

## ICT Agency of Sri Lanka

## Completed Projects from 2017 to 2021

#	Project Title as per the Approved proposal from the NPD	Objectives	Outcomes	NPD #	NPD Approved Budget ceiling (TEC) Rs. Mn	Cumulative Expenditure at the time of discontinue	Planned Start Date and End Date as per the NPD Proposal		Completed Year	progress made at the time of completion
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1	Lanka Government Cloud (LGC) 2.0 - Phase 1 (LGC2.0 Phase 1 Maintenance	<ol style="list-style-type: none"> <li>1. To provide reliable, secure and cost-effective cloud services.</li> <li>2. To promote effective utilization of hardware resources by using latest cloud operating systems and tools.</li> <li>3. To provide centralized solutions for common platforms such as document management system and big data platform.</li> <li>4. To be aligned with the current technology enhancements and trends and thereby facilitating the services for emerging needs.</li> </ol>	<ol style="list-style-type: none"> <li>1. Increased efficiency and productivity of Government processes and service delivery.</li> <li>2. Reduced capital expenditure for hardware/ server purchases.</li> <li>3. Rapid development of government ICT systems, applications and portals.</li> <li>4. Satisfied Citizens due to convenient and effective Government service delivery.</li> <li>5. Increased satisfaction of Government staff.</li> <li>6. Cloud adoption and better awareness.</li> <li>7. Support for effective decision making and policy making.</li> </ol>	3	621.70	751.81**	2016. February	2019. December	2019	Operational and maintenance component up to end of 2019 completed ** Approved NPD ceiling has been exceeded

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2	Maintenance of Lanka Government Cloud 1.0 (LGC 1.0) and Lanka Government Network 1.0 (LGN 1.0)	<ol style="list-style-type: none"> <li>1. Perform operation and maintenance of Lanka Government Network 1.0 ensuring secure, reliable and effective services.</li> <li>2. Maintain the Lanka Government Cloud 1.0 to provide uninterrupted, secure and reliable services.</li> <li>3. Ensure smooth migrations and transitions from version 1.0 to version 2.0.</li> <li>4. To provide enhanced services without limitations by version 2.0 of both LGN and LGC.</li> <li>5. With this initiatives, it is expected that maintenance and support work of LGN and LGC will be completely managed by LGII (Lanka Govt Information Infrastructure) to avoid unnecessary overheads to ICTA. LGII will be upgraded to ensure support capability for both LGC 1.0 and 2.0</li> <li>6. To centrally manage all Gov. ICT requirements reducing operational and management costs.</li> </ol>	<ol style="list-style-type: none"> <li>1. Smooth operations of government network, email services and applications.</li> <li>2. Smooth operations of government services, applications.</li> <li>3. Migration towards an industry standard cloud services.</li> <li>4. Improved reach to government services.</li> </ol>	4	350.00	414.85**	2016. April	2018. December	2018	Operation and Maintenance activities for LGN 1.0 and LGC 1.0 were completed by end of the year 2018 under this component. ** Approved NPD ceiling has been exceeded

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3	Integrated Welfare Management System(IWMS)	To improve the welfare management and distribution process through establishing a comprehensive software solution.	<ol style="list-style-type: none"> <li>1. Interconnected single window for safety net programs.</li> <li>2. Accurate distribution of welfare benefits for citizens.</li> <li>3. Efficient and effective social welfare management process.</li> <li>4. Provide connectivity for all Samurdhi Banks (1200), Samurdhi Societies (330) and Divisional Secretariats.</li> </ol>	13	164.00	75.66	2016. February	2020. December	2020	Integrated Social Registry System has been successfully completed up to Iteration-02 with the agreement reached with the Ministry of Finance. The Completed system has been handed over to the Welfare Benefit Board (WBB). and currently the WBB is utilizing the Software solution.
4	Lanka Gate Infrastructure maintenance / related services and related components	<ol style="list-style-type: none"> <li>1. To deliver uninterrupted government services to citizens the eServices which are offered through the Government Web Portal and the services which leverage 'Lanka Gate' infrastructure have to be regularly monitored.</li> <li>2. To ensure the services run smoothly and securely with necessary licenses, support and security requirements.</li> </ol>		20	61.41	48.69	2016. May	2019. December	2018	<p>Under the approved project the following activities were completed</p> <ul style="list-style-type: none"> <li>× Support &amp; Maintenance of existing eServices.</li> <li>× Complete roll-out eRL/e-services solution in all the provinces and establish support and maintain eRL/e-services</li> </ul>
5	Implementation of Gov.lk "Single Window" for Cross Government (Cluster implementation)	To Implement a single window solution focused on providing government services, integration with key cluster organizations	<ol style="list-style-type: none"> <li>1. Improved efficiency in government services delivery.</li> <li>2. Improved Government revenue.</li> <li>3. Satisfaction of citizens.</li> <li>4. Time reduction in obtaining Government services.</li> </ol>	22	200.00	13.06	2016. May	2020. December	2020	Successfully completed the maintenance of the middleware infrastructure included Lanka Gate, GOV.LK Country Portal, API Manager, Lanka Government Payment Service (LGPS) and Government SMS solution.

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6	Examination and Course Management System for SLIDA	<p>The SLIDA in collaboration with ICTA intend to develop a comprehensive “Examination and Course Management System” to achieve the following;</p> <ul style="list-style-type: none"> <li>To improve the efficiency of examinations and Course management and related functions of SLIDA.</li> <li>To provide an advanced IT solution (MIS) enabling strategic decision making for stakeholders.</li> <li>To offer online services in key areas of interaction with external stakeholders, such as online registrations for government examinations conducted by SLIDA.</li> </ul>	<ol style="list-style-type: none"> <li>Convenient and interactive educational programmes.</li> <li>Satisfied Government staff.</li> </ol>	33	6.15	4.94	2016. March	2017. May	2017	System development for Course Management System for SLIDA successfully completed in 2017.
7	Productization of the Government Applications	<ul style="list-style-type: none"> <li>Multiple support partner per application creating a competitive environment.</li> <li>Standardization and productization of the software.</li> <li>Private sector driven continuous innovation.</li> </ul>		34	19.68	15.03	2016. May	2018. December	2017	<ul style="list-style-type: none"> <li>× Developed awareness materials for 10 key products/ services of ICTA</li> <li>× Defined and developed Documentation Standards for Application Productization.</li> <li>× Upgraded/Updated the Common HRM towards the defined productization standards Productization of Key Offerings of ICTA.</li> </ul>

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8	e-Swabhimani	<ul style="list-style-type: none"> <li>To promote and popularize the development of relevant e-Content and application as per the local requirement.</li> <li>To recognize and incentivize the best e-Content and application developers and introduce them to the global market-for 2015 and 2016.</li> </ul>		37	7.38	#N/A	2016. February	2017. December	2017	Successfully conducted the e-Swabhimani annual program for year 2016 and 2017.
9	Web Development Initiative	<ul style="list-style-type: none"> <li>To develop a framework to upgrade the existing government websites, in a more interactive, effective and efficient manner.</li> <li>To address the security and scalability requirements of existing government websites with the new framework; the framework will be developed to align with the government web standers published by ICTA.</li> </ul>	Attractive user friendly government web sites developed to offer information/interactive eServices.	43	61.50	19.05	2016. April	2019. December	2019	<ul style="list-style-type: none"> <li>× 380 websites (331 for Divisional Secretariat Offices, 25 Districts Secretariat Offices and 24 other organizations) were developed and launched.</li> <li>× Provided one-year support and maintenance service through the vender during 2019.</li> </ul>
10	Development of Electronic Services	To provide citizen friendly and efficient online service via multiple delivery and payment channels.	<ol style="list-style-type: none"> <li>Increased efficiency and productivity of Government service delivery</li> <li>Satisfied Citizens due to convenient and effective Government service delivery.</li> <li>Increased satisfaction of Government staff</li> <li>Increased satisfaction of citizens</li> </ol>	44	184.50	96.38	2016. February	2019. December	2019	<p>Completed the development of online services and handed over to relevant organizations.</p> <ul style="list-style-type: none"> <li>× Online Solutions for Colombo Municipal Council (CMC)</li> <li>× Online Services for the Department of Police</li> <li>× Online Services for Central Cultural Fund</li> <li>× Online Services for Employee Trust Fund Board (ETF)</li> <li>× Online Services for Department of Wildlife Conservation</li> </ul>

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										<ul style="list-style-type: none"> <li>× Online Services for Department of Commerce</li> <li>× Department of Import and Export Control - License issuance system for the Department of Import and Export Control</li> <li>× Emergency safety mobile application for University Grants Commission</li> <li>× Online Services for Department of Motor Traffic (DMT)</li> <li>× Department of Examinations – Access to Exam Results</li> <li>× Online Services for Marian Environment Protection Authority</li> <li>× Online Services for Department of Forests</li> <li>× LIFe Location Code information for Ministry of Public Administration and Home Affairs</li> <li>× Online Services for Mahaweli Authority of Sri Lanka</li> </ul>

11	Implementation of Results based Monitoring and Evaluation – Component 1 for the period of 2016-17	<p>The objectives of ICTA's M&amp;E are:</p> <ul style="list-style-type: none"> <li>• To measuring performance.</li> <li>• To evaluating progress towards outcomes.</li> <li>• To institutional learning: improving focus and performance orientation</li> <li>• To understanding and negotiating stakeholder perspectives.</li> <li>• To ensure public accountability.</li> <li>• To measuring impact of projects.</li> </ul>	<ol style="list-style-type: none"> <li>1. Improved performance of the project through taking timely corrective actions.</li> <li>2. Improved program results, Better evidence-based plans.</li> <li>3. Effective decision-making process based on data produced through the evaluation process.</li> <li>4. Lessons learned and improved future programing.</li> </ol>	46	151.80	49.66	2016. April	2016. December	2016	<ul style="list-style-type: none"> <li>× E Government Survey completed. and report published</li> <li>× Country wide ICT Access and Usage Survey (Household Survey) completed. and report published</li> <li>× Economic Analysis of Lanka Government Network 2.0 completed.</li> <li>× ICT/BPO Industry Promotion Program (situation analysis in 2016)- completed and report published</li> <li>× Assessment of e Readiness of local authorities and outcome assessment completed.</li> <li>× Corporate Plan for ICTA- completed</li> <li>× Evaluation Capacity Building Workshops for internal ICTA staff, government staff and parliamentarians. Completed 2 day 4 residential workshops</li> <li>× M&amp;E related ToT program for Government Staff - two five-days' workshop- Completed</li> <li>× Four M&amp;E Capacity Building Workshops for ICTA project Management staff- completed- 2X2 day residential workshops</li> <li>× Workshop for TRC and Department of Census - completed</li> <li>× Workshop for Parliamentarians on digitization and results-based M&amp;E- completed</li> </ul>
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12	Citizen Empowerment and Connectivity Development including Wi-Fi Programme – <b>Citizen Service Governance System</b>	To design, develop and implement a highly efficient, reliable, secure and scalable free WiFi Governance system by incorporating Authentication, Authorization, and Accounting services for the free Wi-Fi network infrastructure and evolve the system to offer Government services to the Citizens by integrating with Population register and Government eServices.	A highly efficient, reliable, secure and scalable Citizen Service Governance system by incorporating Authentication, Authorization, Accounting and Radius service for the free Wi-Fi network infrastructure and evolve the system to offer Government services to the Citizens by integrating Government eServices. The Citizens will be able use single sign-on, through Citizen Governance System, access the free Wi-Fi network facilitated through Telecommunication operators and Lanka Government Network 2.0.	51.1	40.00	42.41	2016. May	2019. December	2019	× Established Public Wi-Fi Core System and Completed 1400+ free Wi-Fi hotspots.
13	Citizen Empowerment and Connectivity Development including Wi-Fi Programme – <b>Telecentre Development</b>	To enhance the existing Telecentres/Nenasalas and enable deliveries of enhanced services and promote educational initiatives and develop/design and implement enterprise version Telecentres/Nenasalas for high value services.	Telecentres/Nenasalas will deliver enhanced government services and promote educational initiatives to its users.	51.3	25.00	10.63	2016. July	2017. December	2019	× Successfully trained 440 Nenasala operators on Mobile Application development. × Provided Entrepreneurship skills training for Nenasala operators.
14	ICT HR Capacity building for Citizens and other stakeholders (Smart Society, Citizen Capacity Building, <b>Smart Social Circle Rollout</b> )	<ul style="list-style-type: none"> <li>To raise awareness and knowledge among citizens of Sri Lanka on best use of ICT technologies to improve their quality of lives (increased adoption)</li> <li>To promote active partnership among citizens to organize, integrate and provide user-friendly on-line information and services.</li> </ul>	<ul style="list-style-type: none"> <li>Issues related to Good Governance including transparency, public injustice, news at the village level, social and infrastructure needs of villages are regularly reported through social media.</li> <li>Improved marketing opportunities for traditional and rural industries/SMEs through SSCs.</li> </ul>	52	154.00	102.42	2016. May	2017. December	2017	× Briefing meetings for District and Divisional Secretaries completed- 100 Divisional secretaries and 800 Grama Niladharis briefed × All managing partners to implement the SSCs are on board × Partnered with 26 private and public sector organizations × 8000 Knowledge Agents briefed through 100



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		<ul style="list-style-type: none"> <li>To build networks among entrepreneurs, administrators, activists, educators, and innovators, who are working to create change through social media.</li> <li>To establish research and development forum for ICT empowered society and Citizen Journalism.</li> <li>To Develop SMART Social Circles and link with industry and global knowledge centers through ICT technologies</li> </ul>	<ul style="list-style-type: none"> <li>Improved collaboration between different groups including village based organizations, industries, SMEs and other interest groups.</li> <li>A pool of active experienced citizen journalists across the country.</li> <li>Improved linkages between government and community groups.</li> <li>Improved knowledge in the rural society about business opportunities, disaster risk management and other important global issues.</li> <li>Knowledge generation and dissemination on ICT for citizen journalism and social empowerment through an established forum comprised of academia, interest groups, social researchers etc.</li> </ul>							<ul style="list-style-type: none"> <li>workshops</li> <li>6000 Knowledge agents trained</li> <li>× 860 Smart Social Circles (SSC) Launched</li> </ul>
15	Industry Development Business Promotion initiatives	<ul style="list-style-type: none"> <li>To create visibility for the Sri Lankan IT BPM Industry brand.</li> <li>To provide opportunities for local IT and BPM companies to exhibit at Local and International Exhibitions.</li> </ul>	<ul style="list-style-type: none"> <li>Country brand awareness in targeted geographies.</li> <li>Increase in number of foreign and local sales for IT and BPM Companies.</li> <li>Employment growth in IT and BPM export oriented companies.</li> </ul>	54	47.00	no expenditure	2016. February	2016. December	2016	<ul style="list-style-type: none"> <li>× 10 Tech startups exhibited at 4YFN, Spain , 8 IT companies and 1 startup exhibited at Connect Exhibition, Australia, 10 Tech startups exhibited at INNOVFEST Singapore , 50 startups to exhibit at the Tech Startup</li> </ul>

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		<ul style="list-style-type: none"> <li>To provide opportunities for Local IT and BPM companies to network with local and foreign parties with an intention of doing business.</li> </ul>								<ul style="list-style-type: none"> <li>Conference and Exhibition.</li> <li>× 50 business contact from 4YFN , 189 business contacts from Connect Expo , 100 business contacts from Innovfest , 40 business contacts from Singapore Business Networking event</li> <li>× 25 qualified leads from 4YFN , 46 qualified leads from Connect Expo , 20 qualified leads from Innovfest.</li> <li>× Engaging with Business Matchmaking firm to increase qualified leads in Australia, Engaging with Dept. of trade Victoria to increase qualified leads in Australia, 35 local Tech startup companies took part and exhibited at the first ever local startup conference and Tech showcase (@Disrupt Asia 2016), 08 Australian companies visited SL (inward mission) and met with 25 Sri Lankan companies in August (140 business contacts made)</li> </ul>

16	IT Industry Development-Enabling Environment	<ul style="list-style-type: none"> <li>• To create awareness among students and undergraduates on innovation leading to entrepreneurship and careers in the IT BPM sector.</li> <li>• To facilitate engagement between private and public stakeholders in the ecosystem.</li> <li>• To support other initiatives which enable a conducive ecosystem for technology based companies.</li> </ul>	<ul style="list-style-type: none"> <li>• Career Opportunities in the IT and BPM sector to be known among students, teachers and undergraduates.</li> <li>• Entrepreneurship opportunities in the IT and BPM sector to be known among students, teachers, undergraduates and graduates.</li> <li>• Private and public forums leading to activities conducted in partnership.</li> </ul>	55	48.00	no expenditure	2016. February	2016. December	2016	<ul style="list-style-type: none"> <li>× 5 Videos for entrepreneurship encouragement program being created. 813 youth were made aware of job opportunities in the IT/BPM Industry at Yowun Pura.</li> <li>× 456 School children in Vavuniya made aware of job opportunities in the IT/BPM Industry</li> <li>× 294 University students from Vanni University inspired for Entrepreneurship</li> <li>× 102 Principals and Teachers in Kandy made aware on career and entrepreneur opportunities 2100 youth were made aware of career opportunities during the Kandy IT week.</li> <li>× 123 Participants and teachers in Batticaloa made aware on career and entrepreneur opportunities 2508 youth and teachers were made aware of career opportunities in Batticaloa</li> <li>× National partner for Global Students Entrepreneurship Program Partner of Xeleration Startup Exchange program in Singapore. National partner for Startup Weekend in Jaffna National Partner for Seedstars International pitching competition</li> </ul>
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										<ul style="list-style-type: none"> <li>× 250 participants took part in the series of Entrepreneurship seminars/ panel discussions conducted at Disrupt Asia.</li> <li>× Obtained membership with Startup Compass Inc. to be part of the Global Startup Eco system report. ~ Supported YouthHack.</li> </ul>
17	IT Industry Development - Capacity Building Program	<ul style="list-style-type: none"> <li>• To create new technology based businesses which creates or adopts new technologies.</li> <li>• To create new job opportunities.</li> <li>• To support IT SME's to increase the quality of their software products.</li> <li>• To enhance the knowledge levels of existing IT workforce</li> </ul>	<p><b><u>National level</u></b></p> <ul style="list-style-type: none"> <li>• Creation of jobs</li> <li>• Increase in Sri Lankan made Software Products</li> </ul> <p><b><u>Organization level</u></b></p> <ul style="list-style-type: none"> <li>• New Technology Adoption</li> <li>• Enhanced capabilities</li> <li>• High quality software products</li> </ul> <p><b><u>Individual level</u></b></p> <ul style="list-style-type: none"> <li>• Enhancement of knowledge and skill</li> <li>• Career progression</li> </ul>	56	36.00	no expenditure	2016. February	2016. December	2016	<ul style="list-style-type: none"> <li>× 21 companies Trained on Devops using Chef and Puppet.</li> <li>31 participants trained on Performance testing using JMeter</li> <li>Security training organized with SLCERT and ISC2</li> <li>× 11 Technical evaluation committee startups contracted for Seed Fundinunder</li> <li>× Spiralation.</li> <li>× Technical evaluation committee startup conference organized for the first time in Sri Lanka.</li> <li>× Angel investor forum organized for the first time in Sri Lanka.</li> <li>× 33 participants trained on Docker (Container technologies).</li> <li>× 02 workshops conducted to start ups - Spiralation.</li> </ul>

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18	<b>Implementation of ICT infrastructure and secured Wi-Fi network connectivity solution at the Ministry of Foreign Affairs – Sri Lanka and Sri Lanka missions in overseas</b>	To implementation a secure, efficient and reliable Wi-Fi network and ICT infrastructure solutions at the Ministry of Foreign Affairs and Sri Lankan missions abroad for secure and efficient use of ICT for improved reliable & cost effective communication, document collaboration, and management by the officials and staff and expand the services through the Lanka Government Network 2.0 and Lanka Government Cloud service platform.	Improved, reliable and cost effective communication, document collaboration, and management by the officials and staff on a secure, efficient and reliable Wi-Fi network and ICT infrastructure by adaption of ICT solutions at the Ministry of Foreign Affairs and Sri Lankan missions abroad.	57	194.35	72.26	2016. March	2017. December	2018	<ul style="list-style-type: none"> <li>× The Electronic Document Attestation System implemented at the Consular Division received Public Sector Most Outstanding ICT Achievement Award &amp; Government and Public Sector (Gold) award at the recently concluded National Best Quality ICT (NBQSA) awards organized by the British Computer Society (BCS).</li> <li>× Successfully deployed the document &amp; workflow management system - Electronic Document Attestation system (eDAS) for the Consular Division of the Ministry of Foreign Affairs. The system is now accessible to all the Sri Lankan Missions abroad and Foreign Embassies and Missions in Sri Lanka. System enabled time reduction of the general public who visit the Consular Division daily to obtain services. Daily average to serving 500 general public and processing 1600+ndocuments. The system increased the credibility of the attestation service and completely eradicating the fraudulent</li> </ul>

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										<ul style="list-style-type: none"> <li>documents to Foreign Embassies and Missions.</li> <li>× Successfully deployed the queue management solution.</li> <li>× Successfully implemented the ICT infrastructure &amp; Wi-Fi network at the Consular Division of the Ministry of Foreign Affairs.</li> <li>× 40 Staff trained at Consular Division.</li> <li>× Successfully completed the reliable, secure and efficient email and collaboration platform for 450+ users at the Ministry and 60+ missions abroad</li> <li>× 250 staff of the Ministry of Foreign Affairs were trained on Collaboration and email platform including the Deputy Minister Dr Harsha De Silva.</li> <li>× Successfully completed the training of 250 employees of the Ministry of Foreign Affairs on implemented Human Resource Information System.</li> </ul>

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19	Implementation of ICT infrastructure and secured Wi-Fi network connectivity solution at the <b>Ministry of Finance</b>	To facilitate the implementation of Wi-Fi network and ICT infrastructure solution at the Ministry of Finance for effective, efficient and secure use of ICT within the Ministry and expand the services through the Lanka Government Network 2.0 and Lanka Government Cloud service platform.	Effective, efficient and secure use of ICT within the Ministry on Wi-Fi network and ICT infrastructure solution and expand the services through the Lanka Government Network 2.0 and Lanka Government Cloud service platform.	58	14.29	8.07	2016. March	2017. February	2017	Successfully completed the Project by establishing a Secure and reliable network infrastructure with Wi-Fi coverage.
20	Implementation of ICT infrastructure and secured Wi-Fi network connectivity solution at the <b>Presidential Secretariat</b>	To facilitate the implementation of Wi-Fi network and ICT infrastructure solution at the Presidential Secretariat for effective, efficient and secure use of ICT within the Secretariat and expand the services through the Lanka Government Network 2.0 and Lanka Government Cloud service platform.	Effective, efficient and secure use of ICT within the Secretariat on Wi-Fi network and ICT infrastructure solution and expand the services through the Lanka Government Network 2.0 and Lanka Government Cloud service platform.	59	14.29	14.14	2016. March	2017. March	2017	Successfully completed the Project by established of a Secure and reliable network infrastructure with Wi-Fi.
21	Implementation of ICT infrastructure and secured Wi-Fi network connectivity solution at the <b>Prime Minister's Office</b>	To facilitate the implementation of Wi-Fi network and ICT infrastructure solutions at the Prime Minister's Office for effective, efficient and secure use of ICT within the Office and expand the services through the Lanka Government Network 2.0 and Lanka Government Cloud service platform.	An effective, efficient and secure use of ICT within the Prime Minister's Office on Wi-Fi network and ICT infrastructure solution and expands the services through the Lanka Government Network 2.0 and Lanka Government Cloud service platform.	60	14.29	8.04	2016. March	2017. February	2017	Successfully completed the Project by established of a Secure and reliable network infrastructure with Wi-Fi.
22	Implementation of ICT infrastructure and secured Wi-Fi network connectivity solution at the <b>Temple Trees</b>	To facilitate the implementation of Wi-Fi network and ICT infrastructure solution at the Temple Trees for effective, efficient and secure use of ICT within the Temple Trees and expand the services through the Lanka Government Network 2.0 and Lanka Government Cloud service platform.	Effective, efficient and secure use of ICT within the Temple Trees on Wi-Fi network and ICT infrastructure solution and expand the services through the Lanka Government Network 2.0 and Lanka Government Cloud service platform.	61	14.29	15.17	2016. March	2017. February	2017	Successfully completed the Project by established of a Secure and reliable network infrastructure with Wi-Fi.

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23	Awareness Program (Propaganda) for Digital infrastructure ICTA Initiatives	<p>Overall Objectives</p> <ul style="list-style-type: none"> <li>- To ensure that Government, Citizen and Private Sector is adequately aware and effectively use/adopt the benefit of ICT t digital development initiative.</li> </ul> <p>Specific Objectives</p> <ul style="list-style-type: none"> <li>- To formulate a strategic Communication and Awareness plan for the proposed Digital Initiatives</li> <li>- To ensure all the stakeholders aware about the benefit of government digital initiatives and new Digital trends</li> <li>- To ensure citizens are aware about benefit of digital services offered</li> <li>- To promote required behavior changes of citizen for the adoption and effective use of digital services</li> <li>- To ensure the awareness of the “branding” of the Digital Government projects.</li> </ul>	Increased awareness of citizens /government on the digital strategies of Sri Lanka.	79	300.00	11.21	2017. March	2019. December	2019	Planned awareness and Strategic communication activities completed



24	Implementation of Results Based Monitoring and Evaluation- - Component 2 for the period of 2018-2021	<p>The objectives of ICTA's M&amp;E are:</p> <ul style="list-style-type: none"> <li>• To measuring performance.</li> <li>• To evaluating progress towards outcomes.</li> <li>• To institutional learning: improving focus and performance orientation</li> <li>• To understanding and negotiating stakeholder perspectives.</li> <li>• To ensure public accountability.</li> <li>• To measuring impact of projects.</li> </ul>	<ol style="list-style-type: none"> <li>1. Improved performance of the project through taking timely corrective actions.</li> <li>2. Improved program results, Better evidence-based plans.</li> <li>3. Effective decision-making process based on data produced through the evaluation process.</li> <li>4. Lessons learned and improved future programing.</li> </ol>	83	348.00	40.30	2017. January	2021. December	2021	<p><b>Results Based Planning –</b>  NPD Proposals to achieve the objectives of National Digital Strategy were developed and submitted. 13 proposals submitted were approved. Theory of Change (ToC) Framework and M&amp;E Plans were incorporated in all the new digital transformation projects designed as per the guidelines given by the NPD.</p> <p><b>Implementation of M&amp;E activities in ICTA</b></p> <ul style="list-style-type: none"> <li>× Various independent evaluations were carried out to understand lessons learn and evaluate the progress of achieving the intended results of digital transformation related ongoing projects through outsourced form – 2 terms (2 years)</li> <li>× For conducting field based M&amp;E activities and Produce Analytical Reports – (against the indicator targets identified in the Strategy Document and Results Framework) in 2022 for ongoing projects it has been planned to hire an independent M&amp;E Firm. However it was not possible to hire the firm due to unavailability of funds.</li> </ul> <p><b>Reporting Requirements for ICTA-</b> Routine Progress Reports requested by Stakeholders- monthly and quarterly timely submitted. For review the project progress internally, a monthly comprehensive project review meeting conducted. The monthly review meeting chaired by ICTA CEO and participate by all project</p>
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#	Project Title as per the Approved proposal from the NPD	Objectives	Outcomes	NPD #	NPD Approved Budget ceiling (TEC) Rs. Mn	Cumulative Expenditure at the time of discontinue	Planned Start Date and End Date as per the NPD Proposal		Completed Year	progress made at the time of completion
							Start Date	End Date		
										<p>manages.</p> <p><b>CERC Focal Point/ Overall Coordination</b> and liaise with the World Bank- for managing 4 projects supported by the World Bank through the Covid Emergency Funding (CERC) arrangement through the NPD, - (Email and Collaborative Solution including Video Conferencing, Digital Forms and Cloud 2nd Zone)- in progress.</p> <p>Focal Point for the World Bank future engagements with ICTA and MoT for supporting for implementation of the National Digital Strategy- currently discussions are going on with the World Bank team</p> <p>United Nations E Gov. Survey 2022- updated Member State Questionnaire (MSQ) was successfully submitted ( in collaboration with ICTA Digital Government team)</p> <p>Business Plan for ICTA completed through a outsourced firm</p>

#	Project Title as per the Approved proposal from the NPD	Objectives	Outcomes	NPD #	NPD Approved Budget ceiling (TEC) Rs. Mn	Cumulative Expenditure at the time of discontinue	Planned Start Date and End Date as per the NPD Proposal		Completed Year	progress made at the time of completion
							Start Date	End Date		
25	(LGN 2.0 Enhancement-Phase I LGN 2.0 Training and Change Management and Awareness LGII Ticketing system and enhancement	<ul style="list-style-type: none"> <li>Perform operation and maintenance of Lanka Government Network 2.0 ensuring secure, reliable and effective services.</li> <li>Ensure smooth migrations and transitions from version 1.0 to version 2.0.</li> <li>To provide enhanced services without limitations by version 2.0 of both LGN and LGC.</li> <li>With this initiatives, it is expected that maintenance and support work of LGN and LGC will be completely managed by LGII (Lanka Govt Information Infrastructure) to avoid unnecessary overheads to ICTA. LGII will be upgraded to ensure support capability for both LGC 1.0 and 2.0</li> <li>To centrally manage all Gov. ICT requirements reducing operational and management costs.</li> </ul>		84	150.00	106.36	2017. March	2020. December	2020	1) 9 Awareness sessions carried out to train 1450 gov. officers on LGN 2.0. 2) Ticketing system which provides the user issue/complaint management was implemented and operation since 2020.

26	Industry Development Programme	<ol style="list-style-type: none"> <li>1. To create visibility for the Sri Lankan IT BPM Industry brand and provide opportunities for local IT and BPM companies to exhibit (business development / market exposure) at Local and International Exhibitions.</li> <li>2. To enhance the knowledge levels of existing IT workforce and facilitate programs to increase the number of ICT Professionals In the workforce.</li> <li>3. Create new job opportunities through new technology based businesses which creates or adopts new technologies.</li> <li>4. To facilitate coworking spaces to accelerate business growth of startup companies.</li> <li>5. Collaborate with relevant stakeholders to initiate, design and conduct benchmarking studies, workforce surveys, market surveys, capacity building surveys to support the industry in increasing export revenue.</li> <li>6. To facilitate engagement between private and public stakeholders in the ecosystem and support other initiatives which enable a conducive ecosystem for technology based companies.</li> </ol>		85	415.00	210.52	2017. March	2021. December	2021	<ul style="list-style-type: none"> <li>• 143 companies supported with domestic/ international market access development to enhance the export readiness, increase direct exports and Foreign Direct Investment (FDI)</li> <li>• 210 visa recommendations processed since 2017 to facilitate FDI promotion and increase in Direct Exports of Existing Tech Companies</li> <li>• 110 Tech Startups supported to enhance the output/ value of the Start-up ecosystems.</li> <li>• Produced ICT workforce survey 2019 Report to support the increased availability of industry data.</li> <li>• 1600 SME's supported with applied knowledge on increasing technology adoption.</li> <li>• 2700 + university students supported with entrepreneurship skills and awareness.</li> <li>• Workshops conducted on creative education for 3000+ teachers to create an entrepreneurship culture in schools.</li> <li>• 3000+ students supported with career guidance to enhance the IT-BPM workforce.</li> <li>• 540 Startup's listed under the Startup SL platform to increase visibility, output, value and data in the startup ecosystem.</li> <li>• Startup Genome Startup ecosystem country assessment report conducted in partnership with IDP.</li> <li>• Inputs provided to The Startup Impediments Report.</li> <li>• Finalized the Credit Score</li> </ul>
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#	Project Title as per the Approved proposal from the NPD	Objectives	Outcomes	NPD #	NPD Approved Budget ceiling (TEC) Rs. Mn	Cumulative Expenditure at the time of discontinue	Planned Start Date and End Date as per the NPD Proposal		Completed Year	progress made at the time of completion
							Start Date	End Date		
										Generation of Alternative Credit Evaluation Framework for Technology Startups. • IT SME's or IT companies and participants were supported in multiple initiatives under Digital Business Clinics Program.