

Use Cases for Connected Government

No.	Scenario/ Use Case	Data Processed by	Data Provided by	Pain-Point/ Problem(s)	Solution
1	Real-time validation of the authenticity of Business Registration Data (i.e. Name, NIC, Address) received by the Registrar of Companies for the issuance of Taxpayer Identification Number (TIN) by the Inland Revenue Department (IRD).	IRD	RoC	1. Inability to validate the authenticity of Business Registration Data for real time operations for issuance of Taxpayer Identification Number (TIN) immediately by IRD	Integrate RAMIS to eRoC system
2	Real-time validation of National Identity Card (NIC) Number for identification of the Customer- KYC	IRD	DRP	1. Inability to real-time validate NIC number for the TIN by the IRD 2. Manual processing of NIC number by inserting the date of birth of an individual via NIC generation algorithm	Integrate RAMIS to eNIC system
3	Real-time access to motor vehicle registration data to obtain information on vehicle registrations, transfers and luxury vehicles for tax purposes.	IRD	RMV	1. Vehicle registration information is registered via Chassis Number of the vehicle. Therefore unable to retrieve the personal identification of the vehicle ownership for tax purposes	Integrate RAMIS to eMotoring System
4	Issuance of VAT credit voucher electronically (email) to exporters automatically.	IRD	SLC	1. Printed documents sent to exporters manually	Integrate RAMIS to ASYCUDA

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5	Updating tax payments collected online to respective ledger accounts at IRD	IRD	BoC	1. Tax payments collected through BoC are not getting updated to respective ledger accounts of the taxpayers due to the inability to retrieve TIN and ledger accounts for real time processing.	Populate voucher details from RAMIS on BoC online payment system. <i>*Leading commercial banks & People's Bank facilitate the requirement of IRD</i>
6	Real-time verification of the Taxpayer Identification Number (TIN) for import/export transactions.	SLC	IRD	1. Importers/exporters are requested to submit TIN manually along with additional documents as proof of the business	Integrate ASYCUDA to RAMIS
7	Real-time verification of departure/arrival data to determine the tax residency and annual tax-free allowance	IRD	DIE	1. IRD obtains passport documents of travelers to check for departure and arrival information manually for the processing of 'tax residency' of the individuals	Integrate RAMIS to DIE system
8	Real-time validation/verification of the authenticity of Business Registration Data (i.e. Name, NIC, Address) of importers and exporters.	SLC	RoC	1. Request customers to upload additional documents to verify/validate as proof of business, ownership, location, persons' identity etc., to ASYCUDA system	Integrate ASYCUDA to eRoC system