



Information and Communication Technology Agency of Sri Lanka

Invitation for Bids (IFB)

Procurement of Service Provider for Support and Maintenance of Red Hat OpenStack Based Platform of Lanka Government Cloud (LGC 2.0) **[IFB No: ICTA/GOSL/SER/NCB/2023/05]**

1. Information and Communication Technology Agency (ICTA) established the Lanka Government Cloud which is the main Government owned infrastructure. To strengthen the Lanka Government Cloud, in order to achieve this, it is intended to procure a service provider for support and maintenance for Red hat OpenStack Platform of Lanka Government Cloud (LGC 2.0) for 01 year period. Detailed description of the Requirements and Specifications is given in the bidding document.
2. The Chairman, Department Procurement Committee (DPC), on behalf of ICTA, now invites sealed Bids from eligible and qualified Bidders for Provide Support and Maintenance of Red Hat OpenStack Based Platform of Lanka Government Cloud (LGC 2.0)
3. All bids must be accompanied by bid securities in the form of Bank Guarantee using the format given with the bidding documents in the amount of Sri Lanka rupees three hundred thousand (LKR 300,000.00).
4. The Bidders should meet the following minimum qualification criteria:
 - Minimum average annual turnover of LKR 42 Million calculated as total certified payments received for contracts in progress or completed, within the last three (3) years;
 - The bidder should have at least one (01) engage / provided similar support and maintenance services during the last 3 years.
5. Bidding will be conducted using the **National Competitive Bidding (NCB) method that shall be governed by the procurement guidelines of the Government of Sri Lanka** and is open to all eligible bidders that meet the eligibility and qualification requirements given in the bidding documents.
6. Interested bidders may **inspect the bidding documents** free of charge during office hours on working days commencing from **May 29, 2023**, at Procurement division of ICTA, 490, RA de Mel Mawatha, Colombo 03. Telephone: 2369099, email: procurement@icta.lk. Bidding documents are also available on ICTA Website (<https://www.icta.lk/procurement/>) only for inspection purposes.

7. A complete set of Bidding Documents in English Language may be purchased by the interested bidders on submission of a written application and upon payment of a non-refundable fee of Sri Lankan Rupees Seventeen Thousand (17,000.00) effective from **May 29, 2023** during office hours on working days from the office of the ICTA at 490 R A de Mel Mawatha, Colombo 03. The method of payment will be by cash.
8. Bids must be delivered to the address (6th floor) given in paragraph (6) at or before **3.00 P.M, June 13, 2023**. Late bids will be rejected. Bids will be opened immediately after the deadline for bid submission in the presence of the bidders' representatives, who choose to attend. All Bids must be accompanied by a Bid Security in the form of a Bank Guarantee using the format given in the Bidding Document in the amounts indicated in para (2).
9. A Pre-bid meeting will be held at **3.00 P.M** on **June 05, 2023** at the office of ICTA at the address given in paragraph (6) above.

Chairman
Department Procurement Committee
Information and Communication Technology Agency of Sri Lanka (ICTA),
490, R A de Mel Mawatha, Colombo 03

May 28, 2023