Pre-bid Meeting Minute



Procurement of Service Provider for Support and Maintenance of Red Hat Open Stack Based Platform of Lanka Government Cloud (LGC 2.0) [IFB No: ICTA/GOSL/SER/NCB/2023/05]

Date & Time: June 05, 2023 - 3.00 pm - 3.45 pm at 2nd Floor ICTA

Participants From ICT Agency of Sri Lanka:

- 1. Mr. Duminda Jayasuriya Director/Architect- Systems & Infrastructure solutions, Technology, ICTA
- 2. Mr. Nandana Suriyaarachchi-Procurement Specialist, ICTA
- 3. Mr. Malith Galketiya Senior Manager, ICTA (joined online)
- 4. Mr. Ashok Cananathan- Senior Manager, ICTA
- 5. Mr. Ajith Weerakoon Assistant Manager, ICTA
- 6. Ms. Maleesha Nethmini Sendanayaka Intern Trainee DS, ICTA

Participants:

- 1. Mr. Sithara Dissanayaka Head of business development, public, VSIS
- 2. Mr. Eranga Perera AGM, Enterprise systems, VSIS
- 3. Mr. Praneeth Alwis BDM, Public sector, N-able
- 4. Mr. Daminda Perera Consulting Engineer, N-able
- 5. Mr. Tharindu Senarath Engineer, N-able

At the outset of the meeting ICTA Explained that the purpose of the meeting is to provide clarifications for the request of the bidders.

Queries (Q) raised by the bidders Clarifications (C)

- RFP 1.1 Nodes. Page No 31.
- Q: Can you share service tag / serial numbers of the compute nodes?
- C: Hardware configurations on each node are shown for your reference only, There is no requirement to purchase hardware items under this procurement.
- 2. RFP 2.1 Price schedule. Page No 22.
 - 1. Redhat's Technical Account Manager (TAM), (Cover Openstack, Ceph)
 - Q: Should we write USD dollar price?
 - C: Yes.
- 3. RFP 2.1 Price schedule. Page No 22.
 - 2. Local reseller chargers
 - Q: What are these Local reseller chargers?
 - C: Other than TAM chargers' bidder should include local chargers.
- 4. RFP 2.1 Price schedule. Page No 22.
 - Q: bidders need to pay up front to the TAM therefore ICTA can make the payment up front?
 - C: Yes, it has already been mentioned in the price schedule.
- 5. RFP 2.1 (Table 2) Local Chargers for support and maintenance. Page No 23.

VSIS: Is there any upgrade part here?

C: Yes

6. RFP CC 17.1 Performance security. Page No 50.

- Q: Performance security period It should be Three years or one year?
- C: It should be read as "one year".

#	Queries (Q) raised by the bidders Clarifications (C)
7.	Q: Do you have the test environment for updates? C: We had a staging environment till rhosp 16.2, however with the release of Rhel 8, it became non-compatible.
8.	RFP 2.1 Scope of work Page No 35. Setting up and managing periodic reports and performance dashboards for the LGC 2.0(including not limited to ceph, openstack and rhev). Q: Is STF included in the dashboard? C: Yes, will include. STF, ELK, Grafanaetc relevant monitoring and alerting systems to be set up and maintained by bidder Please refer Addendum -1.

Please note and comply with the above clarifications and amendments. The addendum to the Bidding document is enclosed in an Annex 1.

Chairman

Department Procurement Committee (DPC)
Information and Communication Technology Agency of Sri Lanka (ICTA),

No. 490, 6th Floor, R.A. De Mel Mawatha, Colombo 03