2023
 |
| 1. Business Process Improvement (BPI) Study to a realignment of ETFB core function
 | BPI Study completed in 2017. |
| 1. Accounting package for the ETFB purchased by end of 2021
 | Accounting package for the ETFB was procured, implemented and handed over to ETFB in 2021. |
| 1. Completed the **Operational Acceptance Test (OAT) of the Core System** by end of 2022
 | OAT was not completed although it was scheduled by end of 2022 December. OAT process to be commenced in February 2023 due to the delay in signing off of the UAT. |
| 1. **50 User Staff of ETF Board Trained** by end of 2022 (through on the job training)
 | As planned User training was not completed in second quarter in 2022. And rescheduled to complete in January 2023, after completing the Change Requests and before the commencement of the OAT. |
| 1. Successfully Completed the **S&M from 2022 October to December** (1.4 Mn)
 | S&M was not able to commence in fourth quarter in 2022 as planned since the delay of UAT. Rescheduled to commence the S&M phase in May 2023. |
| 3 | **National Spatial Data Infrastructure (NSDI) - Phase II***to facilitate for effective evidence-based solution through developing a single platform to share Spatial Data***NPD ref:**39**Project Commencement:**2016 – Feb**NPD Approved amount**:530.00 Mn**Initial Approved period:****From** Feb.2016 **to** Dec.2018 | 1. **NSDI Platform** Completed by end of 2nd quarter 2022 (Rs 11 Mn)
 | NSDI Phase II developments completed in Q2 2022 and deployed to the live system.(Phase I of the NSDI Platform successfully completed and live (www.nsdi.gov.lk) from 2018.) | * 30% of Organizations accepted that their decision-making process improved through effectively use of NSDI by end of 2023 (improved organizational performance)
* 30% of the intended user organizations accessed to sensitive data through the NSDI platform by end of 2023
* 30% of Organizations shared spatial data on NSDI system by end of 2023
 |
| 1. **7 Awareness Sessions** on NSDI Conducted by end of 2022
 | • 4 Awareness /Training sessions planned for 2022 has been completed.- 01User Training Session conducted to Officials of Survey Department- 03 Awareness Sessions conducted for Ministry of Education, Postal Department and Hydrography Section, Navy |
| 1. **Data Standardization Process** Completed for 5 Domains (Rs. 2 Mn) by end of 2022
 | • Planned to commence work on 5 Domains in 2022. However, activity was put on hold and procurement activities cannot be commenced due to budget restrictions as per the National Budget Circular No.03/2022. |
| 1. **NSDI Policy Document** Completed and Cabinet Approval Received by end of 2022
 | • Draft NSDI Policy Document was finalized in collaboration with the Ministry of Land, Department of Survey General and Key Stakeholder organizations by September 2022. •Policy document is ready to be submitted for cabinet approval. |
| 1. **NSDI Secretariats** Established - as an Interim Arrangement, by end of 2022
 | NSDI Road Map prepared for 2022-2024. Interim arrangement was planned with Survey Department and Ministry of Lands. Cabinet approval to be obtained. |
| 4 | **Digital Libraries for Knowledge Enhancement** *Increase in library usage by establishing Establish 26 model Digital Libraries, in each district across the country. The project implemented in close collaboration with the National Library and Documentation Services Board.***NPD Ref:**75**Project Commencement:**2017 – Mar**NPD Approved amount** :225.00 Mn**Initial Approved period:****from** Mar.2017 **to** Dec. 2018 | 1. **Koha Integrated Library Management System (LMS)** Installed and Customized in 18 Public Libraries by end of 2nd quarter 2022 (1.84 Rs Mn)
 | • Koha Integrated Library Management System (LMS) Installed and Customized in 18 Public Libraries.• All 18 systems are implemented in LGC and system interphase customizations are completed. • Ongoing support and maintenance activities being carried out as per the requirement of the libraries. | * 20% Increased Usage of Digital e-Library Service by end of 2022
* 20% Increase in Revenue collection by Accurately Tracking New User Registrations, Books Borrowings and Fees for Late Book Returns by end of 2022
* 20% Increase in # of New Registered Users by end of 2022
 |
| 1. **125 Library Staff of 18 Libraries Trained** by end of 2nd quarter 2022 (Through 20 Workshops)
 | 100 Library Staff of 18 Libraries Trained on Koha ILMS and change management  |
| 1. **Installation of Hardware, Network and Accessories Completed in 18 Public Libraries** by 2nd quarter 2022 (52 Rs Mn)
 | Delivery and installation of computers, tablets, photocopiers are completed, Implementation of local area network is completed in 18 libraries  |
| 1. 25% of the **Platform for Digital Repositories** Completed by the 2nd Quarter 2022 - (Remaining components of the platform will be undertaken by the National Library beyond the 2nd quarter after successfully handed over to the partner)
 | Initiated implementation online free repositories Digital Repositories Completed  |
| 5 | **eParliament***Support Parliament to strengthen the parliamentary process through digital technologies.***NPD Ref:**63**Project Commencement:**2017 – Mar**NPD Approved amount:**185.00 Mn**Initial Approved period:****from:** Mar.2017 **to** Dec. 2018 | 1. **60% of the Iteration 3 (i3) of the E-Parliament System** Completed by end of 2022
 | Iteration 03 not initiated since the Iteration 2 UAT & OAT is in progress. | * 10% Annual cost reduction in producing of documents in hard form.
* 20% Increase in publishing documents /information electronically by end of 2023
* 25% of the Members accepted the timely delivery of information to members by 2023 (feedback from MPs to be collected by the Parliaments SG s office)
 |
| 1. **UAT and OAT Successfully Completed** by end of 3rd quarter 2022
 | Demonstration sessions with end users conducted to identify limitations and blockers for 2nd UAT of the Iteration 2 and completed the System requirement Specification.UAT & OAT will be further delayed. |
| 6 | **Government Payment Services Platform (PAY.GOV.LK)***To improve efficiency and effectiveness of making payments to the government in obtaining government services and collect revenue by the government through a digital platform for the Government organizations***NPD Ref:**2021/01/DG**Project Commencement:**2021 – Sep**NPD Approved amount:**127.00 Mn**Initial Approved period:****From** Sep.2021 **to** Dec.2022 | 1. 65% **PAY.GOV.LK Platform** Completed by end of 2022
 | Only 10% on the planned target of 65% completed. Procurement was put on hold due to the budget restrictions.Procurement progress;• TEC Appointed• Finalized the Schedule of Requirements with TEC• Draft Bidding Document finalized. | * 50% Reduction of processing time of payment to govt. organizations by end of 2024
* 80% of Citizens satisfied with the improved solution by 2024 (based on user feedback of the relevant organizations)
* 80% of the Government employees handling payments satisfied with the improved solution by 2024
* 10% annual increase in electronic transactions with the govt. organizations
 |
| 1. **65% of the Mobile App** Completed by end of 2022
 | Only 10% on the planned target of 65% completed. Procurement was put on hold due to the budget restrictions.Procurement progress;• Identified the requirements on Pay.Gov. Lk Mobile App. Finalized the Effort and Cost estimate• Prepared the draft Terms of Reference.• Prepared the Revised Feature List. |
| 7 | **Government Web Development Platform\_ (gov.lk Web development Platform)***Developing government web sites through creating a common web development platform for the government organizations.***NPD Ref:**2021/02/DG**Project Commencement:**2021 – Sep**NPD Approved amount:**100.00 Mn**Initial Approved period:****From** Sep.2021 **to** Dec.2023 | 1. 80% of **Web Development Platform** Completed by end of 2022 (20 Mn)
 | Only 10% on the planned target of 80% completed. This activity was put on hold due to the budget restrictions.Following activities already completed.• Completed the study of the Gov.lk platform by Business Analysts.• The cost estimation was completed. | * 80% of the citizens satisfied with the content and quality (user-friendliness etc.) of the websites
* 80% of relevant Govt. organizations adopted the Standard Web Development Guidelines by end of 2023
* 25% Reduction of costs for govt. organizations web development by end of 2024
* 75% Increase in adoption of the Information Security Guidelines by end of 2024
 |
| 1. **50 Gov. Officers Trained** (Through 2 Workshops) by end of 2023 (1.5 Mn)
 | Not Initiated |
| 8 | **ICT Solution for Government Analyst's Department (GAD)***Making the process of the Government Analysis Department (GAD) more efficient and effective by establishing digital solution. Both internal and external stakeholders of GAD and citizens will be benefited.***NPD Ref:**30**Project Commencement:**2016 – Mar**NPD Approved amount:** 40.00 Mn**Initial Approved period:****From** Mar.2016 **to** Dec.2018 | 1. **Digital Solution for GAD** Completed and Successfully Installed by end of 2022 (25.84 Mn)
 | * The GAD solution Phase II consist of the functionalities identified during the gap analysis of Phase I. The procurement of the Phase II was cancelled in March 2022 after identifying additional functionalities requested by the GAD during the procurement process.
* During two meetings held in 29th April 2022 and 21st June 2022 with the Secretary, Ministry of Technology, Secretary, Ministry of Justice and respective stakeholders, the approval was given to reinitiate the procurement process incorporating above mentioned additional functionalities and to Direct Contract to the GAD solution developer for the implementation of the revised scope, for an estimated ceiling price of Rs 21.19 Mn.
* Letter seeking approval to initiate the Phase II procurement was sent to the Ministry of Technology on 1st August 2022 and awaiting response.
 | * 70% beneficiaries surveyed satisfied with Efficiency of the System by end of 2024 (user feedback collected by GAD and ICTA)
* 10% Annual Time Reduction in Handing Cases by end of 2023
* 20% Annual Increase in Number of Cases Handled and Reports Produced by end of 2023
* 70% of the GAD Staff Satisfied with the ICT solution by end of 2023
 |
| 1. **50 User Employees Trained** by end of 2022 (through on the job training)
 | User Training to commence upon successful completion of the Phase II implementation. |
| 9 | **Government Digital Forms (Form.gov.lk)****Project Commencement:**2021 – Nov**NPD Approved amount:**84.00 Mn**Initial Approved period:****from** 2021 to 2024 | 1. **Established fully –pledged Forms.gov.lk platform** for the use of 10 government organizations by October 2022
 | * Software Development – Completed
* UAT and OAT completed
* Pilot implementation completed and 10 forms in 9 organization digitized
* Security audit carried out by the SL CERT
* Sustainability of the system beyond 2022 is also ensured.
* Readiness Assessment and final Evaluation completed and submitted to the World Bank
 | * 80% of the citizens (Solution users) satisfied with the content and quality (user-friendliness etc.) of the portal
* 25% Reduction of costs for govt. organizations end of 2024
 |
| 1. **Trained intended users** of the system (government officials) by December 2022 (# tbd)
 |  65 officers were given hands on training to use the system effectively in the pilot phase. |
| 1. **Digital awareness materials** for general public/government officers published by December 2022
 | * Adoption Action Plan and all awareness materials completed
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| 10 | **Lanka Government Network 2.0** (Including Support and maintenance and handling change requests)*Enhanced services/functionalities through a centrally managed government network to link government institutions to a single digital infrastructure.***NPD Ref:**1**Project Commencement:**2016 – Jun**NPD Approved amount**:12,737.29Mn + 150Mn **Initial Approved period:****From** Jun.2016 **to** Dec.2018 | 1. CRM and Ticketing System Operationalized by end of 2022
 | The ticketing system was not completed due to the restrictions imposed under the National Budget Circular No.03/2022.Initial system requirements discussions completed and procurement to be initiated and waiting for Ministry approval.  | * 60% of the service recipient satisfied with the time taken to provide the service 60% reduction in communication/connectivity cost in Govt. Organizations by end of 2023
* 70% of the staff interviewed accepted that LGN highly useful for them to increase the effectiveness of the service delivery
* 70% of users satisfied with quality and reliability of LGN by end of 2023
* 70% of the Government employees with positive attitudes and behaviors on LGN usage by 2023
* 70% of intended users are effectively using the LGN facilities provided by 2023
 |
| 1. **94 Change Requests** (CRs )Completed by end of 2022.
 | Completed 28 CRs. Due to the delays in the LGN 2.0 S&M contract extension implementation of some Changes Request is on hold by the vendor. |
| 1. Successfully Completed the **S&M for the Core Network and End Sites** - up to the end of 2022Operation of the Network
 | Successfully completed the S&M activities for sites and core network.Extension of the LGN 2.0 S&M contract has been sent for cabinet approval. |
| 11 | **Lanka Government Cloud 2.0, Phase 02 enhancement** LGN 2.0 – phase 1*Enhanced centrally managed secure and reliable cloud infrastructure/ solutions eliminating requirements of individual organization-specific server facilities.***NPD Ref:**86**Project Commencement:**2017 – Mar**NPD Approved amount:**2,449.50 + 621.70**Initial Approved period:****From**  Mar.2017 **to** Dec.2018 | 1. Expansion, Enhancement and S&M of LGC 2.0 site 1 for the period of 12 months completed (Bare metal Services, Co-Location Services, Red hat Open Stack Support Maintenance) – 218 Mn
 | Board approval obtained for renewal of existing contract of S&M for LGC BareMetal.Support and Maintenance of Co-Location Services and Red hat Open Stack are completed.There is no any Enhancement or Expansions during this period. | * 20% reduction of cost for Digital Infrastructure and Maintenance through accessing Centrally Managed Cloud (LGC) Services by end of 2024
* 70% users satisfied with quality and reliability of LGC by end of 2024
* 70% of Gov. Organizations hosted Govt. data on the LGC by 2024
* 70% of Gov. Application Hosted in the LGC by 2023
 |
| 1. LGC Security Operation Center (SOC) Solution Completed by end of 2023
 | Procurement initiated and draft bid documents has been finalized. This activity on holds due to the budget restrictions |
| 1. LGC2 Site1 /Site2 Orchestrator and Automation Infrastructure Completed by end of 2023
 | Procurement initiated and draft bid documents has been finalized. This activity on holds due to the budget restrictions. |
| 1. Platform as a Service Solution Completed by end of 2023
 | Procurement initiated and draft bid documents has been finalized. This activity on holds due to the budget restrictions. |
| 1. LGC2 Site 2 Expansion & Enhancement Completed (Value added service Multiple Procurements) by end of 2023 - Follow-up Initiative of CERC LGC 2 Site 2 Project
 | World Bank, ICTA and NPD jointly decided at the World Bank Mission meeting to discontinue the LGC 2.0 Second Zone component from CERC funding due to the fact that major component will be moved beyond the CERC financing period and the government will not be able to undertake the cost in the year 2023. |
| 1. Completed the **Automated Backup Solution** for LGC 2.0 by end of 2nd Quarter 2022 (60 Mn)
 | Due to the exchange rate fluctuations, it is not possible to proceed with procurement activities and budget restriction under the National Budget Circular No.03/2022. Currently project is on hold |
| 12 | **Management and Operations of Government Information Centre (GIC)***Information about Government services is provided to citizens in the most effective, efficient and citizen-friendly manner through Government Information Center (GIC).***NPD Ref:**45**Project Commencement:**2016 – Feb**NPD Approved amount:**105.90 Mn**Initial Approved period:****From** Feb.2016 **to** Dec.2018 | 1. **Digital Channels for GIC**- Instant Messengers, Web chat, Email, social media Completed by end of 1st quarter 2022
 | Email integration completed. Web chat and Social Media channels are in pilot phase. | * 70% of the Citizens surveyed Accepted that they Receive Accurate and Reliable Information Through GIC by end of 2023
* Increased # (tbd) of call received from both Sinhala and Tamil languages and from all the geographical areas – inclusiveness
 |
| 1. **Knowledge Base Updated for 350 Government Institutions** by end of 3rd quarter 2023 and subsequently annual updates up to 2024
 | Following up activities are carried out. Updating Knowledge Base completed for 70 organizations. |
| 1. **27 Promotional/Awareness Programs** Conducted by end of 2022
 | Initial awareness program was conducted and announced that GIC is Operating 24x7 to serve the citizens round the clock. |
| 1. **GIC Routine Operations** up to December 2022 Completed
 | GIC Operations were monitored closely and feedback provided accordingly. Corrective actions were taken and escalation matrix established. |
| 13 | **Technology Diffusion program****NPD Ref:**2021/07/DE**Project Commencement:**2021 – Sep**NPD Approved amount:**1,002.00 Mn**Initial Approved period:**from Sep.2021 to Dec.2024 | 1. ICTA **innovation laboratories** (4 active innovation labs)
 | It has been planned to complete 4 innovation labs by end of 2022 (Out of 11 labs planned to be completed by end of 2024). There is no budget amount requested received by ICTA.However the team was able to select through an evaluation four potential labs to convert as innovation labs.And the team is exploring possibilities of obtaining funding from external agencies to complete the planned output.Furthermore, Orange IT (pvt) ltd has agreed to develop phase 01 of National Innovative and Technology Platform (NTIP) under a pro-bona basis-SRS completed and already shared for review.Currently NTIP policy document is being reviewed. | * 750 SMEs effectively adopted new and emerging technologies by end of 2024
* 60% effective adoption of the Government Policy on regulatory support to develop and adopt New Technologies
 |
| 1. MNC sponsored Research and Development labs in universities (2 research labs)
 | As per the indicator target, two labs with the support of MNCs was not completed. However, following activities completed by end of 2022. - MoU signed for the proposed for Crisis lab to be established collaboration with DMC.  - Joint lab proposal with SLT.Following activities are ongoing, - Massey University in collaboration with Wayamba and Colombo universities project proposals for establishing labs are being developed. |
| 1. **Increased number of SMEs** who successfully use technology adoptions to their core businesses (25 SMEs)
 | **Year-end indicator target has not been fully archived due to the budget restrictions. However, following intermediate targets have been completed, -** MoU drafted for Onboarding RDB (Regional Development bank); MoU completed and is ready to sign. Two sessions on Vidhata ToT were completed. Session conducted with CCC (Ceylon Chamber of commerce).Had discussion with NEDA regarding SME acceleration through some connector app and how can ICTA + NEDA can support SMEs. ToR completed for formulating the national level framework. This activity holds due to the budget restrictions. |
| 1. Set up Technology **Diffusion Cells** (1 TD cell)
 | **Indicator targets of setting up of one Tech diffusion cell was not achieved. However, following intermediate targets have been archived,**(1) AgTech vendor forum completed, (2) Diffusion cell concept paper, submitted for IGB approval; (3) Planning the pilot project with NAICC & croplook is ongoing. |
| 1. Increased technical know-how among industries (10 workshops/seminars conducted in 2022)
 | **2022-year end targets of completing 10 workshops were not achieved. However, the following activities planned to achieve the year-end target has been completed successfully.**1. Discussion with Minister Irrigation to carry out next phase of Gama smart.
2. BMGF (Bill and Melinda Gates Foundations) stakeholder meeting with , DAD, Export agriculture
3. CDA (Coconut Development Authority) ERP pilot project with SLT
4. Department of Agrarian Development ERP & Banking system project- bidding completed

**Following activities are Ongoing –**1. AIB pilot, GeoGoviya pilot implementation.
2. Facilitation of BMGF project discussion (FAO. WB, ADB.,IWMI)
3. BMGF stakeholder meeting with land ministry.
4. Mahaweli Authority of Sri Lanka-ICTA PPP model discussion
 |
| 1. 500 participants in the Tech diffusion forums and conference conducted in 2022.
 | **Completed –** Webinar on Modern Technology Solutions for Coconut Farming Challenges.**Ongoing –** 1. Discussion with Ministry of Tourism on digital initiatives
2. E-heritage project awareness in Polonnaruwa discussion
3. Vendor forum 2 with PwC- BMGF Digital Strategy Development
 |
| 14 | **Capacity Building****NPD Ref:**2021/08/DE**Project Commencement:**2021 – Sep**NPD Approved amount:**1,055.00 Mn**Initial Approved period:**from Sep.2021 to Dec.2024 | **Component 1 - Empowering citizens to adopt digital technologies (2022)** |   | **Component 1 - Empowering citizens to adopt digital technologies*** 75% of the Citizens digitally literate by end of 2024
* 70% of Citizens accessed and used digital services by end of 2024

**Component 2 - Make future ready employable workforce*** 75% of National Schools adopting Digital Education Policy by end of 2024
* 85% growth of students entering the IT faculties of Universities, Vocational & Higher Education Institutes by end of 2025
* 75% growth of students graduated from IT faculties of Universities, Vocational & Higher Education Institutes by end of 2024
* 80% of classrooms used appropriate technologies in the Teaching and Learning Process by end of 2024
* 300,000 IT Professionals available for workforce by end of 2024

**Component 3 - Improving capacities and digital competencies of Government employees*** 70% of the Government officials possessed with required digital competencies by end of 2024
* 300 Gov. Originations adopted the Maturity Model by end of 2024
* 500 CDIOs in Govt. Orgs. engaged with digital Government initiatives by end of 2024
* 60% of the Gov. Organizations Ranks Over 50% in the Maturity Model by end of 2024
 |
| 1. **D4E Citizen Apps** 5% completed - (25 apps endorsed)
 | Out of the 25 citizen mobile applications planned 6 Mobile Applications ready to be endorsed.App endorsement campaign continued. |
| 1. **D4E Regional Digital Carnivals** successfully completed (2 carnivals by end of 2022)
 | Not initiated |
| 1. **10 Boot Camps completed with 2000 youth participation** including marginalized groups for inducing the mindset on innovation and digital transformation.
 | Out of the 10 planned 4 Boot Camps successfully conducted. Out of the planned individuals to be trained 5,511 individuals.* 350 Participants obtain CSSL memberships
* 450 Youth trained to join with ICT Workforce
* 4,111 Youths engaged with Lighting Digital Youth Bootcamps
* 1,400 Youths engaged with University Youth Bootcamps
* 10 BCS Scholarships granted to obtain ICT qualifications
* 3 DMASL Internships Received
* 150 youths were obtained Digital Marketing Professional Memberships (DMASL)
* 45 youths were initiated freelancing
* 4 Startups were formed
* 3,500 Youths engaged with Freelancer Development Initiative
* 16 Freelancer Development Workshops successfully completed
* Trained 1200 to join with ICT Workforce as Freelancers
* Strategic Partnerships created with 8 entities
* 300 Master Trainers Trained to conduct Freelancer Training Programmers
 |
| 1. **5 Training Workshops** on Digital Helping Hands initiative successfully completed.
 | Due to budget restrictions planned 5 workshops were not completed. Digital Inclusion Guidelines drafted. |
| 1. Successfully completed the future ready women initiative
 | 2,200 female entrepreneurs capacitated on Digital Marketing in 23 districts.  |
| 1. Country wide Digital Access and Utilization Survey completed in collaboration with the M&E team (100% completion)
 | Procurement process commenced and activities on hold due to imposed for the national budget circular. |
| **Component 2 - Make future ready employable workforce (2022)** |   |
| 1. **National Digital Education Policy** developed and launched by end of 2022.
 | Policy for digital transformation in education and sectoral masterplans have been finalized and submitted for cabinet approval  |
| 1. **Annual Digital Education Adoption Report** completed by end of 2022
 | Not initiated |
| 1. 25% of **Vocational Sector Students registered** in the National Skills Platform
 | National Skills Framework being finalized with the consensus of the stakeholders, Industry associations and academia. - Discussion on acquiring SFIA skills framework to be utilized to identify skills for the national skills platform -Minimum Viable product being developed by ICTA - Discussions with donor agencies to assist in the development of the fully fledged system  |
| 1. **Live and interactive networ**k among educators, corporates, research communities and innovators created- 2 Networking events completed in 2022.
 | Key stakeholder consultation meeting conducted. Progress of the Education Transformation discussed. Key priorities and potential partnerships identified for 2023  |
| 1. **600 IT Teachers trained as Master** with the aim of transforming non-IT teachers - 600 IT Teachers
 | Content for curriculum developed for Level 1(6 Modules) Review of level 1 (6 modules) curriculum completedMaster Teacher Trainings initiated |
| 1. **Digitally skilled employ ready workforce** produced from Universities, Vocational and Higher Education Sectors Institutions -1,000 individuals graduated by end of 2022.
 |  A project steering committee has been formed  Curriculum formulated with academic and industry resource pool  successfully negotiated with Cosera as the content partner  held due to financial constraints - seeking for funding  |
| 1. **National Workforce Survey** Report published in 2022.
 | Contract has been awarded to IPID but held due to financial constraints. Initial meeting held with SLASSCOM on funding support for the survey  |
| **Component 3 - Improving capacities and digital competencies of Government employees (2022)** |   |
| 1. **Formulated Digital Government Maturity Model** and adopted (30 organizations) and **Annual Digital Government Maturity Survey** completed and report published
 | 1. Completion of Digital Maturity Model
2. Completion of high level and drafted Deep analysis questionnaire
3. Launched Digital Maturity Model
4. Preparation of DMM documentation
5. Completion of preliminary assessment questionnaire.
 |
| 1. Annual Digital Government Maturity Survey completed and report published
 | Not initiated due to budget constraints. |
| 1. **Required reforms to established Govt. ICT Serv**ice approved by the cabinet.
 | Service documentation drafted and under review with MPA |
| 1. **30 gov. organizations to adopted the Digital Competency Framework** by end of 2022.
 | Digital Competency Framework and need assessment tool completed.Conducted need assessment to 150 employees. |
| 1. **Digital Government Capacity Building Need Assessment** Survey completed (M&E) by end of 2022.
 | Not initiated due to budget constraints. |
| 1. **Government CDIO initiative** 50 Government CDIOs appointed and trained by end of 2022.
 | 1. Completion of CDIO model with PublicUK
2. Completion of CDIO hiring matrix
3. Drafted CDIO governance mechanism
4. Identified 50 potential CDIOs
 |
| 1. 4,000 gov officers trained under the **Next Gen Gov Officers initiative by end of 2022.**
 | 1. Conducted 20 DigitalGov Activation forum to identify Potential NextGenGov officials
2. Developed 150 master trainers
3. Identified 1800 potential NextGenGov officials
4. Conducted three web development programs for 350 gov. officers.
 |
| 1. 5 Key Government Organizations deployed **Government eLearning Platform.**
 | Support and Maintenance contract to be awarded.Proposals submitted and UNDP awarded ICTA GeLP as the LMS and waiting for signing the LOA. UNDP transferred budget to ICTA amount of 9.6 Mn to develop Gelp Platform.  |
| 1. **Established 30 Digital Transformation Units** in Govt. Organizations across the country by end of 2022.
 | Transformation Unit models reviewed and completed. |
| 1. **Trained 1,000 Change Agents** to implement Govt wide Change Management for digital Transformation.
 | Not initiated |
| 1. **2 Partnerships with Development Agencies** to facilitate for a digital government transformation
 | 2 partnerships established (UNDP and Microsoft) and multiple partners take up in the continuous capacity building.  |
| 1. Trained 21,000 Change Agents to implement Govt wide Change Management for digital Transformation.- Target for 2022 is 1000
 | Not initiated |  |
| 15 | **Technology Industry Development Program****NPD Ref:**2021/04/DE**Project Commencement:**2021 – Sep**NPD Approved amount:**759.00 Mn**Initial Approved period:**from Sep.2021 to Dec.2024 | 1. **Increased capacity for exports market readiness in IT-BPM companies** - (Target 10 companies 2022)
 | * Impact analysis completed on LEAP/Xpress programs - 2019-2021
* Launch of Xpress Cohort 2 applications to LEAP/ regional IT-SME’s; Screened and validated 13 applications; Submitted as the nominating partner (Jan 2022)
* 07 companies selected to be part of the program. 06 companies completed 100% of one-on-one business coaching
* Draft Needs Analysis mapping to initiate support workshops/initiatives under LEAP program
* 03 workshops under "LEAP Winning $" series conducted from May to Sep 2022 \* Inaugural session under "LEAP Fueling Growth" series conducted on 1st Sep (15 new regional Tech SME's benefitted in addition to the existing LEAP community - 40 companies)\*Preparatory work being done to implement an Export Market Readiness tool/matrix\* Inaugural session under "SecureC" series conducted on 23rd November 2022
 | * 3.0 Bn USD Foreign Exchange Revenue generated from IT-BPM Companies by end of 2024
* 100,000 New Jobs created from IT BPM Industry by end of 2024
* 700 IT BPM Companies in operation by end of 2024 (B/L in 2020- 400 companies)
 |
| 1. **Re-skilled/ up-skilled IT-BPM workforce** (Target 20 Workforce in 2022)
 | 1. Customized initiative/s on hold - (due to lack of budgets / resources)
2. Continuing with ongoing follow up and monitoring when offering visa recommendation services for the inward skill movement in the IT-BPM industry in 2022
3. Through the export market readiness capacity building programs, opening out support initiatives for 2nd tier leadership building and non-C-level executives under the LEAP SL program
 |
| 1. **Market Surveys/ Reports** conducted/ referred on Global market trends, export market analysis, IT-BPM industry development reports (01 market surveys / reports completed by end of 2022)
 | 1. Partnered and supported to compile the Innovation Lab Asia - Danish/Sri Lanka country report in collaboration with EDB, SLASSCOM, FITIES and Innovation Lab Asia
2. Launch of the report has got postponed due to the country's situation
 |
| 1. **Female participation promoted** and increased in the IT-BPM workforce by- annual increase of 3%. (Baseline 34% female participation in 2018)
 | Working in collaboration with the Capacity Building team on a couple of initiatives to bring more females into the workforce. 1% increase is envisaged at the end of the year 2023. |
| 1. Survey on Freelancers **engaged with IT-BPM industry** completed by end of 2022
 | Survey was not carried out due to budget restrictions.However the following activities have been completed'1. Stakeholder consultations with EDB, BOI, Slasscom and FITIS
2. Obtained NPD/Procurement approvals
3. Advertised for EOI’s
4. Completed EOI evaluations
5. RFP issued to 09 shortlisted survey agencies
6. 03 bids received
7. Completed Technical evaluations
8. Completed Financial evaluations
9. Completed Combined Proposal evaluations
10. Negotiation session with the vendor
11. Finalized the award contract - due to Treasury circular, to stop procurements - Award letter not signed
 |
| 1. Individuals / companies of potential journalists/influencers visited Sri Lanka (Target 3 Individuals/ Companies in 2022)
 | 1. Collaborated with ETCIO for the Economic Times Spectrum launch in Sri Lanka. Chairman was a panelist and Secretary MOT gave the key note speech.
2. Facilitated a Sun downer session with the Digital Nomad Ambassador from Germany, to encourage more influencers/digital nomads to visit Sri Lanka.
 |
| 1. International market access opportunities increased for regional industry stakeholders (Target 1 Export mission carried out in 2022)
 | 1. Initial study conducted on priority export markets
2. Conduct initial level Market Research Insights on export markets
3. Background search on market access support initiatives
4. Engaged with 4 foreign embassies (United State, Malaysia, Romania, and Netherlands) in Sri Lanka and 16 SL embassies/consulates overseas. (India, Bangladesh, Malaysia, Norway, Sweden, Canada, United Kingdom, USA Embassy, USA Consulate, Abu Dhabi, Philippines, Jordan Belgium, Nepal, UAE and Kenya etc.)
5. 15 companies supported with market access opportunities; introductions to foreign missions (Company visits to the respective countries/ through one-to-one virtual meetings) [USA, UK, Canada, Abu Dhabi, Dubai, Kenya, Jordon, Dubai, Oman]
 |
| 1. Design and develop a platform/process to facilitate digital nomad visits to Sri Lanka
 | 1. TOR completed. Wireframes completed. Comments and input provided for the Cabinet paper raised by Ministry of Tourism.
2. A guideline for Nomad visa process, prepared for Immigration
3. An initial discussion with Calcey Technologies to develop the 1st of the system on pro-bona basis
4. Alignment and co-operation with Immigration and Tourism required for the next steps.
 |
| 1. 5 IT sector global MNC’s Invested in Sri Lanka by end of 2024- Target for 2022 is 1 MNC
 | 1. Due to treasury circular on holding new/ongoing projects, and due to lack of budgets & resources these initiatives have been deprioritized by the Management
2. National Digital Consortia held with 6 coming on to one platform. Follow ups taking place for expansion and FDI.
3. Procurement of a Consultancy firm on Investment Promotion for the IT-BPM Industry of Sri Lanka. - Stakeholder consultations with EDB, BOI, Slasscom and FITIS - Obtained NPD/Procurement approvals - Advertised for EOI’s - Pending EOI Evaluations - Procurement process on hold (due to budget constraints & treasury circular)
4. Ongoing discussions with 2 MNC's - Microsoft & Google
5. Follow up on the streamlining of the BOI Application form
6. Engaging with couple of international firms (BCS Technology & Stratotek) to encourage FDI leads and setting up of firms
7. Ongoing discussions with the Embassies to support/facilitate FDI's and to formulate country specific FDI/export strategies
 |
| 1. 30 shared service centers and captive operations established by end of 2024- Target for 2022 is 2 shared services
 |
| 1. Qualified FDI leads for increased Global reach by positioning Sri Lanka as a sought-out IT-BPM destination - 50 qualified leads by end of 2024 - Target for 2022 is 10 FDI leads
 |
| 16 | **Startup and Scale up Program****NPD Ref:**2021/05/DE**Project Commencement:**2021 – Sep**NPD Approved amount:**625.00 Mn**Initial Approved period:**from Sep.2021 to Dec.2024 | 1. 15 start ups supported to increase the **market access opportunities** by end of 2022
 | 39 Startups supported to get into new markets through multiple initiatives such as Poland Prize Accelerator, Founder Institute, Berlin Landing Pad, Startup Lithuania, Magic Malaysia (MRANTI) MyStartupHub Soft landing program, etc.* Kakehashi (SLPAJ) Information session about the investment and market landscape for 24 Spiralation startups who pitched at Spiralation Demo Days.
* Kakehashi (SLPAJ) Information session about the investment and market landscape for 31 Spiralation startups who were a part of sporulation cohorts.
 | * Improved Start-up Eco System - 1,000 Registered Start-ups by end of 2024
* 10% of the Annual Foreign Exchange Revenue generated (IT-BPM Sector) through start-ups by end of 2024
* 10% of the Start-up founders are female by end of 2024
* 10,000 of the Direct Employment Opportunities generated by end of 2024
 |
| 1. 15 startups **supported to access funds** by end of 2022
 | * Connected 15 startups with MIT ESP - 2 discussions are progressing
* Connected 10 startups to JKX accelerator program and all of them got selected for the program.
* 10 startups got selected for the sporulation seed grant and with Brandix Strategic Partnership to provide these 10 startups LKR 1.5Mn each. (The funding is arranged and MOU is signed as well)
* Screening process happened with Lanka Accelerator and 7 startups got selected for the second round. Those 7 startups are reluctant to go to the next round of discussions due to the 20% equity share for LA. Discussions are still pending.
* 4 startups got shortlisted from Spiralation Demo Day 03 for Mainstage Incubator program. Initial discussions are happening at the moment.
* Plan and Organize Digital Investment Summit together with CSSL to give investment opportunity for 8 startups
 |
| 1. 15 startups provided access **to incubators/accelerators** by end of 2022
 | * Connected Magicbit to the Lab32 program (T-Hub) and they got selected for the program. Due to the current financial crisis, MagicBit decided to drop out.
* 20 startups got selected for the Spiralation incubator for 2022 cohort. 5 workshops conducted for Spiralation cohort and has started 6th workshop. 4 startups got selected for Liftoff and Ignite programs at Wadhwani foundation.
 |
| 1. **Awareness creation completed on startup ecosystem** and startup related knowledge areas for 1,400 participants by end of 2022
 | * Completed the target by having sessions on Alternative Credit Framework, inspiring female tech founders, accounting and taxations, etc.Some of the latest sessions - \* Entrepreneurship Development and Motivation \* Welcome to Ecosystem \* Awareness Session on GEW for Ecosystem Enablers
* Planned and worked together with 50+ ecosystem partners on 100+ Activities together with to activate the startup ecosystem via Global Entrepreneurship Week targeting over 3000 audience
* Connecting 30+ startups and 15+ startup ecosystem enablers with Microsoft Founders Hub
 |
| 1. 10 female founders supported to improve business operations.
 | * SLASSCOM WTECH 30 teams connect with SPARX, STEP & VFT; Panel Discussion planning & designing (Empowering women in the IT Industry)
* Dialog - Athena Hack 2022 (ICTA is being the National partner)
* Conducted a Women Entrepreneurship Program in the University of Kelaniya (28 Participants)
* SHE LEADS - #GEW 2022 TALK was conducted for a female audience by WOMEN WILL AND IMPACTR AND Center for Women in Business for 30 participants
 |
| 1. Talent access opportunities provided for 300 startups applicants
 | * Working collaboratively with XpressJobs and Career360 to capture data and increase awareness
* Revamping StartupSL platform - TOR stage
 |
| 17 | **Entrepreneurship Promotion, Education and Incubation program****NPD Ref:**2021/06/DE**Project Commencement:**2021 – Sep**NPD Approved amount:**337.61**Initial Approved period:**from Sep.2021 to Dec.2024 | 1. Completed **Support programs to refine business ideas** to business plans (15 incubates in 2022)
 | * Launched open call for partner onboarding for 10,000 Ideas and onboarded 5 partners
* Supported 11 National Startup Challenges
* Kick Startup Weekend Challenges in the University of Peradeniya and Rajarata.
* Conducted a Women Entrepreneurship Program in the University of Kelaniya
* LSEG MoU ongoing (2 Virtual Hackathon)
* Discussion on process with Azend Technologies for Sponsorship (1 Physical Hackathon)
* Restart 2 ImagineIF program for Lightening bootcamp and Seethwaka Region
* Finalize the Sponsorship proposal for 10,000 Ideas
* Connected 4 Startup for Wadhwani Foundations (3 for Ignite & 1 for Liftoff)
* On boarded 5 volunteer ambassadors
* On boarded 5 Industry Partners (SLASSCOM, FITIS, TRACE,SLT Mobitel)
* On boarded a new sponsor (Bug Zero) for 4 physical events and 2 virtual events, Discussions on process
* Discussions ongoing with University of Kelaniya, University of Sri Jayewardenepura and Sabaragamuwa University to organize the ImagineIF
 | Outcomes * 10% of the 3Bn USD generated through Start-ups by end of 2024

Intermediate Outcomes* 1,000 New Business ideas incubated by end of 2024

20 New Active Incubators in Universities by end of 2024 |
| 1. **Accelerated 15 new business ideas** registered with ROC in 2022
 | * Onboarded Service provider (Curve up) for STEP Pre-incubation
* MoU signed with Service Provider
* Deep dive assessment for 15 startups completed
* NDA agreement for 15 Startups on signed for programs
* 1 Startup has completed Wadwani Foundation program (International Partner Program)
* Agility Tune up onboarded as knowledge partner for STEP Pre-Incubation
* Completed 10 training session on different knowledge areas.
* Conducted 15 one: one business lean canvas sessions
* 160 Mentoring (one : one) & coaching session completed for startups
* 1 Year Customized Plan for 15 Startups
* Journey map for 15 Startups
* Provided opportunity to 2 startups for Spiralation Demo Day 2 & 3 (Anybanq & Western Dynamics)
* 2 Startups completed the STEP program
 |
| 1. Established **incubators in 2 universities** by end of 2022
 | \* Not Initiated |
| 1. Digital Nomad Ambassador Initiatives Completed, connecting with 5 Regional Startup Eco Systems in Sri Lanka by 2nd Quarter of 2022
 | Nomad visited 3 regional hubs (Eastern, Ruhuna, Central) and ICTA ecosystem partner YarlIT & NCIT |
| 18 | **Regional Cluster Development****NPD Ref:**2021/09/DE**Project Commencement:**2021 – Sep**NPD Approved amount:**163.00 Mn**Initial Approved period:**from Sep.2021 to Dec.2024 | 1. Facilitate establishing **1 Tech Diffusion Cell** (TDC) by end of 2022.
 | 1. Securing a partner for establishing a National Innovation and Learning Centers (NILC) in Kurunegala, Kegalle & Jaffna (Tech Diffusion Cell is included in NILC)
2. Stakeholder Consultation held in Kurunegala District to Pilot the NILC
3. Initiated to establish Tech. Diffusion Cell in Sri Lanka Technology Campus in Seethawaka.
4. Set up District Digital transformation committee in 12 districts.
5. District Assessment Index - Initial Discussion with DCS
 | * 10% annual increased of the Citizens using digital services in the region by end of 2024
* 10% annual increased IT related employment opportunities available in the regions by end of 2024
* 70% of beneficiaries of the regional clusters satisfied with the knowledge acquired through the regional knowledge hubs/ regional clusters by 2024
 |
| 1. Establishing Knowledge **and Support Hu**bs for each cluster by 2024 (1 hub in 2022).
 | 1. Securing a partner for establishing a National Innovation and Learning Centers (LIC) in Kurunegala (Knowledge and support hub is included in LIC)
2. Stakeholder Consultation held in Kurunegala District to Pilot the LIC.
3. Setup District Digital transformation committee in 12 districts.
 |
| 1. Established **Technology Educational Institute** for each cluster by 2024 (1 institute in 2022).
 | 1. IIT presence (Affiliated Degrees) in Sri Lanka with SLIIT and SLTC (Signed MoU)
2. Ongoing discussions with an Investor for establishing a University with Physical infrastructure
 |
| 1. Startup Clinics in regional clusters established in each cluster by 2024 (1 startup clinic in 2022).
 | 3 virtual startup clinics conducted in 2022 |
| 1. 1 **Innovations Lab** setup in the clusters by end of 2022.
 | 1. MoU signed and work in progress for IoT Lab establishment in Jaffna University Sponsored by Dialog
2. Ongoing discussions with SLT and Ruhuna University on Data Science lab establishment in Ruhuna University
 |
| 1. Establishing 2 **R&D Labs** at regional clusters linking with universities
 | 1. Discussions ongoing with DMC and Massey University on Disaster Response Lab in Moratuwa University
2. Discussions on going with Wayamba University, SLTC and Colombo University on R&D Labs with Massey University
 |
| 1. Set up Tech based Incubator for each cluster (1 incubator in 2022).
 | 1. Securing a partner for establishing a National Innovation and Learning Centers (NILC) in Kurunegala (Incubation center is included in NILC)
2. Stakeholder Consultation held in Kurunegala District to Pilot the NILC
 |
| 19 | **e-Heritage Project: Cutting-edge Technology for Heritage Information****NPD Ref:**36**Project Commencement:**2016 – Mar**NPD Approved amount:**102.10 Mn**Initial Approved period:**from Mar.2016 to Dec.2018 | 1. Development of **Digital Content** (Text, Audio, Video) on 200 sites Completed by end of 2nd quarter of 2022
 | 1. Photos and Geo locations of selected 430 heritage sites in Sri Lanka development completed (phase 01)
2. Text content development in three languages initiated for phase 01
3. Heritage Sri Lanka mobile and web apps developed and readily available for public usage. Developed lists of heritage sites, monuments, structures and buildings on Polonnaruwa, Anuradhapura, Galle, Matale, and Kandy districts.
 | * 50% of the users satisfied with the information provided in Heritage Site Solution by end of 2023 (based on the feedback received from the users).
* 20% of the tourist effectively used the Heritage Site Solution to obtained information by end of 2023
* # (tbd) of registrations of tourists /users – 20% annual increase by end of 2023
 |
| 1. Integration of **Digital Content on Heritage Si**tes, Monuments, Buildings, Other Structures and cultural Events Completed by end of 2022
 | Digital Content on Heritage sites to be integrated to the Heritage Sri Lanka Content Management System by end of 2022 |
| 1. Social Media Campaign for the D4E completed in 2022
 | This activity is planned under the Capacity Building project |
| 20 | **eSwabhimani****NPD Ref:**82**Project Commencement:**2017 – Mar**NPD Approved amount:**30.00 Mn**Initial Approved period:**from Mar.2017 to Dec.2018 | **eSwabimani Annual Event 2021-22** Completed (with Carrying Out Comprehensive Jury Process, Gala Event & Award Ceremony for Promoting Development of Digital Contents, Solutions and Applications) by end of 1st quarter 2022 | eSwabhimani Award Ceremonies completed all consecutive years from 2017 to 2020 to promote innovative IT product and services. | * 70% of the eSwabhimani Winners believe that the recognition received from eSwarbimani helped to further improve their businesses by end of 2022
* # of winners recommended for international awards / world summit award by end of 2022 (#tbd)
 |
| 21 | **Strategic Communication for Digital Transformation** **NPD Ref:**2021/13/CO**Project Commencement:**2021 – Sep**NPD Approved amount:**170.78 Mn**Initial Approved period:**from Sep.2021 to Dec.2024 | 1. **Mass Media Awareness Campaign** Completed for 2022 (6 TV Programs and 6 Print Media Articles for 2022)
 | 1. Mass Media Awareness Campaign - Procurements initiated
2. Digital Media Awareness Campaign - Linkedin –66 updates. 84,772 total impressions Facebook- 63 updates, 349,949 reachTwitter - 69 tweets. 23,300 impressions.
3. ICTA Website Revamped by end of 2022 - Procurement is in progress
4. Public Relations (PR) Campaign Completed by end of 2022 -Three media alerts - Print articles–23. Online articles – 52.Third party articles – 22. Write ups-1 TV Interviews- 1. TV News Snippets – 6
5. Media Engagement for Journalists Completed by end of 2024 - To be Initiated
6. ICTA Rebranding Campaign - Not Initiated
7. Quarterly Digital Sri Lanka Magazine Published for 2022, 2023 & 2024 - Procurement is in progress
 | * Increased Mass Awareness on digital technology adoption initiatives by end of 2024 (10% Annual Increase)\
* Increased understanding among journalist to report on the need for digital technology adoption by end of 2024 (10% Annual Increase)
 |
| 1. **Digital Media Awareness Campaign** Completed by end of 2022 (Minimum 20 Posts Published & Minimum 100,000 Reached Per Month)
 |
| 1. **ICTA Website Revamp** Completed by end of 2022
 |
| 1. **Public Relations (PR) Campaign** Completed by end of 2022 (Minimum 4 Press Releases Per Month)
 |
| 1. **Media Engagement for Journalists** Completed by end of 2022 (2 Programs with the participation of 50 Journalists)
 |
| 1. Quarterly Digital Sri Lanka Magazine Published for 2022
 |
| 22 | **Implementation of Results Oriented Planning, Monitoring and Evaluation for digital transformation****NPD Ref:**2021/10/CO**Project Commencement:**2021 – Sep**NPD Approved amount:**198.84 Mn**Initial Approved period:**from Sep.2021 to Dec.2024 | 1**) Results Based Planning Activities**  a) NPD Proposals, Results Framework and Designing Baseline and Outcome Assessments for the Digital Strategy. b) Preparation of the Annual Action Plan and  c) Capital Budget  | Results Based Planning Activities a) Through strong coordination with project teams, it was able to get the approvals for 13 Development Projects from the NPD..Developed Results Framework (RF) and M&E framework for the Digital Transformation Strategy b) Annual Action Plan Successfully completed and submitted to the MoT. 2023 Action Plan Preparation – ongoing  c) Capital Budget - 3-year results-based budget was prepared | **Improved accountability for results -** project implementers are held responsible for their actions and outcomes**Improving performance and results -** Project is making progress in producing expected outputs and achieving a desired outcome as planned, inputs and resources are being utilized efficiently**Improved Communication/Demonstrate success-** M&E data will be used strategically Improved understanding and improved perception on ICTA projects by stakeholders.Improved Learning Culture. Establishing a learning organization. **Empowerment of stakeholders and create ownership**Stakeholders are actively participated in planning , Monitoring and implementation opportunities for beneficiaries to get useful feedback on resultsimproved planning an implementation skill of beneficiaries  |
| **2) Reporting Requirements for ICTA -** Routine Progress Reports requested by Stakeholders | Reporting Requirements for ICTA - × Monthly and quarterly reports submitted to the DPMM, MoT, Presidential Secretariats and Parliament, and Central Bank Quarterly Reports to DPMM- 1st, 2nd and 3rd quarter reports timely submitted. × 3 Reports submitted to the Presidential Secretariats, regarding the progress of duties assigned to ICTA, under Vistas of Prosperity and Splendour,  |
| 3) Measuring Outcomes in an independent Manner and Collection of Utilization data / Produce Analytical outcome-based Reports - Hiring a service of an independent M&E Firm (to gather field-based data against the indicator targets identified in the strategy document and RF. | Measuring Outcomes in an independent Manner Procurement process for hiring a service of an independent firm completed, the assignment is on hold due to the recent budget circular. As there is no field based data collection team ICTA M&E team is not in a position to collect outcome related indicator data. |
| 4<. Baseline Studies and Independent Outcome assessments | Baseline Study for the CERC projects completed – used a country wide representative SampleFinal Evaluation fr CERC projects – successfully completed – including lessons learned and corrective action.contributed for completion of Adoption Strategy and Action Plan for Digital Forms Solution.Completion of readiness Assessment for the CEFC – Digital Forms Solution  |
| 5 Project Specific M&E Support | Project Specific M&E Support- Ongoing – several M&E Related capacity building workshops conducted for government Officers  |
| 6 Analysis of International Indexes | Analysis of International Indexes e Gov Development Index, Gov tech Maturity Index• updated the e Gov Index questionnaire liaising with the UN e Gov Survey Team• analysis the findings of the report • updated the GTMI questionnaire and submitted timely  |
| 23 | **Policy Formulation for Digital Transformation; Digital Government and Digital Economy****Project Commencement:**2021 – Nov**NPD Approved amount:**4.80 Mn**Initial Approved period:**from 2020 to 2024 | **Digital Transformation of Education Policy*** Completion of the review committee stage
* Completion of the public consultation stage
* Approval from the Ministry of Education.
* Cabinet ApprovalPublish the Policy
 | * Steering committee review is completed
* Public consultation is completed
* MoE approval is obtained
* Cabinet approval is pending
* Policy publication is pending
 | 75% of the Policies Effectively Adopted by end of 2024 |
| **National Digital Government/Governance Policy** * Completion of the review committee stage
* Completion of the public consultation stage
* Approval from ICTA Board
* Cabinet ApprovalPublish the Policy
 | * Steering committee review is completed
* Public consultation is completed
* ICTA board approval is obtained
* Cabinet approval is pending
* Policy publication is pending
 |
| **Government E-Mail Policy** * Completion of the review committee stage
* Submission for the approval from the Ministry of Technology.
* Public consultation
* Cabinet ApprovalPublish the policy
 | * Steering committee review s completed
* MoT approval is obtained
* Public consultation is ongoing
* Cabinet approval is pending
* Policy publication is pending
 |
| **Information Classification Policy** * Completion of the review committee stage
* Submission for the approval from the Ministry of Technology.
* Public consultation
* Cabinet Approval
* Publish the policy
 | * MoT approval is obtained
* Public consultation is ongoing
* Policy publication is pending
 |
| **Digital Signatures and Digital Certificates guideline** Finalized and published  | Not initiated |
| **Domestic Preference Guidelines** * Designed the guidelines and published in 2020 October. Public Finance circular has been issued. This was practiced since then. Recently there were calls for a review of the original guidelines.
* Steering Committee ReviewApproval for the guidelines
 | Steering committee discussions are ongoing |
| **Digital Document Management Policy*** Finalization of the internal review of the draft policy
* Appoint a review committee and commence policy review
 | * Internal review is completed
* Review committee formation and policy review are pending (external review)
* Policy publication is pending
 |
| * **Cloud Services Policy**
* Finalization of the internal review of the draft policy
* Appoint a review committee and commence policy review
 | * Internal review is completed
* Review committee formation and policy review are pending (external review)
* Policy publication is pending
 |

**Digital Government- External Funded Projects**

| **#** | **Project Name** | **Project Started Date** | **Works so far completed and current status** | **Balance work to be done**  |
| --- | --- | --- | --- | --- |
| 1 | Vehicle Revenue License System (eRL 2.0)*Improving the service delivery process of Revenue License Issuance and Cross Provincial License Management of Provincial Department of Motor Traffic* |  2020 | * Development of the eRL2.0 (6 modules)
* Conduct UATs for 6 modules
* User Training (Phase I) for the key users – Completed
* Minor developments on the issues raised at the Training are in progress
 | * User Training (Phase II) for the DS Officers
* Conduct Parallel run/ OAT at selected DS Offices in 2 Provinces Launch
 |
| 2 | Health Information & Quality Improvement Project |  2022 | * ICTA is facilitating Ministry of Health (MoH) to finalize the digital health blueprint. First draft is being reviewed.
* Requirement gathering and conceptualization of key registries (facility registry, provider registry and client registry) is being finalized in collaboration with MoH.
* Digital health Atlas UAT completed. Few changes requested by ministry.
 | * Finalize the digital health blueprint and implement the digital health atlas and key registries.
 |
| 3 | Hospital Health Information Management System (HHIMS)*Improving the service delivery process of the hospitals to establish hospital health Information management system in 40 hospitals.* | 2016  | * HHIMS is being implemented and operating at 61 hospitals.
* Ongoing operational support and enhancements is being carried out with funding made available through “Health Information & Quality Improvement Project”.
 | * Enhancements including a HHIMS dashboard, centralized data repository is planned to be implemented by end of 2022.
 |
| 4 | ePayroll System, Dept of ITM, Ministry of Finance - Department of Information Technology Management (DITM), Ministry of Finance*Developing a Payroll System for IT department of Ministry of Finance.* |  2017 | * ePayroll system has been successfully developed and the Ministry of Finance has operationally accepted the solution in May 2022.
 | * Ministry of Finance to decide a launch date and continuous operations and contract management.
 |
| 5 | eRoC - (Registration of Companies)*Developing of a software solution for the e-Registration of Companies.* | 2017  | * Successfully completed implementation of the eRoC System and operationalized from 2020. Providing continuous technical consultancy and advisory services.
 | * Completed in 2020. The Final Operational Acceptance was given in June 2022.
 |
| 6 | Parcel Fabric System for Colombo Municipality Area | 2018  | * Parcel Fabric System has been successfully completed and handed over to CMC in December 2020.
* Furthermore, prerequisites including tabs, computers, accessories, and queue management system has also been handed over to CMC.
 | * System operationalized and handed over in December 2020.
 |
| 7 | Register General Department - eLand Registry System (RGD)*Developing a system for the land management aspects and property registration of Sri Lanka.* | 2018  | * System development of the core modules and UAT signed off in all 3 iterations. Solution was launched in 2021.
 | * Requirement gaps have been identified and currently in the process of analyzing the same. System development based on the CRs, UAT and Go Live.
* Rollout to be carried out during 2022/2023. Funding aspects and operational aspects to be finalized with the RGD. Rollout to be carried out during 2022/2023. Funding aspects and operational aspects to be finalized with the RGD.
 |
| 8 | Development of Land and Asset Valuation System for Valuation Department (VD) |  2018 | * All 3 Iterations of the Web system and Iteration 1 & 2 Mobile App development completed.
 | * Mobile application development is in progress. Planned to be completed by 1st quarter of 2023. Funding aspects and operational aspects to be finalized with the VD.
 |
| 9 | Development of Stamp Duty Calculation System for the Department of Revenue – Western Province (WPRD) |  2018 | * System development and UAT for Iteration 2 of 3 Iterations completed.
 | * System development for Iteration 3 is in progress. Planned to be completed by 1st quarter of 2023. In parallel, gap analysis study is being conducted. Funding aspects and operational aspects to be finalized with the WPRD.
 |
| 10 | eCourts- Court Automation System for Ministry of Justice | 2021  | * Successfully completed the procurement process and awarded the contract to selected supplier subsequent to cabinet approval.
 | * Ministry of Justice has requested ICTA to windup all the project activities and transfer the balance money to MOJ due to the USD currency variation and funding constraints.
 |
| 11 | Virtual jail visitations and remote hearings for prisoners, for Ministry of Justice |  2021 | * Successfully completed the requirement study and bidding documents.
* Based on the request made by the Ministry of Justice, ICTA has prepared a revised proposal with reduced scope.
 | * Awaiting response from Ministry of Justice (MOJ) with regards to revised proposal (with reduced scope) submitted by ICTA considering the USD currency variation and funding constraints.
 |
| 12 | APIP and PNR system for Department of Immigration and emigration*Establishment of APP (Advance Passenger Processing) and PNR (Passenger Name Records) system for Department of Immigration and Emigration (DIE)* | 2016  | * Tri Party contract between Department of Immigration and emigration, ICTA and service provider was finalized. And the implementation responsibility was undertaken by Dept. of Immigration and emigration.
 |  - |
| 13 | Police – Spot fine and demerit system |  2021 | * Successfully completed the project concept document for the spot fine and demerit system.
 | * Ministry of Public Security to obtain the approval from the cabinet of ministers for the ICTA proposed implementation approach.
 |
| 14 | Digitalization Solution for the Sri Lanka Accounting and Auditing Standards Monitoring Board (SLAASMB) | 2020  | * Successfully carried out the overall requirement study and procures the service provider.
 | * Ongoing solution implementation activities.
 |
| 15 | Digitalization Solution for National Intellectual Property Office (E-NIPO) |  2018 | * Completed the procurement of the system infrastructure to host the proposed solution from World Intellectual Property Office (WIPO). Subsequently the procurement and ongoing activities have been put on hold.
 | * Subsequent discussions to provide alternative solutions to technical solutions from ICTA to NIPO.
 |
| 16 | Stay Safe Application for Ministry of Health | 2019  | * Successfully developed the StaySafe application and operationalized in 2020.
 |   |
| 17 | Medical Supplies and Management Information System for Medical Supply Division of MoH | 2008  | * Development of a medical supplies ERP solution including establishment of 82 sites, connectivity, system infrastructure, integrations to stakeholder organizations and training for 2000+ users was completed and launched in 2017.
 | * Handed over the system to the relevant organization
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